

AI Workbench

Service Definition for G-Cloud 15

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About DXC

DXC at a glance

\$12.87B

FY25 revenue

60+

years of innovation delivering mission-critical systems for customers

120,000+

employees worldwide

70+

countries

50,000

Engineers

200

customers in the Fortune 500

200+

partner ecosystem with best-of-breed partners

49,000

Partner certifications

Why DXC for Public Sector

Trusted to 'get it done in in Government'



Unrivalled track record: 280 total clients, serving >30 clients for over 20 years

Transformation Tools and Methods



Accelerators, tools and methods that accelerate and de-risk transformation

Public Sector Outcome Solutions



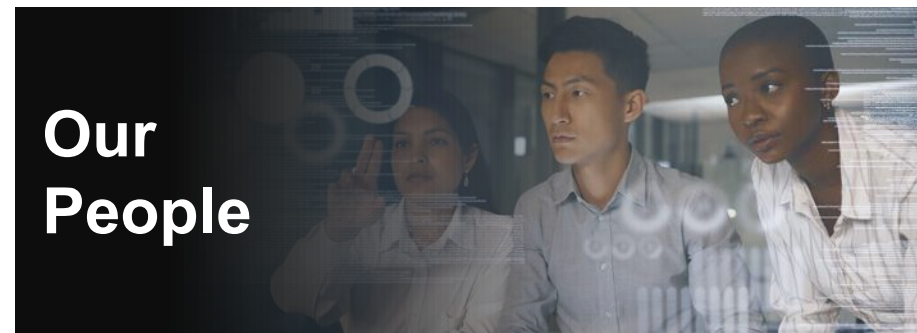
Solutions for policy domains drawn from DXC global Public Sector and adjacent Commercial sectors at the leading edge

Secure Sovereign Solutions



Solutions for AI and Engineering that meet Governments' demanding Security and Sovereignty requirements

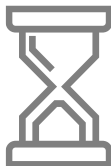
Our People



20,000 employees with a focus on Public Sector, many with security clearance and a Government background

280 Public Sector clients trust DXC as their partner for digital transformation and mission-critical services



 50 years Unrivalled heritage, with clients of 50 years' standing	 280 Clients across the public sector in 25 countries
 3m Government employee salaries processed p.a.	 160bn Tax collected by DXC systems or operations p.a.
 24 Government clients use DXC DevSecOps Platforms	 20+ GenAI projects in production in 2024 for public sector clients
 24 University research and development partnerships	 +300 Small and Local Partners introduced to ecosystem

Environmental, social and governance performance

Environmental

Advancing the sustainability of our operations and IT services while assisting our customers to become more sustainable

- ✓ The SBTi has approved DXC's near-term science-based emissions reduction target to reduce Scope 1 and 2 emissions by 65% by FY30 against our FY19 baseline
- ✓ 68% reduction in Scope 1 and 2 greenhouse gas emissions in FY23, from FY19 baseline
- ✓ 57% reduction in energy consumption in FY23, from FY19 baseline
- ✓ 57% of electricity procured from renewable sources
- ✓ 99% of e-waste processed through our recycling and

Recognised by Newsweek as one of America's Greatest Workplaces for 2025



Named to Newsweek's list of America's Most Responsible Companies 2024 for environmental, social and corporate governance performance

Social

Building a diverse, inclusive, value-based, and people-first culture based on equitable practices, employee perspectives and community stewardship

- ✓ Established 20 Employee Resource Groups to support inclusion and belonging
- ✓ Partnering with diversity groups to increase diverse hiring
- ✓ Launched global career development programs for women
- ✓ Improved inclusivity of employee benefits offerings
- ✓ Employees completed 4M training hours via DXC Learning
- ✓ Donated \$6M to more than 1,000 global causes
- ✓ Implemented employee feedback surveys to continually strengthen our company's culture

Achieved a top score of 100 in the 2025 Disability Equality Index



Awarded a silver medal by EcoVadis in 2024 for outstanding sustainability performance

