

G-Cloud 15 Pricing



Find out more at bigbluedoor.net

Some of our services

Design and development

Hosting

User research

Digital consultancy

User experience

Support and maintenance



Standards for consultancy day rate cards

All of our service prices are based on a combination of the time and resources required to complete a client's project to their exact specifications and will be agreed and confirmed on an individual basis. For more information on individual rates please refer to our Skills For the Information Age (SFIA) rate card.

Based on our SFIA rate card, our typical daily rates are as follows:

- Account Director** £1000 per day
- Senior Developer** £800 per day
- Project Manager** £700 per day
- Junior Developer** £600 per day

Standards for consultancy day rate cards

Consultants' working day

8 hours exclusive of travel and lunch.

Office hours

09:00 - 17:30, Monday to Friday.

Travel and subsistence

Included in day rate within M25. Payable at department's standard T&S rates outside M25.

Working week

Monday to Friday excluding national public holidays.

Professional Indemnity insurance

Included in day rate.

Mileage

As above

Role	Charge
Partner (Technical, Projects, etc.)	£1000
Senior Developer / Technical	£800
Database / Security Specialist	£800
Project Director	£800
Usability / IA Specialist	£750
Graphic Designer / Front-End Developer	£750
Junior Developer	£600
Quality Assurance / Tester	£600
Content / Copywriting Specialist	£550

Rates are set out on a 'per day' basis. This is broken down by team role within Big Blue Door. All of our rates on this card are excluding VAT.

Rates are set out on a 'per day' basis. Rates are measured against the Government Digital Service's Skills For the Information Age (SFIA).

Skill type

Follow

Assist

Apply

Enable

Ensure / Advise

Initiate / Influence

Set Strategy / Inspire

Strategy and architecture	Business change	Client Interface	Procurement and management support	Service management	Solution Development and Implementation
£550	£550	£550	£550	£550	£550
£600	£600	£600	£600	£600	£600
£600	£600	£600	£600	£600	£600
£700	£700	£700	£700	£700	£700
£800	£800	£800	£800	£800	£800
£800	£800	£800	£800	£800	£800
£1000	£1000	£1000	£1000	£1000	£1000

Consultants’ working day
8 hours exclusive of travel and lunch.

Office hours
09:00 - 17:30, Monday to Friday.

Working week
Monday to Friday excluding national public holidays.

Professional indemnity insurance
Included in day rate.

Travel and subsistence
Included in day rate within M25. Payable at department’s standard T&S rates outside M25.

Mileage
As above

Standards for consultancy day rate cards

Hosting services and charges

Big Blue Door’s hosting solutions for all clients provide a secure, scalable AWS-based platform, combining automated Infrastructure-as-Code with CI/CD pipelines (Jenkins/GitHub Actions) to deliver zero-downtime, automated deployments.

Our service includes 24/7 monitoring and incident response, WAF and DDoS protection, ISO 27001 security and Cyber Essentials Plus accreditation, encrypted UK-hosted backups with a tested disaster recovery (RTO ≈ 2 hours, RPO 24 hours), and a 99.95% application uptime guarantee. This hosting service is backed by a dedicated service desk, account management, and transparent reporting. We operate a flexible model and can tailor capacity, backup retention, access controls, SLAs, and additional support or development services to your specific requirements following a short scoping discussion.

Package	Indicative cost per month (exc. VAT)	Hosting	Support
Small		£225	£400
• Suitable for a small council website or microsite with lower traffic levels • Load balanced solution with multiple application servers • UK data centres • Environments: Prod + Staging + Dev • Backups: Daily snapshots, weekly for a month, monthly for a year • Standard DR using AWS automation with a baseline RTO/RPO • Cyber Essentials Plus certified, with Ubuntu Pro and Landscape patch management • 99.9% target uptime • 24/7 monitoring, basic alerting, WAF and AWS Shield, monthly vulnerability scans • WAF / CDN • Support hours: Core hours support plus out-of-hours for critical incidents. Typical P1 response per SLA.			

Hosting services and charges

Package

Medium

Indicative cost per month (exc. VAT)

Hosting

£517

Support

£800

- Suitable for a medium sized council website or microsite setup
- Auto-scaling solution, responding automatically to traffic spikes
- UK data centres
- Environments: Prod + Staging + Dev
- Backups: Daily snapshots, weekly for a month, monthly for a year. Point in time recovery.
- Standard DR using AWS automation with RTO ≈ 2 hours / RPO ≈ 24 hours and quarterly DR tests
- SSO-enabled with Azure AD or similar
- Cyber Essentials Plus certified, with Ubuntu Pro and Landscape patch management
- No storage or bandwidth limits
- Additional servers supporting high-performance search (ApacheSolr), caching (Redis/Memcache), and automated virus-scanning for file uploads (ClamAV)
- 99.95% target uptime
- 24/7 monitoring, comprehensive alerting, WAF and AWS Shield, CDN, monthly vulnerability scans
- Support hours: Core hours support plus out-of-hours for critical incidents. Typical P1 response per SLA.

Package

Large / enterprise

Indicative cost per month (exc. VAT)

Hosting

£675+

Support

£800+

- Suitable for a high-traffic council / multi-site estate for critical public services
- Auto-scaling solution, responding automatically to traffic spikes
- UK data centres
- Environments: Prod + Pre-prod + Staging + Dev
- Separate CMS environment for additional security
- Backups: Daily snapshots, weekly for a month, monthly for a year. Point in time recovery.
- Standard DR using AWS automation with RTO ≈ 2 hours / RPO ≈ 24 hours and quarterly DR tests
- Bespoke RTO/RPO available, including Point in Time recovery
- SSO-enabled with Azure AD or similar
- Cyber Essentials Plus certified, with Ubuntu Pro and Landscape patch management
- No storage or bandwidth limits
- Additional servers supporting high-performance search (ApacheSolr), caching (Redis/Memcache), and automated virus-scanning for file uploads (ClamAV)
- 99.95+% target uptime options
- 24/7 monitoring, comprehensive alerting, WAF and AWS Shield, CDN, monthly vulnerability scans
- Support hours: Core hours support plus out-of-hours for critical incidents. Typical P1 response per SLA.

Please note that all tiers include Big Blue Door’s standard security, monitoring and deployment practices including WAF, AWS Shield, encrypted UK-hosted backups, and automated CI/CD. Big Blue Door’s ISO 27001 and Cyber Essentials Plus scope includes all web servers and hosting infrastructure (unlike many SaaS and iSaaS providers) for additional security and reliability. RTO ≈ 2 hours and RPO ≈ 24 hours are the default DR targets, with enhanced RTO/RPO and bespoke DR architectures available for large and enterprise customers.

Thank you



Find out more at bigbluedoor.net

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