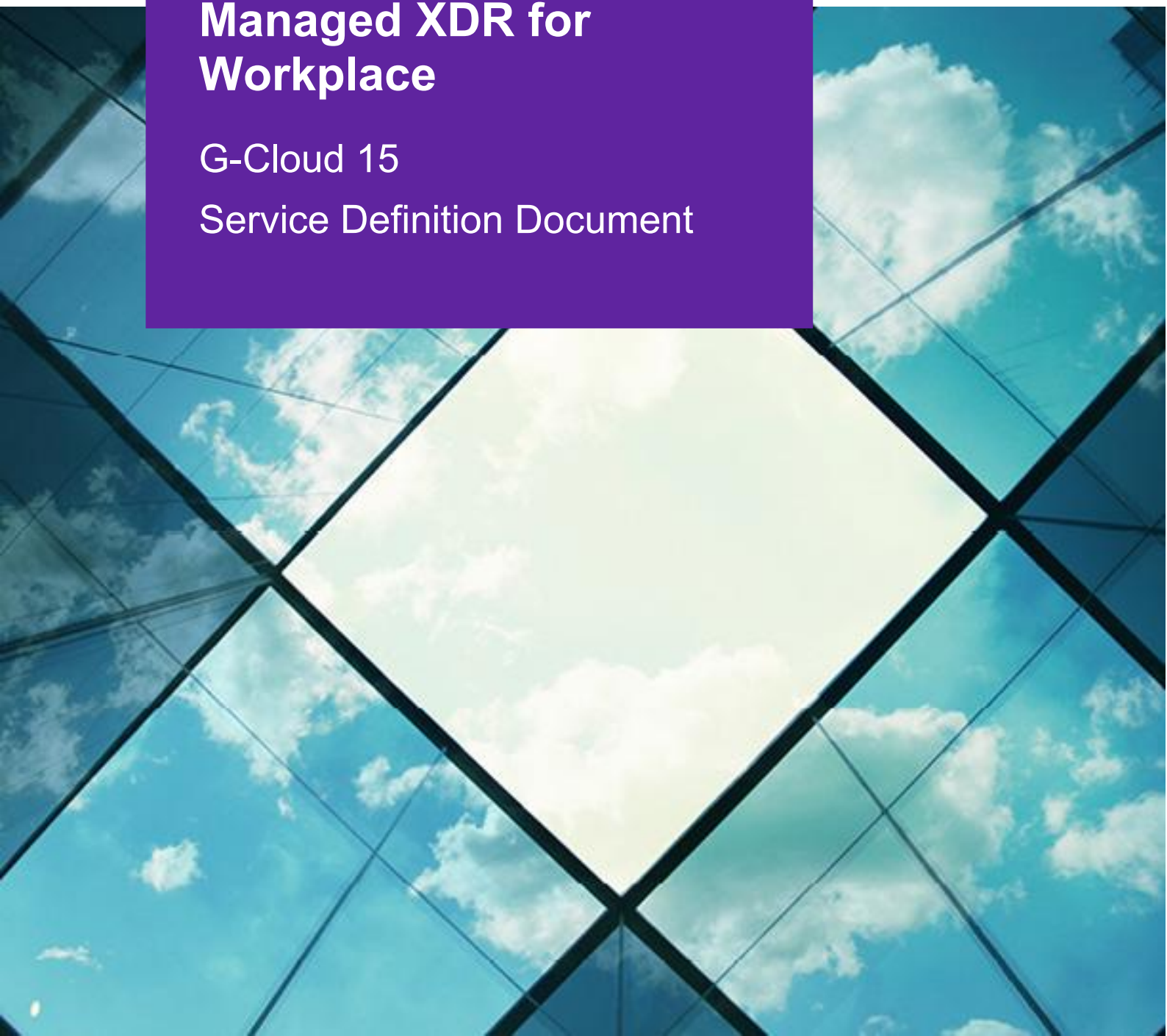
DXC Technology

Managed XDR for Workplace

G-Cloud 15

Service Definition Document



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1 Service Overview

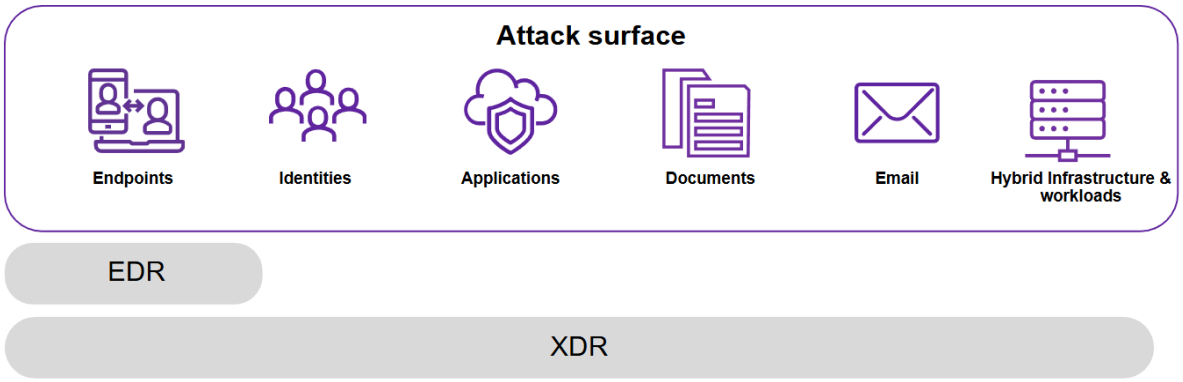
Managed XDR for Workplace is for customers who want to reduce the attack surfaces in their workplace environments, and have our security experts work 24x7 to detect, respond and contain threats. Microsoft Defender XDR (eXtended Detection & Response) provides protection from sophisticated attacks.

The service includes:

- 24x7 detection & response
- Threat containment & remediation
- Customer Threat Expert
- Trusted Partner support
- Covers endpoints + network + cloud + identity + email for a holistic view

XDR is needed instead of Endpoint Detection and Response (EDR) because it provides:

- **Broader Coverage:** EDR focuses only on endpoints, while XDR extends detection and response across endpoints, networks, servers, cloud, and email.
- **Unified Visibility:** XDR consolidates data from multiple security layers, reducing blind spots.
- **Improved Correlation:** It uses advanced analytics to correlate threats across different environments, improving detection accuracy.
- **Faster Response:** XDR automates investigation and remediation across multiple domains, reducing response time.
- **Reduced Complexity:** Instead of managing multiple siloed tools, XDR provides a centralized platform for threat detection and response.

