



Internet Application and Website Hosting

G-Cloud 15

January 2026

Internet Application and Website Hosting

About this service

BMT provides an open and flexible cloud service platform supporting a wide range of operating systems, programming languages, tools and databases. Our service includes full hosting support, high system availability and daily backups of all data and documentation stored within websites, applications and databases.

The service provides ITIL based Service Desk support for first- and third-line software and technical incident and problem management, general system guidance and management of user accounts. All support requests are managed via our centralised Service Desk and full audit traceability is maintained.

We also provide off-site and on-site training packages for the software systems we host. These training packages are offered as online/interactive, hands-on or classroom-style sessions and can be tailored to meet individual requirements. BMT training courses include the provision of course materials such as desktop reference guides and presentation hand-outs.

When to use this service

Our bespoke web-based application and hosting is suitable for where you need collaboration and multiple users across sites. A web browser application reduces training needs as users are familiar with common practices using websites, compared to bespoke software which requires specialist training. Web applications also provide much easier accessibility tools with screen readers and other assistive technologies widely used for browser-based applications.

What we deliver

- Secure Internet hosting - including Azure, AWS and Digital Ocean platforms
- Content Management Systems
- Classified data storage and hosting
- First and third line software service/technical support
- Email, phone and on-site Service Desk support
- Incident and Problem management and resolution
- Provision of off-site and on-site training courses
- System guidance
- System administration
- Support for a wide range of operating systems, programming languages, tools and databases

What benefits we provide

- Confidence in a hosting service regularly audited under ISO9001/27001 certification
- A robust and secure hosting/support infrastructure underpinned by ITIL principles focused on delivering high quality service value
- Comprehensive 24/7/365 hosting uptime statistics
- Proven, scalable, elastic cloud hosting services with automated scale up and user defined limits, that facilitate large-scale data/user expansions and business growth objectives
- Responsive and friendly Service Desk staff putting users at ease
- Rapid response to support requests, meeting users at their point of need, with quick resolution times
- High levels of user satisfaction through a committed support response
- Customised training courses to meet needs of specific user groups
- Reduction of travel costs through on-site training course provision
- Pay for what you use pricing model.

How we deliver this service

Different Service Level Agreement (SLA) options are available, dependent on the criticality of the hosted system and the customer's needs. Our SLAs have defined reporting procedures, incident categories and priorities (determined by impact and urgency) that drive response/resolution timescales against all support requests.

Our Service Desk is available between 08:00 - 17:00 (UK hours) Monday to Friday excluding English Public Holidays. Users can call our Service Desk directly or email the Service Desk with any issues. All of our hosting options are backed up by an experienced Service Desk team of technicians, software developers and test analysts.

Training packages comprise on-site classroom sessions, administered on-line training tools and web-enabled, interactive, SCORM-compliant training systems.

For Content Management System (CMS) hosting, we also provide system administration support options which can include system configuration changes and content updates.

For hosting/support costs, please see the Pricing Document.

Experience

Our experience includes the full end-to-end delivery of the following projects:

-  Home Office

APHIDS
Access Pass Holder Information Distribution System

richard.caunt@digital.homeoffice.gov.uk
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BETA

