

DXC Technology
Cloud Contact Centre
G-Cloud 15 Pricing Document
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1 Contact Us

DXC Technology supports G-Cloud customers through an unsurpassed portfolio of transformation services. If you have a Framework related question or query, make the UKPS Frameworks Team your first point of contact:

E-mail: ukitenders@dxc.com

2 Pricing Model

Within our CCC offering, we have designed a 3-tiered model based on the number of contact centre agents to be supported on the platform and feature requirements for each tier.

Three-Tier DXC Cloud Contact Center – Scalable, Smart, Secure

Core • Base (Voice) instance – to support calls • Call Recording • Standard Contact Center Reporting • Workforce Management • DXC Level 2 support	Typical Customer Criteria • 35–50 FTE Contact Centers – Perfect fit for small to mid -sized operations • Current Tech = Growth Barrier – Legacy systems limit scalability & service quality • Cloud CCaaS = Growth Enabler – Scale effortlessly without heavy upfront investment
Intelligent Core+ • Generative AI powered Agent Assist • Call Quality Analytics • FAQ Digital Agent, Generative AI Digital Agent • AI Conversational Analytics • Contact Center Reporting with DXC Call Advisor	Typical Customer Criteria • 50–100 FTE Contact Centers – Designed for growing mid -sized operations • Current Tech = Scalability Issue – On-prem or basic cloud solutions can't keep up • Industry -Grade Cloud CC + Digital Agents – Unlock multi -channel, self -service journeys while optimizing investments
Next Generation Core+ Intelligent + • Autonomous/Agentic Agent • Agentic Digital Agent • Enhanced Contact Center reporting (includes advanced Omnichannel analytics and Agentic Agent/Volume analytics)	Typical Customer Criteria • 100–200 FTE Contact Centers – Large -scale operations ready for next -level transformation • Current State – On-prem/cloud tech + siloed data limiting growth & CX impact • Already Basic AI -Enabled – Time to go beyond basics • Future State – Industry -grade Cloud CC + Autonomous/Agentic Agents for advanced, multi-channel, self -service journeys

Figure 1: Three-Tier DXC Cloud Contact Center

DXC offers a flexible, tiered pricing model based on agent count and feature requirements. Below is only a guideline and not capable of acceptance. Prices shown below are simulations for the agent count shown above for each Tier. DXC will work with the requesting organisation to provide a firm quote based on their requirements

Tier	Description	One-time Setup Price (£)	Monthly Consumption Price(£)
Core	Basic omnichannel features	£20,000 - £25,000	£7,000 - £10,000
Intelligent	Includes Gen AI Agent Assist & analytics	£40,000 - £45,000	£15,000 - £20,000
Next Generation	Full suite incl. Autonomous/Agentic AI, GenAI & automation	£45,000 - £55,000	£75,000 - £85,000

*Setup cost guidelines above cover engineering only; Project Management and Business Analyst costs billed separately.

CCC Consultancy Services Rate Card

Consultative Roles for CCC	Hourly Rate (GBP)	Hourly Rate (EUR)	Hourly Rate (INR)
	On Shore (UK)	Near Shore (SLOVAKIA)	OffShore (INDIA)
CCC Technology Consultant	£94.40	€ 93.82	₹3336.33
CCC Analytics & AI Enablement Subject Matter Expert	£94.40	€ 93.82	₹3336.33
CCC Project Manager	£45.61	€ 73.53	₹1062.42
CCC Business Analyst	£48.16	€ 81.47	₹1909.65
CCC Training Subject Matter Expert	£48.16	€ 81.47	₹1909.65
CCC Senior Technical Architect	£94.40	€ 93.82	₹3336.33
CCC Development Engineer	£59.01	€ 85.76	₹2373.78
CCC Engineer	£48.16	€ 81.47	₹1909.65

Optionally, DXC can provide the following Contact Centre Full Time Equivalent (FTE) roles based on a rate card below. Not provided hourly.

