



Third Party Supplier Risk Management of Cloud Service Providers

G-Cloud 15 Service Definition Document

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1 Deloitte Overview

As a leader in professional services, Deloitte LLP is committed to making an impact to our clients, our people and for society. We have over 27,000 staff based across the UK providing audit, risk advisory, tax, consulting, financial advisory and legal services to public and private clients across multiple industries. We work together to build trust, support inclusive growth, and build capability, enabled by our **breadth and depth of expertise across advisory, delivery, engineering and managed services.**

Our **public sector practice** serves Central Government, Government Agencies, Local & Regional Government, Defence, Security and Justice, Health and Social Care, Transport, Education and Housing. We also provide services to the Northern Ireland Office, Scottish Government, Welsh Government and Crown Dependencies.

Our Cloud Capability

Our alliances & ecosystems

To bring full value to our clients, Deloitte is a premier consulting partner with all the leading hyper-scale cloud vendors in the market including AWS, Google, Microsoft¹, and SAP. A selection of our partners and alliances are presented below:



What the analysts say

Don't just take our word for it. Deloitte is recognised by the analyst community as being **leaders in cloud transformation services**. This reflects

2 Service Overview

Deloitte develops and implements robust, proportionate cloud related Third Party Supplier Risk Management frameworks (people, process, technology) that are tailored to your organisation's needs. This includes the establishment of appropriate processes and procedures to mitigate and manage the risk associated with using third parties to deliver your cloud outsourcing strategy.

Service features

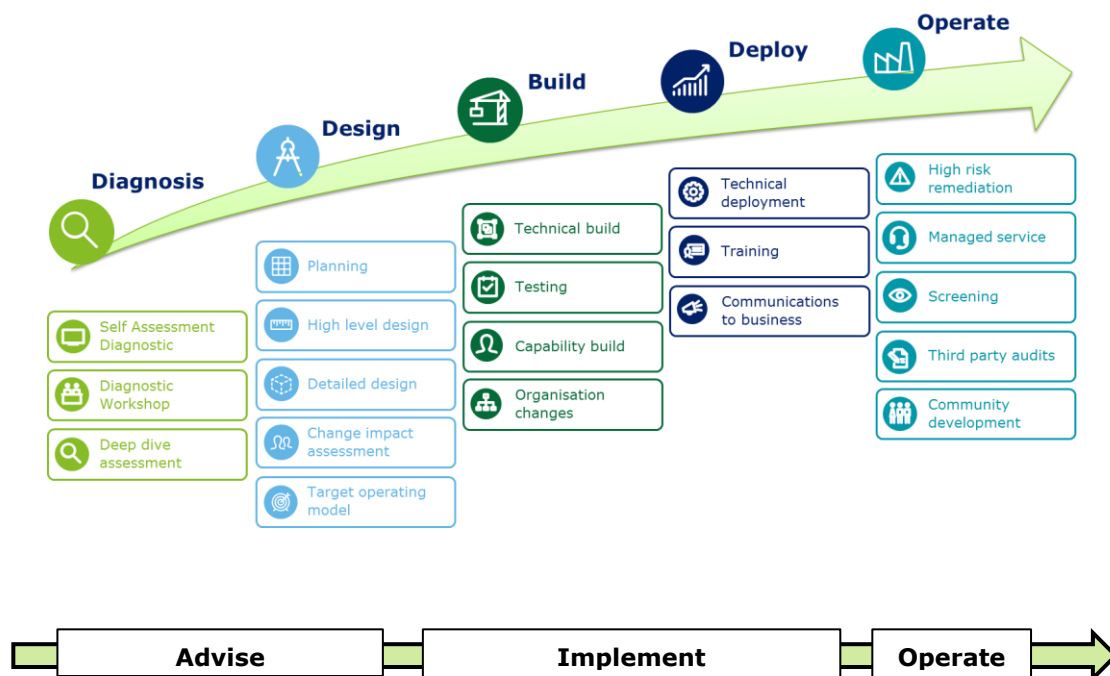
- Identification, assessment, remediation and management of risks associated with cloud providers
- Maintain management of products and services delivered to customers
- Govern third parties supporting cloud product and service delivery
- Enable organisations to effectively manage security and regulation risks
- Management of associated third party cloud providers
- Relevant when considering the third parties providing cloud services
- Manage financial, operational, security and reputational risks inherent with cloud
- Automate third party risk processes and capture real-time risk insights

Service benefits

3 Detailed Service Description

Our services span the breadth of our client's Third Party Risk Management ("TPRM") requirements and include supporting our clients in:

