

Retained Incident Response

Safeguard Your Business From Unexpected Disruptions

Our Retained Incident Response (IR) is delivered 24/7/365, from a dedicated team accredited by NCSC providing the full spectrum of legal, compliance, and communications services.

By establishing a retainer for IR, we ensure that we can promptly mobilise our experienced incident response team, which is already familiar with your systems, networks, and operations.

Key Questions To Ask

- ✓ Are you able to easily put security issues in context, and prioritise them accordingly?
- ✓ Do key stakeholders have clear visibility of incident information?
- ✓ Are you unable to get cyber security insurance, therefore heightening the importance of fast incident response?
- ✓ Do you have documented plans and policies, and are they successfully practiced, and then implemented in the event of an incident?

If your answers are no to all or most of these questions, then partnering with SCC is essential.

The extent of the damage caused by any cybersecurity incident is heavily influenced by the timespan between detection and response. If a business doesn't have the infrastructure, information or resources to react quickly and securely, it is very difficult to respond properly, or to communicate and escalate in the right manner.

Key Features



12 Months' Retained
Cyber Incident
Response cover



24/7/365 Cyber
Crisis Hotline



Incident & Crisis
Management



Forensics &
Technical Analysis



Data Protection &
Financial
Recovery Advice



Reputation &
Communications
Advice



Strong Onboarding
Process for Upfront
Due Diligence



Ransomware
Negotiation &
Advice

Retained Incident Response

Service Benefits

SCC, in partnership with Mishcon De Reya, is able to provide support across several vital cyber incident response capabilities:

Streamlined Partnership

Our long-term relationship with Mishcon De Reya means we avoid delays associated with onboarding during a crisis.

In-Depth Knowledge Of Your Environment

We will get to know your infrastructure, security controls, and specific requirements to provide you with tailored incident handling.

Access To Expertise And Resources

Our knowledgeable incident response teams have specialised skills in incident handling, digital forensics, and remediation.

Rapid Incident Response

With our retained incident response model, we enable fast threat detection and response, reducing the impact of security incidents.

Incident Response Planning And Readiness

We can assist you in developing and refining incident response plans, conducting table top exercises, and ensuring your organisation is prepared to respond effectively to incidents.

Our Services



Retained Incident Response (1,001 + users)



Retained Incident Response for SMB (below 1000 users)

Why SCC?

At SCC, we redefine cybersecurity by seamlessly blending reliability, expertise, and a commitment to your journey in the digital landscape. Our comprehensive solutions are tailored to your organisation's needs and its maturity level, ensuring a robust defence against ever-evolving cyber threats.

With expert guidance tuned to your growth ambitions, we help clear obstacles, accelerate outcomes, and embed effective security principles across people, process and technology.



Specialist
Cloud Security
Threat Protection
Identity and Access
Management
Information Protection and
Governance

Member of
Microsoft Intelligent
Security Association

Microsoft Security

Microsoft Verified
Managed XDR Solution



Microsoft
Solutions Partner



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