

Business Analytics – AI Strategy & Governance Service

Service Definition for G-Cloud 15

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About DXC

DXC at a glance

\$12.87B

FY25 revenue

60+

years of innovation delivering mission-critical systems for customers

120,000+

employees worldwide

70+

countries

50,000

Engineers

200

customers in the Fortune 500

200+

partner ecosystem with best-of-breed partners

49,000

Partner certifications

Why DXC for Public Sector

Trusted to 'get it done in in Government'



Unrivalled track record: 280 total clients, serving >30 clients for over 20 years

Transformation Tools and Methods



Accelerators, tools and methods that accelerate and de-risk transformation

Public Sector Outcome Solutions



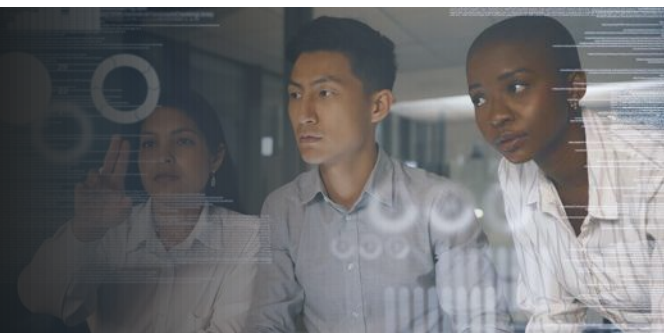
Solutions for policy domains drawn from DXC global Public Sector and adjacent Commercial sectors at the leading edge

Secure Sovereign Solutions



Solutions for AI and Engineering that meet Governments' demanding Security and Sovereignty requirements

Our People



20,000 employees with a focus on Public Sector, many with security clearance and a Government background

280 Public Sector clients trust DXC as their partner for digital transformation and mission-critical services



Environmental, social and governance performance

Environmental

Advancing the sustainability of our operations and IT services while assisting our customers to become more sustainable

- ✓ The SBTi has approved DXC's near-term science-based emissions reduction target to reduce Scope 1 and 2 emissions by 65% by FY30 against our FY19 baseline
- ✓ 68% reduction in Scope 1 and 2 greenhouse gas emissions in FY23, from FY19 baseline
- ✓ 57% reduction in energy consumption in FY23, from FY19 baseline
- ✓ 57% of electricity procured from renewable sources
- ✓ 99% of e-waste processed through our recycling and

Recognised by Newsweek as one of America's Greatest Workplaces for 2025



Named to Newsweek's list of America's Most Responsible Companies 2024 for environmental, social and corporate governance performance

Social

Building a diverse, inclusive, value-based, and people-first culture based on equitable practices, employee perspectives and community stewardship

- ✓ Established 20 Employee Resource Groups to support inclusion and belonging
- ✓ Partnering with diversity groups to increase diverse hiring
- ✓ Launched global career development programs for women
- ✓ Improved inclusivity of employee benefits offerings
- ✓ Employees completed 4M training hours via DXC Learning
- ✓ Donated \$6M to more than 1,000 global causes
- ✓ Implemented employee feedback surveys to continually strengthen our company's culture

Achieved a top score of 100 in the 2025 Disability Equality Index



Awarded a silver medal by EcoVadis in 2024 for outstanding sustainability performance

Awarded Prime status by ISS ESG to recognise DXC for fulfilling ambitious absolute performance requirements



Governance

Instilling trust and garnering respect among the stakeholders we serve through transparent leadership, to drive sustainable growth

- ✓ Leadership by experienced and engaged directors and the board's key committees
- ✓ 50% of directors are from traditionally underrepresented racial/ethnic minority groups, and 30% of directors are female
- ✓ Robust ethics program with proactive audit and risk assessments
- ✓ Continual investment in information security and data privacy to aggressively maintain best-in-class assurances



DXC discloses its ESG performance in alignment with preferred ESG frameworks, including SASB, TCFD, CDP and GRI, and in adhering to their principles. UN Global Compact Signatory since 2017.

Service Definition

Business Analytics – AI Strategy & Governance Service

DXC's Business Analytics AI Strategy and Governance Service is an end-to-end offering that helps organisations adopt AI and Generative AI responsibly and at scale.

It delivers strategy, governance, operating models, prioritised use cases, and change management to accelerate value realisation while ensuring compliance, security, and ethical AI practices..

Defining AI strategy at speed:

Clear AI strategy and roadmap reduce ambiguity, enabling evidence-based decisions. AI automation reduces manual work, speeds delivery, and minimises errors.

Capability that builds trust and is aligned to regulations:

Built-in governance and Responsible AI frameworks ensure adherence to regulations. Governance structures and auditability improve trust in AI decisions..

Phased implementation:

Prioritised use cases and phased implementation optimise budget and utilisation. Strong governance ensures unbiased insights for policy-making and citizen services.

Deliver high-impact initiatives, without compromising sensitive data:

Rapid development and industrialisation accelerate benefits realisation for high-impact initiatives. Advanced security controls protect sensitive citizen data and government systems.

Build skills and track impact:

Change programs build AI-skills, reduce resistance, and ensure smooth integration. KPIs and dashboards enable ongoing improvement and measurable impact tracking.