Awarded Prime status by ISS ESG to recognise DXC for fulfilling ambitious absolute performance requirements



Governance

Instilling trust and garnering respect among the stakeholders we serve through transparent leadership, to drive sustainable growth

- ✓ Leadership by experienced and engaged directors and the board's key committees
- ✓ 50% of directors are from traditionally underrepresented racial/ethnic minority groups, and 30% of directors are female
- ✓ Robust ethics program with proactive audit and risk assessments
- ✓ Continual investment in information security and data privacy to aggressively maintain best-in-class assurances



DXC discloses its ESG performance in alignment with preferred ESG frameworks, including SASB, TCFD, CDP and GRI, and in adhering to their principles. UN Global Compact Signatory since 2017.

Service Definition

AI Workbench

DXC's AI Workbench is an enterprise platform that accelerates Generative and Agentic AI adoption.

It delivers secure, governed, vendor-agnostic AI solutions with prebuilt apps, reusable agents, and integration across systems.

Designed for rapid deployment, it enables organisations to scale AI from proof-of-concept to production in weeks, driving measurable business value.

Setting data foundations:

Improved data quality through cleansing, deduplication, classification, and enhancement. Enhances internal data with external sources for more comprehensive insights.

Transparent processes build data trust:

Transparent processes with explainable, auditable data enhancement methodology increases trust.

Enhanced decision making:

Enhanced procurement decisions via budget, category, cost, and supplier management.

Support initiatives and policy alignments:

Enables analysis that drives economic development initiatives and policy alignment.

Identify savings:

Identify savings opportunities through spend analysis and supplier performance insights

Intuitive reporting, analytics & dashboards:

Intuitive interface designed for business, technical, and analytical users. Dashboards and reports for business audiences, improving clarity and communication.

Fully managed service:

Fully managed service reducing workload with dedicated support and training.

Scalable & flexible:

Scalable SaaS access with multi-user licenses for team flexibility.

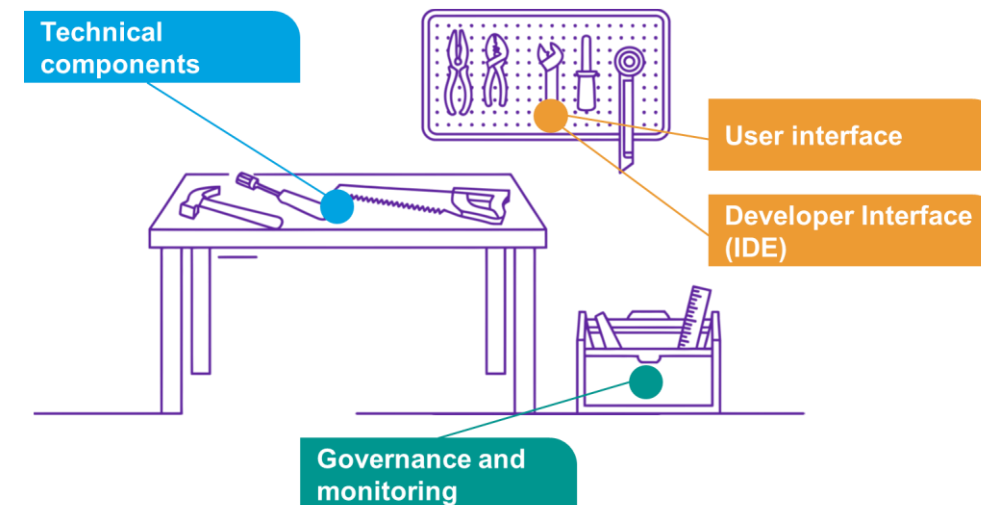
AI Workbench

An accelerator ecosystem for Generative and Agentic AI

Empowers business users and technical users to use AI daily thanks to pre-built templates and components.

