

DXC Technology Managed Container Services

**G-Cloud 15 Pricing Document
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1 Contact Us

DXC Technology supports G-Cloud customers through an unsurpassed portfolio of transformation services. If you have a Framework related question or query, make the UKPS Frameworks Team your first point of contact:

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2 Unit Prices Generic (Client Facing Rate Cards)

The ClientFacing Rate Card defines the published, customer-facing prices for DXC Managed Container Services. It lists standard monthly charges for each service component—such as platform support per cluster, per application node, and optional add-on services—based on the selected package, service window, service tier, delivery location, and SLA. The rates in this tab are designed to be transparent and directly consumable in proposals, nevertheless client specifics or customizations might influence the final price.

First Cluster Charge

The *First Cluster* charge covers the initial managed Kubernetes/OpenShift cluster and includes the baseline platform services required to onboard, operate, and support the environment. This charge reflects the full operational overhead, including monitoring, governance, and SLA coverage.

RU	Resource Unit (RU) Name	Unit of Measure	Package	Service Window	Service Tier	DXC Delivery Location	Lookup Key	Unit Charge per month (GBP)
	Platform Support - First Cluster	First Cluster	Enterprise	Bronze (9 x 5)	Tier 1 - 99.9% / UK	Enterprise / Bronze (9 x 5) / Tier 1 - 99.9% / UK		3089.53
RU.MCS.SVS.FCL_004	Platform Support - First Cluster	First Cluster	Enterprise	Gold (24 x 7)	Tier 1 - 99.9% / UK	Enterprise / Gold (24 x 7) / Tier 1 - 99.9% / UK		6046.80
RU.MCS.SVS.FCL_025	Platform Support - First Cluster	First Cluster	Essential	Bronze (9 x 5)	Tier 1 - 99.9% / UK	Essential / Bronze (9 x 5) / Tier 1 - 99.9% / UK		8022.40
RU.MCS.SVS.FCL_026	Platform Support - First Cluster	First Cluster	Essential	Gold (24 x 7)	Tier 1 - 99.9% / UK	Essential / Gold (24 x 7) / Tier 1 - 99.9% / UK		12033.60
RU.MCS.SVS.FCL_022	Platform Support - First Cluster	First Cluster	Break-Fix	Bronze (9 x 5)	Tier 0 - 99.5% / Offshore	Break-Fix / Bronze (9 x 5) / Tier 0 - 99.5% / Offshore		269.76
RU.MCS.SVS.FCL_010	Platform Support - First Cluster	First Cluster	Enterprise	Gold (24 x 7)	Tier 1 - 99.9% / Offshore	Enterprise / Gold (24 x 7) / Tier 1 - 99.9% / Offshore		4346.69
RU.MCS.SVS.FCL_011	Platform Support - First Cluster	First Cluster	Enterprise	Silver (9 x 5 + On-Call)	Tier 1 - 99.9% / Offshore	Enterprise / Silver (9 x 5 + On-Call) / Tier 1 - 99.9% / Offshore		3469.85
RU.MCS.SVS.FCL_012	Platform Support - First Cluster	First Cluster	Enterprise	SilverPlus (18 x 5 + On-Call)	Tier 1 - 99.9% / Offshore	Enterprise / SilverPlus (18 x 5 + On-Call) / Tier 1 - 99.9% / Offshore		3755.67
RU.MCS.SVS.FCL_013	Platform Support - First Cluster	First Cluster	Enterprise	Bronze (9 x 5)	Tier 1 - 99.9% / Offshore	Enterprise / Bronze (9 x 5) / Tier 1 - 99.9% / Offshore		2897.80
RU.MCS.SVS.FCL_034	Platform Support - First Cluster	First Cluster	Enterprise-CloudNative	Gold (24 x 7)	Tier 1 - 99.9% / Offshore	Enterprise-CloudNative / Gold (24 x 7) / Tier 1 - 99.9% / Offshore		1384.01
