

DEDICATED BACKUP (BACKUP AS A SERVICE)

RM1557.15 G-Cloud 15 (Lot 2a Infrastructure Software as a Service)



CCS Approved Supplier:

RM1557.15 G-Cloud 15, RM3764.3 Cyber Security Services 3 DPS, RM6116 Network Services 3, RM6190 Technology Services 4, RM1043.9 Digital Outcomes (DOS) v7, RM3825 HSCN DPS, RM6094 SPARK DPS, RM6200 Artificial Intelligence DPS

Table of Contents

Dedicated Backup Appliance 2

 Overview..... 2

 Key Product Features 2

 Optional Capabilities 3

 Managed Service 3

Dedicated Backup Appliance

Overview

The Exponential-e Dedicated Backup Appliance (“DPA”) is a Dell Technologies Integrated Data Protection Appliance (“IDPA”), PowerProtect Appliance or Data Protection Suite (DPS). The Dedicated Backup is a physical dedicated backup appliance, providing backup, replication, recovery and search with VMware integration. The DPA is powered by Dell Avamar Virtual Edition and Dell Data Domain or PowerProtect technologies for backup and deduplication capabilities to maximise functionality and density within the appliance.

The DPA is highly scalable, starting from a 2U appliance footprint, with usable capacity scaling from 8TB in 12TB increments, and is an ideal data protection solution for small and mid-size organisations.

The DPA can be deployed in a resilient pair in a single, or multiple geographic locations. The DPA can also be delivered in a star-hub configuration for multiple remote office branch office (ROBO) scenarios. Data, file, applications and virtual machines are backed up swiftly and securely to the appliance and retained in line with organisation retention policies.

Key Product Features

Feature	Benefit
Backup and Protect VMs	Enhance resiliency of server state – OS, Applications and Data in a single simplified model
Application Consistent Protection	Application consistent restore points through agent integration ensure recovery is as simple as possible
Self Service Capabilities	Empower internal IT teams to manage backups and data protection through a single portal interface
Best in Class Deduplication Technology	Minimise cost of ownership by ensuring high levels of on-disk data deduplication
Long Terms Data Retention & Cloud Tier	Leverage the benefits of cloud for longer term backup and data retention through cloud tier technology
Cloud DR Recovery	Rapid Recovery into Public Cloud through Cloud DR

Optional Capabilities

The Dedicated Backup can be hosted within an Exponential-e Data Centre location for improved resiliency, availability and security, or retained in a customer premise

Managed Service

The Dedicated Backup Appliance is provided with the following support service:

- ✓ 24 x 7 Infrastructure managed (appliance management & vendor escalation)

Customers may take additional managed services as described in our Flex Manage service offerings.

- ✓ 24 x 7 Backup as a Service (management of appliance + backup job management, remediation
 - Appliance management
 - Backup Job Management (per protected device)
 - Remediation
 - Vendor Escalation