

DXC Virtual Admin & Managed Services

Service offering G-Cloud 15

Created December 2025

About DXC

DXC at a glance

\$12.87B

FY25 revenue

60+

years of innovation delivering mission-critical systems for customers

120,000+

employees worldwide

70+

countries

50,000

Engineers

200

customers in the Fortune 500

200+

partner ecosystem with best-of-breed partners

49,000

Partner certifications

Why DXC for Public Sector

Trusted to 'get it done in in Government'

Unrivalled track record: 280 total clients, serving >30 clients for over 20 years

Transformation Tools and Methods

Accelerators, tools and methods that accelerate and de-risk transformation

Public Sector Outcome Solutions

Solutions for policy domains drawn from DXC global Public Sector and adjacent Commercial sectors at the leading edge

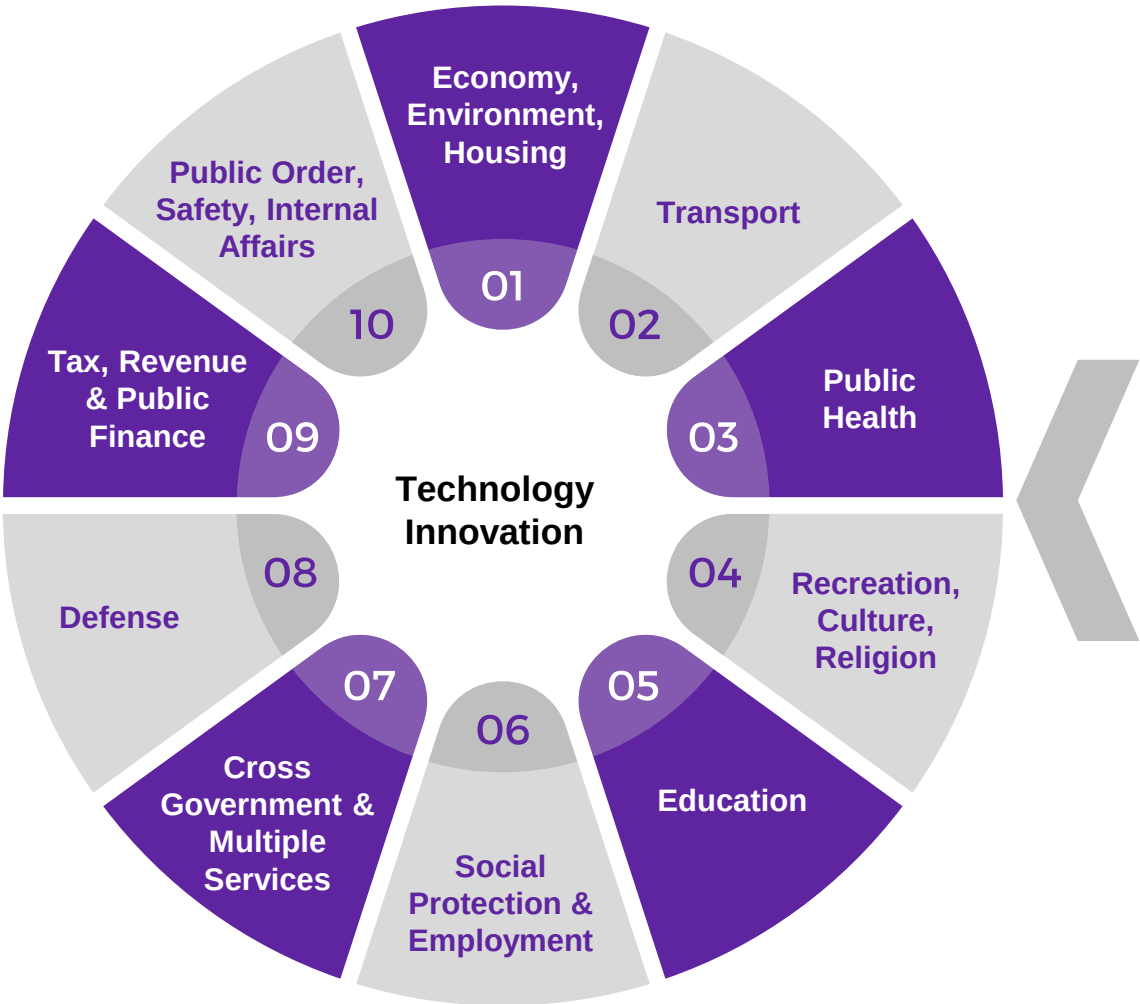
Secure Sovereign Solutions

Solutions for AI and Engineering that meet Governments' demanding Security and Sovereignty requirements

