

DXC Technology

Citizen Identity and Access Management

G-Cloud 15 Pricing Document
Date - Jan 2026

Table of Contents

1	Contact Us.....	2
2	Unit Prices Generic.....	3
3	Unit Pricing Scale	4
4	GDAD - Rate Card	5
5	Pricing Assumptions	11
6	Pricing Terms and Conditions	12

1 Contact Us

DXC Technology supports G-Cloud customers through an unsurpassed portfolio of transformation services. If you have a Framework related question or query, make the UKPS Frameworks Team your first point of contact:

E-mail: ukitenders@dxc.com

2 Unit Prices Generic

Item	Description	Cost Type	Location	Unit Type	GBP/Hour	GBP/Day
Security Advisory, Manager, Project Manager	Security Advisory, Manager, Project Manager, JL8	Labour	Onshore	AD-hoc Labour rate (Labour)	£188.94	£1,417.04
Security Advisory, Manager, Scrum Master	Security Advisory, Manager, Scrum Master, JL8	Labour	Onshore	AD-hoc Labour rate (Labour)	£188.94	£1,417.04
Security Advisory, Manager, Advisory	Security Advisory, Manager, Advisory JL8	Labour	Onshore	AD-hoc Labour rate (Labour)	£188.94	£1,417.04
Security Advisory, Associate Manager, Business Analyst	Security Advisory, Associate Manager, Business Analyst, JL9	Labour	Onshore	AD-hoc Labour rate (Labour)	£140.90	£1,056.74
Security Advisory, Associate Manager, Engineer	Security Advisory, Associate Manager, Engineer, JL9	Labour	Onshore	AD-hoc Labour rate (Labour)	£140.90	£1,056.74
Security Advisory, Associate Manager, Developer	Security Advisory, Associate Manager, Developer, JL9	Labour	Onshore	AD-hoc Labour rate (Labour)	£140.90	£1,056.74
Security Advisory, Associate Manager, QA Tester	Security Advisory, Associate Manager, QA Tester, JL9	Labour	Onshore	AD-hoc Labour rate (Labour)	£140.90	£1,056.74
Security Advisory, Analysts 1, Escalation Desk	Security Advisory, Analysts 1, Escalation Desk, JL9	Labour	Onshore	AD-hoc Labour rate (Labour)	£87.49	£656.15
Security Advisory, Manager, Operations (Level 2)	Security Advisory, Manager, Operations (Level 2), JL8	Labour	Onshore	AD-hoc Labour rate (Labour)	£188.94	£1,417.04
Security Advisory, Sr Analyst III, Operations (Level 3)	Security Advisory, Sr Analyst III, Operations (Level 3), JL12	Labour	Onshore	AD-hoc Labour rate (Labour)	£89.53	£671.51

3 Unit Pricing Scale

Item	Description	Cost Type	Location	Unit Type	Scale Band	Unit Price
One-Time	Citizen Identity and Access Management (CIAM) Service Onboarding Costs (Two Months Transition Duration)	Service	Onshore	One-time	See assumptions for the costed scenario	£40,657.55
On-Going	Citizen Identity and Access Management (CIAM) Services - ITIL/ITSM Support and Delivery	Service	Onshore	Per year	See assumptions for the costed scenario	£62,938.71

