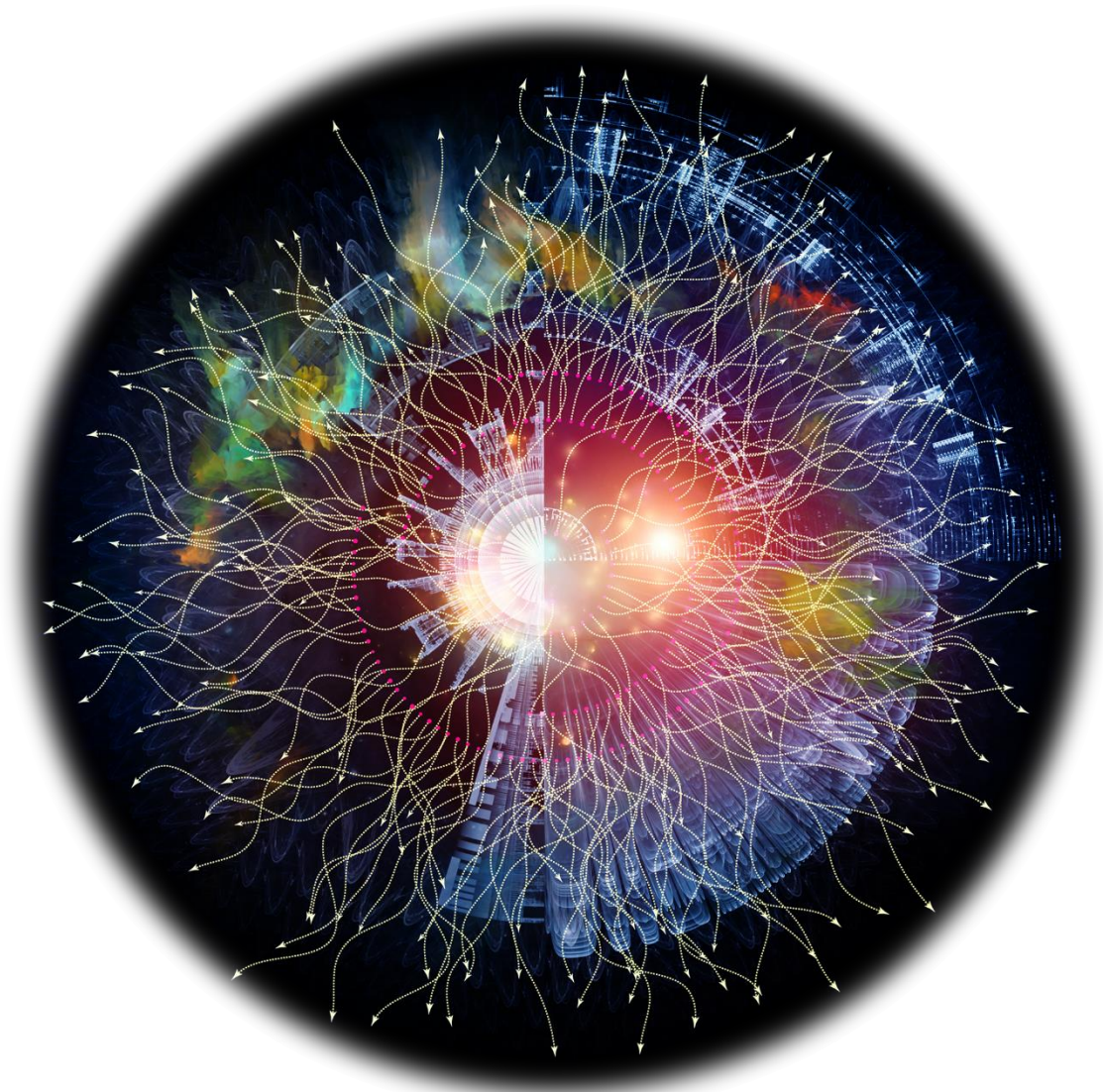




eDiscovery (eDisclosure), eHearings and Digital Forensics

G-Cloud 15 Service Definition Document

January 2026

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1 Deloitte Overview

As a leader in professional services, Deloitte LLP is committed to making an impact to our clients, our people and for society. We have over 27,000 staff based across the UK providing audit, risk advisory, tax, consulting, financial advisory and legal services to public and private clients across multiple industries. We work together to build trust, support inclusive growth, and build capability, enabled by our **breadth and depth of expertise across advisory, delivery, engineering and managed services.**

Our **public sector practice** serves Central Government, Government Agencies, Local & Regional Government, Defence, Security and Justice, Health and Social Care, Transport, Education and Housing. We also provide services to the Northern Ireland Office, Scottish Government, Welsh Government and Crown Dependencies.