RU.MCS.SVS.FCL_035	Platform Support - First Cluster	First Cluster	Enterprise-CloudNative	Silver (9 x 5 + On-Call)	Tier 1 - 99.9% / Offshore	Enterprise-CloudNative / Silver (9 x 5 + On-Call) / Tier 1 - 99.9% / Offshore		869.24
RU.MCS.SVS.FCL_018	Platform Support - First Cluster	First Cluster	Enterprise-Foundational	Gold (24 x 7)	Tier 1 - 99.9% / Offshore	Enterprise-Foundational / Gold (24 x 7) / Tier 1 - 99.9% / Offshore		2173.35
RU.MCS.SVS.FCL_020	Platform Support - First Cluster	First Cluster	Enterprise-Foundational	Silver (9 x 5 + On-Call)	Tier 1 - 99.9% / Offshore	Enterprise-Foundational / Silver (9 x 5 + On-Call) / Tier 1 - 99.9% / Offshore		2020.95
RU.MCS.SVS.FCL_014	Platform Support - First Cluster	First Cluster	Essential	Gold (24 x 7)	Tier 1 - 99.9% / Offshore	Essential / Gold (24 x 7) / Tier 1 - 99.9% / Offshore		3260.02
RU.MCS.SVS.FCL_015	Platform Support - First Cluster	First Cluster	Essential	Silver (9 x 5 + On-Call)	Tier 1 - 99.9% / Offshore	Essential / Silver (9 x 5 + On-Call) / Tier 1 - 99.9% / Offshore		2745.40
RU.MCS.SVS.FCL_016	Platform Support - First Cluster	First Cluster	Essential	Bronze (9 x 5)	Tier 1 - 99.9% / Offshore	Essential / Bronze (9 x 5) / Tier 1 - 99.9% / Offshore		2173.35
RU.MCS.SVS.FCL_017	Platform Support - First Cluster	First Cluster	Essential	SilverPlus (18 x 5 + On-Call)	Tier 1 - 99.9% / Offshore	Essential / SilverPlus (18 x 5 + On-Call) / Tier 1 - 99.9% / Offshore		3031.42
RU.MCS.SVS.FCL_019	Platform Support - First Cluster	First Cluster	Essential-Foundational	Gold (24 x 7)	Tier 1 - 99.9% / Offshore	Essential-Foundational / Gold (24 x 7) / Tier 1 - 99.9% / Offshore		1830.01
RU.MCS.SVS.FCL_021	Platform Support - First Cluster	First Cluster	Essential-Foundational	Silver (9 x 5 + On-Call)	Tier 1 - 99.9% / Offshore	Essential-Foundational / Silver (9 x 5 + On-Call) / Tier 1 - 99.9% / Offshore		1658.72
RU.MCS.SVS.FCL_009	Platform Support - First Cluster	First Cluster	Break-Fix	Bronze (10 x 5)	Tier 0 - 99.5% / EU	Break-Fix / Bronze (10 x 5) / Tier 0 - 99.5% / EU		462.99
RU.MCS.SVS.FCL_002	Platform Support - First Cluster	First Cluster	Enterprise	Silver (10 x 5 + On-Call)	Tier 1 - 99.9% / EU	Enterprise / Silver (10 x 5 + On-Call) / Tier 1 - 99.9% / EU		4629.87
RU.MCS.SVS.FCL_033	Platform Support - First Cluster	First Cluster	Enterprise-CloudNative	Silver (10 x 5 + On-Call)	Tier 1 - 99.9% / EU	Enterprise-CloudNative / Silver (10 x 5 + On-Call) / Tier 1 - 99.9% / EU		1397.09
RU.MCS.SVS.FCL_007	Platform Support - First Cluster	First Cluster	Enterprise-Foundational	Silver (10 x 5 + On-Call)	Tier 1 - 99.9% / EU	Enterprise-Foundational / Silver (10 x 5 + On-Call) / Tier 1 - 99.9% / EU		2314.63
RU.MCS.SVS.FCL_004	Platform Support - First Cluster	First Cluster	Essential	Silver (10 x 5 + On-Call)	Tier 1 - 99.9% / EU	Essential / Silver (10 x 5 + On-Call) / Tier 1 - 99.9% / EU		3472.40
RU.MCS.SVS.FCL_008	Platform Support - First Cluster	First Cluster	Essential-Foundational	Silver (10 x 5 + On-Call)	Tier 1 - 99.9% / EU	Essential-Foundational / Silver (10 x 5 + On-Call) / Tier 1 - 99.9% / EU		1736.20