4 GDAD - Rate Card

Job Family	Job Role	Role Text	Onshore Day Rate (£)	Offshore Day Rate (£)
Architecture	Business Architect	Trainee Business Architect	£701.00	£357.00
		Associate Business Architect	£803.00	£385.00
		Business Architect	£965.00	£437.00
		Lead Business Architect	£1,362.00	£707.00
	Data Architect	Data Architect	£965.00	£437.00
		Senior Data Architect	£1,340.00	£544.00
		Chief Data Architect	£1,815.00	£695.00
	Enterprise Architect	Enterprise Architect	£949.00	£581.00
		Senior Enterprise Architect	£1,151.00	£753.00
		Lead Enterprise Architect	£1,362.00	£707.00
		Principal Enterprise Architect	£1,677.00	£991.00
	Network Architect	Associate Network Architect	£784.00	£360.00
		Network Architect	£840.00	£375.00
		Lead Network Architect	£1,127.00	£418.00
	Security Architect	Security Architect	£861.00	£300.00
		Lead Security Architect	£1,057.00	£454.00
		Principal Security Architect	£1,418.00	£632.00
	Solution Architect	Associate Solution Architect	£771.00	£472.00
		Solution Architect	£935.00	£612.00
		Senior Solution Architect	£1,362.00	£707.00
		Lead Solution Architect	£1,513.00	£786.00
		Principal Solution Architect	£1,677.00	£991.00
	Technical Architect	Associate Technical Architect	£771.00	£472.00
		Technical Architect	£935.00	£612.00
		Senior Technical Architect	£1,362.00	£707.00
		Lead Technical Architect	£1,513.00	£786.00
		Principal Technical Architect	£1,677.00	£991.00
Chief Digital and Data	Chief Data Officer	Chief Data Officer	£2,637.00	£1,120.00
	Chief Information Security Officer	Chief Information Security Officer	£2,634.00	£1,120.00
	Chief Technology Officer	Chief Technology Officer	£2,622.00	£1,338.00

Cyber Security	Cyber Security Audit and Assurance	Lead Cyber Security Audit and Assurance	£1,057.00	£454.00
		Principal Cyber Security Audit and Assurance	£1,418.00	£632.00
	Cyber Security Digital Forensics	Associate Cyber Security Digital Forensics	£813.00	£298.00
		Lead Cyber Security Digital Forensics	£1,057.00	£454.00
		Principal Cyber Security Digital Forensics	£1,418.00	£632.00
	Cyber Security Governance and Risk Management	Associate Cyber Security Governance and Risk Manager	£813.00	£298.00
		Lead Cyber Security Governance and Risk Manager	£1,057.00	£454.00
		Principal Cyber Security Governance and Risk Manager	£1,418.00	£632.00
	Cyber Security Incident Response	Associate Cyber Incident Response	£813.00	£298.00
		Lead Cyber Security Incident Response	£1,057.00	£454.00
		Principal Cyber Security Incident Response	£1,418.00	£632.00
	Cyber Security Monitoring	Associate Cyber Security Monitoring	£813.00	£298.00
		Lead Cyber Security Monitoring	£1,057.00	£454.00
		Principal Cyber Security Monitoring	£1,418.00	£632.00
	Cyber Security Secure Design	Associate Cyber Security Secure Systems Architecture and Design	£813.00	£298.00
		Lead Cyber Security Secure Systems Architecture and Design	£1,057.00	£454.00
		Principal Cyber Security Secure Systems Architecture and Design	£1,418.00	£632.00
	Cyber Security Testing	Associate Cyber Security Testing	£813.00	£298.00
		Lead Cyber Security Penetration Testing	£1,057.00	£454.00
		Principal Cyber Security Testing	£1,418.00	£632.00
	Cyber Security Vulnerability Management	Associate Cyber Security Vulnerability Management	£813.00	£298.00
		Lead Cyber Security Vulnerability Management	£1,057.00	£454.00
		Principal Cyber Security Vulnerability Management	£1,418.00	£632.00
Data	Analytics Engineer	Trainee Analytics Engineer	£632.00	£275.00
		Analytics Engineer	£803.00	£385.00
		Senior Analytics Engineer	£965.00	£437.00
		Lead Analytics Engineer	£1,340.00	£544.00
		Head of Analytics Engineering	£1,815.00	£695.00
	Data Analyst	Associate Analyst	£803.00	£385.00
		Data Analyst	£965.00	£437.00
		Senior Data Analyst	£1,128.00	£458.00
		Principal Data Analyst	£1,452.00	£556.00
	Data Engineer	Data Engineer	£965.00	£437.00
		Senior Data Engineer	£1,128.00	£458.00
		Lead Data Engineer	£1,340.00	£544.00
		Head of Data Engineering	£1,815.00	£695.00
	Data Ethicist	Data Ethics Lead	£1,340.00	£544.00
		Head of Data Ethics	£1,815.00	£695.00

