

Managed Detection and Response (MDR)

Service Description

DXC Technology

Table of Contents

DXC Managed Detection and Response for UK Public Sector	3
DXC Overview	3
Service Feature	3
Service Benefits.....	3
Differentiation	3
Value Proposition for UK Public Sector	4
Case Study	4
About DXC Technology	6

DXC Managed Detection and Response for UK Public Sector

DXC Overview

DXC delivers a comprehensive Managed Detection and Response (MDR) solution that integrates seamlessly with customer environments, enabling organizations to bring their own technology while leveraging DXC's global 24x7 security expertise, advanced threat intelligence, and proactive threat hunting. Backed by strategic partnerships with Microsoft, CrowdStrike, SentinelOne, and Trend Micro, DXC offers flexible deployment models, including fully outsourced monitoring, co-managed operations, and shared tooling, supported by automation playbooks, SOAR, UEBA, and deception capabilities. This unified approach accelerates onboarding, strengthens detection and response across endpoints, cloud, and network, and provides tailored SLAs for both midmarket and enterprise clients, ensuring resilience and reduced risk against evolving threats.

Service Feature

- 24x7 end-to-end cyber threat monitoring & detection
- Multi-tiered Threat Intelligence
- Proactive threat hunting
- In-depth analysis and automated response
- Incident Response remediation governance support.

Service Benefits

- 24x7 global security monitoring and response through multiple Security Operations Centres, ensuring continuous coverage across time zones.
- Seamless integration with a wide ecosystem of leading security vendors and technologies, leveraging decades of expertise.
- Access to a rich content library with pre-built use cases, automation playbooks, reporting, and dashboards tailored for scalability

Differentiation

- Expertise and Domain Knowledge: DXC has decades of experience in building and managing large SOC, with deep understanding of threat protect, and detect and response services for global Customers including Governments.
- Strong Partner Alliances: DXC is a strategic alliance partner with the top security vendors. And a member of MISA, Microsoft intelligent Security association.

- Comprehensive services: DXC has extensive services & capabilities covering all aspects of identify, protect, detect, respond and recover across Infrastructure, Application and Cloud with Modern SOC, SIEM, EDR, OT Security, Forensics requirements.

Value Proposition for UK Public Sector

- Solve the challenge of detecting, responding, containing and remediating enterprise-wide threats, including identity, endpoint, email, document, application, hybrid infrastructure and workload attacks
- Enhance your existing monitoring with advanced enterprise grade security with specialist expertise 24x7, with integrated threat intelligence and proactive threat hunting
- Reduce your attack surface with managed XDR capabilities, and benefit from proven % reductions in breach risk
- Design, deployment and management technologies including Microsoft Defender XDR, Microsoft Sentinel, CrowdStrike and Sumologic

Case Study

DXC Managed Detection and Response Services

Cyber resilience is critical for enterprises facing sophisticated and evolving threats. DXC helps organizations operationalize MDR to detect, respond, and recover faster, reducing risk and improving security posture. Build a proactive defence by leveraging global SOCs, advanced analytics, and automation playbooks to stay ahead of attackers.

European Car Manufacturer

DXC partnered with a global car manufacturer to strengthen its Managed Detection and Response capabilities. This included:

- Delivered 24x7 monitoring through DXC's global SOC network.
- Integrated MDR service with existing technology and 100s of partner solutions.
- Applied advanced detection and automation playbooks tailored to the customer's environment.
- Provided strategic security architecture guidance to improve overall posture.
- Enhanced governance and reporting for compliance and risk management.

Customer Challenge

The client faced increasing complexity in managing threats and lacked advanced detection capabilities.

Solution

DXC implemented a next-generation MDR framework aligned with industry best practices:

- 24x7 global SOC coverage with advanced analytics and threat intelligence.
- Seamless integration with existing tools and partner ecosystem.
- Automation playbooks for detection and response workflows.
- Comprehensive dashboards and reporting for governance and compliance.

Results

- Faster detection and response to advanced threats.
- Reduced operational risk and improved security posture.
- Increased efficiency through automation and streamlined processes.
- Strengthened resilience against evolving cyber threats.

About DXC Technology

DXC Technology (NYSE: DXC) is a leading global provider of information technology services. We're a trusted operating partner to many of the world's most innovative organizations, building solutions that move industries and companies forward. Our engineering, consulting and technology experts help clients simplify, optimize and modernize their systems and processes, manage their most critical workloads, integrate AI-powered intelligence into their operations, and put security and trust at the forefront. Learn more on dxc.com.

Every day we deliver excellence for our customers and colleagues. We use the power of technology to deliver mission-critical IT services that move the world. Our customers entrust us to deliver what matters most. We are DXC.

An Employer of Choice

We inspire and take care of our people. We work to create a culture of learning, diversity and inclusion for all our people to grow and reach their full potential.

A Trusted Technology Partner

We understand technology and are committed to delivering excellence for our customers.

A Company that Cares

We are committed to improving the communities in which we live and work. We are good stewards of our company, our customers and the world.

Deliver Mission Critical

We deliver the mission-critical IT services that move the world.

Entrusted to Deliver

Every day, we earn our customers' trust by delivering transformative technologies to ensure the success, safety and well-being of businesses and people worldwide.

Delivery Excellence

Our delivery excellence gives planes flight, helps patients heal, and increases the scale and speed of commerce.

Deliver What Matters Most

We are proud of the work we do and the trust and confidence our customers place in us to deliver what matters most.

Learn more at

<https://dxc.com/us/en/offerings/security/cyber-defense>