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OSCAR FALKNER CAUNT

AIC pass - inactive

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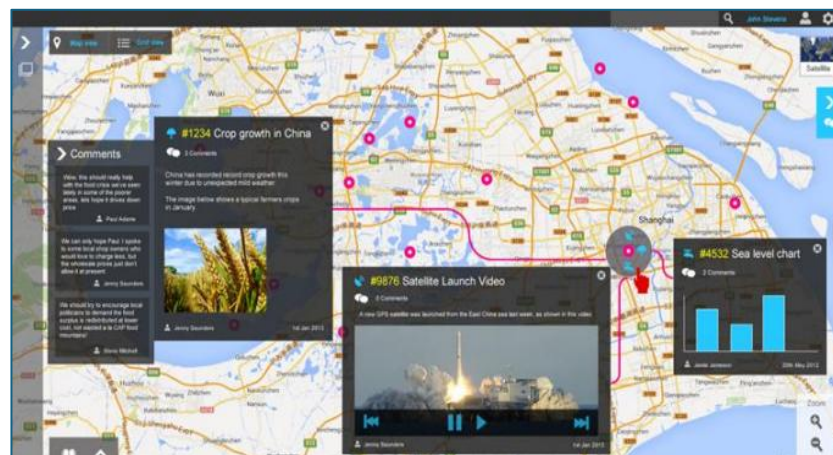
Record reference	CAUNT-1	Identification - Bank card	
APHIDS record reference	MAN-CAUNT-1	Number	VXTJL191278CLQMI
Person reference number	CAUNT-1	Expiry date	11/03/2028
Title	MS	Issuing country	UNITED KINGDOM
Forename	OSCAR	Identification - Driving-licence	
Middle names	FALKNER	Expiry date	01/06/2023
Surname	CAUNT	Identification - National-identity	
Previous surname	CRAVEN	Number	809391460
Other names	LUCILLE	Expiry date	24/03/2022
Date of birth	23/09/2000	Issued on	01/05/16
Gender	FEMALE		
Nationality	AUSTRIAN		

- [illegible]

- **StanMIS** - BMT won competitive tenders to develop, and then further enhance an on-line Through Life Standardization Management Toolset to improve the DE&S approach to standardisation management and the process for identification, selection and production of standards to meet UK MOD capability.

In addition to the core system hosted on the MOD RLI, we have also provided a publicly accessible, cloud-hosted version on the Internet – accessed via the Defence Gateway. To support on-boarding of new users to the system we designed and developed a set of interactive, SCORM-compliant training modules – accessed from both the of the cloud-hosted systems

- **DE&S Management Information Systems (MIS)** - BMT have supported the UK MOD Defence Equipment and Support (DE&S) Chief Information Officer (CIO) Management Information Systems Team (MIST) with enhancing a number of key MOD software tools including the Corporate Management Information System (CMIS) and e-Solutions (a central system used throughout DE&S used for a variety of functions including event management and management of Government Procurement Card transactions). In addition, BMT have worked with CIO to produce an architecture to rationalise and integrate a large number of MOD Management Information Systems
- **Defence Human Capability Science & Technology Centre (DHCSTC)** - BMT have developed a web-based central database and dashboard portal (which incorporates a Google Maps interface) to enable effective aggregation, communication and sharing of information that is captured by Military Stabilisation Support Group (MSSG) staff in the field - in addition to a mobile, tablet-based application for MSSG staff out in the field to capture and retrieve information regarding local projects and organisations



- **Naval Authority System (NAS)** - For over 10 years, BMT have been further developing and hosting a web-based naval safety certification management tool for the UK MOD. In addition, BMT provide the MOD Naval Authorities and Duty Holders with a knowledge management service - of which the NAS helps support

- **Naval Authority Information Management System (NAIMS)** is an web-browser-based platform that transforms how the Royal Navy manages Naval Authority information. By replacing manually maintained Word documents with an auditable and structured system, NAIMS streamlines certification requests and reviews, supports systematic certificate-strategy planning, and enforces rules management to safeguard fleet safety and operational readiness. Every change is tracked, and users can propose and manage rule updates directly, laying the foundation for future integration of naval regulations into a central database that feeds downstream systems.

Our multi-skilled user experience designer guided the look and feel from end to end: conducting user research, crafting wireframes, building interactive prototypes, and running usability tests to refine each interaction for clarity and accessibility. Drawing on roles defined in the government service manual; content design, graphic design, accessibility, interface and interaction design, and service design.

Our full-stack software developers handled DevOps, front-end, and back-end responsibilities, using version control to manage code, integrating external services, and fine-tuning performance and security. In parallel, our test engineers and test manager devised comprehensive plans covering every feature and scenario with both manual and automated cases, logging defects with precise reproduction steps and executing rigorous regression suites to uphold our quality standards.

Designed for a lifespan exceeding ten years, NAIMS scales effortlessly to accommodate growing user numbers and evolving technologies. It has already undergone successful Alpha and Beta reviews with the Cabinet Office and Government Digital Service, marking a significant milestone in the Royal Navy's digital transformation.