Data	Data Governance Manager	Data Governance Manager	£965.00	£437.00
		Lead Data Governance Manager	£1,340.00	£544.00
		Head of Data Governance	£1,815.00	£695.00
	Data Scientist	Trainee Data Scientist	£632.00	£275.00
		Associate Data Scientist	£803.00	£385.00
		Data Scientist	£965.00	£437.00
		Lead Data Scientist	£1,340.00	£544.00
		Principal Data Scientist	£1,531.00	£621.00
		Head of Data Science	£1,815.00	£695.00
	Machine Learning Engineer	Senior Machine Learning Engineer	£1,340.00	£544.00
		Lead Machine Learning Engineer	£1,815.00	£695.00
	Performance Analyst	Associate Performance Analyst	£632.00	£275.00
		Performance Analyst	£803.00	£385.00
		Senior Performance Analyst	£965.00	£437.00
		Lead Performance Analyst	£1,340.00	£544.00
		Head of Performance Analysis	£1,815.00	£695.00
IT Operations	Application Operations Engineer	Associate Application Operations Engineer	£536.00	£286.00
		Application Operations Engineer	£750.00	£356.00
		Senior Application Operations Engineer	£785.00	£361.00
		Lead Application Operations Engineer	£1,058.00	£421.00
		Principal Application Operations Engineer	£1,313.00	£559.00
	Business Relationship Manager	Business Relationship Manager	£750.00	£356.00
		Senior Business Relationship Manager	£785.00	£361.00
		Lead Business Relationship Manager	£1,058.00	£421.00
	Change and Release Manager	Change and Release Analyst	£701.00	£357.00
		Configuration Analyst	£701.00	£357.00
		Change and Release Manager	£935.00	£612.00
	Command and Control centre Manager	Operations Analyst	£771.00	£472.00
		Senior Operations Analyst	£935.00	£612.00
		Operational Control Manager	£1,362.00	£707.00
		Head of Command and Control	£1,677.00	£991.00
	End User Computing Engineer	Associate End User Computing Engineer	£468.00	£279.00
		End User Computing Engineer	£604.00	£337.00
		Senior End User Computing Engineer	£705.00	£353.00
		Lead End User Computing Engineer	£878.00	£414.00
		Principal End User Computing Engineer	£1,114.00	£554.00
	Incident Manager	Incident Manager	£771.00	£472.00
		Major Incident Manager	£935.00	£612.00
	Infrastructure Engineer	Associate Infrastructure Engineer	£536.00	£286.00
		Infrastructure Engineer	£750.00	£356.00
		Senior Infrastructure Engineer	£785.00	£361.00
		Lead Infrastructure Engineer	£1,058.00	£421.00
		Principal Infrastructure Engineer	£1,313.00	£559.00

IT Operations	Infrastructure Operations Engineer	Associate Infrastructure Operations Engineer	£536.00	£286.00
		Infrastructure Operations Engineer	£750.00	£356.00
		Senior Infrastructure Operations Engineer	£785.00	£361.00
		Lead Infrastructure Operations Engineer	£1,058.00	£421.00
		Principal Infrastructure Operations Engineer	£1,313.00	£559.00
	IT Service Manager	IT Service Analyst	£701.00	£357.00
		IT Service Manager	£771.00	£472.00
		Senior IT Service Manager	£935.00	£612.00
		Head of IT Service Management	£1,362.00	£707.00
	Problem Manager	Problem Analyst	£536.00	£286.00
		Problem Manager	£750.00	£356.00
	Service Desk Manager	Service Desk Analyst	£435.00	£240.00
		Senior Service Desk Analyst	£524.00	£343.00
		Service Desk Manager	£678.00	£364.00
		Head of Service Desk	£840.00	£496.00
	Service Transition Manager	Service Acceptance Analyst	£701.00	£357.00
		Service Readiness Analyst	£771.00	£472.00
		Service Transition Manager	£935.00	£612.00
		Lead Service Transition Manager	£1,362.00	£707.00
Product and Delivery	Business Analyst	Trainee Business Analyst	£573.00	£341.00
		Junior Business Analyst	£701.00	£357.00
		Business Analyst	£771.00	£472.00
		Senior Business Analyst	£935.00	£612.00
		Lead Business Analyst	£1,362.00	£707.00
		Head of Business Analysis	£1,677.00	£991.00
	Delivery Manager	Associate Delivery Manager	£701.00	£357.00
		Delivery Manager	£935.00	£612.00
		Senior Delivery Manager	£1,362.00	£707.00
		Head of (Agile) Delivery Management	£1,677.00	£991.00
	Digital Portfolio Manager	Digital Portfolio Analyst	£771.00	£472.00
		Digital Portfolio Manager	£935.00	£612.00
		Senior Digital Portfolio Manager	£1,362.00	£707.00
		Head of Portfolio	£1,677.00	£991.00
	Product Manager	Associate Product Manager	£771.00	£472.00
		Product Manager	£935.00	£612.00
		Senior Product Manager	£1,090.00	£566.00
		Lead Product Manager	£1,362.00	£707.00
		Head of Product	£1,677.00	£991.00
	Programme Delivery Manager	Programme Delivery Manager	£1,362.00	£707.00
	Service Owner	Service Owner	£1,362.00	£707.00

