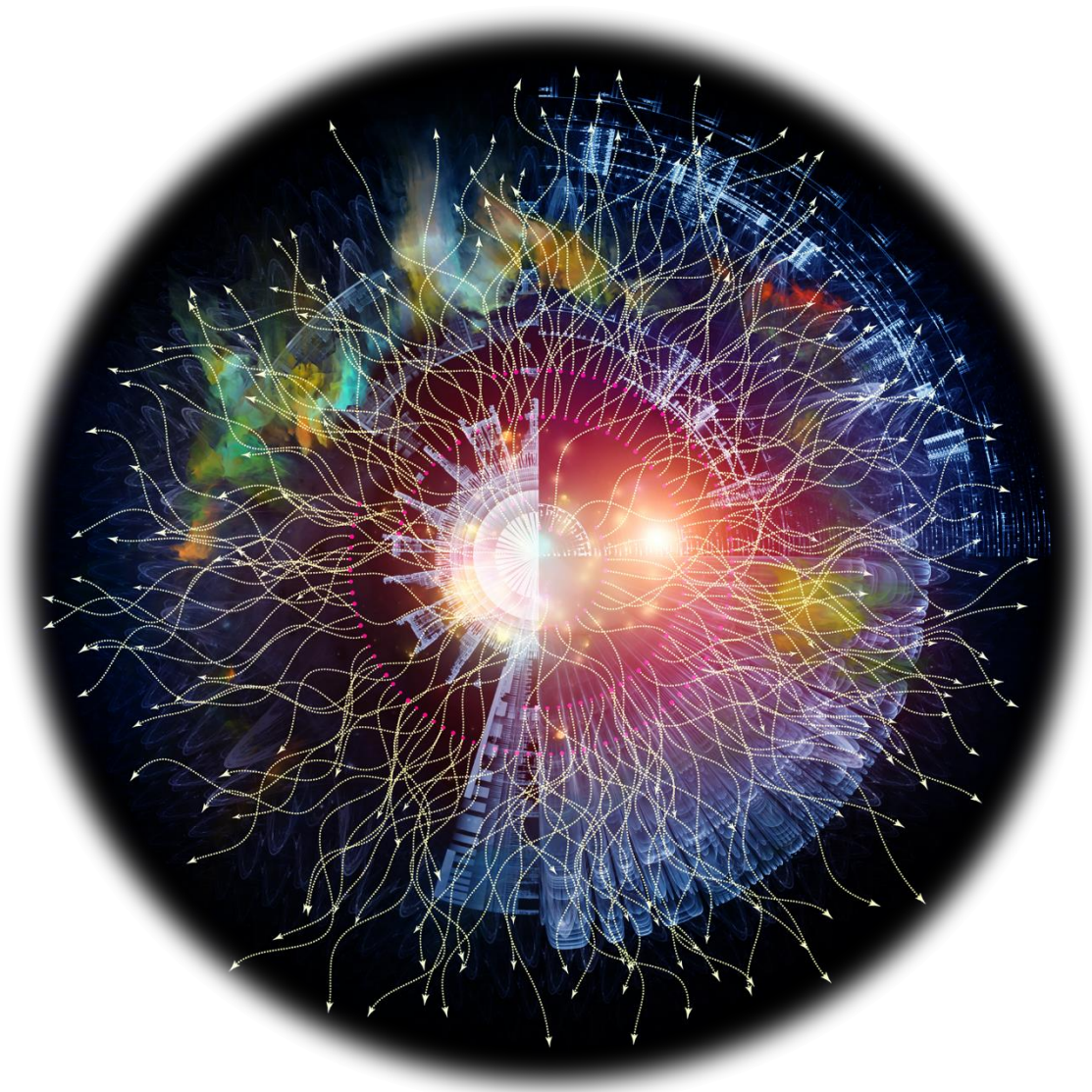




Generative AI in Cloud for Legal and Contracting

G-Cloud 15 Service Definition Document

January 2026

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1 Deloitte Overview

As a leader in professional services, Deloitte LLP is committed to making an impact to our clients, our people and for society. We have over 27,000 staff based across the UK providing audit, risk advisory, tax, consulting, financial advisory and legal services to public and private clients across multiple industries. We work together to build trust, support inclusive growth, and build capability, enabled by our **breadth and depth of expertise across advisory, delivery, engineering and managed services.**

Our **public sector practice** serves Central Government, Government Agencies, Local & Regional Government, Defence, Security and Justice, Health and Social Care, Transport, Education and Housing. We also provide services to the Northern Ireland Office, Scottish Government, Welsh Government and Crown Dependencies.