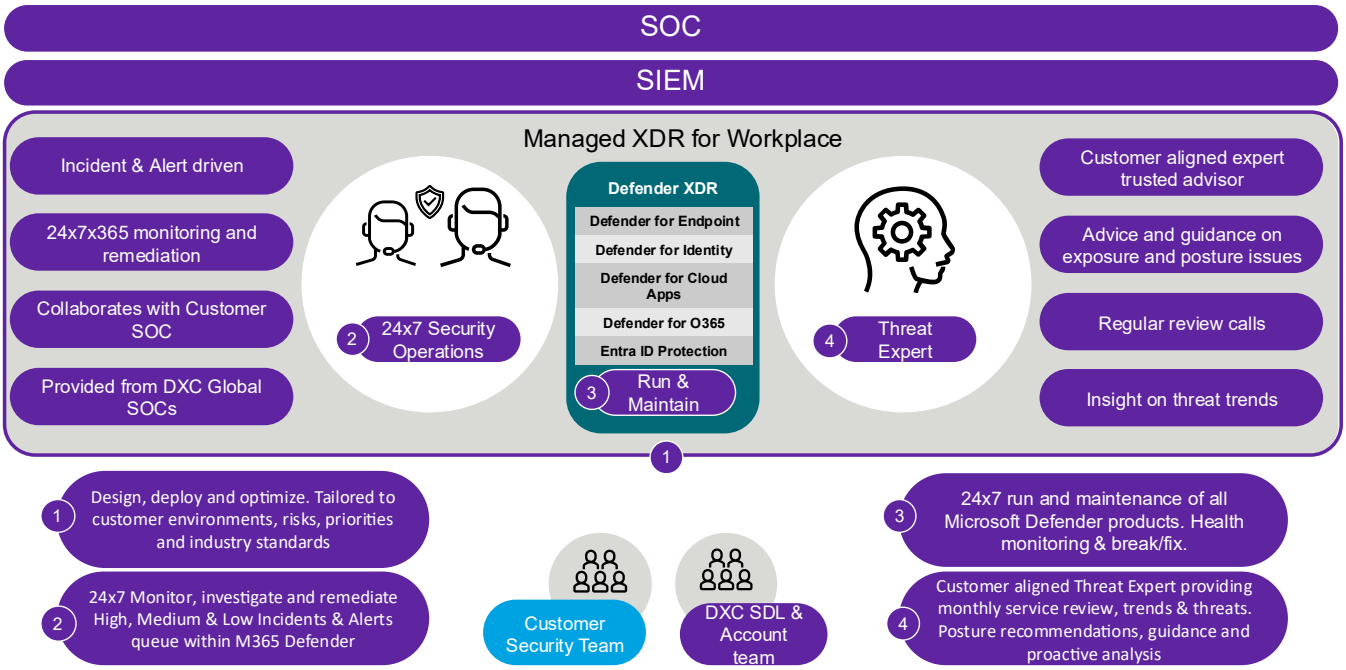


2 Service Description

DXC can help customers secure their Microsoft 365 environment by utilizing E5 Enterprise or E5 Security Standalone licensing. Microsoft's XDR feature takes in signals from many sources to identify and understand correlated incidents and attacks.

- DXC's service can support key business priorities: consolidation / simplification, cost reduction, improving security outcomes and maximizing return on investment in Microsoft licensing.
- This service is part of our wider security portfolio which includes comprehensive modern SOC, SIEM, EDR, CSPM, OT, forensics, incident management, threat hunting etc

Service overview



2.1 Service features

- 24x7 monitoring and response across Microsoft 365 Defender suite.
- Integration with Microsoft Defender for Endpoint, Identity, and Cloud Apps.
- Automated response playbooks for rapid threat containment.
- Threat intelligence and proactive threat hunting included by design.
- Customised onboarding and environment-specific configuration.
- Real-time incident triage, investigation, and remediation.
- Monthly service health and security incident reporting.
- Least-privilege access model for secure analyst operations.
- Supports Microsoft E5 or equivalent licensing for full capability.
- Optional SIEM integration with Microsoft Sentinel for extended coverage

2.2 Service benefits

- Reduces business risk through proactive threat detection and response.
- Improves security posture across endpoints, identities, email, and cloud.
- Maximises return on investment in Microsoft security licensing.
- Provides 24x7 monitoring and remediation for all threat vectors.
- Accelerates incident containment with automated response playbooks.
- Enhances visibility across hybrid and multi-cloud environments.
- Reduces alert fatigue through enriched threat intelligence and profiling.
- Supports compliance with robust reporting and governance frameworks.
- Improves operational efficiency by consolidating security tools and processes.
- Delivers expert guidance and posture recommendations via monthly reviews.

2.3 Service constraints

- Requires Microsoft E5 or equivalent licensing for full functionality.
- SIEM integration (e.g., Microsoft Sentinel) is not included by default
- Customer must provide authorised access to security portals and Azure tenant.
- DXC analysts operate under least-privilege access using secured workstations only.
- Scope limited to Microsoft Defender stack; other tools require separate agreements.
- Onboarding requires detailed environment knowledge-gathering and design workshops.
- Geographic and network topology may impact deployment timelines and architecture.
- Customer collaboration is essential for governance updates and escalation processes.

2.4 Value Proposition for UK Public Sector

- **Maximise existing Microsoft E5 security investment and lower total cost**
  Consolidate tooling around Microsoft 365 Defender to reduce spend while improving outcomes—aligned with G-Cloud service definition materials.

- **Raise operational resilience with 24×7 detection, rapid remediation, and proactive hunting**
  Continuous monitoring, incident triage, automated response playbooks, monthly expert reviews, and multi-cloud visibility across endpoints, identities, email, and cloud

- **Strengthen governance, compliance, and stakeholder assurance**
  Audit-ready governance frameworks, structured reporting, and seamless collaboration with existing SOC/SIEM, supporting transparency and public accountability

About DXC Technology

DXC Technology (NYSE: DXC) is a leading global provider of information technology services. We're a trusted operating partner to many of the world's most innovative organizations, building solutions that move industries and companies forward. Our engineering, consulting and technology experts help clients simplify, optimize and modernize their systems and processes, manage their most critical workloads, integrate AI-powered intelligence into their operations, and put security and trust at the forefront. Learn more on dxc.com.

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