Additional Cluster Charge

The *Additional Cluster* charge applies to each subsequent cluster managed under the same contract. Because core tooling, processes, and service management capabilities are already established with the first cluster, additional clusters are priced at a lower rate while still receiving the same service level and support options.

RU	Resource Unit (RU) Name	Unit of Measure	Package	Service Window	Service Tier	DXC Delivery Location	Lookup Key	Unit Charge per month (GBP)
	Platform Support - Additional Cluster	Additional Cluster	Enterprise	Bronze (9 x 5)	Tier 1 - 99.9% / UK	Enterprise / Bronze (9 x 5) / Tier 1 - 99.9% / UK		7701.50
RU.MCS.SVS.ACL_002	Platform Support - Additional Cluster	Additional Cluster	Enterprise	Gold (24 x 7)	Tier 1 - 99.9% / UK	Enterprise / Gold (24 x 7) / Tier 1 - 99.9% / UK		9626.88
RU.MCS.SVS.ACL_004	Platform Support - Additional Cluster	Additional Cluster	Essential	Bronze (9 x 5)	Tier 1 - 99.9% / UK	Essential / Bronze (9 x 5) / Tier 1 - 99.9% / UK		5716.13
RU.MCS.SVS.ACL_007	Platform Support - Additional Cluster	Additional Cluster	Essential	Gold (24 x 7)	Tier 1 - 99.9% / UK	Essential / Gold (24 x 7) / Tier 1 - 99.9% / UK		7220.16
RU.MCS.SVS.ACL_008	Platform Support - Additional Cluster	Additional Cluster	Break-Fix	Bronze (9 x 5)	Tier 0 - 99.5% / Offshore	Break-Fix / Bronze (9 x 5) / Tier 0 - 99.5% / Offshore		208.64
RU.MCS.SVS.ACL_010	Platform Support - Additional Cluster	Additional Cluster	Enterprise	Gold (24 x 7)	Tier 1 - 99.9% / Offshore	Enterprise / Gold (24 x 7) / Tier 1 - 99.9% / Offshore		2608.02
RU.MCS.SVS.ACL_011	Platform Support - Additional Cluster	Additional Cluster	Enterprise	Silver (9 x 5 + On-Call)	Tier 1 - 99.9% / Offshore	Enterprise / Silver (9 x 5 + On-Call) / Tier 1 - 99.9% / Offshore		2006.41
RU.MCS.SVS.ACL_012	Platform Support - Additional Cluster	Additional Cluster	Enterprise	SilverPlus (18 x 5 + On-Call)	Tier 1 - 99.9% / Offshore	Enterprise / SilverPlus (18 x 5 + On-Call) / Tier 1 - 99.9% / Offshore		2086.41
RU.MCS.SVS.ACL_013	Platform Support - Additional Cluster	Additional Cluster	Enterprise	Bronze (9 x 5)	Tier 1 - 99.9% / Offshore	Enterprise / Bronze (9 x 5) / Tier 1 - 99.9% / Offshore		2086.41
RU.MCS.SVS.ACL_014	Platform Support - Additional Cluster	Additional Cluster	Enterprise-CloudNative	Gold (24 x 7)	Tier 1 - 99.9% / Offshore	Enterprise-CloudNative / Gold (24 x 7) / Tier 1 - 99.9% / Offshore		782.40
RU.MCS.SVS.ACL_015	Platform Support - Additional Cluster	Additional Cluster	Enterprise-CloudNative	Silver (9 x 5 + On-Call)	Tier 1 - 99.9% / Offshore	Enterprise-CloudNative / Silver (9 x 5 + On-Call) / Tier 1 - 99.9% / Offshore		625.32
RU.MCS.SVS.ACL_016	Platform Support - Additional Cluster	Additional Cluster	Enterprise	Gold (24 x 7)	Tier 1 - 99.9% / Offshore	Enterprise / Gold (24 x 7) / Tier 1 - 99.9% / Offshore		1304.01
RU.MCS.SVS.ACL_017	Platform Support - Additional Cluster	Additional Cluster	Enterprise-Foundational	Silver (9 x 5 + On-Call)	Tier 1 - 99.9% / Offshore	Enterprise-Foundational / Silver (9 x 5 + On-Call) / Tier 1 - 99.9% / Offshore		1043.21
RU.MCS.SVS.ACL_018	Platform Support - Additional Cluster	Additional Cluster	Essential	Gold (24 x 7)	Tier 1 - 99.9% / Offshore	Essential / Gold (24 x 7) / Tier 1 - 99.9% / Offshore		1956.01
RU.MCS.SVS.ACL_019	Platform Support - Additional Cluster	Additional Cluster	Essential	Silver (9 x 5 + On-Call)	Tier 1 - 99.9% / Offshore	Essential / Silver (9 x 5 + On-Call) / Tier 1 - 99.9% / Offshore		1564.81
RU.MCS.SVS.ACL_020	Platform Support - Additional Cluster	Additional Cluster	Essential	SilverPlus (18 x 5 + On-Call)	Tier 1 - 99.9% / Offshore	Essential / SilverPlus (18 x 5 + On-Call) / Tier 1 - 99.9% / Offshore		1564.81
RU.MCS.SVS.ACL_022	Platform Support - Additional Cluster	Additional Cluster	Essential-Foundational	Gold (24 x 7)	Tier 1 - 99.9% / Offshore	Essential-Foundational / Gold (24 x 7) / Tier 1 - 99.9% / Offshore		978.01
RU.MCS.SVS.ACL_024	Platform Support - Additional Cluster	Additional Cluster	Essential-Foundational	Silver (9 x 5 + On-Call)	Tier 1 - 99.9% / Offshore	Essential-Foundational / Silver (9 x 5 + On-Call) / Tier 1 - 99.9% / Offshore		782.40
RU.MCS.SVS.ACL_025	Platform Support - Additional Cluster	Additional Cluster	Break-Fix	Bronze (10 x 5)	Tier 0 - 99.5% / EU	Break-Fix / Bronze (10 x 5) / Tier 0 - 99.5% / EU		333.35
RU.MCS.SVS.ACL_028	Platform Support - Additional Cluster	Additional Cluster	Enterprise	Silver (10 x 5 + On-Call)	Tier 1 - 99.9% / EU	Enterprise / Silver (10 x 5 + On-Call) / Tier 1 - 99.9% / EU		3333.50
RU.MCS.SVS.ACL_023	Platform Support - Additional Cluster	Additional Cluster	Enterprise-CloudNative	Silver (10 x 5 + On-Call)	Tier 1 - 99.9% / EU	Enterprise-CloudNative / Silver (10 x 5 + On-Call) / Tier 1 - 99.9% / EU		1005.30
RU.MCS.SVS.ACL_033	Platform Support - Additional Cluster	Additional Cluster	Enterprise-CloudNative	Silver (10 x 5 + On-Call)	Tier 1 - 99.9% / EU	Enterprise-CloudNative / Silver (10 x 5 + On-Call) / Tier 1 - 99.9% / EU		1005.30
RU.MCS.SVS.ACL_034	Platform Support - Additional Cluster	Additional Cluster	Enterprise-CloudNative	Gold (24 x 7)	Tier 1 - 99.9% / Offshore	Enterprise-CloudNative / Gold (24 x 7) / Tier 1 - 99.9% / Offshore		782.40
RU.MCS.SVS.ACL_035	Platform Support - Additional Cluster	Additional Cluster	Enterprise-CloudNative	Silver (9 x 5 + On-Call)	Tier 1 - 99.9% / Offshore	Enterprise-CloudNative / Silver (9 x 5 + On-Call) / Tier 1 - 99.9% / Offshore		625.32

Application Node Charge

The *Application Node* charge is a scalable, consumption-based fee applied per worker (application) node within a cluster. This ensures pricing scales with workload size and operational effort, while allowing customers to increase or decrease capacity without changing the underlying cluster pricing model.