Role	Years of experience	Hourly Rate (GBP)	Hourly Rate (PLN)	Hourly Rate (MAD)
		On Shore (UK)	Near Shore (POLAND)	OffShore (MOROCCO)
Level 1 Agents	0 - 2	£31.52	zł101.52	98.98 م.د.
Level 2 Agents	2 - 4	£33.73	zł 112.57	126.47 م.د.
Level 3 Agents	4 - 6	£37.09	zł 114.62	171.78 م.د.
Workforce Analysts	4 - 6	£45.61	zł 122.43	232.02 م.د.
Trainer	4 - 6	£45.61	zł 122.43	232.02 م.د.
Reporting Analyst	4 - 6	£45.61	zł 122.43	232.02 م.د.
Quality Analyst	4 - 6	£45.61	zł 122.43	232.02 م.د.
Team Leader	6+ yrs	£48.16	zł 125.80	238.40 م.د.
Business Analyst	6+ yrs	£48.16	zł 125.80	238.40 م.د.
Supervisor	7-10 yrs	£48.16	zł 125.80	238.40 م.د.
Senior Business Analyst	7-10 yrs	£48.16	zł 125.80	238.40 م.د.
Operations Manager	12+ yrs	£59.01	zł 170.87	339.07 م.د.
Account Delivery Lead	15+ yrs	£94.40	zł 283.05	401.45 م.د.

DXC Cloud Contact Center Individual Service Cost Units

The DXC Cloud Contact Center is a serverless, cloud contact center as a service where all costs are based on the consumption of those services based on the number of agents, number and length of interactions, and any adjunct services applied to those interactions and the staff handling them.

The following list is for those services typically provisioned and consumed based on the specific requirements of an organisation.

Individual Services Description	DXC Price
Per Named Agent - per month	\$91
Channel Services	
Inbound voice usage – per minute	\$0.0192
Outbound voice usage – per minute	\$0.0192
In-app and web calling audio usage – per minute	\$0.0107
Video connection – per minute	\$0.0160
Screen sharing usage – per minute	\$0.0160
Chat usage – per message	\$0.0043
SMS usage - per message	\$0.0107
Apple Messages for Business – per message	\$0.0107
WhatsApp Business messaging – per message	\$0.0107
Chat experiences using step-by-step guides - per message	\$0.0053
Email usage – per email	\$0.0533
Task usage – per task	\$0.0426
Outbound campaigns	
Outbound campaigns processing fee (all channels) - per attempt	\$0.0053
Outbound campaigns voice service	\$0.0266
Channel usage (SMS)	\$0.0107
Email	\$0.0533
Customer Profiles utilized daily for profile-based segmentation (if applicable)	
Q in Connect	
Chat - per message	\$0.0016
Messaging (SMS, Apple Messages for Business, WhatsApp Business messaging) – per message	\$0.0016
Voice - per minute	\$0.0085
Agent productivity	
Cases	
Cases usage – per case created	\$0.1279

Customer Profiles	
Amazon Connect Customer Profiles Utilized Daily – Amazon Connect data (Read-only)	\$0.0000
Example use case: <i>Displaying Amazon Connect Customer Profiles in Agent Workspace or Amazon Connect Cases.</i>	\$0.0000
Amazon Connect Customer Profiles Utilized Daily – Amazon Connect data (Read/Write)	\$0.0053
Example use case: <i>Segmenting Amazon Connect Customer Profiles or enabling Identity Resolution</i>	\$0.0000
Amazon Connect Customer Profiles Utilized Daily – External data sources	\$0.0053
Example use case: <i>Salesforce records</i>	\$0.0000
Additional incremental charge for profiles utilized per 100 objects	\$0.0053
Guides	
Per message sent	\$0.0053
Analytics, insights, and optimization	
Conversational analytics for voice calls:	
First 5 million minutes (Tier 1)	\$0.0160
5 million+ minutes (Tier 2)	\$0.0133
Conversational analytics for chat and messaging	
Per message	\$0.0016
Agent Evaluation Forms	
Per agent evaluated per month	\$12.7895
Agent forecasting & scheduling	
Verint Workforce Management per Agent, per Month	\$6.3947
AWS Agent forecasting & scheduling per Agent, per Month	\$28.7763
AWS Connect Adjunct Services	
Amazon Q for Business Lite User Subscription	\$3.1974
Amazon Q for Business Lite Index Unit Priced at \$0.140 per hour for one unit (limit five units per application)	\$0.1447
Amazon Q for Business Enterprise User Subscription Priced at \$0.264 per hour for one unit (unlimited units)	\$21.3158
Amazon Q for Business Enterprise Index Unit	\$0.2814
Bedrock	\$0.0000
Amazon Lex Speech: Each speech input from the user is counted as a speech request	\$0.0043
Amazon Lex Text Each text input from the user is counted as a text request.	\$0.0008
Polly Standard Voices (per 1 million characters)	\$4.2632