Our Cloud Capability

At Deloitte, we help our clients **Imagine, Deliver** and **Run** the businesses of the future through the power of **Cloud**. We have deep Cloud architecture, engineering, operational, commercial, and business transformation expertise delivered by a team of more than 26,000 Cloud Practitioners globally. We have delivered over 2,000 cloud implementations over the past 5 years and have 60+ cloud centres of excellence supporting the delivery of cloud services to our clients.

In the UK, we have a team of over 100 Cloud managed service specialists plus the following certifications across AWS, Microsoft Azure, Google Cloud and Oracle Cloud Infrastructure (OCI):



We help our clients with all aspects of their journey-to-cloud and optimisation of their cloud and cloud-services investments. Our Cloud practice can support you to optimise your client investments, and to navigate your organisations cloud journey, providing specialist cloud architecture, engineering, and operational skills at all stages, with a large proportion of our team holding the clearances required to meet your specific security requirements.

Our AI Capability

Deloitte stands at the forefront of AI transformation and was recognised as a Leader in the 2025 IDC MarketScape for Artificial Intelligence (AI) services for the fourth consecutive time. Supported by a £3 billion investment in AI, Data, Automation, Cloud, and Cyber, we seamlessly integrate our deep AI expertise with our extensive cloud capabilities. Our UK team is part of 339K AI-fluent practitioners globally, and includes over 1,300 AI specialists and engineers, many of whom hold the necessary security clearances for public sector delivery.

Through the Deloitte AI Institute, our hub for cutting-edge research and innovation, and strategic alliances with leading hyperscalers, we empower public sector clients to optimise costs, streamline processes, and navigate their AI journey. We achieve this by leveraging our ReadyAI™ models, which provide end-to-end support for AI solution implementation, and our Trustworthy AI™ framework, ensuring responsible and ethical deployment.

Our alliances & ecosystems

To bring full value to our clients, Deloitte is a premier consulting partner with all the leading hyper-scale cloud vendors in the market including AWS, Google, Microsoft¹ and SAP. A selection of our partners and alliances are presented below:



What the analysts say

Don't just take our word for it. Deloitte is recognised by the analyst community as being **leaders in cloud transformation services**. This reflects the wealth of experience we have in delivering cloud services across the public sector and wider private sector combined with our out-of-the-box templates, tools and assets.

Gartner

Originating in 2021, Deloitte has been recognised as a Leader in this category for four years in a row. Deloitte was also positioned as a Leader in the **Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide** in 2021, 2020 and 2019, the previous form of this category.

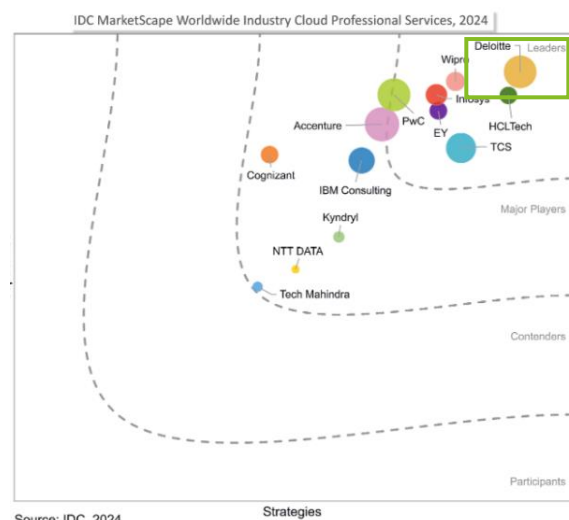


Gartner

Gartner: Magic Quadrant for Public Cloud IT Transformation Services. © Gartner inc. 2025

IDC

Deloitte has been awarded Leader status in the **IDC MarketScape: Worldwide Industry Cloud Professional Services 2024** Vendor Assessment. We have also been recognised as Leaders in **Hybrid IT Consulting & Integration Services** and **Software Engineering Services**.



Source: IDC, 2024

IDC MarketScape: Worldwide Industry Cloud Professional Services Vendor Assessment © IDC inc. 2024

Cloud Transformation

Transform Faster, Transform Smarter

Deloitte's Cloud Transformation can fast-forward your journey to the Cloud, unlocking innovation, efficiency, and growth.

[Find out more here](#)



¹ As Microsoft's Independent Auditor, Deloitte cannot have a direct or material indirect business relationship with Microsoft, such as having an alliance or being a registered partner. Nonetheless, Deloitte can provide Microsoft-related technology services and invests heavily across its global business building technical skills and capabilities to develop world-class consulting and solution delivery capabilities.

