

DXC Technology

Traditional Hosting – Compute and Data Center

G-Cloud 15

Service Definition Document

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1 Company Overview

DXC Technology helps global companies run their mission critical systems and operations while modernising IT, optimising data architectures, and ensuring security and scalability across public, private and hybrid clouds.

The world's largest companies as well as mid-sized clients and public sector organisations trust DXC to deploy services across the Enterprise Technology Stack to drive new levels of performance, competitiveness, and customer experience. We have a long heritage in data center services and management, operating over 320 global data centers and supporting 1,300+ customers. DXC provides innovative solutions to customers by leveraging strong domain capabilities and by applying leading technologies as represented in the DXC Technology stack below.

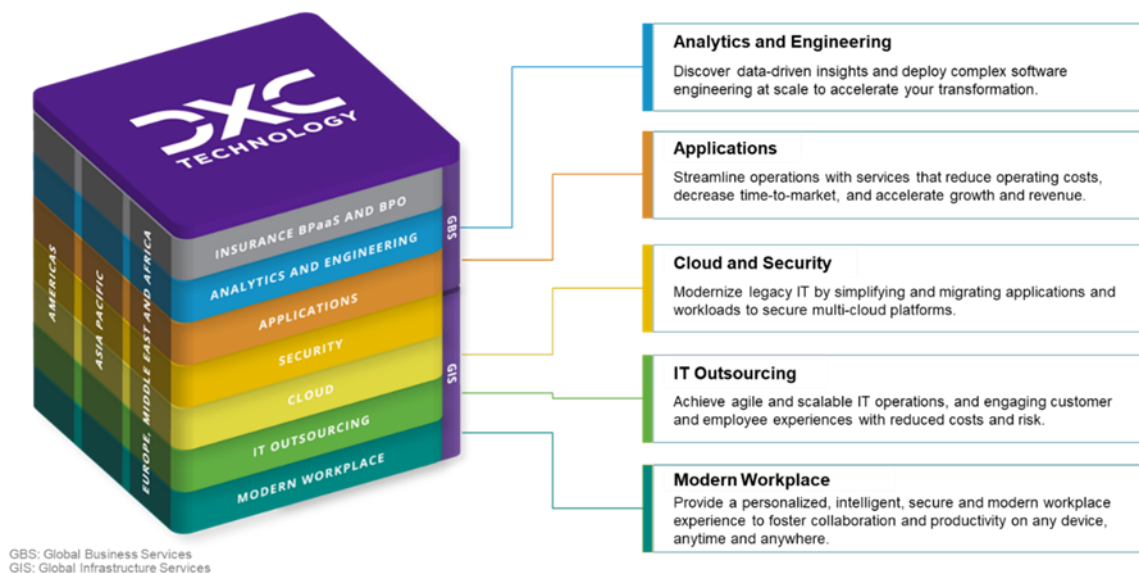


Figure 1. DXC Technology stack

DXC is one of the few IT services providers that can orchestrate mainframes, servers, private and public clouds as an effective whole. We manage the complexities of your cloud migration strategy and apply modern operating models, practices and capabilities to build and optimise cloud for the unique needs of your enterprise. We leverage deep cloud expertise and intelligent automation to run and maintain your infrastructure, and enable business agility, resilience, and continuous improvement.

1.1 Why DXC?

DXC Technology helps customers simplify and transform applications, digitise business models and automate operations to improve services, deliver more value and lower costs. DXC has worked with thousands of organisations globally to design and implement new solutions.

2 DXC Traditional Hosting – Compute and Data Center Services

DXC Traditional Hosting provides secure, resilient, and fully managed compute and data center services hosted in DXC-operated facilities, Customer operated facilities, Co-location operated facilities and at the edge operated facilities. The service is designed to support stable, mission-critical workloads requiring high availability, predictable performance, and strong operational governance.

DXC delivers and manages the full compute stack, including physical and virtual servers, Hypervisors and operating systems, Databases and Middleware and supporting infrastructure. Services cover provisioning, monitoring, incident and problem management, patching, backup coordination, and lifecycle management, delivered in accordance with defined SLAs and ITIL-aligned processes.

Data center services include physical facilities management, power and cooling operations, rack and space management, environmental monitoring, and physical security controls. DXC ensures continuous availability through redundant infrastructure, proactive monitoring, and standardized operational runbooks.

The service includes centralized management, automation-enabled provisioning, configuration control, and compliance reporting. DXC applies standardized security baselines and operational best practices to reduce risk and cost to serve, while providing transparency and predictable operations for customers maintaining traditional hosting environments.



Figure 2. Five shared visions for success



We work with you in your Modernization journeys to understand and handpick specific levers that align to your business priorities and deliver cost reduction through simplification and optimization techniques.



Private/Hybrid Cloud – Data Center Services



End-to-End Cloud Infrastructure Services NelsonHall Vendor Evaluation & Assessment Tool