Amazon Polly's Neural Voices (per 1 million characters)	\$17.0526
Amazon Polly's Long-Form Voices (per 1 million characters)	\$106.5789
Amazon Polly's Generative Voices (per 1 million characters)	\$31.9737
Standard Text Translation (per 1 million characters)	\$15.9868
Batch Document Translation (per 1 million characters)	\$15.9868
Real-Time Document Translation (Text & HTML) (per 1 million characters)	\$15.9868
Real-Time Document Translation (Docx) (per 1 million characters)	\$31.9737
Active Custom Translation (per 1 million characters)	\$63.9474
Translate Tier 1 (First 250,000 minutes - per month)	\$0.0256
Translate Tier 1 (Next 750,000 minutes - per month)	\$0.0160
Translate Tier 1 (over 1 million minutes - per month)	\$0.0109
AWS Lambda 2,000,000 requests with 200 ms duration	\$0.0000
Amazon Simple Queue Service (\$0.40 per million requests)	\$0.4263
Amazon Simple Notification Service API Requests: \$0.50 per million requests	\$0.5329
Amazon Simple Notification Service HTTP/HTTPS: \$0.06 per 100,000 notifications	\$0.0639
Amazon Simple Notification Service Email: \$2.00 per 100,000 notifications	\$2.1316
Amazon Simple Notification Service SMS: Varies by destination country	-
Amazon Simple Workflow Service \$0.0001 per workflow execution	\$0.0001
Amazon Simple Workflow Service \$0.000025 per task execution, timer, signal, or marker	\$0.0000
Amazon Simple Workflow Service Workflow-Days (Open or Retained): \$0.000005 per 24-hour period that a workflow is open or retained	\$0.0000
Amazon DynamoDB On-Demand Capacity Mode: Write Request Units: \$1.25 per million write request units	\$1.3322
Amazon DynamoDB On-Demand Capacity Mode: Read Request Units: \$0.25 per million read request units	\$0.2664
Amazon DynamoDB Provisioned Capacity Mode: Write Capacity Units (WCU): \$0.00065 per hour per WCU	\$0.0007
Amazon DynamoDB Provisioned Capacity Mode: Write Capacity Units (WCU): WCU (\$0.47 per month)	\$0.5009
Amazon DynamoDB Provisioned Capacity Mode: Read Capacity Units (RCU): \$0.00013 per hour per RCU	\$0.0001
Amazon DynamoDB Provisioned Capacity Mode: Read Capacity Units (RCU): per RCU (\$0.09 per month)	\$0.0959