Our Cloud Capability

At Deloitte, we help our clients **Imagine, Deliver** and **Run** the businesses of the future through the power of **Cloud**. We have deep Cloud architecture, engineering, operational, commercial, and business transformation expertise delivered by a team of more than 26,000 Cloud Practitioners globally. We have delivered over 2,000 cloud implementations over the past 5 years and have 60+ cloud centres of excellence supporting the delivery of cloud services to our clients.

In the UK, we have a team of over 100 Cloud managed service specialists plus the following certifications across AWS, Microsoft Azure, Google Cloud and Oracle Cloud Infrastructure (OCI):



We help our clients with all aspects of their journey-to-cloud and optimisation of their cloud and cloud-services investments. Our Cloud practice can support you to optimise your client investments, and to navigate your organisations cloud journey, providing specialist cloud architecture, engineering, and operational skills at all stages, with a large proportion of our team holding the clearances required to meet your specific security requirements.

Our AI Capability

Deloitte stands at the forefront of AI transformation and was recognised as a Leader in the 2025 IDC MarketScape for Artificial Intelligence (AI) services for the fourth consecutive time. Supported by a £3 billion investment in AI, Data, Automation, Cloud, and Cyber, we seamlessly integrate our deep AI expertise with our extensive cloud capabilities. Our UK team is part of 339K AI-fluent practitioners globally, and includes over 1,300 AI specialists and engineers, many of whom hold the necessary security clearances for public sector delivery.

Through the Deloitte AI Institute, our hub for cutting-edge research and innovation, and strategic alliances with leading hyperscalers, we empower public sector clients to optimise costs, streamline processes, and navigate their AI journey. We achieve this by leveraging our ReadyAI™ models, which provide end-to-end support for AI solution implementation, and our Trustworthy AI™ framework, ensuring responsible and ethical deployment.

Our alliances & ecosystems

To bring full value to our clients, Deloitte is a premier consulting partner with all the leading hyper-scale cloud vendors in the market including AWS, Google, Microsoft¹, and SAP. A selection of our partners and alliances are presented below:



What the analysts say

Don't just take our word for it. Deloitte is recognised by the analyst community as being **leaders in cloud transformation services**. This reflects the wealth of experience we have in delivering cloud services across the public sector and wider private sector combined with our out-of-the-box templates, tools and assets.

Gartner

Originating in 2021, Deloitte has been recognised as a Leader in this category for four years in a row. Deloitte was also positioned as a Leader in the **Gartner Magic Quadrant for Public Cloud Infrastructure Professional and Managed Services, Worldwide** in 2021, 2020 and 2019, the previous form of this category.

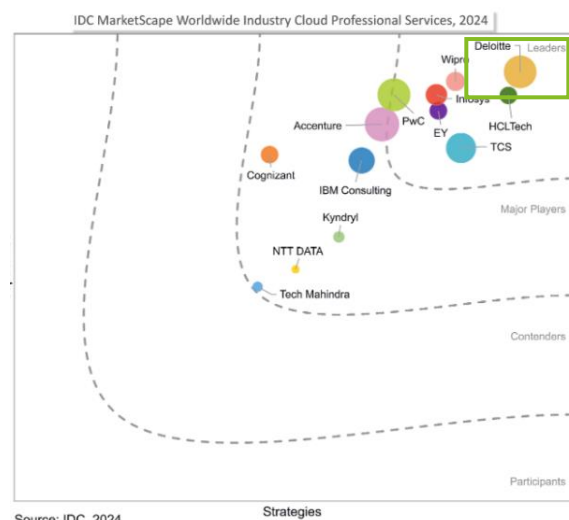


Gartner

Gartner: Magic Quadrant for Public Cloud IT Transformation Services. © Gartner inc. 2025

IDC

Deloitte has been awarded Leader status in the **IDC MarketScape: Worldwide Industry Cloud Professional Services 2024** Vendor Assessment. We have also been recognised as Leaders in **Hybrid IT Consulting & Integration Services** and **Software Engineering Services**.