2 Service Overview

Deloitte's eDiscovery and Digital Forensics cloud-based technology have powerful capabilities to preserve, analyse and identify relevant documents quickly and efficiently. Further, its complementary visualisation and machine learning toolsets provide greater insight into the data landscape, amplifying your ability to reduce the data volume and thereby creating speed and cost efficiencies. Our technology has a proven track record of assisting lawyers and paralegals, data protection and privacy professionals, employment and human resource teams, and IT, cyber and security professionals. Deloitte's technology can support:

Investigations and litigation

Relativity is a full end-to-end platform that allows you to process, deduplicate, host and review evidential data. Analytics and machine learning features can be relied upon to reduce the document pool required for review, including producing disclosure compliant with regulatory or litigation standards.

Data subject access requests (DSAR)

Similar process to investigations/litigation, DSARs follow a tighter turnaround time with heavier reliance on early case assessment (ECA) workflows (e.g. utilising visual analytics) and automated solutions (production and more).

eHearings (Electronic Bundles and EPE)

Electronic hearing bundle and presentation platform for hosting and organising hearing and trial related documents. Features such as hyperlinking, searching, tagging, annotating, reporting, and producing tailored indices (and more).

Digital Forensics

Our digital forensics team provides comprehensive services that involve the identification, preservation, extraction, analysis, and reporting of digital evidence for legal, corporate, government agencies or cybersecurity investigations and legal matters. We are experienced in supporting with the investigation of computer and mobile device enabled Fraud, Intellectual Property Theft, Data Breach and compromise, and network intrusions. Deloitte use innovative technologies and methodologies to tackle the 'time-old' challenge of large data volumes against expeditious and effective analysis. Using bespoke coding and scripting solutions our team maximise efficiencies and scalability whilst ensuring analysis time is minimised.

Features

- Secure cloud hosting compliant with all major security standards
- Multiple user access with single- and multi-factor authentication
- Full auditing capabilities of user activities and actions
- Advanced search and visual analytics capabilities
- Machine learning through predictive analytics
- Textual near duplicate identification and email threading
- Assisted redaction of native files (including Excels) and personal data
- Machine translation capabilities of non-English language documents
- Audio and video file transcribing capabilities
- Flexible real-time dashboard reporting, configurable to requirement

Benefits

- Access to best-in-class eDiscovery technology
- Comprehensive eDiscovery solution from start to finish
- End-to-end digital forensics capabilities (preservation, extraction, analysis and reporting)
- Ensures highest level of data security compliance
- Security configurability for multi-party access
- Capable of hosting over 1,000 file types
- Visual analytics brings early intelligence of data landscape
- Full suite of analytics, GenAI and machine learning capabilities
- Solution to match project scalability requirements
- Flexible and scalable offering based on self-service, hybrid or fully outsourced models

3 Detailed Service Description

Relativity's cloud-based eDiscovery platform provides an end-to-end solution in terms of processing, hosting, analytics and machine learning, production and document review.

Our approach is to support your requirements in each of these steps to ensure we help maximise the benefits that you can gain through the intelligent use of our technology.

Whether it is an investigation, litigation, data subject access request or data transformation exercise, our team is highly experienced in delivering a customised solution that will help mitigate risks, create efficiencies and drive cost-reduction.

Some key highlights to demonstrate our approach:

Our technology

eDiscovery (eDisclosure) - RelativityOne and NavigAite (private and public cloud)

Relativity brings the entire eDiscovery process together in one extensible platform. The latest in advanced searching and analytics, machine learning and visualisations to allow you to process, review, analyse and produce data. Processing can be run from a Relativity console, allowing for live monitoring to understand the health of the processing job. Metrics of the original data source can be used to validate data sizes/counts, assess results and identify issues, and access is available to the full suite of Relativity support options.

Relativity aiR (Artificial Intelligence for Review) is a suite of generative AI tools built into Relativity's platform, designed to make document review faster, cheaper, and more accurate by automating tasks like identifying relevant and/or privileged documents, surfacing key insights, and building case strategies, saving significant time and costs for legal teams.