RU	Resource Unit (RU) Name	Unit of Measure	Package	Service Window	Service Tier	Location	Unit Charge
							per month (GBP)
	Platform Support – App Nodes						
RU_MCS_SVS_APPN_002	Platform Support – App Node	App Node	Enterprise	Bronze (9 x 5)	Tier 1 – 99.9%	UK	258.86
RU_MCS_SVS_APPN_004	Platform Support – App Node	App Node	Enterprise	Gold (24 x 7)	Tier 1 – 99.9%	UK	258.86
RU_MCS_SVS_APPN_007	Platform Support – App Node	App Node	Essential	Bronze (9 x 5)	Tier 1 – 99.9%	UK	222.76
RU_MCS_SVS_APPN_008	Platform Support – App Node	App Node	Essential	Gold (24 x 7)	Tier 1 – 99.9%	UK	222.76
RU_MCS_SVS_APPN_009	Platform Support – App Node	App Node	Break-Fix	Bronze (9 x 5)	Tier 0 – 99.5%	Offshore	118.37
RU_MCS_SVS_APPN_010	Platform Support – App Node	App Node	Enterprise	Gold (24 x 7)	Tier 1 – 99.9%	Offshore	153.58
RU_MCS_SVS_APPN_011	Platform Support – App Node	App Node	Enterprise	Silver (9 x 5 + On-Call)	Tier 1 – 99.9%	Offshore	153.58
RU_MCS_SVS_APPN_012	Platform Support – App Node	App Node	Enterprise	SilverPlus (18 x 5 + On-Call)	Tier 1 – 99.9%	Offshore	153.58
RU_MCS_SVS_APPN_013	Platform Support – App Node	App Node	Enterprise	Bronze (9 x 5)	Tier 1 – 99.9%	Offshore	153.58
RU_MCS_SVS_APPN_014	Platform Support – App Node	App Node	Enterprise-CloudNative	Gold (24 x 7)	Tier 1 – 99.9%	Offshore	126.20
RU_MCS_SVS_APPN_015	Platform Support – App Node	App Node	Enterprise-CloudNative	Silver (9 x 5 + On-Call)	Tier 1 – 99.9%	Offshore	126.20
RU_MCS_SVS_APPN_016	Platform Support – App Node	App Node	Enterprise-Foundational	Gold (24 x 7)	Tier 1 – 99.9%	Offshore	134.02
RU_MCS_SVS_APPN_017	Platform Support – App Node	App Node	Enterprise-Foundational	Silver (9 x 5 + On-Call)	Tier 1 – 99.9%	Offshore	134.02
RU_MCS_SVS_APPN_018	Platform Support – App Node	App Node	Essential	Gold (24 x 7)	Tier 1 – 99.9%	Offshore	143.80
RU_MCS_SVS_APPN_019	Platform Support – App Node	App Node	Essential	Silver (9 x 5 + On-Call)	Tier 1 – 99.9%	Offshore	143.80
RU_MCS_SVS_APPN_020	Platform Support – App Node	App Node	Essential	Bronze (9 x 5)	Tier 1 – 99.9%	Offshore	143.80
RU_MCS_SVS_APPN_021	Platform Support – App Node	App Node	Essential	SilverPlus (18 x 5 + On-Call)	Tier 1 – 99.9%	Offshore	143.80
RU_MCS_SVS_APPN_022	Platform Support – App Node	App Node	Essential-Foundational	Gold (24 x 7)	Tier 1 – 99.9%	Offshore	129.13
RU_MCS_SVS_APPN_024	Platform Support – App Node	App Node	Essential-Foundational	Silver (9 x 5 + On-Call)	Tier 1 – 99.9%	Offshore	129.13
RU_MCS_SVS_APPN_025	Platform Support – App Node	App Node	Break-Fix	Bronze (10 x 5)	Tier 0 – 99.5%	EU	120.71
RU_MCS_SVS_APPN_028	Platform Support – App Node	App Node	Enterprise	Silver (10 x 5 + On-Call)	Tier 1 – 99.9%	EU	176.96
RU_MCS_SVS_APPN_029	Platform Support – App Node	App Node	Enterprise-CloudNative	Silver (10 x 5 + On-Call)	Tier 1 – 99.9%	EU	133.32
RU_MCS_SVS_APPN_033	Platform Support – App Node	App Node	Enterprise-Foundational	Silver (10 x 5 + On-Call)	Tier 1 – 99.9%	EU	133.32
RU_MCS_SVS_APPN_034	Platform Support – App Node	App Node	Essential	Silver (10 x 5 + On-Call)	Tier 1 – 99.9%	EU	126.20
RU_MCS_SVS_APPN_035	Platform Support – App Node	App Node	Essential-Foundational	Silver (10 x 5 + On-Call)	Tier 1 – 99.9%	EU	126.20

Additional Services / Add-Ons

Additional services—also referred to as *add-ons*—provide optional enhancements that extend the capabilities of DXC's Managed Container Services beyond the core package. These include features such as **container security tooling support**, **service mesh enablement**, **disaster recovery support**, **backup and restore for persistent storage**, and **automation platform support**. Each add-on can be selected independently and is charged on a monthly basis per cluster, per tool instance, or per DR pair, depending on the service. These add-ons allow customers to tailor the environment to their governance, security, resilience, and operational automation requirements without changing the underlying service package.

