

DXC Technology

**Microsoft Dynamics 365
CE/CRM - Design,
Implementation,
Customization, Support**

G-Cloud 15 Pricing Document

Date - Jan 2026

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1 Contact Us

DXC Technology supports G-Cloud customers through an unsurpassed portfolio of transformation services. If you have a Framework related question or query, make the UKPS Frameworks Team your first point of contact:

E-mail: ukitenders@dxc.com

2 Unit Prices Generic

Item	Description	Cost Type	Location	Unit Type	Unit Price
Microsoft Executive Architect	06 Director	Labour	Offshore	Hours	£1,190.77
Microsoft Enterprise Architect	07 Sr Manager	Labour	Offshore	Hours	£617.37
Microsoft Senior Architect	08 Manager	Labour	Offshore	Hours	£329.84
Microsoft Architect	09 Associate Manager	Labour	Offshore	Hours	£193.15
Microsoft Program Manager	07 Sr Manager	Labour	Offshore	Hours	£617.37
Microsoft Principal Project Manager	08 Manager	Labour	Offshore	Hours	£329.84
Microsoft Senior Project Manager	09 Associate Manager	Labour	Offshore	Hours	£193.15
Microsoft Project Manager	10 Sr Analyst I	Labour	Offshore	Hours	£137.29
Microsoft Associate Project Manager	11 Sr Analyst II	Labour	Offshore	Hours	£115.53
Microsoft Dynamics Lead Functional Consultant	09 Associate Manager	Labour	Offshore	Hours	£193.15
Microsoft Dynamics Senior Functional Consultant	10 Sr Analyst I	Labour	Offshore	Hours	£137.29
Microsoft Dynamics Functional Consultant	11 Sr Analyst II	Labour	Offshore	Hours	£115.53
Microsoft Dynamics Intermediate Functional Consultant	12 Sr Analyst III	Labour	Offshore	Hours	£88.32
Microsoft Dynamics Associate Functional Consultant	13 Analyst I	Labour	Offshore	Hours	£63.47
Microsoft Dynamics Lead Technical Consultant	09 Associate Manager	Labour	Offshore	Hours	£193.15
Microsoft Dynamics Senior Technical Consultant	10 Sr Analyst I	Labour	Offshore	Hours	£137.29
Microsoft Dynamics Technical Consultant	11 Sr Analyst II	Labour	Offshore	Hours	£115.53
Microsoft Dynamics Intermediate Technical Consultant	12 Sr Analyst III	Labour	Offshore	Hours	£88.32
Microsoft Dynamics Associate Technical Consultant	13 Analyst I	Labour	Offshore	Hours	£63.47
Microsoft Power Platform Senior Consultant	10 Sr Analyst I	Labour	Offshore	Hours	£137.29
Microsoft Power Platform Consultant	11 Sr Analyst II	Labour	Offshore	Hours	£115.53
Microsoft Power Platform Senior Developer	12 Sr Analyst III	Labour	Offshore	Hours	£88.32
Microsoft Power Platform Developer	13 Analyst I	Labour	Offshore	Hours	£63.47
Microsoft Power Platform Associate Developer	14 Analyst II	Labour	Offshore	Hours	£60.74
Microsoft QA Lead	09 Associate Manager	Labour	Offshore	Hours	£193.15
Microsoft Senior QA Analyst	10 Sr Analyst I	Labour	Offshore	Hours	£137.29
Microsoft QA Analyst	11 Sr Analyst II	Labour	Offshore	Hours	£115.53
Microsoft Intermediate QA Analyst	12 Sr Analyst III	Labour	Offshore	Hours	£88.32
Microsoft Associate QA Analyst	13 Analyst I	Labour	Offshore	Hours	£63.47
Microsoft Senior Service Delivery Manager	08 Manager	Labour	Offshore	Hours	£329.84
Microsoft Service Delivery Manager	09 Associate Manager	Labour	Offshore	Hours	£193.15
Microsoft Associate Service Delivery Manager	10 Sr Analyst I	Labour	Offshore	Hours	£137.29