Amazon DynamoDB Storage: \$0.25 per GB per month for data storage	\$0.2664
Amazon DynamoDB DynamoDB Streams: \$0.02 per 100,000 read request units	\$0.0213
S3 Ingestion to S3 Storage for Call Recordings /minute /month (0,000046 /minute)	\$0.0000
S3 Standard (until 50 Tb) Storage (per GB / per month)	\$0.0245
Next 450 TB / Month	\$0.0234
S3 Standard - Infrequent Access (millisecond access)	\$0.0133
S3 Glacier (retrieval option from 1 minute to 12 hours)	\$0.0043
S3 Glacier Deep Archive (once or twice in a year and can be restored within 12 hours)	\$0.0011
S3 Requests and Data Retrieval PUT, COPY, POST, LIST requests (per 1,000 requests)	\$0.0053
S3 Requests and Data Retrieval GET, SELECT, and all other requests (per 1,000 requests)	\$0.0004
S3 Requests and Data Retrieval Lifecycle Transition requests (per 1,000 requests)	\$10.6579
Data Transfer OUT From Amazon S3 To Internet: Up to 1 GB / Month	\$1.0658
Data Transfer OUT From Amazon S3 To Internet: Next 9.999 TB / Month	\$0.0959
Amazon Kinesis On-Demand Mode: Data-in: \$0.032 per GB of data ingested	\$0.0341
Amazon Kinesis Provisioned Mode: Shard Hour: \$0.015 per shard hour	\$0.0160
Amazon Kinesis On-Demand Mode: PUT Payload Units: \$0.014 per million PUT payload units (each unit = 25KB)	\$0.0149
Amazon Kinesis On-Demand Mode: Data-out: \$0.016 per GB of data retrieved	\$0.0171
Amazon Kinesis On-Demand Mode: Extended Data Retention: \$0.020 per shard hour (for retention beyond 24 hours, up to 7 days)	\$0.0213
Amazon OpenSearch Service M6g.large instance running all hours in a month for 4 nodes (per month)	\$392.8926
API Gateway	
REST APIs:	
API Calls: \$3.50 per million requests (first 333 million/month)	\$3.7303
Next 667 million: \$2.80 per million	\$2.9842
Next 19 billion: \$2.38 per million	\$2.5366
Over 20 billion: \$1.51 per million	\$1.6093

Caching: Billed per hour based on cache memory size (e.g., \$0.038/hour for 1.6 GB cache)	\$0.0405
Data Transfer Out: \$0.09 per GB	\$0.0959
HTTP APIs:	
API Calls: \$1.00 per million requests (first 300 million/month)	\$1.0658
Over 300 million: \$0.90 per million requests	\$0.9592
HTTP APIs are metered in 512 KB increments	\$0.0000
Data Transfer Out: \$0.09 per GB	\$0.0959
WebSocket APIs:	
Connection Minutes: \$0.25 per million connection minutes	\$0.2664
Messages: \$1.00 per million messages (first 1 billion/month)	\$1.0658

3 GDAD - Rate Card

Job Family	Job Role	Role Text	Onshore Day Rate (£)	Offshore Day Rate (£)
Architecture	Business Architect	Trainee Business Architect	£701.00	£357.00
		Associate Business Architect	£803.00	£385.00
		Business Architect	£965.00	£437.00
		Lead Business Architect	£1,362.00	£707.00
	Data Architect	Data Architect	£965.00	£437.00
		Senior Data Architect	£1,340.00	£544.00
		Chief Data Architect	£1,815.00	£695.00
	Enterprise Architect	Enterprise Architect	£949.00	£581.00
		Senior Enterprise Architect	£1,151.00	£753.00
		Lead Enterprise Architect	£1,362.00	£707.00
		Principal Enterprise Architect	£1,677.00	£991.00
	Network Architect	Associate Network Architect	£784.00	£360.00
		Network Architect	£840.00	£375.00
		Lead Network Architect	£1,127.00	£418.00
	Security Architect	Security Architect	£861.00	£300.00
		Lead Security Architect	£1,057.00	£454.00
		Principal Security Architect	£1,418.00	£632.00
	Solution Architect	Associate Solution Architect	£771.00	£472.00
		Solution Architect	£935.00	£612.00
		Senior Solution Architect	£1,362.00	£707.00
		Lead Solution Architect	£1,513.00	£786.00
		Principal Solution Architect	£1,677.00	£991.00
	Technical Architect	Associate Technical Architect	£771.00	£472.00
		Technical Architect	£935.00	£612.00
		Senior Technical Architect	£1,362.00	£707.00
		Lead Technical Architect	£1,513.00	£786.00
		Principal Technical Architect	£1,677.00	£991.00
Chief Digital and Data	Chief Data Officer	Chief Data Officer	£2,637.00	£1,120.00
	Chief Information Security Officer	Chief Information Security Officer	£2,634.00	£1,120.00
	Chief Technology Officer	Chief Technology Officer	£2,622.00	£1,338.00