Quality Assurance Testing (QAT)	Quality Assurance Testing (QAT) Analyst	QAT Analyst	£771.00	£472.00
		Tester (QAT)	£701.00	£357.00
		Senior QAT Analyst	£935.00	£612.00
		Lead QAT Analyst	£1,362.00	£707.00
	Test Engineer	Tester (Test Engineer)	£701.00	£357.00
		Test Engineer	£771.00	£472.00
		Senior Test Engineer	£935.00	£612.00
		Lead Test Engineer	£1,362.00	£707.00
	Test Manager	Test Manager	£1,362.00	£707.00
		Head of Test	£1,677.00	£991.00
Software Development	Development Operations (DevOps) Engineer	Apprentice DevOps Engineer	£573.00	£341.00
		Junior DevOps Engineer	£701.00	£357.00
		DevOps Engineer	£771.00	£472.00
		Senior DevOps Engineer	£935.00	£612.00
		Senior DevOps Engineer - Management	£935.00	£612.00
		Lead DevOps Engineer	£1,362.00	£707.00
		Lead DevOps Engineer - Management	£1,362.00	£707.00
		Principal DevOps Engineer	£1,677.00	£991.00
		Principal DevOps Engineer - Management	£1,677.00	£991.00
	Frontend Developer	Apprentice Frontend Developer	£505.00	£189.00
		Junior Frontend Developer	£701.00	£357.00
		Frontend Developer	£771.00	£472.00
		Senior Frontend Developer	£935.00	£612.00
		Lead Frontend Developer	£1,362.00	£707.00
		Head of Frontend Development	£1,677.00	£991.00
	Software Developer	Apprentice Developer	£505.00	£189.00
		Junior Developer	£701.00	£357.00
		Developer	£771.00	£472.00
		Senior Developer	£935.00	£612.00
		Senior Developer - Management	£935.00	£612.00
		Lead Developer	£1,362.00	£707.00
		Lead Developer - Management	£1,362.00	£707.00
		Principal Developer	£1,677.00	£991.00
		Principal Developer - Management	£1,677.00	£991.00
User-centred Design	Accessibility Specialist	Junior Accessibility Specialist	£701.00	£357.00
		Accessibility Specialist	£771.00	£472.00
		Senior Accessibility Specialist	£935.00	£612.00
		Head of Accessibility	£1,362.00	£707.00
	Content Designer	Associate Content Designer	£701.00	£357.00
		Junior Content Designer	£771.00	£472.00
		Content Designer	£935.00	£612.00
		Senior Content Designer	£1,151.00	£753.00
		Lead Content Designer	£1,362.00	£707.00
		Head of Content Design	£1,677.00	£991.00

	Content Strategist	Content Strategist	£935.00	£612.00
--	---------------------------	---------------------------	---------	---------