Source: IDC, 2024

IDC MarketScape: Worldwide Industry Cloud Professional Services Vendor Assessment © IDC inc. 2024

Cloud Transformation

Transform Faster, Transform Smarter

Deloitte's Cloud Transformation can fast-forward your journey to the Cloud, unlocking innovation, efficiency, and growth.

[Find out more here](#)

¹ As Microsoft's Independent Auditor, Deloitte cannot have a direct or material indirect business relationship with Microsoft, such as having an alliance or being a registered partner. Nonetheless, Deloitte can provide Microsoft-related technology services and invests heavily across its global business building technical skills and capabilities to develop world-class consulting and solution delivery capabilities.

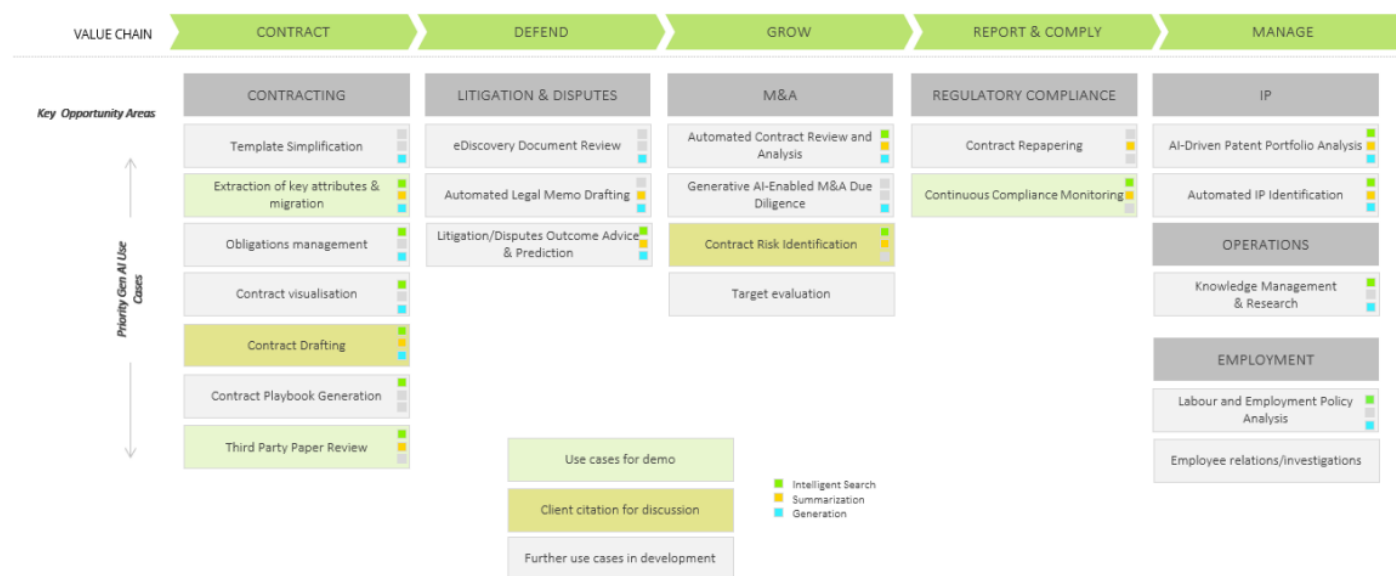
2 Service Overview

Service Offerings

Our expertise extends to the development of PoCs that demonstrate the integration of advanced technologies into legal and contract management environments. These solutions encompass contract lifecycle management, legal entity management, matter and knowledge management, e-Discovery, and global risk & compliance.

By partnering with Deloitte, organisations gain access to a trusted advisor who not only provides IT services, but also acts as a reliable guide and implementation partner. We work closely with businesses to understand their unique needs and use our experience and skills to deliver tailored solutions that deliver measurable improvements and efficiencies.

Deloitte's Generative AI in Cloud for Legal and Contracting - Proof of Concepts (PoCs) development service aims to demonstrate the feasibility and practical use of advanced technologies. It is a package of customised solutions for Legal and Contract Management environments that deliver defined optimisations and improvements.