Solves real, industry-specific problems without vendor lock-in

Swap tools in and out of AI Workbench as the market and specific needs evolve



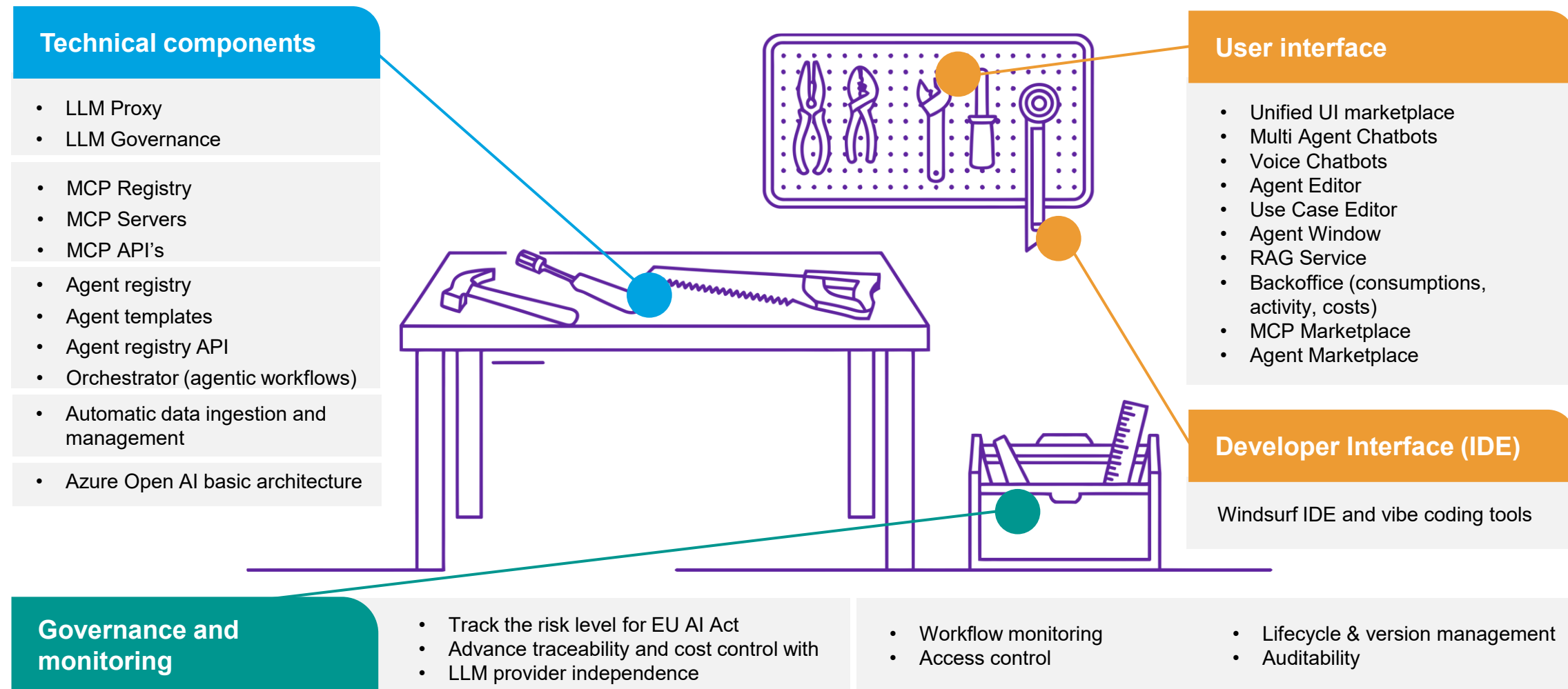
Enterprise-grade: Scalability, reliability, security, compliance

Production-ready: Fully developed to be safely deployed

Curated: Strategic selection of market components

Modular: Pick and choose what you need

AI Workbench ⇒ AI Tools within a common platform



Why AI Workbench?



