

DXC Private AI

Service Definition for G-Cloud 15

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About DXC

DXC at a glance

\$12.87B

FY25 revenue

60+

years of innovation delivering mission-critical systems for customers

120,000+

employees worldwide

70+

countries

50,000

Engineers

200

customers in the Fortune 500

200+

partner ecosystem with best-of-breed partners

49,000

Partner certifications

Why DXC for Public Sector

Trusted to 'get it done in in Government'



Unrivalled track record: 280 total clients, serving >30 clients for over 20 years

Transformation Tools and Methods



Accelerators, tools and methods that accelerate and de-risk transformation

Public Sector Outcome Solutions



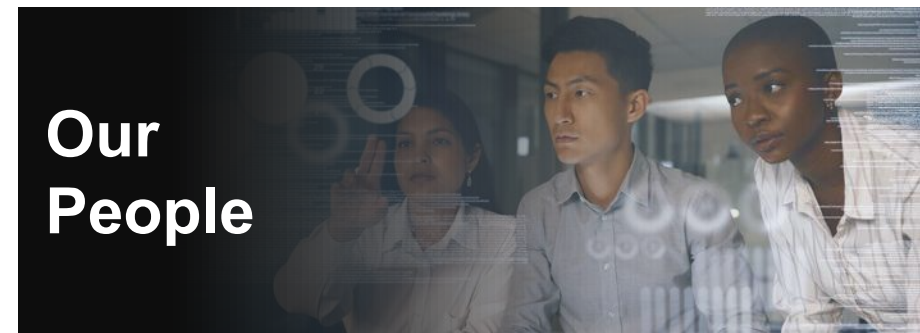
Solutions for policy domains drawn from DXC global Public Sector and adjacent Commercial sectors at the leading edge

Secure Sovereign Solutions



Solutions for AI and Engineering that meet Governments' demanding Security and Sovereignty requirements

Our People



20,000 employees with a focus on Public Sector, many with security clearance and a Government background

280 Public Sector clients trust DXC as their partner for digital transformation and mission-critical services



Environmental, social and governance performance

Environmental

Advancing the sustainability of our operations and IT services while assisting our customers to become more sustainable

- ✓ The SBTi has approved DXC's near-term science-based emissions reduction target to reduce Scope 1 and 2 emissions by 65% by FY30 against our FY19 baseline
- ✓ 68% reduction in Scope 1 and 2 greenhouse gas emissions in FY23, from FY19 baseline
- ✓ 57% reduction in energy consumption in FY23, from FY19 baseline
- ✓ 57% of electricity procured from renewable sources
- ✓ 99% of e-waste processed through our recycling and

Recognised by Newsweek as one of America's Greatest Workplaces for 2025



Named to Newsweek's list of America's Most Responsible Companies 2024 for environmental, social and corporate governance performance

Social

Building a diverse, inclusive, value-based, and people-first culture based on equitable practices, employee perspectives and community stewardship

- ✓ Established 20 Employee Resource Groups to support inclusion and belonging
- ✓ Partnering with diversity groups to increase diverse hiring
- ✓ Launched global career development programs for women
- ✓ Improved inclusivity of employee benefits offerings
- ✓ Employees completed 4M training hours via DXC Learning
- ✓ Donated \$6M to more than 1,000 global causes
- ✓ Implemented employee feedback surveys to continually strengthen our company's culture

Achieved a top score of 100 in the 2025 Disability Equality Index



Awarded a silver medal by EcoVadis in 2024 for outstanding sustainability performance

Awarded Prime status by ISS ESG to recognise DXC for fulfilling ambitious absolute performance requirements



Governance

Instilling trust and garnering respect among the stakeholders we serve through transparent leadership, to drive sustainable growth

- ✓ Leadership by experienced and engaged directors and the board's key committees
- ✓ 50% of directors are from traditionally underrepresented racial/ethnic minority groups, and 30% of directors are female
- ✓ Robust ethics program with proactive audit and risk assessments
- ✓ Continual investment in information security and data privacy to aggressively maintain best-in-class assurances



DXC discloses its ESG performance in alignment with preferred ESG frameworks, including SASB, TCFD, CDP and GRI, and in adhering to their principles. UN Global Compact Signatory since 2017.

