



Software Hosting Support

G-Cloud 15

January 2026

Software Hosting Support

About this service

BMT provide support for hosting of web systems via both the Internet and the Restricted LAN Interconnect (RLI) - for classified MOD systems. We provide first and third line Service Desk support and off/on-site training packages.

What we deliver

- First and third line software service/technical support
- Email, phone and on-site Service Desk support
- Incident and Problem management and resolution
- Provision of off-site and on-site training courses
- System administration
- Service Level Agreements
- Cloud Platform Evaluation & Analysis
- Application Migration to new Cloud Platforms
- Web-enabled, interactive, SCORM-compliant training systems
- Support for a wide range of operating systems, programming languages, tools and databases

What benefits we provide

- Confidence in a hosting service regularly audited under ISO9001/27001 certification protecting your systems, websites and data
- A robust and secure hosting/support infrastructure underpinned by ITIL principles focused on delivering high quality service value
- Responsive and friendly Service Desk staff putting users at ease
- Rapid response to support requests, meeting users at their point of need, with quick resolution times
- Proven support experience with high levels of user satisfaction
- Customised training courses to meet needs of specific user groups

How we deliver this service

BMT provide a software planning and advice service to Government departments (including the UK MOD) and commercial organisations. This service includes analysis of business requirements and the provision of advice and recommendations of applicable software solutions or technologies to meet business needs. We utilise our knowledge and extensive experience within the IT industry to summarise software solution/cloud hosting options to the customer - highlighting key business considerations such as licensing costs and benefits and advantages/disadvantages of each option.

We undertake feasibility studies when assessing potential software/cloud solutions to meet requirements. In addition, we utilise our experience within the defence sector and our adherence to our ISO27001 accreditation to investigate and advise on security considerations and data classification - which can be essential when assessing cloud hosting options.

Our software planning service also includes options for data and systems integration and analysis and recommendations regarding system user interfaces and user accessibility.

Experience

Our experience includes the full end-to-end delivery of the following projects:

- **APHIDS** - BMT have been working under the Home Office Accelerated Capability Environment (ACE) to create a central database of people who hold, or are applying for, passes to grant them airside access in UK airports. APHIDS will enable the process of more stringent and regular repeated Accreditation Checks (AC) as required by EU and UK legislation.

Home Office APHIDS Access Pass Holder Information Distribution System

richard.court@digital.homeoffice.gov.uk Sign out

Uploads Search Saved Profiles Search Audit Reports Bulk Export Status

Back to search results

Search

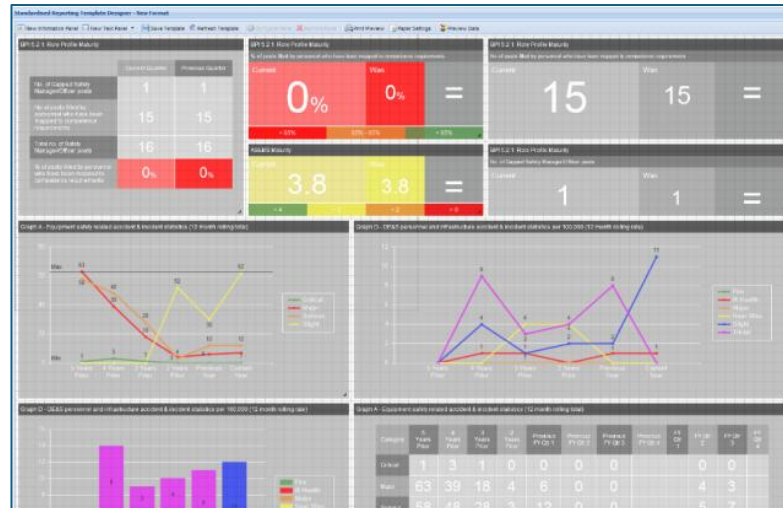
OSCAR FALKNER CAUNT AIC pass - inactive Save Export profile