Cyber Security	Cyber Security Audit and Assurance	Lead Cyber Security Audit and Assurance	£1,057.00	£454.00
		Principal Cyber Security Audit and Assurance	£1,418.00	£632.00
	Cyber Security Digital Forensics	Associate Cyber Security Digital Forensics	£813.00	£298.00
		Lead Cyber Security Digital Forensics	£1,057.00	£454.00
		Principal Cyber Security Digital Forensics	£1,418.00	£632.00
	Cyber Security Governance and Risk Management	Associate Cyber Security Governance and Risk Manager	£813.00	£298.00
		Lead Cyber Security Governance and Risk Manager	£1,057.00	£454.00
		Principal Cyber Security Governance and Risk Manager	£1,418.00	£632.00
	Cyber Security Incident Response	Associate Cyber Incident Response	£813.00	£298.00
		Lead Cyber Security Incident Response	£1,057.00	£454.00
		Principal Cyber Security Incident Response	£1,418.00	£632.00
	Cyber Security Monitoring	Associate Cyber Security Monitoring	£813.00	£298.00
		Lead Cyber Security Monitoring	£1,057.00	£454.00
		Principal Cyber Security Monitoring	£1,418.00	£632.00
	Cyber Security Secure Design	Associate Cyber Security Secure Systems Architecture and Design	£813.00	£298.00
		Lead Cyber Security Secure Systems Architecture and Design	£1,057.00	£454.00
		Principal Cyber Security Secure Systems Architecture and Design	£1,418.00	£632.00
	Cyber Security Testing	Associate Cyber Security Testing	£813.00	£298.00
		Lead Cyber Security Penetration Testing	£1,057.00	£454.00
		Principal Cyber Security Testing	£1,418.00	£632.00
	Cyber Security Vulnerability Management	Associate Cyber Security Vulnerability Management	£813.00	£298.00
		Lead Cyber Security Vulnerability Management	£1,057.00	£454.00
		Principal Cyber Security Vulnerability Management	£1,418.00	£632.00
Data	Analytics Engineer	Trainee Analytics Engineer	£632.00	£275.00
		Analytics Engineer	£803.00	£385.00
		Senior Analytics Engineer	£965.00	£437.00
		Lead Analytics Engineer	£1,340.00	£544.00
		Head of Analytics Engineering	£1,815.00	£695.00
	Data Analyst	Associate Analyst	£803.00	£385.00
		Data Analyst	£965.00	£437.00
		Senior Data Analyst	£1,128.00	£458.00
		Principal Data Analyst	£1,452.00	£556.00
	Data Engineer	Data Engineer	£965.00	£437.00
		Senior Data Engineer	£1,128.00	£458.00
		Lead Data Engineer	£1,340.00	£544.00
		Head of Data Engineering	£1,815.00	£695.00
	Data Ethicist	Data Ethics Lead	£1,340.00	£544.00
		Head of Data Ethics	£1,815.00	£695.00

Data	Data Governance Manager	Data Governance Manager	£965.00	£437.00
		Lead Data Governance Manager	£1,340.00	£544.00
		Head of Data Governance	£1,815.00	£695.00
	Data Scientist	Trainee Data Scientist	£632.00	£275.00
		Associate Data Scientist	£803.00	£385.00
		Data Scientist	£965.00	£437.00
		Lead Data Scientist	£1,340.00	£544.00
		Principal Data Scientist	£1,531.00	£621.00
		Head of Data Science	£1,815.00	£695.00
	Machine Learning Engineer	Senior Machine Learning Engineer	£1,340.00	£544.00
		Lead Machine Learning Engineer	£1,815.00	£695.00
	Performance Analyst	Associate Performance Analyst	£632.00	£275.00
		Performance Analyst	£803.00	£385.00
		Senior Performance Analyst	£965.00	£437.00
		Lead Performance Analyst	£1,340.00	£544.00
		Head of Performance Analysis	£1,815.00	£695.00
IT Operations	Application Operations Engineer	Associate Application Operations Engineer	£536.00	£286.00
		Application Operations Engineer	£750.00	£356.00
		Senior Application Operations Engineer	£785.00	£361.00
		Lead Application Operations Engineer	£1,058.00	£421.00
		Principal Application Operations Engineer	£1,313.00	£559.00
	Business Relationship Manager	Business Relationship Manager	£750.00	£356.00
		Senior Business Relationship Manager	£785.00	£361.00
		Lead Business Relationship Manager	£1,058.00	£421.00
	Change and Release Manager	Change and Release Analyst	£701.00	£357.00
		Configuration Analyst	£701.00	£357.00
		Change and Release Manager	£935.00	£612.00
	Command and Control centre Manager	Operations Analyst	£771.00	£472.00
		Senior Operations Analyst	£935.00	£612.00
		Operational Control Manager	£1,362.00	£707.00
		Head of Command and Control	£1,677.00	£991.00
	End User Computing Engineer	Associate End User Computing Engineer	£468.00	£279.00
		End User Computing Engineer	£604.00	£337.00
		Senior End User Computing Engineer	£705.00	£353.00
		Lead End User Computing Engineer	£878.00	£414.00
		Principal End User Computing Engineer	£1,114.00	£554.00
	Incident Manager	Incident Manager	£771.00	£472.00
		Major Incident Manager	£935.00	£612.00
	Infrastructure Engineer	Associate Infrastructure Engineer	£536.00	£286.00
		Infrastructure Engineer	£750.00	£356.00
		Senior Infrastructure Engineer	£785.00	£361.00
		Lead Infrastructure Engineer	£1,058.00	£421.00
		Principal Infrastructure Engineer	£1,313.00	£559.00