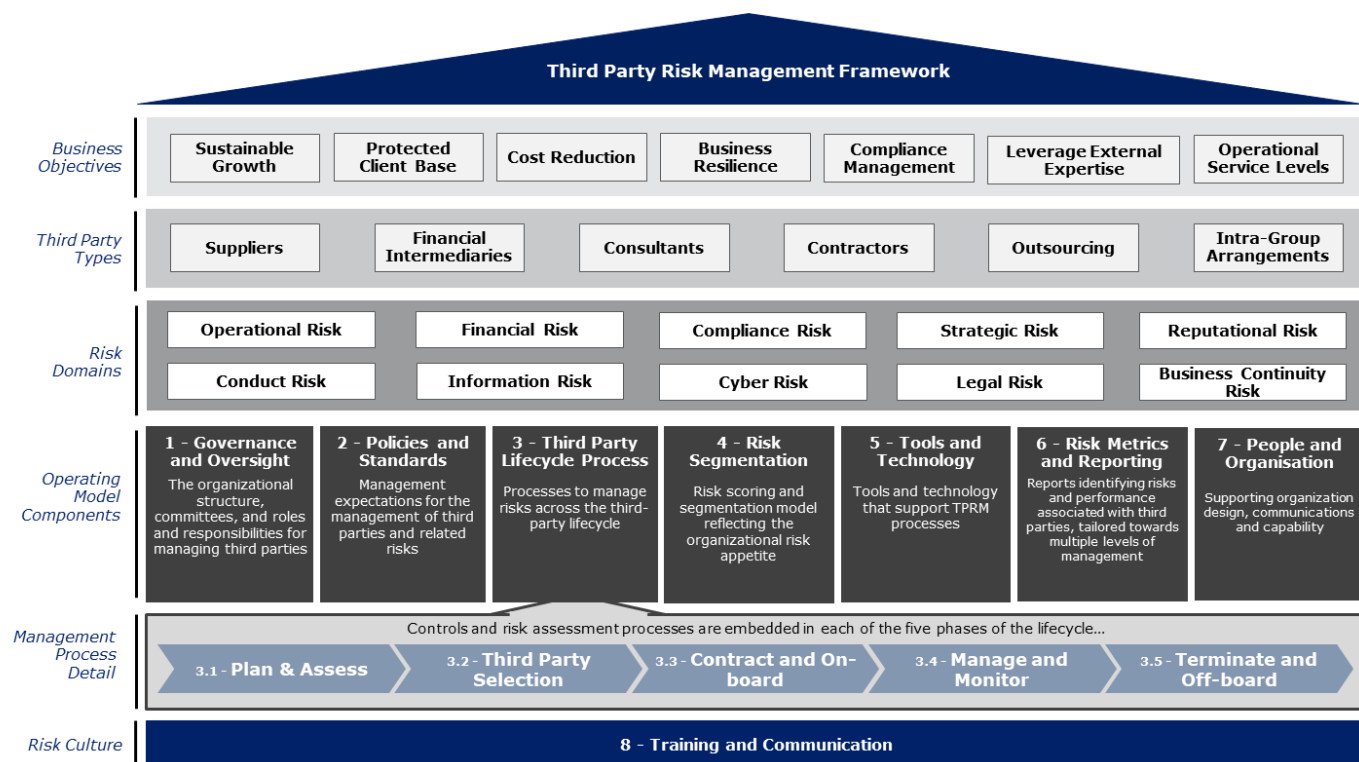
- i. **Diagnosing** existing TPRM capability with a focus on cloud provider arrangements;
- ii. **Designing** TPRM frameworks (i.e. policies, procedures, operating models, tools etc.);
- iii. **Building** and configuring TPRM tools and 'standing-up' TPRM teams / utilities;
- iv. **Deploying** TPRM across an organisation through phased implementation, training and communication programmes; and
- v. **Operating** and performing ongoing TPRM activities as part of a hybrid or fully outsourced managed service.



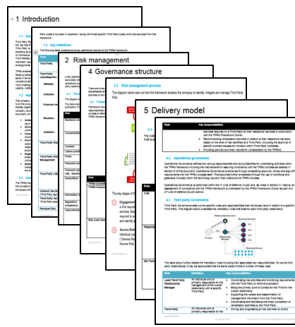
Deloitte's TPRM Framework

We leverage Deloitte's proprietary TPRM framework (as illustrated in the diagram below) to underpin our advisory services. This framework provides us with a construct to benchmark existing capabilities as well as the ability to facilitate focused, collaborative workshops to develop a future state TPRM capability that is proportionate and representative of our clients objectives.

The TPRM framework considers the business objectives for engaging cloud and non-cloud third party providers, the different third party types within scope of the framework, the risk domains activated by using third parties, and the operating model components that must be in place for effective third party risk management.



C) TPRM Framework Toolkit



In addition to the above, we also have experience of delivering:

TPRM Technology Implementation Services - We recognise the importance of having the appropriate technology to facilitate effective management of third parties and most importantly to help enable the TPRM process and framework. We provide our clients with our leading specialists with experience of supporting similar organisations in the selection, implementation, and on-going operation of leading TPRM technologies.

TPRM Operate Services - We can enhance their TPRM capability through

4 Contact Details

Please send your requirement to publicsectorbidteam@deloitte.co.uk. Alternatively, if you wish to discuss your requirements in more detail, please send us the following information and we will be happy to contact you:

- Your organisation name
- The name of this service
- Your name and contact details
- A brief description of your business situation
- Your preferred timescales for starting the work.



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