RU	Resource Unit (RU) Name	Unit of Measure	Package	Service Window	Service Tier	DXC Location	Unit Charge
							per month (GBP)
Additional Services							
RU_MCS_SVS_ADD_001	Container Security Technology Support	Tool instance	Any Package	Any Service Window	Any Tier	Offshore	243.28
RU_MCS_SVS_ADD_002	Service Mesh Support	Cluster	Any Package	Any Service Window	Any Tier	Offshore	243.28
RU_MCS_SVS_ADD_003	Disaster Recovery (DR) Support	DR Cluster pair	Any Package	Any Service Window	Any Tier	Offshore	152.05
RU_MCS_SVS_ADD_004	Persistent Container Storage Backup and	Cluster	Any Package	Any Service Window	Any Tier	UK	195.88
RU_MCS_SVS_ADD_005	Ansible Automation Platform (AAP) Support	Cluster	Any Package	Any Service Window	Any Tier	Offshore	243.28
RU_MCS_SVS_ADD_006	Container Security Technology Support	Tool instance	Any Package	Any Service Window	Any Tier	EU	311.74
RU_MCS_SVS_ADD_007	Service Mesh Support	Cluster	Any Package	Any Service Window	Any Tier	EU	311.74
RU_MCS_SVS_ADD_008	Disaster Recovery (DR) Support	DR Cluster pair	Any Package	Any Service Window	Any Tier	EU	194.84
RU_MCS_SVS_ADD_009	Persistent Container Storage Backup and	Cluster	Any Package	Any Service Window	Any Tier	EU	77.93
RU_MCS_SVS_ADD_013	Persistent Container Storage Backup and	Cluster	Any Package	Any Service Window	Any Tier	UK	195.88
RU_MCS_SVS_ADD_014	Persistent Container Storage Backup and	Cluster	Any Package	Any Service Window	Any Tier	Offshore	60.82
RU_MCS_SVS_ADD_010	Ansible Automation Platform (AAP) Support	Cluster	Any Package	Any Service Window	Any Tier	Offshore	243.28
RU_MCS_SVS_ADD_011	Ansible Automation Platform (AAP) Support	Cluster	Any Package	Any Service Window	Any Tier	EU	311.74
RU_MCS_SVS_ADD_012	Ansible Automation Platform (AAP) Support	Cluster	Any Package	Any Service Window	Any Tier	UK	783.53
RU_MCS_SVS_ADD_013	Container Registry Support	Tool instance	Any Package	Any Service Window	Any Tier	Offshore	729.83

Subscriptions

Subscriptions represent the licensing components required for the underlying container platform—typically **Red Hat OpenShift, Suse Rancher, Portworx**, and related technologies. They are priced per cluster, per application node, or per virtual/bare-metal server depending on the vendor's licensing model. Subscriptions can either be **provided by DXC** or **supplied by the client**.

This ensure that all managed clusters and nodes are fully licensed and supported by the OEM vendor, covering platform updates, security patches, and entitlement for the technologies running within the managed environment.

3 Unit Pricing Service Model

Service Model section outlines how certain service components are priced differently depending on the **package**, **addonss** and delivery location (offshore vs onshore).

Packages Overview

DXC Managed Container Services are offered through a set of clearly defined service packages designed to meet different operational, availability, and criticality requirements. Each package provides a consistent core of platform management capabilities, with increasing levels of service coverage, automation, and resilience. This section outlines the features included within each package and highlights optional add-on services that can be selected to tailor the solution to specific business and technical needs.

Illustration of Scope of Services for Each Package							
The table below shows the Service features, and optional Service features that are available for each Package.							
The symbol "✓" indicates that a Service feature is included in the Package at no additional Charge.							
The symbol "X" indicates that a Service feature is not available for the Package.							
"At request" means that the Service feature is not included in the Package. Customer may request DXC perform the Service feature at an additional Charge.							
"Optional" means that Customer may select the Add-On Service at an additional Charge.							
"Prerequisite" means that Customer must select an Add-On Service Feature before selecting the specific Package.							
Service Feature	Enterprise Package (Default)	Essential Package	Enterprise-Foundational Package	Essential-Foundational Package	Break-Fix Package	Enterprise-CloudNative Package	Enterprise-Virtualization Package
Intended use	Customer Business Applications.	Customer Business Applications.	DR Cluster with no active Customer Business Applications ("Passive DR Cluster"). Management Cluster for Cluster management or Cluster Security Tool	DR Cluster with no active Customer Business Applications ("Passive DR Cluster"). Management Cluster for Cluster management or Cluster Security Tool	Non-critical, non-production Cluster; ("Sandbox") Proof-of-Concept Cluster	Customer Business Applications. Deployed on Cloud-Native container service like ROSA, ARO	Customer Business Applications. Both container-native applications and applications in Virtual Machines running as containers
Upgrade Policy	Full Cluster upgrade support ("Evergreen"), included in Charge	Discretionary Cluster upgrade support, Charged separately	Full Cluster upgrade support ("Evergreen"), included in Charge	Discretionary Cluster upgrade support, Charged separately	Discretionary Cluster upgrade support, Charged separately	Full Cluster upgrade support ("Evergreen"), included in Charge, leveraging cloud-native service features	Full Cluster upgrade support ("Evergreen"), included in Charge
Service Onboarding	✓	✓	✓	✓	✓	✓	✓
Service Portal	✓	✓	✓	✓	✓	✓	✓
Incident and Event Management	✓	✓	✓	✓	X	✓	✓
Reactive Incident Management	X	X	X	X	At request	X	X
Problem Management	✓	✓	✓	✓	At request	✓	✓
Corrective Maintenance	✓	✓	✓	✓	At request	✓	✓
Backup and restore	✓	✓	✓	✓	At request	✓	✓
Configuration Management	✓	✓	✓	✓	✓	✓	✓
Reporting	✓	✓	✓	✓	X	✓	✓
Change Management and Request Management	✓	✓	✓	✓	At request	✓	✓
Minor Upgrades	✓	At request	✓	At request	At request	✓	✓
Major Upgrades	✓	At request	✓	At request	At request	✓	✓
Capacity Management	✓	✓	✓	✓	X	✓	✓
Maintenance Windows	✓	✓	✓	✓	At request	✓	✓
Security Services	✓	✓	✓	✓	✓	✓	✓