Our People

20,000 employees with a focus on Public Sector, many with security clearance and a Government background

280 Public Sector clients trust DXC as their partner for digital transformation and mission-critical services



 50 years Unrivalled heritage, with clients of 50 years' standing	 280 Clients across the public sector in 25 countries
 3m Government employee salaries processed p.a.	 160bn Tax collected by DXC systems or operations p.a.
 24 Government clients use DXC DevSecOps Platforms	 20+ GenAI projects in production in 2024 for public sector clients
 24 University research and development partnerships	 +300 Small and Local Partners introduced to ecosystem

Environmental, social and governance performance

Environmental

Advancing the sustainability of our operations and IT services while assisting our customers to become more sustainable

- ✓ The SBTi has approved DXC's near-term science-based emissions reduction target to reduce Scope 1 and 2 emissions by 65% by FY30 against our FY19 baseline
- ✓ 68% reduction in Scope 1 and 2 greenhouse gas emissions in FY23, from FY19 baseline
- ✓ 57% reduction in energy consumption in FY23, from FY19 baseline
- ✓ 57% of electricity procured from renewable sources
- ✓ 99% of e-waste processed through our recycling and

Recognised by Newsweek as one of America's Greatest Workplaces for 2025



Named to Newsweek's list of America's Most Responsible Companies 2024 for environmental, social and corporate governance performance

Social

Building a diverse, inclusive, value-based, and people-first culture based on equitable practices, employee perspectives and community stewardship

- ✓ Established 20 Employee Resource Groups to support inclusion and belonging
- ✓ Partnering with diversity groups to increase diverse hiring
- ✓ Launched global career development programs for women
- ✓ Improved inclusivity of employee benefits offerings
- ✓ Employees completed 4M training hours via DXC Learning
- ✓ Donated \$6M to more than 1,000 global causes
- ✓ Implemented employee feedback surveys to continually strengthen our company's culture

Achieved a top score of 100 in the 2025 Disability Equality Index



Awarded a silver medal by EcoVadis in 2024 for outstanding sustainability performance

Awarded Prime status by ISS ESG to recognise DXC for fulfilling ambitious absolute performance requirements



Governance

Instilling trust and garnering respect among the stakeholders we serve through transparent leadership, to drive sustainable growth

- ✓ Leadership by experienced and engaged directors and the board's key committees
- ✓ 50% of directors are from traditionally underrepresented racial/ethnic minority groups, and 30% of directors are female
- ✓ Robust ethics program with proactive audit and risk assessments
- ✓ Continual investment in information security and data privacy to aggressively maintain best-in-class assurances



DXC discloses its ESG performance in alignment with preferred ESG frameworks, including SASB, TCFD, CDP and GRI, and in adhering to their principles. UN Global Compact Signatory since 2017.

DXC Virtual Admin & Managed Services

Common challenges maintaining and optimising platforms



- Reducing the cost of operation
- Finding and keeping skilled platform resources
- Managing and reducing technical debt
- Maintaining high-quality development
- Time and skill to develop strategic plans
- Keeping up with business demand
- Supporting organisational change

DXC Virtual Admin (VA) vs DXC Managed Service (MS)

