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1. Executive Summary

SCC provides commodity pricing based on resource usage for our Enterprise Cloud platform. The pricing is provided on a granular per vCPU, GB RAM and GB storage basis.

This pricing model provides transparency and means your costs scale in line with consumption within the Cloud platform. Alternatively, we are also able to provide committed contracts, enabling commercially optimised contracts where you have a clear view of spend.

This pricing scheduled contains a list of the services available to the Client from the Supplier. It is not exhaustive. Details of the specification, dependencies and constraints of each of the services provided are given in the relevant Service Description.

1.1. Contract Models

SCC's Enterprise Cloud has a range of contract models available to provide the greatest flexibility for Public Sector Customers. These contract options include: -

- PAYG (covered in this Pricing Guide) – Fully flexible usage with no minimum commit, billed monthly based on hourly consumption of vCPU, RAM and Storage
- Financial Commit – Commit to a pre-agreed level of spend, providing a discounted rate card. Usage is billed monthly based on hourly consumption of vCPU, RAM and Storage
- Resource Commit - Commit to a pre-agreed set of resources, billed monthly based on your committed vCPU, RAM and Storage resources

1.2. Compute

SCC's Enterprise Cloud platform offers a fully flexible IaaS platform, enabling you to provision resources as required or infrastructure solution. The below table has been created for illustrative purposes.

Size	vCPU	RAM (GB)	Storage (GB)	PAYG
Mini	1	2	100	£46.24
Small	2	4	100	£75.42
Medium	4	8	100	£133.78
Large	8	16	100	£250.50

1.1.1 Production

Item	PAYG Unit Price	Description
vCPU	£19.70	Per vCPU per month
RAM	£4.74	Per GB per month

1.1.2 Disaster Recovery

Item	PAYG Unit Price	Description
vCPU	£7.17	Per vCPU per month
RAM	£3.55	Per GB per month
DR Software License	£25.48	Per virtual machine per month

1.3. Storage

Item	PAYG Unit Price	Description
Production Storage	£170.63	Per TB per month
Disaster Recovery Storage	£136.50	Per TB per month

2. Networking

The method of network connectivity between SCC and the Customer beyond the Aggregation Point (the “Network Connectivity”) shall be set out in the Network Requirements section of the agreed Statement of Works. The Customer acknowledges that the chosen methods of Network Connectivity, agreed within a discovery and design phase will apply to all Virtual Machines provisioned.

The following principles apply:

- Where the Customer elects to connect to any Infrastructure via the internet, it will need to utilise an IPsec VPN. The Customer may access the IPsec VPN connection from only those IP addresses it has notified to SCC (i.e. it is a KNOWN: KNOWN connection).
- Where the Customer elects to connect to the Cloud Infrastructure via a WAN circuit, then it is the Customer's responsibility to provide the WAN up to the Aggregation Point in order to access its Virtual Machines. In this case, SCC will provide a LAN connection between the Customer circuit and/or router and the Cloud Infrastructure. SCC can provide rack space and power for any edge devices deployed as part of a Customer WAN option as a Supplementary Service, which can be purchased as an option by the Customer.
- The Customer shall be responsible for providing all network connectivity (including LAN requirements) within its own/remote locations.
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Service Component	Notes	Charge (per month)
Internet (Dual Site)	Connectivity to the Internet on dedicated bandwidth	£3.51 per Mb/s
SCC site to site VPN	Where required and dependent on architecture and termination devices.	POA
Other WAN Connectivity		POA
Internet Facing Distributed Denial of Service (DDoS) Protection	Denial of Service protection for Internet facing web sites and services	POA

3. Backup as a Service

SCC's Backup as a Service solution provides an enterprise class managed backup solution for Client environments, including the following capabilities: -

- Priced on a per GB per month basis.
- Self-service portal for monitoring and managing backups
- VM level backup and restore with agent based individual file restore capabilities.
- Application aware backups available for example include, Exchange, SQL, SharePoint, and Active Directory

Pricing is as follows:

Item	PAYG Unit Price	Description
Single Site Backup	£15.25	Per TB per month
Dual Site Backup	£30.49	Per TB per month
Backup License	£9.16	Per virtual machine per month
Backup Management	£13.00	Per virtual machine per month

4. Cloud Support and Managed Services

SCC provides a modular portfolio of Cloud support and managed services, please see the associated services listed within our Lot 3 Cloud Support Services.

5. Major Incident Management

SCC shall provide a Major Incident Management service for all SCC Enterprise Cloud related, high priority (P1) incidents. This service shall follow ITIL guidelines and follow standard SCC process.

For major incidents that the customer manages and owns, SCC shall provide reasonable assistance in support of the incident.

Service Component	Notes	Charge
Enterprise Cloud Major Incident Management (platform)	Management of Major Incidents associated with the Enterprise Cloud Platform	POA

6. Problem Management

SCC shall provide a Problem Management service for all SCC Enterprise Cloud related problems. This service shall follow ITIL guidelines and follow standard SCC process.

For Problems that the customer manages and owns, SCC shall provide reasonable assistance in support of the incident.

Service Component		Notes	Charge
Enterprise Cloud Management (platform)	Problem	Management of Problems associated with the Enterprise Cloud Platform	POA

7. Discounts and Special Pricing

There are no volume discounts or education sector discounts available for these services.