Supporting you to overcome your challenges

Legal teams are interested and open to change with technology, but there are a variety of challenges that may need to be addressed. The process of assessing the best technology requires a blend of expertise from both within and outside the organisation. Navigating the complexities of legal and contract management can be overwhelming, especially when faced with challenges such as manually extracting metadata and drafting clauses.

Deloitte's GenAI for Legal and Contracts - Proof of Concepts (PoCs) development service is designed to ease these burdens. We provide tailored solutions to streamline processes, increase accuracy and improve the overall efficiency of your workflows. With our expertise, business can overcome these obstacles and optimise legal and contract management practices.

Benefits

The introduction of AI technology to the legal function adds value to the entire organisation and provides additional competitive advantage. The potential benefits are extensive, provided they reflect the strategy that the legal function has developed to support the organisation, and that the selection and implementation of the technology has been rigorous and effective.

The obvious benefits of technology for legal and business include, but are not limited to, adapting proof of concept (PoC) solutions to meet clients' specific legal and contractual requirements, and testing and validating artificial intelligence-based technologies. These advances not only increase lawyer productivity and workload balance, but also improve the overall quality of legal work and enhance the lawyer experience.

In addition, technology is enabling the legal department to handle more complex work in-house, reducing external spend and improving internal capacity. Access to data points in unstructured legal data enables proactive risk management, while streamlined data sorting and description facilitates initial review.

Multilingual support for global operations, automated data structuring after extraction and reduced human error in the contract process further increase efficiency.

Further the technology reduces the time spent extracting metadata and searching for relevant contracts, while enhancing the ability to produce transparency reports that demonstrate the organisation's compliance with regulatory and ethical standards.

3 Detailed Service Description

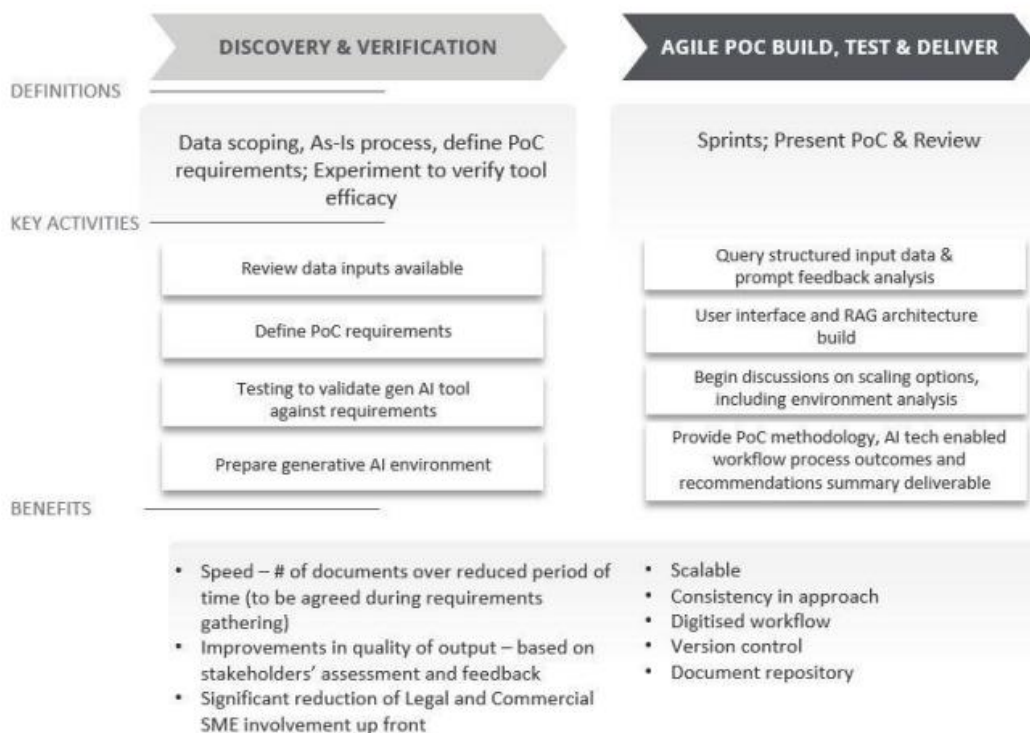
Our perspective

Through the GenAI for Legal and Contracts - PoC development service, we offer a comprehensive approach to the complex challenges faced by legal teams, using advanced AI technologies to streamline processes, increase accuracy and improve overall efficiency. By harnessing the power of GenAI PoC, organisations gain not only a competitive advantage, but also a trusted partner committed to driving measurable improvements and delivering tailored solutions that meet their unique needs.