Last updated 22/04/2022 12:50:45

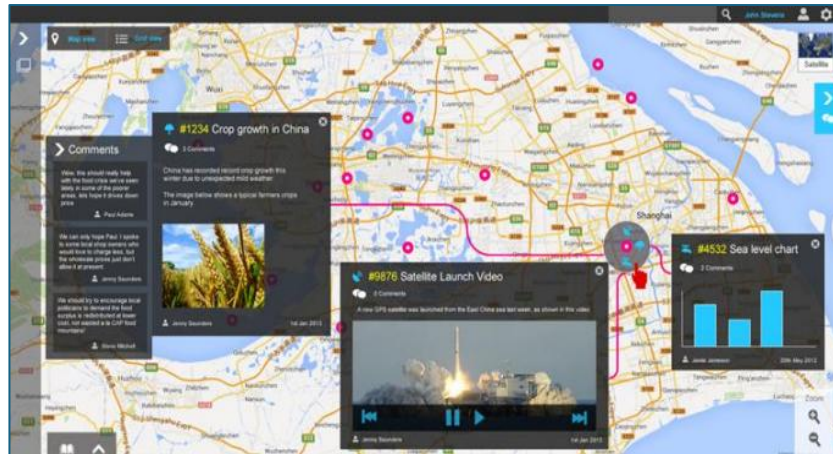
Personal Contact Clearance Pass Employment

Record reference	CAUNT-1	Identification - Bank card	
APHIDS record reference	MAN-CAUNT-1	Number	VXTJL191228CLQM
Person reference number	CAUNT-1	Expiry date	11/03/2028
Title	MS	Issuing country	UNITED KINGDOM
Forename	OSCAR	Identification - Driving-licence	
Middle names	FALKNER	Expiry date	01/06/2023
Surname	CAUNT	Identification - National-identity	
Previous surname	CRAVEN	Number	809391460
Other names	LUCILLE	Expiry date	24/03/2022
Date of birth	23/09/2000	Issued on	01/03/2022
Gender	FEMALE		
Nationality	AUSTRIAN		

- **ASSERT** - BMT designed, developed and currently host and support a safety and environmental performance reporting tool used and mandated by all UK MOD Defence Equipment & Support (DE&S) and Information Systems & Services (ISS) Operating Centres and Teams. In addition, we provide a number of bespoke application modules for the Defence Safety Authority (DSA)



- StanMIS** - BMT won competitive tenders to develop, and then further enhance an on-line Through Life Standardization Management Toolset to improve the DE&S approach to standardisation management and the process for identification, selection and production of standards to meet UK MOD capability. In addition to the core system hosted on the MOD RLI, we have also provided a publicly accessible, cloud-hosted version on the Internet – accessed via the Defence Gateway. To support on-boarding of new users to the system we designed and developed a set of interactive, SCORM-compliant training modules – accessed from both the of the cloud-hosted systems
- DE&S Management Information Systems (MIS)** - BMT have supported the UK MOD Defence Equipment and Support (DE&S) Chief Information Officer (CIO) Management Information Systems Team (MIST) with enhancing a number of key MOD software tools including the Corporate Management Information System (CMIS) and e-Solutions (a central system used throughout DE&S used for a variety of functions including event management and management of Government Procurement Card transactions). In addition, BMT have worked with CIO to produce an architecture to rationalise and integrate a large number of MOD Management Information Systems
- Defence Human Capability Science & Technology Centre (DHCSTC)** - BMT have developed a web-based central database and dashboard portal (which incorporates a Google Maps interface) to enable effective aggregation, communication and sharing of information that is captured by Military Stabilisation Support Group (MSSG) staff in the field - in addition to a mobile, tablet-based application for MSSG staff out in the field to capture and retrieve information regarding local projects and organisations



- **Naval Authority System (NAS)** - For over 10 years, BMT have been further developing and hosting a web-based naval safety certification management tool for the UK MOD. In addition, BMT provide the MOD Naval Authorities and Duty Holders with a knowledge management service - of which the NAS helps support
- **Naval Authority Information Management System (NAIMS)** is an web-browser-based platform that transforms how the Royal Navy manages Naval Authority information. By replacing manually maintained Word documents with an auditable and structured system, NAIMS streamlines certification requests and reviews, supports systematic certificate-strategy planning, and enforces rules management to safeguard fleet safety and operational readiness. Every change is tracked, and users can propose and manage rule updates directly, laying the foundation for future integration of naval regulations into a central database that feeds downstream systems.

Our multi-skilled user experience designer guided the look and feel from end to end: conducting user research, crafting wireframes, building interactive prototypes, and running usability tests to refine each interaction for clarity and accessibility. Drawing on roles defined in the government service manual; content design, graphic design, accessibility, interface and interaction design, and service design.

Our full-stack software developers handled DevOps, front-end, and back-end responsibilities, using version control to manage code, integrating external services, and fine-tuning performance and security. In parallel, our test engineers and test manager devised comprehensive plans covering every feature and scenario with both manual and automated cases, logging defects with precise reproduction steps and executing rigorous regression suites to uphold our quality standards.