Service Definition

DXC Private AI

SERVICE CONTENT

- DXC's Private AI is a fully managed service for designing, deploying and running AI business use cases within secured and sovereign environments.
- It includes use cases ideation, business case assessment, architecture, pilots, production deployment and runtime services for Private AI

COMPLIANCE & REGULATORY REQUIREMENTS

- With increasing regulatory scrutiny and the need for secure, sovereign deployments, Private AI enables enterprises and governments to harness the power of AI—securely and responsibly—without exposing data to public cloud risks or compromising national interests
- With air-gapped options, confidential computing, and zero-trust architecture, DXC's secure AI meets the highest standards for data sovereignty, encryption, and tenant isolation

ACCELERATING ADOPTION

- From managing private or even air-gapped infrastructure, optimizing data and apps, to building and operating your AI solutions end-to-end, DXC supports every stage of your AI journey, ensuring agility & absolute control.
- DXC's platform accelerators, modular frameworks, and proven delivery models help customers move from pilot to production quickly
- DXC AI Experiment Labs enable organizations seeking secure innovation and business outcomes with AI to fast-track AI use cases and business value development

THE DXC DIFFERENCE

Proven Results

30%

Productivity gain for selected job functions within an enterprise

4000+

Private AI users (scientists & engineers) at a major aerospace agency

3

DXC Experiment Labs Flexible Workbench use

DXC Private AI – Capabilities and services

Flexible Services to match your context

CAPABILITIES

Your Data / Your Model

DXC Native

AI Pilots, Private AI Production, AI Workbench, Converge.ai, Data Integration Framework, IoT, Digital Twin, ...

Partner Integrations (examples)

Boomi, 7AI, SAP & Databricks, Snowflake, Acumino, CAMB.AI, GreenMatterAI, ...

PLATFORMS

Your Stack

Public Cloud

AWS, Azure, GCP (Google), ...

Private Cloud

DXC PCM, Azure Local, AWS, Sovereign Cloud, ...

Traditional

On-Prem, Colo (Digital Realty)
Managed Hosting

Hybrid

Any combination of the above, including Edge.

SERVICES

Full Lifecycle

- Monitoring
- Infrastructure Deployment
- Patches/Updates
- Hardware Replacement/Upgrade
- Security
- Cyber Risk & Compliance
- Digital Identity
- Disaster Recovery
- Operations
- Network
- Storage/DB

Service Overview

From managing private or even air-gapped infrastructure, optimizing data and apps, to building and operating your AI solutions end-to-end, DXC supports every stage of your Private AI journey, ensuring agility & absolute control.

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- Discovery workshop (AI maturity and customer processes)
- Use case ideations
- Use case priority based on business case, data foundations and specific customer constraints
- Pilot enablement
- Initial deployment
- Scaled implementation

We have developed a project planning methodology that engages stakeholders at all levels at an early stage and seeks to ensure that users derive maximum value.

DXC's in-house team works in partnership with customers to build and deliver Private AI solutions designed to help customers accelerate their business and optimize their operations.

DXC mobilize best of breed experts to deploy the most innovative and secured Private AI solutions with proper governance matching any technical context.

Training and support are delivered in a variety of ways to suit the individual's role and preferred learning method including webinar, video, telephone, user groups and a dedicated support site.

DXC also deliver change management services to help customer organizations embrace evolved processes and capabilities enabled by the Private AI solutions.



Getting Started

Getting Started

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Use case ideation and selection:

- A demo (simple use case and technical DD)
- An assessment workshop to identify gaps and client requirements
- Business case analysis and use case selection

Onboarding & Offboarding:

- Implementation of a minimum viable product (MVP) platform and use case deployment
- Consolidate GenAI efforts, migrate GenAI experiments to Private AI platform
- Develop & deploy additional use cases
- Offboarding – DXC will work directly with the client to ensure a smooth offboarding process – client specific.

User Enablement:

Once Private AI environment is operational, users are offered training via webinar. The training covers the basic functions associated with the Private AI use cases enabled. More advanced training will be delivered to ensure the complete environment is properly maintained (data quality, integration) for good results.

Service Constraints:

None.

Commercials

Commercials Overview

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Ordering Process:

The ordering process is as follows:

- Prospective client discusses their requirements with a DXC representative
- DXC provides a written proposal or statement of work (SoW) detailing the recommended services offered and prices
- Prospective client and DXC will complete the G-Cloud Call Off Contract
- Prospective client confirms acceptance of order confirmation and associated terms and conditions
- Prospective client issues DXC with a purchase order detailing the services required.

Invoicing Process:

Customers will be invoiced partly on issuance of the PO and partly per milestones defined within the scope of work. Also specific conditions applies to hardware resell (when in scope) and services.

Payment must be made within 30 days through electronic transfer.

Termination:

Please see associated terms and conditions..

Support & After-sales:

DXC's Private AI Managed Services run team offer global technical and functional support and managed services for all clients of this service. Direct support is available via telephone using a dedicated support hotline or via email and web portal. Support hours depends on contracted SLA.

New customers are onboarded via the Support team who deliver user training (usually online) and provide an overview of the support materials available from a dedicated user support site. Materials include documents, videos, "How Do I...?" guides, a FAQ section, plus hints and tips to get the most from the service..

Contact us

Contact Us

DXC Technology supports G-Cloud customers through an unsurpassed portfolio of Private AI and transformation services. If you have a Framework related question or query, make the UKPS Frameworks Team your first point of contact.

Our contact details:

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