

# OS Boost

## Manage And Monitor OS Updates Proactively And Efficiently

OS Boost provides ongoing management and monitoring of the health, capacity and performance of your operating system environment. This service provides OS remediation and troubleshooting to help you remove the cost of manual tasks and reduce costly errors and unplanned downtime.

### Key Benefits Of OS Boost



#### Proactive OS Management

Continuously monitor and remediate OS health, capacity, patching, and performance to reduce downtime and manual effort.



#### 24/7 Expert Support

Access a team of trained technology experts around the clock for troubleshooting and resolution.



#### Innovation Points

Use monthly Innovation Points to modernise your environment quickly and flexibly through the SCC Vision™ portal.



#### Centralised Visibility

Gain end-to-end insight into server health and performance via curated dashboards in a single pane of glass.



#### Optimisation & Insights

Receive monthly performance reviews and tailored recommendations from your dedicated Technical Account Manager.



#### Cost Efficiency & Control

Benefit from an adaptive pricing model and simplified service management through SCC's secure, cloud-managed platform.

### Key Features



24/7/365 Monitoring



Capacity Trend Analysis



Curated Dashboards



Service Requests



End To End Visibility



OS Support



OS Backup Remediation



OS Patching Remediation



VM Replication Remediation

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## VISION

### See your Cloud clearly with SCC Vision™

SCC Vision™ provides a single, real-time view of your entire cloud estate. Seamlessly integrating with Microsoft Azure, AWS and SCC Private Cloud, SCC Vision™ lets you secure and optimise your cloud environments using actionable insights. Designed and developed in-house, SCC Vision™ will change your approach to cloud management and allow you to:

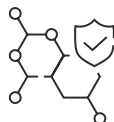
- Cut unnecessary cloud spend by identifying underutilised resources.
- Strengthen security by detecting vulnerabilities before they become a problem.
- Simplify cloud management by consolidating your data into one view.

### How you'll benefit from SCC Vision™:



#### Get cloud-clear

Drive efficiencies and modernise with your cloud and SCC Vision™.



#### Feel cloud-confident

Give users confidence in the integrity and security of the cloud.



#### Achieve total cloud control

Take control with complete visibility of your cloud environments and optimised cloud resource management.

### Cloud Innovation Points: Small incremental changes, big impact

SCC Cloud Managed Service and Cloud Innovation Points enable businesses to balance daily operations with ongoing innovation. Allocated monthly, these points allow for Business As Usual (BAU) service updates, performance optimisation and strategic changes. From minor updates to advanced digital initiatives, we'll help you to drive improvements whilst maintaining operational excellence.

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## More Features

1

Adaptive Cost Model

2

Always on Support

3

Response and Resolution

4

Remedial Activity To Resolve Alerts

5

Support for Microsoft Windows Server deployable Role(s) and Role Service(s):

- DHCP Server
- DNS Server (None AD Integrated)
- File Server
- Network Policy Server (NPS)
- Print Server
- Volume Activation Services
- Web Server (IIS)
- Windows Server Update Services (WSUS)

## Supported Operating Systems



Microsoft Operating Systems not exceeding Microsoft support requirements that have reached General Availability (GA) release status



Linux Operating Systems not exceeding vendor support requirements that are not pre-release:

- Redhat
- Oracle
- Suse
- Ubuntu (Reasonable endeavors only)