

# **DXC Technology**

## **CNAPP Managed Service**

G-Cloud 15  
Service Definition Document

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# 1 Service Overview

DXC Technology is a global leader in IT services and solutions, helping organizations transform and manage their business by harnessing the power of technology. DXC delivers mission-critical services across the enterprise, including security, cloud, analytics, and application modernization.

The DXC delivers a 24x7x 365 Managed CNAPP Services designed to enhance the security posture of the Customer's cloud-native applications and supporting infrastructure, including workloads, identities, networks, APIs, data, and build pipelines. DXC is technologically agnostic and we work with Leading vendors like Microsoft, Palo Alto and Wiz (owned by Google).

Based on the selected Service Tier: Tier 1: Essential, Tier 2: Gold, or Tier 3: Platinum, and any applicable Add-On Services and Service Options, DXC will configure and operate the CNAPP Technology to deliver the corresponding capabilities. Each Tier provides an increasingly comprehensive level of security coverage, as outlined below,

| Service Tier                                                             | Core Capabilities                                                                                                                                                                                                                                                                                                                                                           | Business Use Case                                                                                              |
|--------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| <b>Tier 3:</b><br>Cloud Security Posture, Threat Detection and DevSecOps | Full CNAPP coverage: Includes Tier 1+ 2 i.e. Cloud posture management, runtime protection, threat detection/response, and DevSecOps                                                                                                                                                                                                                                         | Comprehensive code-to-cloud protection for mature organizations needing end-to-end CNAPP capabilities          |
| <b>Tier 2:</b> Cloud Security Posture + advance Threat detection         | Includes Tier 1 + Real-time Threat Detection add-on                                                                                                                                                                                                                                                                                                                         | Progress adoption with unified visibility and runtime protection, plus advanced defense.                       |
| <b>Tier 1:</b> Cloud Security Posture Management                         | <ul style="list-style-type: none"><li>• Cloud Security Posture Management (CSPM)</li><li>• Data Security Posture Management (DSPM)</li><li>• Cloud Infrastructure Entitlement Management (CIEM)</li><li>• Kubernetes Security Posture Management (KSPM)</li><li>• AI Security Posture Management (AISPM)</li><li>• Agentless visibility &amp; risk prioritization</li></ul> | Establish a baseline with agentless visibility and risk prioritization. Add runtime threat detection if needed |

DXC will monitor and analyse Security Findings, including misconfigurations, vulnerabilities, policy violations detected through static assessments, non-compliance with applicable standards, exposed secrets, and asset or data Exposures identified via posture scans.

Security Alerts triggered by suspicious or anomalous activity, including malware detection, crypto-mining behaviour, unexpected privileged operations, runtime policy violations (e.g., network baseline deviations), and indicators of potential account compromise will be automatically forwarded to a SIEM or CDR platform via the SIEM Integration Add-on Service.

DXC will evaluate the Customer's risk posture through analysis of attack paths and critical Exposures that may indicate elevated breach risk.

Operational Alerts related to platform health, break/fix incidents, tuning, upgrades, and maintenance activities will be managed as part of standard service operations.

DXC will provide remediation recommendations for Security Findings, Critical Exposures, and Attack Paths to help reduce or eliminate associated risks, where feasible.

DXC will provide guidance to support analysis and response for Security Alerts. Where remediation is not technically or operationally viable, DXC will assist the Customer in identifying and documenting residual risks for acceptance.

All Services rely exclusively on the native capabilities of the selected CNAPP Technology for vulnerability and compliance assessments. Reports will be generated using these native features and are subject to their current scope and accuracy.

## 2 Service Description

### 2.1 Service features

- Comprehensive Cloud Security: End-to-end protection for cloud-native applications, covering infrastructure, workloads, identities, and data.
- Continuous Monitoring: Real-time visibility and automated threat detection across multi-cloud environments.
- Compliance Management: Automated compliance checks and reporting for regulatory standards (e.g., GDPR, HIPAA, PCI DSS).
- Vulnerability Management: Proactive identification and remediation of vulnerabilities in cloud workloads and configurations.
- DevSecOps Integration: Security embedded into CI/CD pipelines, enabling secure application development and deployment.
- Incident Response: 24/7 managed detection and response services for cloud-native threats.
- Governance and Policy Enforcement: Centralized policy management and enforcement across cloud platforms.

