

DXC Technology

**Web Application
Firewall**

G-Cloud 15

Service Definition Document

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1 Service Overview

DXC Technology's Web Application Firewall (WAF) is a managed security service designed to protect web applications, APIs, and mobile app backends from a wide range of cyber threats. The service is available for both cloud and on-premises environments, offering flexible deployment models and comprehensive protection against attacks such as DDoS, OWASP Top 10, zero-day exploits, and malicious bots. Delivered by expert teams, DXC's WAF service ensures secure, reliable, and high-performance application delivery for organizations undergoing digital transformation.

2 Service Description

DXC's Managed WAF service provides continuous monitoring, threat detection, and proactive incident response for web-facing applications. The service includes platform and policy management, incident and change management, compliance assurance, and advanced reporting. Customers can choose from fully managed, self-managed, or auto-provisioned cloud options, as well as advanced on-premises deployments.

2.1 Service features

- Protection against OWASP Top 10, zero-day threats, and application-layer DoS attacks
- DDoS prevention (volumetric and application-level)
- API and mobile app security (XML/JSON, rate limiting, virtual patching)
- Advanced bot detection and mitigation (credential stuffing, scraping, risk scoring)
- Secure HTTPS enablement with instant SSL and hardened TLS stack
- Built-in load balancing, caching, and compression for performance
- Centralized policy management and role-based access controls
- 8x5 or 24x7 support models, with optional local language support
- Proactive incident, problem, and change management
- Standard and advanced reporting, compliance management

2.2 Service benefits

- Reduces business risk by preventing web-based attacks and data breaches
- Ensures regulatory compliance and data privacy for cloud and on-premises environments
- Improves application performance and availability with built-in optimization features
- Enables rapid, secure deployment of new applications and APIs
- Minimizes operational overhead with managed service options
- Provides expert incident response and rapid threat mitigation
- Supports digital transformation with flexible deployment models
- Enhances visibility and control through centralized management and reporting
- Reduces costs associated with downtime and manual security management
- Scales with business needs, supporting hybrid, public, and private cloud strategies

2.3 Service constraints

- Major version upgrades and web server platform remediation are not included as standard
- License/AMC management and custom reporting are out of scope unless specified
- 24x7 availability monitoring is an exception, not standard
- Service delivery is subject to agreed-upon SLAs and support models

2.4 Value Proposition for UK Public Sector

DXC's WAF service helps UK public sector organizations secure their digital services, protect sensitive data, and ensure compliance with government regulations. The managed service model reduces the burden on internal IT teams, accelerates secure digital transformation, and provides robust protection against evolving cyber threats. With flexible deployment options and expert support, DXC enables public sector clients to deliver secure, reliable, and high-performing digital experiences to citizens and stakeholders.

About DXC Technology

DXC Technology (NYSE: DXC) is a leading global provider of information technology services. We're a trusted operating partner to many of the world's most innovative organizations, building solutions that move industries and companies forward. Our engineering, consulting and technology experts help clients simplify, optimize and modernize their systems and processes, manage their most critical workloads, integrate AI-powered intelligence into their operations, and put security and trust at the forefront. Learn more on dxc.com.

Every day we deliver excellence for our customers and colleagues. We use the power of technology to deliver mission-critical IT services that move the world. Our customers entrust us to deliver what matters most. We are DXC.

An Employer of Choice

We inspire and take care of our people. We work to create a culture of learning, diversity and inclusion for all our people to grow and reach their full potential.

A Trusted Technology Partner

We understand technology and are committed to delivering excellence for our customers.

A Company that Cares

We are committed to improving the communities in which we live and work. We are good stewards of our company, our customers and the world.

Deliver Mission Critical

We deliver the mission-critical IT services that move the world.

Entrusted to Deliver

Every day, we earn our customers' trust by delivering transformative technologies to ensure the success, safety and well-being of businesses and people worldwide.

Delivery Excellence

Our delivery excellence gives planes flight, helps patients heal, and increases the scale and speed of commerce.

Deliver What Matters Most

We are proud of the work we do and the trust and confidence our customers place in us to deliver what matters most.

Learn more at

<https://dxc.com/us/en/offerings/security>