Stay on top of best available on the AI market

Continuous integration of new tools & features based on market research of rapid AI evolutions



Modular & complementary integration

Supports the integration of in-house, open-source and 3rd party developments to integrate any tool and agent



Generates production-ready code

Vibe coding based on preferred guidelines using pre-built MCP and agent components with full integration of code



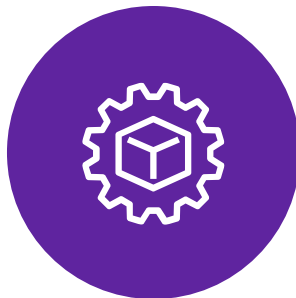
Accelerates agents, agentic workflow and use case creation

Creating agentic workflows using pre-built libraries, components of agent templates and MCP servers; automated one-click deployment



Governance and observability across company

Configurable cost control of model usage; visibility of all performed operations in one place



Flexible, customized & specific

Swap tools in and out of toolkit as the market and needs evolves; LLM model & provider independence; agents understand your specific database and code

Service Overview

AI Workbench covers all stages of AI lifecycle:

- Data Preparation: Automated cleansing, feature engineering, validation pipelines.
- Model Development: Experiment tracking, hyperparameter tuning, pre-built templates.
- Deployment: CI/CD pipelines, containerized environments, monitoring dashboards.
- Governance: Role-based access control, audit trails, compliance reporting.
- Use cases include predictive analytics, NLP, computer vision, and generative AI.

This offering is specific to the UK Public Sector delivering all aspects of AI Workbench for up to 3 use cases.

Use cases can come from a single or multiple departments.

Solution fees may be subject to change once all parties have determined the details required and use cases to be addressed.

Initial implementation costs (see as published) with options to include additional use cases. Associated fees dependent on complexity.

Lifetime licence with free maintenance and upgrades if annual subscription to AI Workbench is deemed to be required (by agreement amongst all parties).



Getting Started

Getting Started

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Backup, Restore and Disaster Recovery:

Hosted on secure cloud infrastructure with daily incremental and weekly full backups. RPO: 4 hours, RTO: 2 hours. Multi-region failover and encrypted backups ensure resilience. Compliance with GDPR and HIPAA

Onboarding & Offboarding:

Onboarding – The workflow for onboarding with AI Workbench would be as follows (elements and detail dependent on client and stakeholder availability):

- Discovery workshop (Week 1)
- Secure data transfer setup (Week 2)
- Environment provisioning and initial training (Week 3)

Offboarding – The workflow for offboarding would as follows:

- Data and model export
 - Account deactivation
 - Compliance checks and sign-off.
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User Enablement:

Training options: live webinars, self-paced modules, on-site workshops. Role-based paths for data scientists, engineers, and business analysts. Certification programs for advanced users. Knowledge base includes FAQs, video tutorials, and best practices.

Service Constraints:

Available in AWS, Azure, GCP regions.

Requires stable internet connectivity. Latency may vary by region. Compliance: GDPR, HIPAA, ISO 27001..

Commercials

Commercials Overview

DXC's AI Workbench is an enterprise platform that accelerates Generative and Agentic AI adoption.

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Ordering Process:

The ordering process is as follows:

- Engage with AI Workbench sales team
- Receive proposal and Statement of Work
- Complete Call Off Contract
- Issue purchase order

Invoicing Process:

Customers will be invoiced:

- 50% of the total amount on issuance of a purchase order
- 50% on delivery of the file containing the cleansed data
- Payment must be made within 30 days through electronic transfer.

Termination:

Please see associated terms and conditions..

Support & After-sales:

- Support SLAs: Critical issues – 1 hour response, High priority – 4 hours.
 - Escalation matrix: Level 1 Helpdesk, Level 2 Technical Specialist, Level 3 Engineering.
 - Channels: email, hotline, support portal. Enterprise tier includes 24/7 support and dedicated account manager.
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Contact us

Contact Us

DXC Technology supports G-Cloud customers through an unsurpassed portfolio of transformation services. If you have a Framework related question or query, make the UKPS Frameworks Team your first point of contact.

Our contact details:

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