Designed for a lifespan exceeding ten years, NAIMS scales effortlessly to accommodate growing user numbers and evolving technologies. It has already undergone successful Alpha and Beta reviews with the Cabinet Office and Government Digital Service, marking a significant milestone in the Royal Navy’s digital transformation.

Ministry of Defence

Naval Authority Information Management System

0

System Admin

Dashboard

Certificates

Rules

Strategy Management

User Management

Admin

Strategy Management > Certification Strategies

New Certification Strategy

Platform authority †	Class †	Created by †	Created date ▾	Status †	Actions
DES Ships NSS - Capital Ships -Chief Eng	VANGUARD Class	Admiral Mac Admin	16/05/2025	Published	View
DES Ships NSS-RFA-TL	T31	Colour Sergeant update timeline test	15/05/2025	Superseded	View
DES Ships Acq-IFC-ChEng	Icebreaker	Air Commodore Amend PA app	30/09/2023	Published	View
SDA-P	QE Class CVS	Mr Luke Grinnell	06/11/2022	Draft	View
DES Ships NSS-T45	RIVER Batch 2 Class OPV	Air Commodore routing tester	23/05/2021	Part 1 - Reviewed	View
DNA	RIVER Batch 1 Class OPV	Mr Bob Bobson	21/06/2019	Published	View
DES Ships Boats-ChfEng	IX	Mr Elias Bolton	29/03/2019	Part 1 - Lead Reviewed	View
Navy X	T26 City Class Batch 1	Mr Test User PA - Non SRE	10/02/2018	Superseded	View
DNA	HUNT Class	Mr Bob Bobson	30/07/2016	Part 1 - Submitted	View
DES Ships NSS - Capital Ships - Chief Eng	RIVER Batch 1 Class OPV	Mr Mr A yqjgg	16/08/2014	Part 1 - Submitted	View

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Naval Authority Information Management System

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Mac NACO All

Dashboard

Certificate management

Rules

Strategy management

Certificate management > Certification requests > HMS PORTLAND - Certification request

Fire Safety

Rules

6.1 - The Platform Authority shall demonstrate...

6.2 - The Platform Authority shall demonstrate...

6.3 - This is a new rule

mactest123

6.4 - This rule version of the rule will be in...

Reportable surveys

No reportable surveys have been added to this hazard area.

Manage reportable surveys

Hazard area scope

asdf

Completing hazard area review

When you have finished adding comments to the evidence provided for rules within this hazard area, complete your review and send the hazard area to a Naval Authority Certification Officer for final review or return it to the Platform Authority to make changes. Before you submit, you will be asked to confirm this action as it cannot be undone.

Complete review

Return to PA

Hazard area timeline

14 November 2025 at 9:22am

Hazard area scope added

By Mr Naco ALL

13 November 2025 at 10:20am

PA review of hazard area completed

By Mrs Jane SRE

13 November 2025 at 10:20am

Hazard area submitted for PA review

By Mrs Jane SRE

13 November 2025 at 10:20am

Rule 6.4 complete

By Mrs Jane SRE

13 November 2025 at 10:20am

Rule 6.3 complete

By Mrs Jane SRE

13 November 2025 at 10:20am

Rule 6.2 complete

By Mrs Jane SRE

13 November 2025 at 10:20am

Rule 6.1 complete

By Mrs Jane SRE

- **Joint User Mission Planning (JUMP)** - BMT have developed a system on behalf of the UK MOD to integrate cyber threat analysis and mission planning with

traditional land sea and air planning. We combine geographic intelligence integrated with Intelligence, Surveillance & Reconnaissance Systems and seamless linkage of physical terrain to cyber terrain. JUMP allows the cyber analyst to understand cyber assets within the wider context of the mission.



- **Maritime Assurance Support Tool (MAST)** is a browser-based application designed to manage ship interior and exterior surface material surveys. Developed in close collaboration with customers, it has been built from the ground up incorporating extensive user experience (UX) processes along with modern design and accessibility practices. Regular user feedback has been crucial to the tool's incremental improvements, resulting in the development and implementation of new functionality and optimisation. An iOS mobile app is currently under development to facilitate on-location surveys, further extending the tool's capabilities.
- **Cyber Intelligence Analysis** - BMT have developed systems to query semantic rules that are been automatically extracted from unstructured text (e.g. case intelligence reports). We have produced a web application that ingests entity and relationships outputs into an RDF Triplestore (Blazegraph). We also developed a web application with REST API to allow the user to discover and search the entities and relationships. BMT tested the tool by processing a portion of Wikipedia using Baleen. In addition, we have further expanded the system for Cyber Vulnerability Investigation (CVI) processing and analysis



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