Deloitte NavigAite has powerful analytics and searching capabilities allowing you to identify and review relevant electronic data quickly and efficiently. The platform enables you to process most forms of data with built-in transcription and visualisation capabilities. Further, it is highly customisable, allowing you to build your own workflows and reports, whilst also providing machine learning toolsets that can be continually improved over time to help reduce the number of false positives and help to focus on the most critical content. Deloitte NavigAite provides Generative AI and chatbot functionalities that allow quick and accurate interrogation of data to identify trends and areas of focus. Our GenAI cloud technology has a proven track record of assisting compliance and audit teams, lawyers and paralegals, data protection and privacy professionals, employment and human resource teams, and IT and security professionals.

eHearings (Electronic Bundles and EPE)

Following on from the disclosure process, legal teams face the challenge of preparing documents and other forms of evidence for hearings. This process can often be challenging and time-consuming, with the need to collaborate with counsel, experts, witnesses etc. Our technology platforms allow legal teams to take disclosed documents and manage these, along with transcripts in preparation for hearings; then facilitating the electronic display of evidence in the hearing room.

Our forensic technology team can assist throughout the trial preparation and hearing phase of proceedings.

Our approach

Early Case Assessment (ECA)

ECA is an important step in helping drive efficiency in the eDiscovery processes, reduce the size of the review population and to accelerate review, together reducing overall costs of projects.

Understanding your data landscape in the early stages of a project can inform your strategy for managing the data. For investigations or litigation projects, identifying ‘hot’ or classes of relevant documents can assist with creating effective search terms through a sample review, prioritise review based on certain classes of documents (e.g. topic clusters), or identify and remove irrelevant documents from the review population.

Here are some ECA approaches that are routinely employed to make review cost effective:

- **Targeting documents:** search results are turned into a visual map or wheel. You can quickly identify hot documents and store focused maps of narrowed populations for visual reference and audit trail.
- **Concept clustering:** the clustering engine dynamically organises content into relevant, related clusters. You can interact with the tool by defining what is most important and can modify or remove words to exclude irrelevant results. Search results are clustered, named, and visually navigable.
- **Form searching and keyword searching:** search using metadata fields, such as custodian or date, returning a list of documents that will be clustered together based on concepts.
- **Textual near duplicate:** near duplication technology automatically detects near duplicates and groups them together, enhancing review efficiency.
- **Search term analysis:** review a search hit report to examine the effectiveness of any keyword search term. Identify potential opportunities to refine search terms for purpose narrowing the review population.
- **File type analysis:** identify file types not captured during extraction (e.g., within archives) that may not be responsive to the project or may require a special workflow for efficient review.
- **Domain name analysis:** identify all email domains and the frequency with which they occur in the collected population so that emails with non-relevant domains can be removed prior to review.
- **Communication analysis:** identify hot communications for a sample review. Irrelevant communications may be discarded in the wider document population. Sample review of hot communications can often aid the search term creation exercise, leading to a higher cull rate in keyword searching.

Technology Assisted Review / Review Accelerators

Complementary to the ECA approaches, deployment of further technology applications, where appropriate, can bring both time and cost efficiencies.

Active Learning

An automated predictive coding process tool. As reviewers apply tagging to documents, the model takes these coding decisions, applies the “learning” to other documents within the workflow, and pushes documents into the review queue based on how they compare to the manually reviewed documents. In other words, it can be applied to prioritise the review population by a predicted relevance score, calculated through machine learning.

Email threading

A solution that can group emails from the same thread. This provides the ability to select only the most inclusive versions of emails for review.

Automated redaction

A number of tools to assist with the redaction process including (1) a solution that automates the identification and application of redactions by leveraging both standard search terms and regular expressions, (2) a redaction propagation tool that can replicate the redactions across its duplicate documents, and (3) facilitating the redaction of Excel spreadsheets.

Automated translation

An automated translation solution that can perform on-the-fly machine translations. The application can be applied to a single document, or across a larger population.

Audio transcription

A solution that can transcribe audio and video files. This application acts as the front-end for users to submit groups of audio files for transcription leveraging the Azure Cognitive Services transcription engine.

Generative AI

Generative AI capabilities through the Deloitte NavigAite platform integrated into our eDisclosure and analytics service which utilises the latest GenAI technology to drive significant time, cost and risk savings for our clients when reviewing documents or text-based files.

Relativity aiR

- aiR for Review: Uses LLMs (Large Language Models) to analyse documents based on prompts, finding relevant content, prioritising documents for human review, and providing explainable rationale with citations.
- aiR for Privilege: Speeds up the identification and logging of privileged documents, reducing risk and time.
- aiR for Case Strategy: Summarises large data sets, outlining key issues, and creating chronologies.

4 Contact Details

Please send your requirement to publicsectorbidteam@deloitte.co.uk. Alternatively, if you wish to discuss your requirements in more detail, please send us the following information and we will be happy to contact you:

- Your organisation name
- The name of this service
- Your name and contact details
- A brief description of your business situation
- Your preferred timescales for starting the work.



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