3 Implementation Price

Application	Duration (Week)	Effort (MD)	Price
D365 Finance Implementation	10	203.55	£672,642.18
D365 Supply Chain Management Implementation	10	203.55	£672,642.18
D365 Human Resources Implementation	4	81.42	£269,056.87
D365 Sales Implementation	4	81.42	£269,056.87
D365 Customer Service Implementation	4	81.42	£269,056.87
D365 Project Operations (Lite) Implementation	6	122.13	£403,585.31
D365 Business Central Implementation	6	101.775	£336,321.09
Power Platform (Foundation) Implementation	3	61.065	£201,792.65

Application	Duration (Week)	Effort (MD)	Price
HyperCare	4	81.42	£269,056.87

4 Customisation Price

Application	Customisation Type	Customisation Type Details	Customisation Effort (MD)	Price
D365 Finance	Reports	Financial statements, management reports, SSRS / Power BI reports	15–30	£104,138.02
D365 Finance	Workflows	Journal approvals, vendor invoice approvals, posting workflows	10–20	£69,425.35
D365 Finance	Integrations	Bank files, tax systems, external finance systems	15–30	£104,138.02
D365 Supply Chain Management	Forms	Item, inventory, procurement form customizations	15–30	£104,138.02
D365 Supply Chain Management	Workflows	Procurement, inventory movement, replenishment approvals	15–30	£104,138.02
D365 Supply Chain Management	Integrations	Logistics providers, external WMS (non-advanced)	20–40	£138,850.70
D365 Human Resources	Forms	Employee, position, job, leave forms	10–20	£69,425.35
D365 Human Resources	Workflows	HR approvals (hire, transfer, leave)	5–10	£34,712.67
D365 Human Resources	Reports	Headcount, compliance, HR analytics	5–10	£34,712.67
D365 Sales	Forms	Lead, opportunity, account form customizations	5–10	£34,712.67
D365 Sales	Power Apps	Sales productivity or mobile Canvas apps	5–15	£57,854.46
D365 Sales	Workflows	Lead routing, approvals, notifications	5–10	£34,712.67
D365 Customer Service	Power Apps	Case management or agent productivity apps	10–20	£69,425.35
D365 Customer Service	Workflows	Case routing, escalation, SLA workflows	5–15	£57,854.46
D365 Customer Service	Reports	Service performance and SLA dashboards	5–10	£34,712.67
D365 Project Operations	Workflows	Project approvals, time & expense workflows	10–20	£69,425.35
D365 Project Operations	Reports	Project cost, revenue, margin reports	5–15	£57,854.46
D365 Project Operations	Integrations	Integration with Finance (lite)	10–15	£57,854.46
D365 Business Central	Forms	Page extensions and UI adjustments	5–10	£34,712.67
D365 Business Central	Reports	Financial and operational reports	10–20	£69,425.35
Power Platform	Power Apps	Canvas / model-driven business apps	20–40	£138,850.70
Power Platform	Power Automate	Automated approvals, notifications, sync flows	10–30	£104,138.02
Power Platform	Power BI	Dashboards and analytics	5–15	£57,854.46
Power Platform	Copilot / AI	Copilot Studio extensions and AI flows	5–15	£46,283.57

5 Operations Price

Item	Contract Term	Resources (by Request)	Effort % or FTE	Price
AMS - Production Support	1 Year	Microsoft Dynamics Lead Functional Consultant	1.0	£858,218.08
		Microsoft Dynamics Senior Technical Consultant	0.5	£304,997.50