4 Unit Pricing Scale

The Unit Pricing – Scale section describes how certain unit costs change based on the volume or scale of consumption rather than on service tier or specification. This model is used when the effort, tooling, or operational overhead varies meaningfully with the number of units consumed – Clusters and Application(worker) nodes.

Scale-based cost bands enable pricing that reflects economies of scale. As usage grows (e.g., 1–10, 10-200 app nodes) the cost per unit typically decreases because platform overhead is amortised across more units[clusters].

5 GDAD - Rate Card

Job Family	Job Role	Role Text	Onshore Day Rate (£)	Offshore Day Rate (£)
Architecture	Business Architect	Trainee Business Architect	£701.00	£357.00
		Associate Business Architect	£803.00	£385.00
		Business Architect	£965.00	£437.00
		Lead Business Architect	£1,362.00	£707.00
	Data Architect	Data Architect	£965.00	£437.00
		Senior Data Architect	£1,340.00	£544.00
		Chief Data Architect	£1,815.00	£695.00
	Enterprise Architect	Enterprise Architect	£949.00	£581.00
		Senior Enterprise Architect	£1,151.00	£753.00
		Lead Enterprise Architect	£1,362.00	£707.00
		Principal Enterprise Architect	£1,677.00	£991.00
	Network Architect	Associate Network Architect	£784.00	£360.00
		Network Architect	£840.00	£375.00
		Lead Network Architect	£1,127.00	£418.00
	Security Architect	Security Architect	£861.00	£300.00
		Lead Security Architect	£1,057.00	£454.00
		Principal Security Architect	£1,418.00	£632.00
	Solution Architect	Associate Solution Architect	£771.00	£472.00
		Solution Architect	£935.00	£612.00
		Senior Solution Architect	£1,362.00	£707.00
		Lead Solution Architect	£1,513.00	£786.00
		Principal Solution Architect	£1,677.00	£991.00
	Technical Architect	Associate Technical Architect	£771.00	£472.00
		Technical Architect	£935.00	£612.00
		Senior Technical Architect	£1,362.00	£707.00
		Lead Technical Architect	£1,513.00	£786.00
		Principal Technical Architect	£1,677.00	£991.00
Chief Digital and Data	Chief Data Officer	Chief Data Officer	£2,637.00	£1,120.00
	Chief Information Security Officer	Chief Information Security Officer	£2,634.00	£1,120.00
	Chief Technology Officer	Chief Technology Officer	£2,622.00	£1,338.00

Cyber Security	Cyber Security Audit and Assurance	Lead Cyber Security Audit and Assurance	£1,057.00	£454.00
		Principal Cyber Security Audit and Assurance	£1,418.00	£632.00
	Cyber Security Digital Forensics	Associate Cyber Security Digital Forensics	£813.00	£298.00
		Lead Cyber Security Digital Forensics	£1,057.00	£454.00
		Principal Cyber Security Digital Forensics	£1,418.00	£632.00
	Cyber Security Governance and Risk Management	Associate Cyber Security Governance and Risk Manager	£813.00	£298.00
		Lead Cyber Security Governance and Risk Manager	£1,057.00	£454.00
		Principal Cyber Security Governance and Risk Manager	£1,418.00	£632.00
	Cyber Security Incident Response	Associate Cyber Incident Response	£813.00	£298.00
		Lead Cyber Security Incident Response	£1,057.00	£454.00
		Principal Cyber Security Incident Response	£1,418.00	£632.00
	Cyber Security Monitoring	Associate Cyber Security Monitoring	£813.00	£298.00
		Lead Cyber Security Monitoring	£1,057.00	£454.00
		Principal Cyber Security Monitoring	£1,418.00	£632.00
	Cyber Security Secure Design	Associate Cyber Security Secure Systems Architecture and Design	£813.00	£298.00
		Lead Cyber Security Secure Systems Architecture and Design	£1,057.00	£454.00
		Principal Cyber Security Secure Systems Architecture and Design	£1,418.00	£632.00
	Cyber Security Testing	Associate Cyber Security Testing	£813.00	£298.00
		Lead Cyber Security Penetration Testing	£1,057.00	£454.00
		Principal Cyber Security Testing	£1,418.00	£632.00
	Cyber Security Vulnerability Management	Associate Cyber Security Vulnerability Management	£813.00	£298.00
		Lead Cyber Security Vulnerability Management	£1,057.00	£454.00
		Principal Cyber Security Vulnerability Management	£1,418.00	£632.00
Data	Analytics Engineer	Trainee Analytics Engineer	£632.00	£275.00
		Analytics Engineer	£803.00	£385.00
		Senior Analytics Engineer	£965.00	£437.00
		Lead Analytics Engineer	£1,340.00	£544.00
		Head of Analytics Engineering	£1,815.00	£695.00
	Data Analyst	Associate Analyst	£803.00	£385.00
		Data Analyst	£965.00	£437.00
		Senior Data Analyst	£1,128.00	£458.00
		Principal Data Analyst	£1,452.00	£556.00
	Data Engineer	Data Engineer	£965.00	£437.00
		Senior Data Engineer	£1,128.00	£458.00
		Lead Data Engineer	£1,340.00	£544.00
		Head of Data Engineering	£1,815.00	£695.00
	Data Ethicist	Data Ethics Lead	£1,340.00	£544.00
		Head of Data Ethics	£1,815.00	£695.00