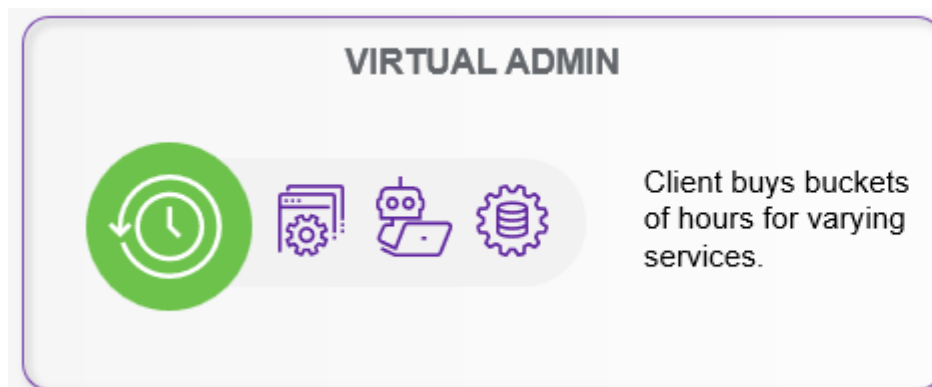
DXC offers two different types of platform support services, Virtual Admin and Managed Service. Key differences are highlighted below...

DXC Virtual Admin

- Pre-purchased support hours
- Client's submit tickets via a dedicated portal
- No SLA's but KPI's are in place to ensure service levels are maintained

DXC Managed Service

- Resource model
- MS team work on Client's instance
- MS team leverage existing client-based SLA's on the platform.



What is Virtual Admin (VA)

Virtual Admin (VA) is a remote service that has been designed to give clients access to a highly skilled pool of platform experts, via a “bucket” of pre-purchased hours.

It can be scaled up or down as client needs change simply by purchasing additional hours.

Clients are given access to a portal where they can log tickets for work to be done in their platform environments.

What is DXC Managed Services



Transfer Your Risk to the Experts

- Platform changes & innovation
- Yearly releases and ongoing security patches
- Ability to rapidly scale up and down resources to respond to changing business needs
- Failsafe 24*7 support across time zones



Access a Pool of Resources

- Experienced and highly skilled platform talent
- Strong industry knowledge of the platform with visibility into market trends
- Support resources have access to knowledgebase and entire team of experts



Unlock Savings and Create Value

- MS model significantly better value than owning, hiring, retaining and reskilling
- Low capital outlay and predictable monthly costs
- Greater platform adoption & usage of new features and functions to meet business demand
- Business alignment through collaborative development of strategic plans and roadmaps
- Improved delivery quality and continual service improvement

Customer Will Benefit from DXC's Next Generation Managed Service Partnership

Our value proposition to support Customer Journey backed underpinned by our strong Service Delivery Capability

Industry Expertise

At DXC, we're not just experts; we're industry enthusiasts. We dive deep into your world, understanding the unique challenges and regulations you face. Our platform solutions are crafted with your industry intricacies in mind, ensuring that we solve the problems that matter most to you.

Global Presence

With a global footprint, DXC provides a unified and consistent platform experience across diverse geographical locations. Our extensive network allows us to deliver support and expertise on a worldwide scale, ensuring that clients receive seamless service regardless of their operational locations..

Innovation and Future-Readiness

DXC is committed to staying ahead of technological trends. Our platform solutions are designed with future-readiness in mind, incorporating the latest innovations to keep clients at the forefront of digital transformation. This proactive approach ensures that our clients' platform environments evolve alongside emerging technologies..

Continuous Improvement Initiatives

DXC is dedicated to continuous improvement in platform managed services. We regularly assess and optimise solutions to enhance performance, streamline processes, and maximise the value delivered to clients. This commitment to ongoing improvement ensures that our clients benefit from the latest advancements and best practices.

Collaborative Partnership

DXC fosters a collaborative and transparent partnership with clients. We work closely to align platform strategies with overall business objectives, ensuring a shared vision for success. This collaborative approach encourages open communication, allowing us to respond effectively to evolving needs and drive mutual success.

End-to-End Service Spectrum

DXC's Managed Services cover the entire spectrum, from initial implementation and customisation to ongoing support and optimisation. This comprehensive approach means clients can rely on DXC as a single point of contact for all their platform needs, streamlining processes and enhancing efficiency

Contact us

Contact Us

DXC Technology supports G-Cloud customers through an unsurpassed portfolio of transformation services. If you have a Framework related question or query, make the UKPS Frameworks Team your first point of contact.

Our contact details:

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