6 GDAD - Rate Card

Job Family	Job Role	Role Text	Onshore Day Rate (£)	Offshore Day Rate (£)
Architecture	Business Architect	Trainee Business Architect	£701.00	£357.00
		Associate Business Architect	£803.00	£385.00
		Business Architect	£965.00	£437.00
		Lead Business Architect	£1,362.00	£707.00
	Data Architect	Data Architect	£965.00	£437.00
		Senior Data Architect	£1,340.00	£544.00
		Chief Data Architect	£1,815.00	£695.00
	Enterprise Architect	Enterprise Architect	£949.00	£581.00
		Senior Enterprise Architect	£1,151.00	£753.00
		Lead Enterprise Architect	£1,362.00	£707.00
		Principal Enterprise Architect	£1,677.00	£991.00
	Network Architect	Associate Network Architect	£784.00	£360.00
		Network Architect	£840.00	£375.00
		Lead Network Architect	£1,127.00	£418.00
	Security Architect	Security Architect	£861.00	£300.00
		Lead Security Architect	£1,057.00	£454.00
		Principal Security Architect	£1,418.00	£632.00
	Solution Architect	Associate Solution Architect	£771.00	£472.00
		Solution Architect	£935.00	£612.00
		Senior Solution Architect	£1,362.00	£707.00
		Lead Solution Architect	£1,513.00	£786.00
		Principal Solution Architect	£1,677.00	£991.00
	Technical Architect	Associate Technical Architect	£771.00	£472.00
		Technical Architect	£935.00	£612.00
		Senior Technical Architect	£1,362.00	£707.00
		Lead Technical Architect	£1,513.00	£786.00
		Principal Technical Architect	£1,677.00	£991.00
Chief Digital and Data	Chief Data Officer	Chief Data Officer	£2,637.00	£1,120.00
	Chief Information Security Officer	Chief Information Security Officer	£2,634.00	£1,120.00
	Chief Technology Officer	Chief Technology Officer	£2,622.00	£1,338.00

Cyber Security	Cyber Security Audit and Assurance	Lead Cyber Security Audit and Assurance	£1,057.00	£454.00
		Principal Cyber Security Audit and Assurance	£1,418.00	£632.00
	Cyber Security Digital Forensics	Associate Cyber Security Digital Forensics	£813.00	£298.00
		Lead Cyber Security Digital Forensics	£1,057.00	£454.00
		Principal Cyber Security Digital Forensics	£1,418.00	£632.00
	Cyber Security Governance and Risk Management	Associate Cyber Security Governance and Risk Manager	£813.00	£298.00
		Lead Cyber Security Governance and Risk Manager	£1,057.00	£454.00
		Principal Cyber Security Governance and Risk Manager	£1,418.00	£632.00
	Cyber Security Incident Response	Associate Cyber Incident Response	£813.00	£298.00
		Lead Cyber Security Incident Response	£1,057.00	£454.00
		Principal Cyber Security Incident Response	£1,418.00	£632.00
	Cyber Security Monitoring	Associate Cyber Security Monitoring	£813.00	£298.00
		Lead Cyber Security Monitoring	£1,057.00	£454.00
		Principal Cyber Security Monitoring	£1,418.00	£632.00
	Cyber Security Secure Design	Associate Cyber Security Secure Systems Architecture and Design	£813.00	£298.00
		Lead Cyber Security Secure Systems Architecture and Design	£1,057.00	£454.00
		Principal Cyber Security Secure Systems Architecture and Design	£1,418.00	£632.00
	Cyber Security Testing	Associate Cyber Security Testing	£813.00	£298.00
		Lead Cyber Security Penetration Testing	£1,057.00	£454.00
		Principal Cyber Security Testing	£1,418.00	£632.00
	Cyber Security Vulnerability Management	Associate Cyber Security Vulnerability Management	£813.00	£298.00
		Lead Cyber Security Vulnerability Management	£1,057.00	£454.00
		Principal Cyber Security Vulnerability Management	£1,418.00	£632.00
Data	Analytics Engineer	Trainee Analytics Engineer	£632.00	£275.00
		Analytics Engineer	£803.00	£385.00
		Senior Analytics Engineer	£965.00	£437.00
		Lead Analytics Engineer	£1,340.00	£544.00
		Head of Analytics Engineering	£1,815.00	£695.00
	Data Analyst	Associate Analyst	£803.00	£385.00
		Data Analyst	£965.00	£437.00
		Senior Data Analyst	£1,128.00	£458.00
		Principal Data Analyst	£1,452.00	£556.00
	Data Engineer	Data Engineer	£965.00	£437.00
		Senior Data Engineer	£1,128.00	£458.00
		Lead Data Engineer	£1,340.00	£544.00
		Head of Data Engineering	£1,815.00	£695.00
	Data Ethicist	Data Ethics Lead	£1,340.00	£544.00
		Head of Data Ethics	£1,815.00	£695.00