Data	Data Governance Manager	Data Governance Manager	£965.00	£437.00
		Lead Data Governance Manager	£1,340.00	£544.00
		Head of Data Governance	£1,815.00	£695.00
	Data Scientist	Trainee Data Scientist	£632.00	£275.00
		Associate Data Scientist	£803.00	£385.00
		Data Scientist	£965.00	£437.00
		Lead Data Scientist	£1,340.00	£544.00
		Principal Data Scientist	£1,531.00	£621.00
		Head of Data Science	£1,815.00	£695.00
	Machine Learning Engineer	Senior Machine Learning Engineer	£1,340.00	£544.00
		Lead Machine Learning Engineer	£1,815.00	£695.00
	Performance Analyst	Associate Performance Analyst	£632.00	£275.00
		Performance Analyst	£803.00	£385.00
		Senior Performance Analyst	£965.00	£437.00
		Lead Performance Analyst	£1,340.00	£544.00
		Head of Performance Analysis	£1,815.00	£695.00
IT Operations	Application Operations Engineer	Associate Application Operations Engineer	£536.00	£286.00
		Application Operations Engineer	£750.00	£356.00
		Senior Application Operations Engineer	£785.00	£361.00
		Lead Application Operations Engineer	£1,058.00	£421.00
		Principal Application Operations Engineer	£1,313.00	£559.00
	Business Relationship Manager	Business Relationship Manager	£750.00	£356.00
		Senior Business Relationship Manager	£785.00	£361.00
		Lead Business Relationship Manager	£1,058.00	£421.00
	Change and Release Manager	Change and Release Analyst	£701.00	£357.00
		Configuration Analyst	£701.00	£357.00
		Change and Release Manager	£935.00	£612.00
	Command and Control centre Manager	Operations Analyst	£771.00	£472.00
		Senior Operations Analyst	£935.00	£612.00
		Operational Control Manager	£1,362.00	£707.00
		Head of Command and Control	£1,677.00	£991.00
	End User Computing Engineer	Associate End User Computing Engineer	£468.00	£279.00
		End User Computing Engineer	£604.00	£337.00
		Senior End User Computing Engineer	£705.00	£353.00
		Lead End User Computing Engineer	£878.00	£414.00
		Principal End User Computing Engineer	£1,114.00	£554.00
	Incident Manager	Incident Manager	£771.00	£472.00
		Major Incident Manager	£935.00	£612.00
	Infrastructure Engineer	Associate Infrastructure Engineer	£536.00	£286.00
		Infrastructure Engineer	£750.00	£356.00
		Senior Infrastructure Engineer	£785.00	£361.00
		Lead Infrastructure Engineer	£1,058.00	£421.00
		Principal Infrastructure Engineer	£1,313.00	£559.00

IT Operations	Infrastructure Operations Engineer	Associate Infrastructure Operations Engineer	£536.00	£286.00
		Infrastructure Operations Engineer	£750.00	£356.00
		Senior Infrastructure Operations Engineer	£785.00	£361.00
		Lead Infrastructure Operations Engineer	£1,058.00	£421.00
		Principal Infrastructure Operations Engineer	£1,313.00	£559.00
	IT Service Manager	IT Service Analyst	£701.00	£357.00
		IT Service Manager	£771.00	£472.00
		Senior IT Service Manager	£935.00	£612.00
		Head of IT Service Management	£1,362.00	£707.00
	Problem Manager	Problem Analyst	£536.00	£286.00
		Problem Manager	£750.00	£356.00
	Service Desk Manager	Service Desk Analyst	£435.00	£240.00
		Senior Service Desk Analyst	£524.00	£343.00
		Service Desk Manager	£678.00	£364.00
		Head of Service Desk	£840.00	£496.00
	Service Transition Manager	Service Acceptance Analyst	£701.00	£357.00
		Service Readiness Analyst	£771.00	£472.00
		Service Transition Manager	£935.00	£612.00
		Lead Service Transition Manager	£1,362.00	£707.00
Product and Delivery	Business Analyst	Trainee Business Analyst	£573.00	£341.00
		Junior Business Analyst	£701.00	£357.00
		Business Analyst	£771.00	£472.00
		Senior Business Analyst	£935.00	£612.00
		Lead Business Analyst	£1,362.00	£707.00
		Head of Business Analysis	£1,677.00	£991.00
	Delivery Manager	Associate Delivery Manager	£701.00	£357.00
		Delivery Manager	£935.00	£612.00
		Senior Delivery Manager	£1,362.00	£707.00
		Head of (Agile) Delivery Management	£1,677.00	£991.00
	Digital Portfolio Manager	Digital Portfolio Analyst	£771.00	£472.00
		Digital Portfolio Manager	£935.00	£612.00
		Senior Digital Portfolio Manager	£1,362.00	£707.00
		Head of Portfolio	£1,677.00	£991.00
	Product Manager	Associate Product Manager	£771.00	£472.00
		Product Manager	£935.00	£612.00
		Senior Product Manager	£1,090.00	£566.00
		Lead Product Manager	£1,362.00	£707.00
		Head of Product	£1,677.00	£991.00
	Programme Delivery Manager	Programme Delivery Manager	£1,362.00	£707.00
	Service Owner	Service Owner	£1,362.00	£707.00

