

DXC Technology Managed
Services for Multicloud for
Government – Private/Hybrid
Cloud

G-Cloud 15:
Service Definition Document

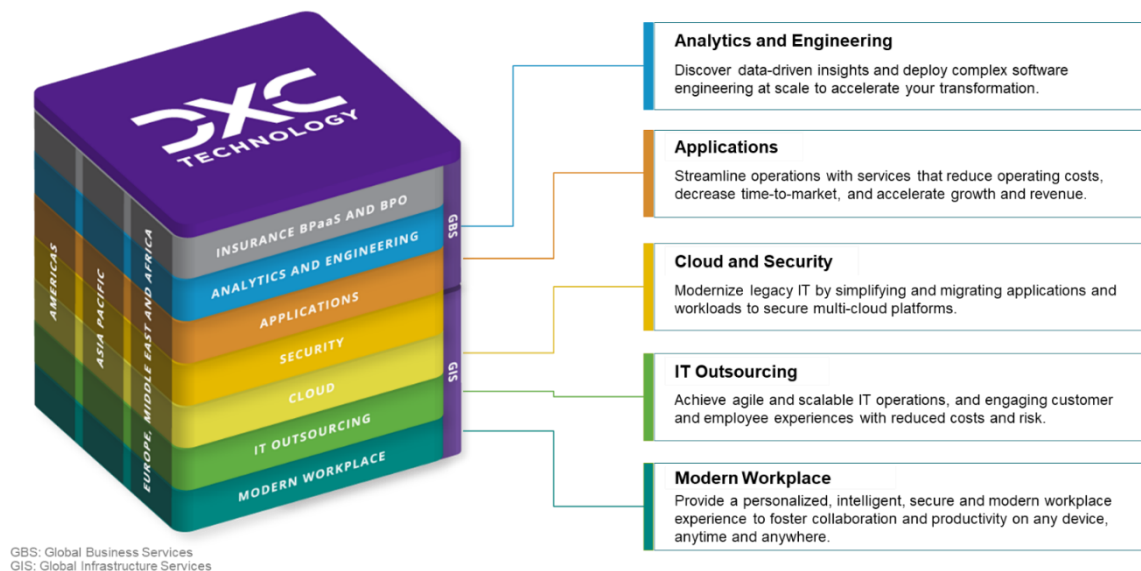
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1 Company Overview

DXC Technology helps global companies run their mission critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds.

The world's largest companies as well as mid-sized clients and public sector organizations trust DXC to deploy services across the Enterprise Technology Stack to drive new levels of performance, competitiveness, and customer experience. We have a long heritage in data center services and management, operating over 320 global data centers and supporting 1,300+ customers. DXC provides innovative solutions to customers by leveraging strong domain capabilities and by applying leading technologies as represented in the DXC



Technology stack below.

DXC is one of the few IT services providers that can orchestrate mainframes, servers, private and public clouds as an effective whole. We manage the complexities of your cloud migration strategy and apply modern operating models, practices and capabilities to build and optimize cloud for the unique needs of your enterprise. We leverage deep cloud expertise and intelligent automation to run and maintain your infrastructure, and enable business agility, resilience, and continuous improvement.

1.1 Why DXC?

Doing Cloud Right is much easier when customers choose the right partner. One who:

- Thoroughly understands the way mission-critical IT works today and thus how to improve it.
- Has the track record, skills, and experience to help customers avoid costly mistakes, which is the difference between making a return on investment and accumulating more technology debt.
- Is independent of any incentive to pick a particular platform, and is focused entirely on customer success.
- Can help overcome the financial, skills and organisational constraints that hold back the ability to execute.
- Understands security, data sovereignty and the regulatory compliance issues customers live with every day.

We've run mission-critical IT and business services for the world's leading companies across all industries. DXC has experience with all clouds both public and private and can help customers execute the right solution in the right order, with customer needs at the forefront.

2 Service Overview

2.1 DXC - Secure Hybrid Cloud

What is Secure Hybrid Cloud?

DXC Technology Secure Hybrid Cloud environment, is the integrated managed service for your cloud transformation. It Secure Hybrid Infrastructure as a Service (IaaS) and enables that infrastructure to be consumed on a platform-basis. DXC will also take care of migration of servers to the operating system, including hardened patching and maintenance.

