

Pricing for Tricostar Case Management Edge

All prices quotes are in Pound Sterling GBP and exclude VAT and expenses.

Discretionary discounts may be published via the G-Cloud from time-to-time and reflected in this document. **Temporary Discounts available until 31/03/2027 – indicated in red.**

User License Fee

You pay one fee per user, regardless of the user type or number of users.

License includes annual support, maintenance and upgrades.

	Per User Per Month Fee (Paid Monthly)	Per User Per Month Fee (Paid Annually)
Contract Start Date in 2026	~~79.00~~ 60.00	~~71.10~~ 52.80
Contract Start Date in 2027	~~82.00~~ 60.00	~~73.80~~ 52.80
Contract Start Date in 2028	~~85.00~~ 66.15	~~76.50~~ 58.21
Contract Start Date in 2029	~~89.00~~ 69.46	~~80.10~~ 61.12
Contract Start Date in 2030	~~93.00~~ 72.93	~~83.70~~ 64.18

For pay monthly we only accept monthly-in-advance by direct debit. ¹

NB: For contracts below £250,000 per annum, a further 5% mandatory G-Cloud discount will be applied.

¹ Full payment terms are laid out in our Terms and Conditions document.

Optional Add-Ons

Automatic (AI) Time Recording

Manual time recording is included out-the-box. See Service Definition document for detailed breakdown of the differences and inclusions.

	Standard Integrate all your workflows across email, calendar, browser, meetings, documents and more. Unlimited Workflow Integrations Training & Onboarding Resources Analytics	Premium Enable advanced integrations, compliance checks and access purpose-built for enterprise firms with complex billing All Standard features Upgraded AI models Auto-compliance flags Delegated access SSO
	Per User Per Month Fee	Per User Per Month Fee
Contract Start Date in 2026	129.00	199.00
Contract Start Date in 2027	135.45	208.95
Contract Start Date in 2028	142.22	219.40
Contract Start Date in 2029	149.33	230.37
Contract Start Date in 2030	156.80	241.89

Automatic Email Filing

Manual and intelligent email filing is *included* out-the-box. See Service Definition document for detailed breakdown of the differences and inclusions.

Up to 100 Users ² (Per user per month):

	Per User Per Month Fee 1-100 Users
Contract Start Date in 2026	4.85 0.00 (included)
Contract Start Date in 2027	5.10 0.00 (included)
Contract Start Date in 2028	5.35
Contract Start Date in 2029	5.61
Contract Start Date in 2030	5.89

Over 100 Users (Annual fixed price):

Beyond 100 users pricing for automatic email filing supersedes the per user per month pricing and moves to banded pricing.

User Band:	101-250	251-500	501-1000	1001-2500
Contract Start Date in 2026	~~7,500~~ 0.00 (included)	11,998	15,390	19,200
Contract Start Date in 2027	~~7,875~~ 0.00 (included)	12,598	16,160	20,160
Contract Start Date in 2028	8,269	13,228	16,967	21,168
Contract Start Date in 2029	8,682	13,889	17,816	22,226
Contract Start Date in 2030	9,116	14,584	18,707	23,338

² Up to 100 users there is an annual fair use policy of up to 50,000 emails filed automatically. Extra credits can be bought in blocks of 10,000 (see 'Potential Variable or One-off Charges'). Manual filing is unlimited.

Potential Variable or One-off Charges

	Charge
Document/Court Bundling Storage/Disk Consumption <i>See Service Definition document for an understanding of how space is consumed.</i>	(64Gb Disk) First 64Gb - No charge (128Gb Disk) +£1560 per annum (256Gb Disk) + another £1560 per annum (512Gb Disk) + another £1560 per annum (1024Gb Disk) + another £1560 per annum
Automatic Email Filing Credits <i>Only applies to installations below 100 users where the fair-use policy exists.</i>	<i>Contract Year: Annual Fee</i> 2026: £500 per annum 2027: £577 per annum 2028: £606 per annum 2029: £636 per annum 2030: £568 per annum per 10,000 emails over the 50k fair use limit
Annual Black Box Pen Test (On Your System) <i>We conduct annual penetration tests on a development version of our application. This option is specifically for those who want a client system specific test.</i> <i>Conducted by a Tricostar selected and licensed pen tester with CISSP (Certified Information Systems Security Professional), ECSA (Certified Security Analyst), CEH (Certified Ethical Hacker) & CDP (Certified DevSecOps Professional) certifications. Clients are welcome to commission their own CREST or CHECK tests. Any remedial work required as part of a client-initiated test is charged for daily as per our SFIA rate card.</i>	<i>Contract Year: Cost of Test</i> 2026: £5500 per test 2027: £5775 per test 2028: £6064 per test 2029: £6367 per test 2030: £6685 per test

Implementation and Consultancy Services (Ancillary Services)

The number of implementation service days required will depend on size and scope of requirements.

Rates outlined are per person, per day.

User Band:	Project Management	Implementation, Data Migration or Any Other Consultancy Services	Training
Days booked in 2026	850	850	850
Days booked in 2027	895	895	895
Days booked in 2028	940	940	940
Days booked in 2029	985	985	985
Days booked in 2030	1035	1035	1035

Standards for consultancy day rate cards

- All services delivered remotely, unless agreed.
- All staff are at or above the SFIA standard of 4 ('Enable') or above.
- Consultant's working day: 7.5 hours exclusive of travel and lunch
- Working week: Monday to Friday excluding national holidays. Weekend work charged at 2.5x weekday rates.
- Office hours: 9:00am to 5:30pm
- Travel, mileage subsistence:
 - Up to £350/night - overnight stay (within M25)
 - Up to £250/night - overnight stay (outside of M25)
 - Mileage - £0.45/mile
 - Train, airfare, car-parking – at cost
- Professional indemnity insurance: included in day rate
- Excludes VAT