

App Observe

Monitor Your Applications With Precision And Confidence

Our App Observe service provides monitoring capabilities for your business applications, improving visibility, reducing downtime, and increasing efficiencies.

This service provides a comprehensive view of your application estate so you can adopt a proactive approach to application problem identification, maintenance and optimisation.

Key Benefits of App Observe



Get Proactive Support

Transform your IT team into proactive drivers of business value.



Focus On What Matters Most

Increase your team's productivity by freeing up their time and resources to focus on core business activities.



Enhance End To End Visibility

From line of business to cloud native applications, and everything in between, your app estate stays monitored.



Use Innovation Points

Innovation Points give you the control to transform your environment whenever you need it.



Reduce Downtime

Accelerate time to resolution so your team can solve issues as quickly as possible.



Improved Customer Experience

Maintain high levels of service reliability to keep your customers and end users happy.

Key Features



24x7x365



Automate Alerting



Curated Dashboard



Modern Cloud Based Tooling



Pay Per App Basis



Innovation Points

App Observe



VISION

See your Cloud clearly with SCC Vision™

SCC Vision™ portal offers a real-time view of your cloud estate, integrating with Microsoft Azure, AWS, and SCC Private Cloud. It helps optimise and secure your cloud environment using actionable insights. Designed and developed in-house it will allow you to:

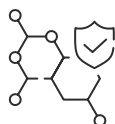
- Cut unnecessary cloud spend by identifying underutilised resources.
- Offer automated alerting, curated dashboards, and enhanced end-to-end visibility of your application so you can proactively identify and resolve issues, ensuring minimal disruption to your operation and provide you insights and peace of mind your business is running as it should be.

How you'll benefit from SCC Vision™:



Get cloud-clear

Drive efficiencies and modernise with your cloud and SCC Vision™.



Feel cloud-confident

Give users confidence in the integrity and security of the cloud.



Achieve total cloud control

Take control with complete visibility of your cloud environments and optimised cloud resource management.

Cloud Innovation Points: Small incremental changes, big impact

SCC Cloud Managed Service and Cloud Innovation Points enable businesses to balance daily operations with ongoing innovation. Allocated monthly, these points allow for Business As Usual (BAU) service updates, performance optimisation and strategic changes. From minor updates to advanced digital initiatives, we'll help you to drive improvements whilst maintaining operational excellence.