Data	Data Governance Manager	Data Governance Manager	£965.00	£437.00
		Lead Data Governance Manager	£1,340.00	£544.00
		Head of Data Governance	£1,815.00	£695.00
	Data Scientist	Trainee Data Scientist	£632.00	£275.00
		Associate Data Scientist	£803.00	£385.00
		Data Scientist	£965.00	£437.00
		Lead Data Scientist	£1,340.00	£544.00
		Principal Data Scientist	£1,531.00	£621.00
		Head of Data Science	£1,815.00	£695.00
	Machine Learning Engineer	Senior Machine Learning Engineer	£1,340.00	£544.00
		Lead Machine Learning Engineer	£1,815.00	£695.00
	Performance Analyst	Associate Performance Analyst	£632.00	£275.00
		Performance Analyst	£803.00	£385.00
		Senior Performance Analyst	£965.00	£437.00
		Lead Performance Analyst	£1,340.00	£544.00
		Head of Performance Analysis	£1,815.00	£695.00
IT Operations	Application Operations Engineer	Associate Application Operations Engineer	£536.00	£286.00
		Application Operations Engineer	£750.00	£356.00
		Senior Application Operations Engineer	£785.00	£361.00
		Lead Application Operations Engineer	£1,058.00	£421.00
		Principal Application Operations Engineer	£1,313.00	£559.00
	Business Relationship Manager	Business Relationship Manager	£750.00	£356.00
		Senior Business Relationship Manager	£785.00	£361.00
		Lead Business Relationship Manager	£1,058.00	£421.00
	Change and Release Manager	Change and Release Analyst	£701.00	£357.00
		Configuration Analyst	£701.00	£357.00
		Change and Release Manager	£935.00	£612.00
	Command and Control centre Manager	Operations Analyst	£771.00	£472.00
		Senior Operations Analyst	£935.00	£612.00
		Operational Control Manager	£1,362.00	£707.00
		Head of Command and Control	£1,677.00	£991.00
	End User Computing Engineer	Associate End User Computing Engineer	£468.00	£279.00
		End User Computing Engineer	£604.00	£337.00
		Senior End User Computing Engineer	£705.00	£353.00
		Lead End User Computing Engineer	£878.00	£414.00
		Principal End User Computing Engineer	£1,114.00	£554.00
	Incident Manager	Incident Manager	£771.00	£472.00
		Major Incident Manager	£935.00	£612.00
	Infrastructure Engineer	Associate Infrastructure Engineer	£536.00	£286.00
		Infrastructure Engineer	£750.00	£356.00
		Senior Infrastructure Engineer	£785.00	£361.00
		Lead Infrastructure Engineer	£1,058.00	£421.00
		Principal Infrastructure Engineer	£1,313.00	£559.00