Levers to simplify and optimize IT costs

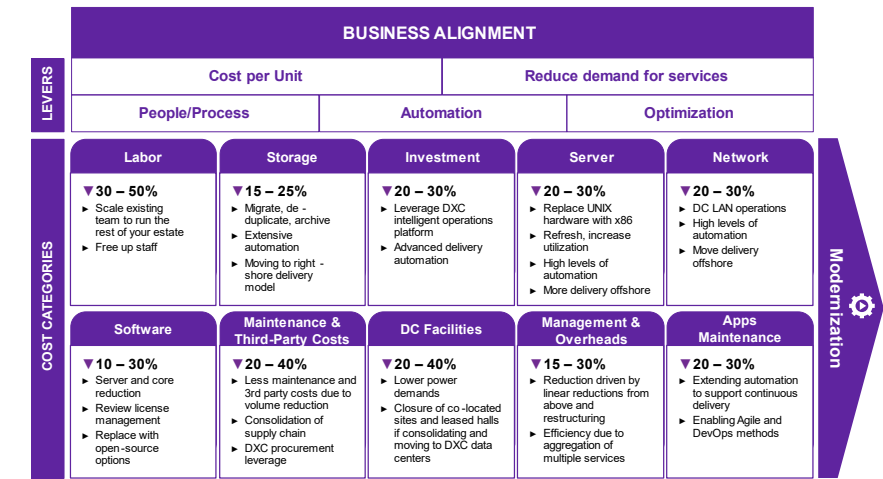


Figure 3. Levers to simplify and optimize IT costs



DXC Technology empowers organizations to modernize traditional hosting environments while ensuring secure, always-on operations through advanced Compute and Data Center solutions. Our robust Business Continuity, Storage and Backup solutions enables enterprises to confidently evolve their IT landscapes for the future.



Private/Hybrid Cloud – Data Center Services



End-to-End Cloud Infrastructure Services NelsonHall Vendor Evaluation & Assessment Tool



Traditional Hosting offerings

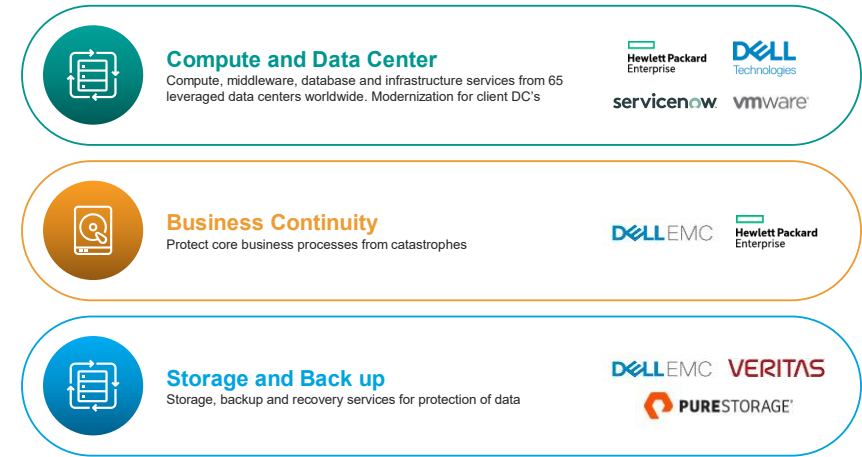


Figure 4. Traditonal Offerings



Our unique and integrated delivery model ensures that the right mix of focused and leveraged teams manage the operations centered on DevOps and SRE skills.



Private/Hybrid Cloud – Data Center Services



End-to-End Cloud Infrastructure Services
Nelson/Affender Evaluation & Assessment Tool



DXC’s Integrated Delivery Model

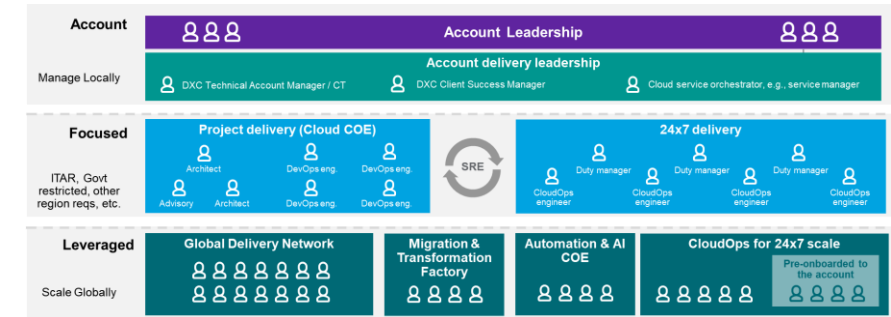


Figure 5. Intergrated Delivery Model



Shared is a summary of our global service delivery footprint and quality standards which forms as the backbone and brains behind our deep experience of running mission critical IT estates at scale.



Private/Hybrid Cloud – Data Center Services



End-to-End Cloud Infrastructure Services
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Deep experience of running IT estates at scale

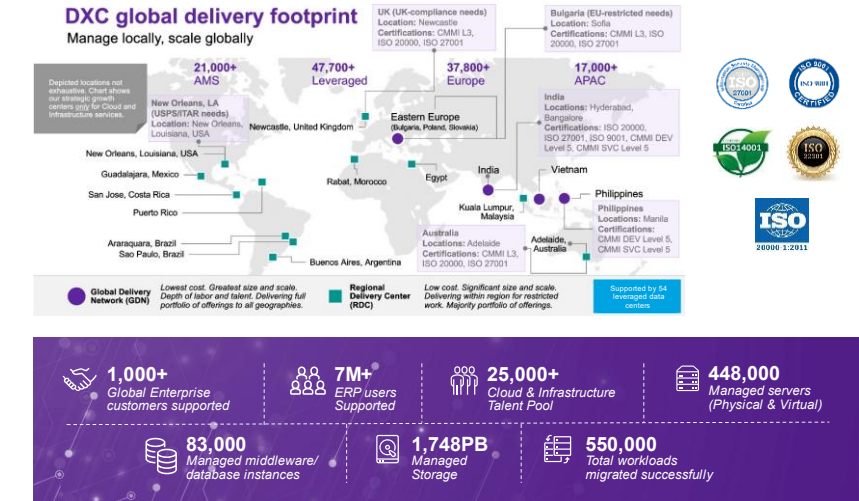


Figure 6. IT Estates at Scale