

DXC Technology
Ransomware Diagnostic
G-Cloud 15
Service Definition Document

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2 Service Overview

The DXC Ransomware Diagnostic Service is a comprehensive, rapid-assessment solution designed to help organisations understand and strengthen their resilience against ransomware threats. Leveraging DXC's global expertise and proprietary Cyber Reference Architecture, this service provides a clear, actionable view of your organisation's susceptibility to ransomware, enabling you to prioritise improvements and protect critical assets. The service is delivered by experienced cybersecurity professionals and is suitable for organisations seeking to baseline their current security posture, meet compliance requirements, and develop a robust roadmap for cyber resilience.

2 Service Description

Ransomware attacks are increasing in frequency and sophistication, often exploiting gaps in people, processes, and technology. The DXC Ransomware Diagnostic Service offers a bundled approach, combining simulated spear-phishing assessments, cyber maturity reviews, penetration testing, and privileged account diagnostics. This holistic methodology evaluates your organisation's ability to prevent, detect, and respond to ransomware, providing detailed insights and practical recommendations.

The engagement follows a structured four-phase process:

- Preparation & Kick-Off: Introduction of DXC personnel, scoping, and scheduling of assessments
- Assessment: Execution of technical workstreams, including phishing simulations, penetration tests, and interviews
- Analysis: Review of results, evidence, and interview responses to identify gaps and vulnerabilities
- Reporting & Roadmap: Delivery of a comprehensive report, technical recommendations, and a strategic roadmap for improvement

2.1 Service features

1. Spear-phishing simulations: Assess employee awareness and ransomware response
2. Assess employee awareness, identifies gaps, and directs necessary training
3. Evaluate organisational cyber maturity across people, process, and technology
4. Checks systems for weaknesses by simulating real-world cyber attacks
5. Privileged Account Diagnostic: Scan of privileged, shared, and generic accounts
6. Structured plan to enhance ransomware resilience and overall security posture
7. Executive presentations, technical reports, and strategic improvement roadmap delivered

2.2 Service benefits

1. Establishes baselines from which to measure against in the future
2. Gain clear, actionable insight into your current ransomware risk posture
3. Comprehensive protection through integrated people, process, and technology measures
4. Supports robust GDPR compliance, meeting all relevant regulatory standards
5. Identifies vulnerabilities, prioritises remediation, and effectively minimises ransomware risks
6. Leverage DXC's world-class cybersecurity knowledge and established security frameworks
7. Provides a starting point for ongoing security improvements and progress
8. Enhances stakeholder trust through proactive, strategic cyber risk management
9. The roadmap enables targeted investment and effectively reduces ransomware risk

2.3 Service constraints

As per the details contained within the Client agreed contract and SLA.

2.4 Value Proposition for UK Public Sector

- Cyber Reference Architecture to deliver best practice projects and provide robust security
- Advisory expertise to help you plan your transformation journey
- Enhanced Stakeholder Confidence: Demonstrates proactive risk management to regulators and partners.

About DXC Technology

DXC Technology (NYSE: DXC) is a leading global provider of information technology services. We're a trusted operating partner to many of the world's most innovative organizations, building solutions that move industries and companies forward. Our engineering, consulting and technology experts help clients simplify, optimize and modernize their systems and processes, manage their most critical workloads, integrate AI-powered intelligence into their operations, and put security and trust at the forefront. Learn more on dxc.com.

Every day we deliver excellence for our customers and colleagues. We use the power of technology to deliver mission-critical IT services that move the world. Our customers entrust us to deliver what matters most. We are DXC.

An Employer of Choice

We inspire and take care of our people. We work to create a culture of learning, diversity and inclusion for all our people to grow and reach their full potential.

A Trusted Technology Partner

We understand technology and are committed to delivering excellence for our customers.

A Company that Cares

We are committed to improving the communities in which we live and work. We are good stewards of our company, our customers and the world.

Deliver Mission Critical

We deliver the mission-critical IT services that move the world.

Entrusted to Deliver

Every day, we earn our customers' trust by delivering transformative technologies to ensure the success, safety and well-being of businesses and people worldwide.

Delivery Excellence

Our delivery excellence gives planes flight, helps patients heal, and increases the scale and speed of commerce.

Deliver What Matters Most

We are proud of the work we do and the trust and confidence our customers place in us to deliver what matters most.

Learn more at

<https://dxc.com/us/en/offerings/security>