IT Operations	Infrastructure Operations Engineer	Associate Infrastructure Operations Engineer	£536.00	£286.00
		Infrastructure Operations Engineer	£750.00	£356.00
		Senior Infrastructure Operations Engineer	£785.00	£361.00
		Lead Infrastructure Operations Engineer	£1,058.00	£421.00
		Principal Infrastructure Operations Engineer	£1,313.00	£559.00
	IT Service Manager	IT Service Analyst	£701.00	£357.00
		IT Service Manager	£771.00	£472.00
		Senior IT Service Manager	£935.00	£612.00
		Head of IT Service Management	£1,362.00	£707.00
	Problem Manager	Problem Analyst	£536.00	£286.00
		Problem Manager	£750.00	£356.00
	Service Desk Manager	Service Desk Analyst	£435.00	£240.00
		Senior Service Desk Analyst	£524.00	£343.00
		Service Desk Manager	£678.00	£364.00
		Head of Service Desk	£840.00	£496.00
	Service Transition Manager	Service Acceptance Analyst	£701.00	£357.00
		Service Readiness Analyst	£771.00	£472.00
		Service Transition Manager	£935.00	£612.00
		Lead Service Transition Manager	£1,362.00	£707.00
Product and Delivery	Business Analyst	Trainee Business Analyst	£573.00	£341.00
		Junior Business Analyst	£701.00	£357.00
		Business Analyst	£771.00	£472.00
		Senior Business Analyst	£935.00	£612.00
		Lead Business Analyst	£1,362.00	£707.00
		Head of Business Analysis	£1,677.00	£991.00
	Delivery Manager	Associate Delivery Manager	£701.00	£357.00
		Delivery Manager	£935.00	£612.00
		Senior Delivery Manager	£1,362.00	£707.00
		Head of (Agile) Delivery Management	£1,677.00	£991.00
	Digital Portfolio Manager	Digital Portfolio Analyst	£771.00	£472.00
		Digital Portfolio Manager	£935.00	£612.00
		Senior Digital Portfolio Manager	£1,362.00	£707.00
		Head of Portfolio	£1,677.00	£991.00
	Product Manager	Associate Product Manager	£771.00	£472.00
		Product Manager	£935.00	£612.00
		Senior Product Manager	£1,090.00	£566.00
		Lead Product Manager	£1,362.00	£707.00
		Head of Product	£1,677.00	£991.00
	Programme Delivery Manager	Programme Delivery Manager	£1,362.00	£707.00
	Service Owner	Service Owner	£1,362.00	£707.00

Quality Assurance Testing (QAT)	Quality Assurance Testing (QAT) Analyst	QAT Analyst	£771.00	£472.00
		Tester (QAT)	£701.00	£357.00
		Senior QAT Analyst	£935.00	£612.00
		Lead QAT Analyst	£1,362.00	£707.00
	Test Engineer	Tester (Test Engineer)	£701.00	£357.00
		Test Engineer	£771.00	£472.00
		Senior Test Engineer	£935.00	£612.00
		Lead Test Engineer	£1,362.00	£707.00
	Test Manager	Test Manager	£1,362.00	£707.00
		Head of Test	£1,677.00	£991.00
Software Development	Development Operations (DevOps) Engineer	Apprentice DevOps Engineer	£573.00	£341.00
		Junior DevOps Engineer	£701.00	£357.00
		DevOps Engineer	£771.00	£472.00
		Senior DevOps Engineer	£935.00	£612.00
		Senior DevOps Engineer - Management	£935.00	£612.00
		Lead DevOps Engineer	£1,362.00	£707.00
		Lead DevOps Engineer - Management	£1,362.00	£707.00
		Principal DevOps Engineer	£1,677.00	£991.00
		Principal DevOps Engineer - Management	£1,677.00	£991.00
	Frontend Developer	Apprentice Frontend Developer	£505.00	£189.00
		Junior Frontend Developer	£701.00	£357.00
		Frontend Developer	£771.00	£472.00
		Senior Frontend Developer	£935.00	£612.00
		Lead Frontend Developer	£1,362.00	£707.00
		Head of Frontend Development	£1,677.00	£991.00
	Software Developer	Apprentice Developer	£505.00	£189.00
		Junior Developer	£701.00	£357.00
		Developer	£771.00	£472.00
		Senior Developer	£935.00	£612.00
		Senior Developer - Management	£935.00	£612.00
		Lead Developer	£1,362.00	£707.00
		Lead Developer - Management	£1,362.00	£707.00
		Principal Developer	£1,677.00	£991.00
		Principal Developer - Management	£1,677.00	£991.00
User-centred Design	Accessibility Specialist	Junior Accessibility Specialist	£701.00	£357.00
		Accessibility Specialist	£771.00	£472.00
		Senior Accessibility Specialist	£935.00	£612.00
		Head of Accessibility	£1,362.00	£707.00
	Content Designer	Associate Content Designer	£701.00	£357.00
		Junior Content Designer	£771.00	£472.00
		Content Designer	£935.00	£612.00
		Senior Content Designer	£1,151.00	£753.00
		Lead Content Designer	£1,362.00	£707.00
		Head of Content Design	£1,677.00	£991.00
	Content Strategist	Content Strategist	£935.00	£612.00