User-centred Design	Graphic Designer	Associate Graphic Designer	£417.00	£256.00
		Junior Graphic Designer	£527.00	£296.00
		Graphic Designer	£741.00	£411.00
		Senior Graphic Designer	£829.00	£482.00
		Lead graphic Designer	£1,001.00	£548.00
		Head of Graphic Design	£1,331.00	£725.00
	Interaction Designer	Associate Interaction Designer	£701.00	£357.00
		Junior Interaction Designer	£771.00	£472.00
		Interaction Designer	£935.00	£612.00
		Senior Interaction Designer	£1,147.00	£596.00
		Lead Interaction Designer	£1,362.00	£707.00
		Head of Interaction Design	£1,677.00	£991.00
	Service Designer	Associate Service Designer	£505.00	£189.00
		Junior Service Designer	£701.00	£357.00
		Service Designer	£771.00	£472.00
		Senior Service Designer	£935.00	£612.00
		Lead Service Designer	£1,362.00	£707.00
		Head of Service Design	£1,677.00	£991.00
	Technical Writer	Technical Writer	£829.00	£482.00
		Lead Technical Writer	£1,001.00	£548.00
	User Researcher	Associate User Researcher	£417.00	£256.00
		Junior User Researcher	£527.00	£296.00
		User Researcher	£741.00	£411.00
		Senior User Researcher	£829.00	£482.00
		Lead User Researcher	£1,001.00	£548.00
		Head of User Research	£1,331.00	£725.00

5 Pricing Assumptions

ID	Assumption
1	This is a scenario pricing based on a set of costing assumptions detailed below to provide an illustrative example for the Buyer. Each Buyer will have different requirements, technology, one time service options such as discovery, design, implementation, walk in and take over, and ongoing costs such as SaaS subscriptions and operational support. DXC Technology is happy to quote for the specific requirements when requested by a Buyer through G-Cloud on Lot 2a and 3 items from DXC Digital Identity services. Buyer can specify the number of identities, types of identities, specify identity technology, number and type of authoritative data sources to integrate, number and type of target applications for integration, hours of support, optional discover, design and implementation advisory, additional DXC services such as helpdesk.
2	Ten-million (10,000,000) Citizen Identities with one-hundred (100) citizen facing applications integrated for SSO.
3	Two-Hundred and Fifty Thousand (250,000) logins expected monthly.
4	Two (2) months on-boarding and transition by DXC of Buyers existing Citizen Identity and Access Management (CIAM) service.
5	Thirty-six (36) months of operational run support for the CIAM service.
6	Delivery country is UK.
7	Delivery team UK based security cleared DXC staff based at Newcastle, Farnborough or Erskine.
8	Technology stack is Microsoft Entra External ID (SaaS) for this scenario.
9	Buyer provides product license, hosting services and hardware in this scenario.
10	Service includes transition of the existing deployed CIAM solution from old operational support supplier to the DXC team.
11	Service includes ITSM/ITIL aligned operational support supplied by DXC team for CIAM solution.
12	This costing scenario is for DXC services and labour only.
13	Costing does NOT include travel expenses
14	Support hours are default 8x5 Business Hours with 24x7 P1/P2 Incident On-call Operational Support.
15	One (1) Development (DEV) environment with twenty-thousand (20,000) test identities.
16	One (1) Quality Assurance (QA) environment twenty-thousand (20,000) test identities.
17	One (1) Production (PROD) environment ten-million (10,000,000) live citizen identities.
18	One (1) Disaster Recovery (DR) environment ten-million (10,000,000) live citizen identities.
19	Buyer is responsible for all required software licensing and underlying network and compute infrastructure.
20	FY26 UK GTS Security Labour Rates.
21	Buyer's helpdesk routes tickets via their ITSM to the DXC support team via email or data integration with the DXC ITSM.
22	Helpdesk Level 1 is NOT included.
23	Buyer automation maturity is medium.
24	Each 'day' charged is for 7.5 hours.
25	Buyer grants DXC the necessary access and authorisations to engage the software vendor (Microsoft in this scenario) customer care as the managed service provider.
26	Integration with one (1) Citizen Directory Service.
27	Integration with one (1) Identity Verification Service.
28	Integration with one (1) Signing Key Infrastructure.
29	Integration with one (1) Passwordless and MFA Provider.
30	Integration with one (1) SIEM Forwarder / Syslog Connector.
31	Integration with one (1) SMTP Email Gateway / Notification Service.
32	Integrated with 100 applications (70 simple, 25 medium and 5 complex integrations) for Single Sign-On (SSO)

6 Pricing Terms and Conditions

All day rates above are excluding Value Added Tax at the current rate and are also excluding expenses.

Please refer to the relevant service Terms and Conditions, available on the Digital Platform.

For additional details or to explore how DXC can support your organisation, please contact us directly.