Ministry of Defence
Naval Authority Information Management System
0
System Admin

Dashboard
Certificates
Rules
Strategy Management
User Management
Admin

Strategy Management > Certification Strategies

Certification Strategies

New Certification Strategy

Platform authority ‡	Class ‡	Created by ‡	Created date ▾	Status ‡	Actions
DES Ships NSS - Capital Ships -Chief Eng	VANGUARD Class	Admiral Mac Admin	16/05/2025	Published	View
DES Ships NSS-RFA-TL	T31	Colour Sergeant update timeline test	15/05/2025	Superseded	View
DES Ships Acq-IFC-ChEng	Icebreaker	Air Commodore Amend PA app	30/09/2023	Published	View
SDA-P	QE Class CVS	Mr Luke Grinnell	06/11/2022	Draft	View
DES Ships NSS-T45	RIVER Batch 2 Class OPV	Air Commodore routing tester	23/05/2021	Part 1 - Reviewed	View
DNA	RIVER Batch 1 Class OPV	Mr Bob Bobson	21/06/2019	Published	View
DES Ships Boats-ChfEng	IX	Mr Elias Bolton	29/03/2019	Part 1 - Lead Reviewed	View
Navy X	T26 City Class Batch 1	Mr Test User PA - Non SRE	10/02/2018	Superseded	View
DNA	HUNT Class	Mr Bob Bobson	30/07/2016	Part 1 - Submitted	View
DES Ships NSS - Capital Ships - Chief Eng	RIVER Batch 1 Class OPV	Mr Mr A yqjg	16/08/2014	Part 1 - Submitted	View

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Next →

Ministry of Defence
Naval Authority Information Management System
179
Mac NACO All

Dashboard
Certificate management
Rules
Strategy management

Certificate management > Certification requests > HMS PORTLAND - Certification request

Fire Safety

Rules

6.1 - The Platform Authority shall demonstrate...
Complete

6.2 - The Platform Authority shall demonstrate...
Complete

6.3 - This is a new rule
Complete

mactest123

6.4 - This rule version of the rule will be in...
Complete

Reportable surveys

No reportable surveys have been added to this hazard area.

→ [Manage reportable surveys](#)

Hazard area scope

asdf

[Edit](#)

Completing hazard area review

When you have finished adding comments to the evidence provided for rules within this hazard area, complete your review and send the hazard area to a Naval Authority Certification Officer for final review or return it to the Platform Authority to make changes. Before you submit, you will be asked to confirm this action as it cannot be undone.

Complete review
Return to PA

Hazard area timeline

14 November 2025 at 9:22am
Hazard area scope added
By Mr Naco ALL

13 November 2025 at 10:20am
PA review of hazard area completed
By Mrs Jane SRE

13 November 2025 at 10:20am
Hazard area submitted for PA review
By Mrs Jane SRE

13 November 2025 at 10:20am
Rule 6.4 complete
By Mrs Jane SRE

13 November 2025 at 10:20am
Rule 6.3 complete
By Mrs Jane SRE

13 November 2025 at 10:20am
Rule 6.2 complete
By Mrs Jane SRE

13 November 2025 at 10:20am
Rule 6.1 complete
By Mrs Jane SRE

- Joint User Mission Planning (JUMP)** - BMT have developed a system on behalf of the UK MOD to integrate cyber threat analysis and mission planning with traditional land sea and air planning. We combine geographic intelligence integrated with Intelligence, Surveillance & Reconnaissance Systems and seamless linkage of physical terrain to cyber terrain. JUMP allows the cyber analyst to understand cyber assets within the wider context of the mission. <https://www.youtube.com/watch?v=AcjuckPe7TA&feature=youtu.be>

- **Red Alert** - BMT collaborated to design and develop a system which combines autonomous UAVs (such as Blue Bear's RISER) with modern web technologies to produce a real-time and portable solution that delivers information to emergency responders. UAVs collect aerial imagery (including high fidelity point clouds) to build a detailed 2D and 3D view of a scene and responders can use our system to bound and annotate areas within the aerial imagery using Civil Protection Common Map Symbolology. The toolset is highly flexible and can be used for disaster response, incident investigation and counter terrorism.

<https://www.youtube.com/watch?v=hhfzJW3-dg0>





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