User-centred Design	Graphic Designer	Associate Graphic Designer	£417.00	£256.00
		Junior Graphic Designer	£527.00	£296.00
		Graphic Designer	£741.00	£411.00
		Senior Graphic Designer	£829.00	£482.00
		Lead graphic Designer	£1,001.00	£548.00
		Head of Graphic Design	£1,331.00	£725.00
	Interaction Designer	Associate Interaction Designer	£701.00	£357.00
		Junior Interaction Designer	£771.00	£472.00
		Interaction Designer	£935.00	£612.00
		Senior Interaction Designer	£1,147.00	£596.00
		Lead Interaction Designer	£1,362.00	£707.00
		Head of Interaction Design	£1,677.00	£991.00
	Service Designer	Associate Service Designer	£505.00	£189.00
		Junior Service Designer	£701.00	£357.00
		Service Designer	£771.00	£472.00
		Senior Service Designer	£935.00	£612.00
		Lead Service Designer	£1,362.00	£707.00
		Head of Service Design	£1,677.00	£991.00
	Technical Writer	Technical Writer	£829.00	£482.00
		Lead Technical Writer	£1,001.00	£548.00
	User Researcher	Associate User Researcher	£417.00	£256.00
		Junior User Researcher	£527.00	£296.00
		User Researcher	£741.00	£411.00
		Senior User Researcher	£829.00	£482.00
		Lead User Researcher	£1,001.00	£548.00
		Head of User Research	£1,331.00	£725.00

7 Pricing Assumptions

ID	Assumption
1	All pricing is indicative and based on a mid-size enterprise implementation of Microsoft Dynamics 365 and Power Platform. Final pricing may vary based on confirmed scope, complexity, timelines, and delivery approach.
2	Implementation pricing assumes the use of standard Microsoft Dynamics 365 and Power Platform out-of-the-box capabilities, following Microsoft best practices and DXC delivery standards.
3	Implementation scope includes fit-gap validation, system configuration, basic data migration support (data loading only), testing, standard training (for SME), and go-live activities. Data transformation, cleansing, and validation are the responsibility of the customer.
4	Power Platform implementation pricing includes foundation setup only (environment strategy, Dataverse, security roles, DLP policies, and ALM/DevOps) and excludes custom application development unless explicitly stated.
5	Customization pricing assumes business-driven enhancements such as Canvas and model-driven apps, Power Automate workflows, Power BI dashboards, reports, Copilot Studio / AI extensions, integrations, and external system connectors.
6	Customization estimates include end-to-end effort covering requirement confirmation, design, build/configuration, testing, and deployment to production.
7	Customizations assume that required APIs, documentation, test environments, and access to external systems are available and supported by the customer or third-party vendors.
8	Hypercare support following go-live is not included by default and, if requested, will be estimated separately based on the number of days, hours per day, and applicable resource roles using the unit cost rates.
9	Training requests related to custom developments (including enablement sessions, walkthroughs, and knowledge transfer) are not included by default and will be calculated separately based on hours, days, and resource roles using the unit cost rates.
10	Support pricing applies to production support services only and is delivered under an Annual Managed Services Agreement (AMS).
11	Support costs are based on an agreed resource mix and blended rate derived from the approved rate card. Enhancements, new features, and custom developments are excluded from support and treated as separate customizations.
12	Licensing costs for Microsoft products (Dynamics 365, Power Platform, Copilot, Azure) are excluded unless explicitly stated and are subject to Microsoft pricing, terms, and conditions.
13	Travel and related expenses are excluded from pricing and will be calculated separately based on confirmed requirements.
14	Overtime is excluded from standard pricing and, if required, will be calculated per resource, per hour, using the applicable hourly rate defined in the unit cost table.
15	Significant changes to business processes, scope, or requirements after design sign-off may result in additional cost and timeline adjustments and will be managed through a formal change request process.

8 Pricing Terms and Conditions

All day rates above are excluding Value Added Tax at the current rate and are also excluding expenses.

Please refer to the relevant service Terms and Conditions, available on the Digital Platform.

For additional details or to explore how DXC can support your organisation, please contact us directly.