AI Discovery and Governance Roadmap

DXC FastStart

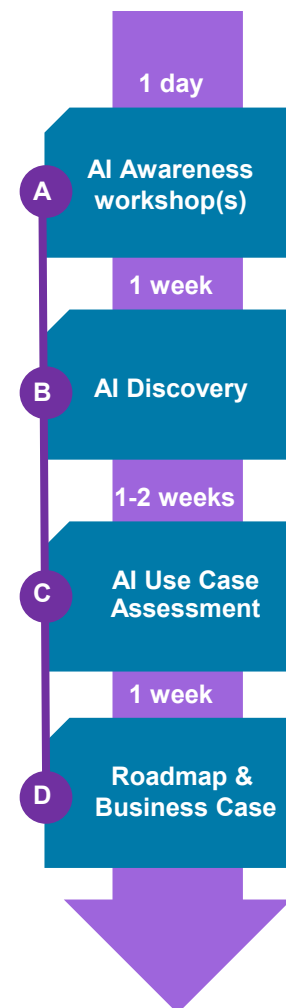
Transform your organisation with AI through our tailored Discovery and Roadmap offering. Identify impactful use cases, collaborate with experts, and gain a clear strategy to drive measurable business outcomes. Start your AI journey with confidence - DXC FastStart makes it simple and effective.

Identify how AI can transform your organisation and business

Prioritise high-value use cases with expert guidance

Navigate your AI journey with a clear, strategic roadmap

Start Today to FastStart Your Success



AI Awareness Sessions

DXC conducts high-level AI education sessions to enhance your organisation's AI awareness and literacy. We showcase industry use cases and share DXC insights to demonstrate how AI technologies drive business value

AI Discovery & Assessment Workshops

Through co-innovation workshops, our experts collaborate with your team to understand your business needs and identify potential AI and Generative AI use cases. Together, we develop your organisation-specific AI use case backlog, analyse high-potential use cases for business value and feasibility, and help you decide on a strategic AI use case portfolio.

AI Roadmap Definition

Develop a high-level roadmap outlining the next steps to implement the most promising use cases and expand AI capabilities. Identify gaps and propose approaches to advance your AI transformation journey, simplifying the process into manageable steps and providing guidance on subsequent actions.

Why DXC

- **Multi-disciplinary team** of process, industry, AI, and IT experts knowledgeable to assess business benefits as well as technical feasibility
- **Use case ideation based upon DXCs international industry** and functional best-practices. Based on real world experience and outcomes, building scaled AI solutions for global enterprise customers.
- **Highest chance for successful scaling and industrialization** by in-depth knowhow of client processes, organisation, culture and systems
- **End-to-end delivery capability** to assess and realise your personalised AI roadmap
- **Market leading expertise** for integration of AI solutions into complex IT landscapes
- **Proven track record** in mobilizing client organisations for technology enabled business transformations

Service Overview

DXC AI Strategy & Governance service is a 4-week engagement designed to provide organisations with a roadmap to support their adoption of AI and Generative AI – both responsibly and at scale

The service starts from business decisions – not data – ensuring clarity, trust, and measurable value.

Methodology:

- **Discover:** Identify how AI can transform your organisation and business
- **Assess:** Prioritise high-value use cases with expert guidance
- **Recommend:** Navigate your AI journey with a clear, strategic roadmap

Benefits:

- Define AI strategy at speed
- Capability that builds trust and is aligned to regulations
- Deliver high-impact initiatives, without compromising sensitive data
- Build internal skills and track impact



Getting Started

Getting Started

DXC’s Business Analytics AI Strategy and Governance Service is an end-to-end offering that helps organisations adopt AI and Generative AI responsibly and at scale.

It delivers strategy, governance, operating models, prioritised use cases, and change management to accelerate value realisation while ensuring compliance, security, and ethical AI practices..

Backup, Restore and Disaster Recovery:

Not applicable. DXC does not host client systems during assessment. Data remains in client-controlled environments. Secure transfer protocols are used for any shared data.

Onboarding & Offboarding:

Onboarding includes kickoff workshops, scope definition, and secure data access setup. Offboarding delivers all outputs (roadmap, findings) and knowledge transfer sessions. DXC retains no client data post-engagement.

Detailed Onboarding Steps:

- Kickoff meeting to align objectives
- Define decision priorities
- Agree data access and security
- Schedule workshops.

Offboarding – n/a.

User Enablement:

DXC provides stakeholder workshops and knowledge transfer. Optional training on decision-led practices and roadmap execution is available via webinars, documentation, and advisory sessions.

Service Constraints:

- The following constraints apply:
- Scope limited to assessment and roadmap creation
 - Requires stakeholder availability
 - Depends on access to relevant business and data assets
 - No hosting or operational management included.

Commercials

Commercials Overview

DXC’s Business Analytics AI Strategy and Governance Service is an end-to-end offering that helps organisations adopt AI and Generative AI responsibly and at scale.

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Ordering Process:

The ordering process is as follows:

- Discuss requirements with DXC
- Receive Statement of Work
- Confirm acceptance and issue PO

Invoicing Process:

Customers will be invoiced:

- 50% of the total amount on issuance of a purchase order
- 50% on delivery of the file containing the cleansed data
- Payment must be made within 30 days through electronic transfer

Termination:

Please see associated terms and conditions..

Support & After-sales:

Recommended model: email, optional advisory sessions for roadmap execution.
Support hours: 9am-5:30pm, Mon-Fri.

Contact us

Contact Us

DXC Technology supports G-Cloud customers through an unsurpassed portfolio of transformation services. If you have a Framework related question or query, make the UKPS Frameworks Team your first point of contact.

Our contact details:

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