Our services, outputs and their benefits

Our service method adopts the following systematic approach to ensure the successful development and implementation of GenAI for Legal and Contracts - PoC development solutions. We recommend undertaking the generative AI trial across 3 phases to tailor the tool to your unique requirements.

Three phase approach inclusive of 'Go / No Go' check points:



Our approach

Our approach emphasises collaboration, data security, environmental performance, intellectual property transparency and trustworthiness:

1. **Collaboration:** Our Deloitte team works closely with the client throughout the engagement, providing real-time feedback in line with agile principles.
2. **Data and security:** We use internal data and ensure that no personally identifiable information or public data is involved. PoC results are not used for third party business purposes.
3. **Environment:** The PoC will be delivered in Deloitte's Azure OpenAI environment, minimising set-up costs and risk, while enabling rapid exploration of requirements.
4. **Intellectual property:** The client owns the results, while Deloitte retains the intellectual property associated with the PoC processes, ensuring clarity and integrity of intellectual property.
5. **Trustworthy AI:** We use Deloitte's proprietary Trustworthy AI framework to ensure that the AI solutions we deploy are lawful, ethical and robust.
6. This concise approach prioritises collaboration, security, efficiency, and IP protection, ensuring a successful and mutually beneficial engagement.

Through this comprehensive approach, we empower our clients to harness the full potential of GenAI PoC, unlocking new opportunities for innovation, growth, and competitive advantage in the legal and contract management landscape.

Inputs, your contribution and key success factors

Phase and Objectives	Inputs Required	Outputs / Key Success Factors	Benefits
Discovery & Verification Data scoping, As-Is process, define PoC requirements.	- data scoping - defining requirements for user interface and outputs - baseline current effort for benefits realisation	- conduct preliminary experiments - produce output in required format	- identify the necessary information required for the PoC - defining requirements for the user interface and outputs - establishing a baseline for current effort
Agile PoC Build, Test & Deliver 1 – 2 week sprints, including real time feedback and collaboration.	- continuous feedback from stakeholders during sprint reviews - access into client's existing workflows and processes - validation of PoC outcomes	- real-time feedback for iterative improvements - present final PoC work product - provide PoC methodology, AI tech enabled workflow process outcomes and recommendations - documentation of project insights and lessons learned	- optimised processes - strategic recommendations - producing outputs in the required format provides tangible results early in the process, enabling stakeholders to visualise the potential impact of the PoC

Pilot Roll out tool to pilot users, experiment with and refine requirements for potential development and scaling. Explore, validate and verify scaling approaches.	- feedback from pilot users on tool functionality and user experience - analysis of tool performance in real-world scenarios - coordination with IT and business stakeholders to ensure alignment with enterprise infrastructure and business goals	- refined product based on user feedback and performance data - established protocols and support systems for scaling the tool - documentation of scaling strategy and any required tool modifications	- improved tool efficacy and user satisfaction - validation of the product in diverse real-world environments - clear roadmap and strategy for scaling the solution across the organisation or to other markets
Implement Full-scale implementation of the tool across the organisation. Monitor and adjust the implementation based on ongoing feedback and operational requirements.	- finalised product ready for wide-scale deployment - comprehensive implementation plan including timelines, resources, and stakeholder roles - training materials and support systems for end-users	- successful deployment of the tool across the intended scope - high user adoption and minimal disruption to existing processes - ongoing support and maintenance systems in place	- achieve operational efficiencies and enhanced productivity - realise full benefits of the digital transformation initiative - strengthened capacity to adapt to future changes and challenges using the implemented tool

4 Contact Details

Please send your requirement to publicsectorbidteam@deloitte.co.uk. Alternatively, if you wish to discuss your requirements in more detail, please send us the following information and we will be happy to contact you:

- Your organisation name
- The name of this service
- Your name and contact details
- A brief description of your business situation
- Your preferred timescales for starting the work.



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