IT Operations	Infrastructure Operations Engineer	Associate Infrastructure Operations Engineer	£536.00	£286.00
		Infrastructure Operations Engineer	£750.00	£356.00
		Senior Infrastructure Operations Engineer	£785.00	£361.00
		Lead Infrastructure Operations Engineer	£1,058.00	£421.00
		Principal Infrastructure Operations Engineer	£1,313.00	£559.00
	IT Service Manager	IT Service Analyst	£701.00	£357.00
		IT Service Manager	£771.00	£472.00
		Senior IT Service Manager	£935.00	£612.00
		Head of IT Service Management	£1,362.00	£707.00
	Problem Manager	Problem Analyst	£536.00	£286.00
		Problem Manager	£750.00	£356.00
	Service Desk Manager	Service Desk Analyst	£435.00	£240.00
		Senior Service Desk Analyst	£524.00	£343.00
		Service Desk Manager	£678.00	£364.00
		Head of Service Desk	£840.00	£496.00
	Service Transition Manager	Service Acceptance Analyst	£701.00	£357.00
		Service Readiness Analyst	£771.00	£472.00
		Service Transition Manager	£935.00	£612.00
		Lead Service Transition Manager	£1,362.00	£707.00
Product and Delivery	Business Analyst	Trainee Business Analyst	£573.00	£341.00
		Junior Business Analyst	£701.00	£357.00
		Business Analyst	£771.00	£472.00
		Senior Business Analyst	£935.00	£612.00
		Lead Business Analyst	£1,362.00	£707.00
		Head of Business Analysis	£1,677.00	£991.00
	Delivery Manager	Associate Delivery Manager	£701.00	£357.00
		Delivery Manager	£935.00	£612.00
		Senior Delivery Manager	£1,362.00	£707.00
		Head of (Agile) Delivery Management	£1,677.00	£991.00
	Digital Portfolio Manager	Digital Portfolio Analyst	£771.00	£472.00
		Digital Portfolio Manager	£935.00	£612.00
		Senior Digital Portfolio Manager	£1,362.00	£707.00
		Head of Portfolio	£1,677.00	£991.00
	Product Manager	Associate Product Manager	£771.00	£472.00
		Product Manager	£935.00	£612.00
		Senior Product Manager	£1,090.00	£566.00
		Lead Product Manager	£1,362.00	£707.00
		Head of Product	£1,677.00	£991.00
	Programme Delivery Manager	Programme Delivery Manager	£1,362.00	£707.00
	Service Owner	Service Owner	£1,362.00	£707.00