Quality Assurance Testing (QAT)	Quality Assurance Testing (QAT) Analyst	QAT Analyst	£771.00	£472.00
		Tester (QAT)	£701.00	£357.00
		Senior QAT Analyst	£935.00	£612.00
		Lead QAT Analyst	£1,362.00	£707.00
	Test Engineer	Tester (Test Engineer)	£701.00	£357.00
		Test Engineer	£771.00	£472.00
		Senior Test Engineer	£935.00	£612.00
		Lead Test Engineer	£1,362.00	£707.00
	Test Manager	Test Manager	£1,362.00	£707.00
		Head of Test	£1,677.00	£991.00
Software Development	Development Operations (DevOps) Engineer	Apprentice DevOps Engineer	£573.00	£341.00
		Junior DevOps Engineer	£701.00	£357.00
		DevOps Engineer	£771.00	£472.00
		Senior DevOps Engineer	£935.00	£612.00
		Senior DevOps Engineer - Management	£935.00	£612.00
		Lead DevOps Engineer	£1,362.00	£707.00
		Lead DevOps Engineer - Management	£1,362.00	£707.00
		Principal DevOps Engineer	£1,677.00	£991.00
		Principal DevOps Engineer - Management	£1,677.00	£991.00
	Frontend Developer	Apprentice Frontend Developer	£505.00	£189.00
		Junior Frontend Developer	£701.00	£357.00
		Frontend Developer	£771.00	£472.00
		Senior Frontend Developer	£935.00	£612.00
		Lead Frontend Developer	£1,362.00	£707.00
		Head of Frontend Development	£1,677.00	£991.00
	Software Developer	Apprentice Developer	£505.00	£189.00
		Junior Developer	£701.00	£357.00
		Developer	£771.00	£472.00
		Senior Developer	£935.00	£612.00
		Senior Developer - Management	£935.00	£612.00
		Lead Developer	£1,362.00	£707.00
		Lead Developer - Management	£1,362.00	£707.00
		Principal Developer	£1,677.00	£991.00
		Principal Developer - Management	£1,677.00	£991.00
User-centred Design	Accessibility Specialist	Junior Accessibility Specialist	£701.00	£357.00
		Accessibility Specialist	£771.00	£472.00
		Senior Accessibility Specialist	£935.00	£612.00
		Head of Accessibility	£1,362.00	£707.00
	Content Designer	Associate Content Designer	£701.00	£357.00
		Junior Content Designer	£771.00	£472.00
		Content Designer	£935.00	£612.00
		Senior Content Designer	£1,151.00	£753.00
		Lead Content Designer	£1,362.00	£707.00
		Head of Content Design	£1,677.00	£991.00
	Content Strategist	Content Strategist	£935.00	£612.00

User-centred Design	Graphic Designer	Associate Graphic Designer	£417.00	£256.00
		Junior Graphic Designer	£527.00	£296.00
		Graphic Designer	£741.00	£411.00
		Senior Graphic Designer	£829.00	£482.00
		Lead graphic Designer	£1,001.00	£548.00
		Head of Graphic Design	£1,331.00	£725.00
	Interaction Designer	Associate Interaction Designer	£701.00	£357.00
		Junior Interaction Designer	£771.00	£472.00
		Interaction Designer	£935.00	£612.00
		Senior Interaction Designer	£1,147.00	£596.00
		Lead Interaction Designer	£1,362.00	£707.00
		Head of Interaction Design	£1,677.00	£991.00
	Service Designer	Associate Service Designer	£505.00	£189.00
		Junior Service Designer	£701.00	£357.00
		Service Designer	£771.00	£472.00
		Senior Service Designer	£935.00	£612.00
		Lead Service Designer	£1,362.00	£707.00
		Head of Service Design	£1,677.00	£991.00
	Technical Writer	Technical Writer	£829.00	£482.00
		Lead Technical Writer	£1,001.00	£548.00
	User Researcher	Associate User Researcher	£417.00	£256.00
		Junior User Researcher	£527.00	£296.00
		User Researcher	£741.00	£411.00
		Senior User Researcher	£829.00	£482.00
		Lead User Researcher	£1,001.00	£548.00
		Head of User Research	£1,331.00	£725.00

6 Pricing Assumptions

ID	Assumption
1	Infrastructure is provided by Client/DXC Hosting/3rd Party
2	All costs are per month, including subscriptions. Scenario is based on OpenShift.
3	Additional services are available per purchase as described in the Unit costs – Generic besides
4	Prices shown reflect the standard offering. Any deviations, customizations, or client-specific requirements may impact on the final price.
5	Subscriptions are mandatory and Customer-Supplied or DXC-Supplied
6	All Rates Exclude VAT and Expenses

7 Pricing Terms and Conditions

All day rates above are excluding Value Added Tax at the current rate and are also excluding expenses.

Please refer to the relevant service Terms and Conditions, available on the Digital Platform.

For additional details or to explore how DXC can support your organisation, please contact us directly.