In addition to hosting, DXC includes a managed service for your workloads that includes ITSM (IT Service Management (Security, Monitoring, Patching, Backups and Service Desk as standard.

DXC's Secure Hybrid cloud drastically simplifies Multi-Cloud Management, allowing the enterprise to focus on business objectives like an aggressive growth strategy, enabling product innovation or optimising application portfolios.

It offers the opportunity to move both legacy and modernized workloads through a Hybrid Cloud Model. By assessing your workloads, DXC can simplify your adoption of cloud and optimize your services to suit to your business needs with the right solution.

3 Service Definition

3.1 Features

- Highly secure, isolated private cloud for enhanced security requirements
- Hosted in DXC Technology UK secure data centres or customer data centres
- Transform your traditional IT system to a hybrid cloud capability
- Platform on which your existing applications can operate based on VMware technologies
- Full management of operating systems, security services and server management
- Enterprise-class support included as standard, at all SLAs
- Variety of PaaS including PaaS for SAP will be available in the future
- The service is easily and quickly scalable
- Can be used as part of a hybrid cloud strategy including AWS and Azure with other Public Clouds being added
- Compatible with other New Style of IT Workplace/Mobility Services
- A partner with exceptional experience at managing cloud transformation
- Full cloud experience with workflow driven automated provisioning and day-two actions

3.2 Benefits

- Advanced Blueprinting of infrastructure and applications
- Full automation – Speed and agility, reliability and consistency
- Managed Service for Secure Hybrid Cloud with Public Cloud and Account Management
- Timed Processing
- Data Handling Storage and Archive
- Self Service Provisioning integrated with ServiceNow
- License Management
- Capacity On Demand
- Secure Cloud, Security and Compliance
- Service Management Integration
- Consistent Orchestration across any Cloud type
- 100% dedicated, managed, complete IaaS and PaaS solution
- Purpose-built, pre-integrated solutions using market leading DXC hardware, software and services
- Choice of pre-defined configurations aligned to workloads
- Consumption-based service configured to meet your needs
- Greater security options, data placement preferences, and support locations
- Standard self-service Customer portal
- Assurances of this service include ISO 27001, ISO 27017

- DXC hardened Windows and RHEL, SuSE Linux OS
- Full patching and update service for the OS

3.2.1 Strategic IT investment

Cost Optimisation Key

impact levers:

- No upfront capital Expenditure
- No Long-term lock-in
- Consumption based.

Environment Optimisation:

- Control over cloud and cloud deployments
- Right Placement of Applications
- Automation blueprints across public and private clouds
- DXC supplements Cloud Skills and Expertise

Considerations and Rationale

Value Getting the most for your money	Value Getting the most for your money
Supportability We will handle the legacy	Supportability We will handle the legacy
Compliance Meeting industry regulations	Compliance Meeting industry regulations
3rd Party integration Working with our extensive partner network	3rd Party integration Working with our extensive partner network
User Experience and Performance	Integrated IT with ServiceNow

3.2.2 Business Agility and Speed to Market

DXC achieved a reduction in the deployment time and effort of 90% compared to not having automation in place.

To enable faster speed to market of business products in hours rather than months by using a repeatable, automated, and image-based approach securely across Public and Private clouds.

Advanced Blueprinting of infrastructure and applications

- Blueprints are templated infrastructure configurations of one or more virtual machines
- Blueprints contain details on network, compute, memory and storage
- Blueprints can contain both infrastructure and application configuration Self

Service Provisioning, integrated with ServiceNow

- Catalogues are published out of Secure Hybrid Cloud into customers' ServiceNow
- Customers can set approval workflows against the catalogue items

- Role-based access allows access only to catalogue items that are specific to them Full automation – speed and agility, reliability and consistency
- Blueprints are deployed once approved “by a few clicks”
- Provisioning of Blueprints can take minutes
- Using Blueprints ensures repeatability and adherence to specifications

Orchestration across any Cloud type

- Blueprints can be deployed to public or private cloud environments
- Supported public clouds are Azure and AWS
- Use of both public and private cloud allows businesses to scale to meet business needs