

IBM Watsonx Orchestrate

Pricing Document



Pricing Document

IBM Cloud

Standard Agentic with Monthly Active Users	Optimized for customers seeking enterprise capabilities with domain agents and AI assistants Includes 40,000 Monthly Active Users (MAUs) and each MAU is limited to 50 messages per month Channels (webchat, Voice, Slack, Teams) Agent Builder Documents for Agent knowledge are limited to 50 per Agent with a maximum file size of 25MB. The maximum number of files uploaded in one batch is limited to 20 and the total file size of all uploaded files in one batch must not exceed 50MB. In addition, the total number of documents that can be uploaded across all agents is limited to 10GB. Includes IBM Pre-built Domain Agents Pages processed by IDP component are converted to MAUs using the following ratio: 15 Pages processed = 1 MAU (1 page = 1 Message)	£4,582.7766 GBP/Standard Agentic Instance with MAU £114.569415 GBP/Thousand Monthly Active Users £74.80 GBP/Thousand Monthly Active Voice Users
Premium Agentic with Data Isolation (Monthly Active Users)	Optimized for enterprises seeking large-scale automation with robust data isolation architecture Includes enterprise capabilities with Domain Agents and AI Assistants in a secure, tenant-isolated environment Includes 50,000 Monthly Active Users (MAUs) and each MAU is limited to 50 messages per month Channels (webchat, Voice, Slack, Teams) Agent Builder Documents for Agent knowledge are limited to 50 per Agent with a maximum file size of 25MB. The maximum number of files uploaded in one batch is limited to 20 and the total file size of all uploaded files in one batch must not exceed 50MB. In addition, the total number of documents that can be uploaded across all agents is limited to 10GB. Includes IBM Pre-built Domain Agents Pages processed by IDP component are converted to MAUs using the following ratio: 15 Pages processed = 1 MAU	£114.569415 GBP/Thousand Monthly Active Users £74.80 GBP/Thousand Monthly Active Voice Users £13,748.3298 GBP/Premium Agentic Instance with MAU for Data Isolation
Essentials Agentic with Monthly Active Users	Optimized for customers to go live quickly using Agentic AI to build Domain specific Agents and AI assistants. Includes 4000 Monthly Active Users (MAUs) and each MAU is limited to 50 messages per month Channels (webchat, Voice, Slack, Teams) Agent Builder Documents for Agent knowledge are limited to 50 per Agent with a maximum file size of 25MB. The maximum number of files uploaded in one batch is limited to 20 and the total file size of all uploaded files in one batch must not exceed 50MB. In addition, the total number of documents that can be uploaded across all agents is limited to 10GB.	£381.89805 GBP/Essentials Agentic Instance with MAU £114.569415 GBP/Thousand Monthly Active Users £74.80 GBP/Thousand Monthly Active Voice Users £74.80 GBP/Domain Agent for Oracle HCM Access £74.80 GBP/Domain Agent for Workday HCM Access £74.80 GBP/Domain Agent for SAP SuccessFactors Access £76.37961 GBP/Domain Agent for Sourcing and Contract Management Access £76.37961 GBP/Domain Agent for Learning and Development for Oracle HCM Access £76.37961 GBP/Domain Agent for Purchasing with Coupa Access £76.37961 GBP/Domain Agent for Invoice Management with Coupa Access £76.37961 GBP/Domain Agent for Supplier Management with Coupa Access £76.37961 GBP/Domain Agent for Sales Prospecting Access

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Additional AWS Infrastructure costs may apply. Use the [AWS Pricing Calculator](#) [↗](#) to estimate your infrastructure costs.

12-month contract (3) [Info](#)

Dimension	Description	Cost/12 months
Agentic Essentials Edition	600 Resource Units to run agentic automations and AI assistant Interactions. Ideal for getting started with intelligent, goal-driven automation.	\$6,000.00
Agentic Standard Edition	6000 Resource Units to create, customize, and scale agentic AI automations and assistants with greater flexibility.	\$72,000.00
Agentic Premium Edition	7500 Resource Units to create, customize, and scale agentic AI automations and assistants, now with dedicated data isolation to safeguard sensitive information and meet enterprise-grade security standards. To purchase Premium plan with data isolation, please contact us (https://www.ibm.com/account/reg/us-en/signup?formid=MAIL-data).	\$216,000.00

IBM Cloud sometimes makes changes to offerings, included but not limited to: changing offering names, adding new offerings, removing existing offerings, adding or removing offering capabilities, changing costs per unit, changing units used to measure cost.

For further, updated information regarding all offerings, plus support and guidance on application running costs, contact your IBM representative or follow the link: <https://cloud.ibm.com/>

IBM Cloud provides a detailed cost estimator, and a down-to-the-penny cost calculator to help you plan for charges. You can check the actual cost after you build your apps through the IBM Cloud Dashboard. Where costs differ between this document and the IBM Cloud cost estimator tools, the tools should be considered to provide the correct price.

To calculate the cost of running an application on IBM Cloud, follow the link: <https://cloud.ibm.com/estimator>

Other billing options available including on-premise and subscription.

IBM has a strategic MoU with Crown Commercial Services (CCS) which is applicable to all Public Sector Customers buying via G-Cloud. This provides agreed baseline levels of discounts and details higher levels of discounts for larger volumes or greater durations of contract. The IBM pages describing this are at https://ibm.biz/ccs_mou. Public Sector clients can request a full copy of the IBM MOU from CCS by sending an email to info@crownccommercial.gov.uk

The pricing in this G-Cloud Offering takes account of the MOU baseline discounts. As IBM's portfolio is somewhat complex and there are several factors that affect the pricing; if your requirements are for more than just one license for a month, we would suggest that you contact us directly to ask us to provide you with pricing with the correct levels of discount for the term and volumes that you require. The email address for G-Cloud related enquiries is ukcat@uk.ibm.com. Please ensure that you indicate which G-Cloud Offering(s) you are requesting details for.