

DXC Technology

Vulnerability Management

G-Cloud 15

Service Definition Document

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1 Why DXC?

With DXC knowledge, experience and breadth, the enterprise can be rapidly secured both inside and out.

As enterprises adapt to changing business models, security is now top of mind to protect and grow your business with confidence.

Defend against today's cyberthreat landscape with a recognised leader in managed security and data protection services. DXC works quickly to help you:

- Automate processes to prioritise threats, incidents and vulnerabilities
- Validate and respond to security gaps quickly through orchestrated workflows
- Reduce your attack surface through tracking of successful remediation

Build a secure digital foundation that accelerates detection and response of security incidents, ensuring efficient management and visibility into the enterprise's security posture.



As the threat landscape continues to expand and become more complex, our customers are challenged to build resilient cyber defenses and maintain the skills needed to manage advanced monitoring tools and a growing volume of events. DXC's Cyber Transformation & Operations can help. We leverage proprietary threat intelligence gained from our deep relationships with customers, partners and government agencies. DXC experts operate a global network of security operations centers delivering proactive security event and incident detection, rapid incident response and recovery management to minimize breaches and disruptions.

2 Service Overview

DXC Technology's Threat and Vulnerability Management (TVM) Team provide a Managed Security Service Vulnerability Scanning Services or custom Vulnerability Scanning Services to meet your needs in the Identification of Security flaws and weaknesses within your environment. An additional Vulnerability management service can be added to ensure that the output of the vulnerability scanning is sent to the correct and responsible remediations teams. This service is also able to track the success of such remediation activities.

2.1 What the service is

Utilising best of breed technology such as Tenable, Qualys or Nexpose Vulnerability Scanning tooling suits, the TVM Team will discover, report and track remediation of Security Vulnerabilities.

Implementing Scanning technology is performed through the Design and Implementation Project phase resulting in proof of concepts scanning prior to hand over for the commencement of run services.

The Scanning Service can then either provide output in various formats and styles to the Security leads or ticketing systems for remediation.

With the optional Vulnerability Management Service, the output from scanning is ingested into a custom database and bespoke reports are generated specific to the resolver groups relevant to the OS, Applications or Databases scanned with recommendations of how to fix the vulnerabilities and prioritised in a Severity of Risk order. Once the resolver group receives the bespoke report relevant to their area of responsibility, the vulnerability management service will track the successful completion of that remediation with comparison information received at the following scan cycle an engagement with the resolver teams can be made in order to understand why perhaps certain findings have not been remediated. Once this is understood, escalation to Security Leads can commence to advise of delinquent Risks to be accepted or further escalated.

2.2 Business Continuity and Disaster Recovery

A Certificate of Authorisation is required to be signed prior to any engagement which advises on Business Continuity message to take place prior to any testing commencement.

2.3 Service constraints

- Licence types will dictate capabilities and limitations of service.
- Remediation of vulnerabilities is not included; customers must manage fixes themselves unless they are on services are managed by DXC.

3 Service Definition

DXC Technology's Vulnerability Management Services can help you identify Security vulnerabilities and provide advisory information and guidance on how to remediate them, thus reducing the likelihood of a cyber-attack.

3.1 Service Features and Benefits

Service features

- Network-based scanning for internal and external devices
- Dedicated scan engines for internal network scanning.
- Credentialed and non-credentialed scanning options available
- Self-service scanning via the MSS portal
- Scheduled and ad-hoc vulnerability scans supported
- Comprehensive vulnerability reporting and downloadable reports
- Integration with Security Monitoring for enhanced alerting
- Asset tagging for flexible, targeted scanning
- Agent-based scanning for continuous monitoring (add-on)
- Search vulnerabilities by IP, CVE, or Qualys ID

Service benefits

- Reduces business risk and costs through proactive vulnerability detection
- Accelerates remediation with prioritized, actionable vulnerability reports
- Improves compliance with scheduled, ad-hoc, and PCI scan options
- Enhances visibility using dashboards and detailed vulnerability analytics
- Streamlines workflows via self-service scanning and reporting portal
- Enables targeted scanning with flexible asset tagging features
- Supports continuous monitoring with agent-based scanning for dynamic assets
- Integrates with security monitoring for faster incident response
- Reduces false positives using credentialed scanning for accuracy
- Simplifies reporting with automated, downloadable vulnerability and compliance reports

About DXC Technology

DXC Technology (NYSE: DXC) is a leading global provider of information technology services. We're a trusted operating partner to many of the world's most innovative organizations, building solutions that move industries and companies forward. Our engineering, consulting and technology experts help clients simplify, optimize and modernize their systems and processes, manage their most critical workloads, integrate AI-powered intelligence into their operations, and put security and trust at the forefront. Learn more on dxc.com.

Every day we deliver excellence for our customers and colleagues. We use the power of technology to deliver mission-critical IT services that move the world. Our customers entrust us to deliver what matters most. We are DXC.

An Employer of Choice

We inspire and take care of our people. We work to create a culture of learning, diversity and inclusion for all our people to grow and reach their full potential.

A Trusted Technology Partner

We understand technology and are committed to delivering excellence for our customers.

A Company that Cares

We are committed to improving the communities in which we live and work. We are good stewards of our company, our customers and the world.

Deliver Mission Critical

We deliver the mission-critical IT services that move the world.

Entrusted to Deliver

Every day, we earn our customers' trust by delivering transformative technologies to ensure the success, safety and well-being of businesses and people worldwide.

Delivery Excellence

Our delivery excellence gives planes flight, helps patients heal, and increases the scale and speed of commerce.

Deliver What Matters Most

We are proud of the work we do and the trust and confidence our customers place in us to deliver what matters most.

Learn more at

<https://dxc.com/us/en/offerings/security/cyber-defense>