Quality Assurance Testing (QAT)	Quality Assurance Testing (QAT) Analyst	QAT Analyst	£771.00	£472.00
		Tester (QAT)	£701.00	£357.00
		Senior QAT Analyst	£935.00	£612.00
		Lead QAT Analyst	£1,362.00	£707.00
	Test Engineer	Tester (Test Engineer)	£701.00	£357.00
		Test Engineer	£771.00	£472.00
		Senior Test Engineer	£935.00	£612.00
		Lead Test Engineer	£1,362.00	£707.00
	Test Manager	Test Manager	£1,362.00	£707.00
		Head of Test	£1,677.00	£991.00
Software Development	Development Operations (DevOps) Engineer	Apprentice DevOps Engineer	£573.00	£341.00
		Junior DevOps Engineer	£701.00	£357.00
		DevOps Engineer	£771.00	£472.00
		Senior DevOps Engineer	£935.00	£612.00
		Senior DevOps Engineer - Management	£935.00	£612.00
		Lead DevOps Engineer	£1,362.00	£707.00
		Lead DevOps Engineer - Management	£1,362.00	£707.00
		Principal DevOps Engineer	£1,677.00	£991.00
		Principal DevOps Engineer - Management	£1,677.00	£991.00
	Frontend Developer	Apprentice Frontend Developer	£505.00	£189.00
		Junior Frontend Developer	£701.00	£357.00
		Frontend Developer	£771.00	£472.00
		Senior Frontend Developer	£935.00	£612.00
		Lead Frontend Developer	£1,362.00	£707.00
		Head of Frontend Development	£1,677.00	£991.00
	Software Developer	Apprentice Developer	£505.00	£189.00
		Junior Developer	£701.00	£357.00
		Developer	£771.00	£472.00
		Senior Developer	£935.00	£612.00
		Senior Developer - Management	£935.00	£612.00
		Lead Developer	£1,362.00	£707.00
		Lead Developer - Management	£1,362.00	£707.00
		Principal Developer	£1,677.00	£991.00
		Principal Developer - Management	£1,677.00	£991.00
User-centred Design	Accessibility Specialist	Junior Accessibility Specialist	£701.00	£357.00
		Accessibility Specialist	£771.00	£472.00
		Senior Accessibility Specialist	£935.00	£612.00
		Head of Accessibility	£1,362.00	£707.00
	Content Designer	Associate Content Designer	£701.00	£357.00
		Junior Content Designer	£771.00	£472.00
		Content Designer	£935.00	£612.00
		Senior Content Designer	£1,151.00	£753.00
		Lead Content Designer	£1,362.00	£707.00
		Head of Content Design	£1,677.00	£991.00
	Content Strategist	Content Strategist	£935.00	£612.00

User-centred Design	Graphic Designer	Associate Graphic Designer	£417.00	£256.00
		Junior Graphic Designer	£527.00	£296.00
		Graphic Designer	£741.00	£411.00
		Senior Graphic Designer	£829.00	£482.00
		Lead graphic Designer	£1,001.00	£548.00
		Head of Graphic Design	£1,331.00	£725.00
	Interaction Designer	Associate Interaction Designer	£701.00	£357.00
		Junior Interaction Designer	£771.00	£472.00
		Interaction Designer	£935.00	£612.00
		Senior Interaction Designer	£1,147.00	£596.00
		Lead Interaction Designer	£1,362.00	£707.00
		Head of Interaction Design	£1,677.00	£991.00
	Service Designer	Associate Service Designer	£505.00	£189.00
		Junior Service Designer	£701.00	£357.00
		Service Designer	£771.00	£472.00
		Senior Service Designer	£935.00	£612.00
		Lead Service Designer	£1,362.00	£707.00
		Head of Service Design	£1,677.00	£991.00
	Technical Writer	Technical Writer	£829.00	£482.00
		Lead Technical Writer	£1,001.00	£548.00
	User Researcher	Associate User Researcher	£417.00	£256.00
		Junior User Researcher	£527.00	£296.00
		User Researcher	£741.00	£411.00
		Senior User Researcher	£829.00	£482.00
		Lead User Researcher	£1,001.00	£548.00
		Head of User Research	£1,331.00	£725.00

4 Pricing Terms and Conditions

All day rates above are excluding Value Added Tax at the current rate and are also excluding expenses.

Please refer to the relevant service Terms and Conditions, available on the Digital Platform.

For additional details or to explore how DXC can support your organisation, please contact us directly.