### 2.2 Service benefits

- Enhanced Security Posture: DXC CNAPP managed services have helped organizations achieve real-time visibility and context-aware risk prioritization across multi-cloud environments. For example, a multinational enterprise operating in 70+ countries migrated critical workloads to AWS, Azure, and GCP. By deploying CNAPP, they achieved 100% visibility across all cloud workloads and identities, reduced cloud misconfigurations by 80% within 90 days, and maintained continuous compliance with global regulatory frameworks.
- Operational Efficiency: DXC supported a leading global aerospace and defense manufacturer in modernizing its legacy infrastructure. By consolidating and automating cloud security operations, the client reduced operational costs, improved agility, and ensured uninterrupted availability during peak demand.
- Regulatory Compliance: DXC Technology enabled a client to achieve PCI DSS compliance and focus on strategic initiatives by automating compliance checks and providing continuous monitoring. The client moved from manual, error-prone processes to an efficient, automated compliance solution.
- Scalability: DXC helped a customer transform its monolithic application into microservices on AWS, enabling elastic scaling from 2.5 million to 10 million requests per day. The CNAPP approach ensured secure migration, improved risk management, and supported rapid business growth.
- Cost Optimization: By consolidating security tools and automating vulnerability management, DXC CNAPP managed services have helped clients lower their total cost of ownership. For instance, a Fortune 100 telecom provider used CNAPP to identify and remediate thousands of vulnerable cloud assets, reducing risk and optimizing resource utilization.
- Expert Support: DXC's global security experts have guided clients through complex cloud transformations, such as re-platforming core systems and integrating advanced

automation. This expertise has resulted in improved responsiveness, reduced complexity, and enhanced security for organizations across various industries.

## 2.3 Service constraints

- The Customer may purchase the subscriptions directly from the applicable vendor or through DXC under a separate Contract.
- DXC's support and management is based on the functionality provided by the selected subscriptions. DXC reserves the right to adjust the Services based on vendor-driven changes.

## 2.4 Value Proposition for UK Public Sector

- Integrated Security Platform: DXC's CNAPP managed services unify security across cloud, application, and infrastructure layers.
- Industry Expertise: Deep experience in securing complex, multi-cloud environments for global enterprises.
- Proven Delivery Model: DXC's Security Offerings Navigator demonstrates robust delivery capabilities and access to collateral and resources.
- Innovation: Continuous improvement and adoption of the latest security technologies and practices.
- Customer-Centric Approach: Tailored solutions to meet unique business and security requirements.

## Why DXC for cloud security

Secure your cloud journey with DXC experts

### DXC Cybersecurity

- 3,200+ cybersecurity professionals
- 12 SOCs globally
- 200+ cloud security / CNAPP clients
- DXC uses a global CNAPP solution

### Key Partners



### Global Chemical Company

Multi-cloud | 4.5M+ assets | 100+ POC use cases

- CNAPP Adoption and Transformation Services: Consultancy Led engagement with Strategy, Discovery, Technology Vendor Assessment followed by a POC with 2 CNAPP vendors
- CSPM, CWP, CIEM, DSPM, DevSecOps, Containers, API security.

### Multiple DXC Customers

Multi-cloud | Hybrid cloud | 6K+ VMs secured | 50+ Customers

- Built-in CSPM and CWP services delivered as part of DXC Cloud & ITO Managed Services. Seamless security and compliance embedded into customer cloud operations.
- Managed Container Security Services offered alongside DXC Managed Container Platform Services

### Large Insurance Company

20+ AWS Accounts | 2K GitHub repos | 700+ DevOps | 700+ EC2

- DXC secured a large insurance platform with CNAPP, embedding security early in development to ensure proactive protection, continuous compliance, and speed at scale.
- CSPM, CWP, CIEM, Containers, Serverless, Code Security

## About DXC Technology

DXC Technology (NYSE: DXC) is a leading global provider of information technology services. We're a trusted operating partner to many of the world's most innovative organizations, building solutions that move industries and companies forward. Our engineering, consulting and technology experts help clients simplify, optimize and modernize their systems and processes, manage their most critical workloads, integrate AI-powered intelligence into their operations, and put security and trust at the forefront. Learn more on [dxc.com](https://dxc.com).

Every day we deliver excellence for our customers and colleagues. We use the power of technology to deliver mission-critical IT services that move the world. Our customers entrust us to deliver what matters most. We are DXC.

### An Employer of Choice

We inspire and take care of our people. We work to create a culture of learning, diversity and inclusion for all our people to grow and reach their full potential.

### A Trusted Technology Partner

We understand technology and are committed to delivering excellence for our customers.

### A Company that Cares

We are committed to improving the communities in which we live and work. We are good stewards of our company, our customers and the world.

### Deliver Mission Critical

We deliver the mission-critical IT services that move the world.

### Entrusted to Deliver

Every day, we earn our customers' trust by delivering transformative technologies to ensure the success, safety and well-being of businesses and people worldwide.

### Delivery Excellence

Our delivery excellence gives planes flight, helps patients heal, and increases the scale and speed of commerce.

### Deliver What Matters Most

We are proud of the work we do and the trust and confidence our customers place in us to deliver what matters most.

### Learn more at

<https://dxc.com/us/en/offerings/security/cyber-defense>