

AssessNET

G-Cloud Pricing Document (Packages)



OVERVIEW

AssessNET module packages are available on an annual subscription basis and provide a comprehensive risk management platform specific to your sector, supported by integrated implementation, training, and ongoing maintenance.

Subscription Package

The annual subscription for this package is **£19,995 + VAT** and includes **80 user licences**, an additional module of your choice, along with full set-up and configuration to align the system to your organisation's requirements.

Role-specific training is provided for both administrators and end users, helping teams adopt the platform quickly and confidently. If the additional module selected is Display Screen Equipment (DSE), the subscription also includes 500 DSE end-user licences at no additional cost.

Your subscription also includes mobile app functionality and access to core platform features, including task management, dashboards and reporting, and document management. Customers also benefit from unlimited use of the portal, accessible via QR codes or shareable links, supporting simple and scalable engagement with staff and contractors.

In addition, the service includes Single Sign-On (SSO), full system and notification branding, proactive support via the helpdesk, and regular updates and maintenance throughout the subscription term.

ADDITIONAL LICENCES

Additional user licences can be added at any time during the contract term, providing flexibility as your organisation grows or as more teams come on board. Standard licence packs are available from **£750 + VAT for 50 additional system users**, with multiple pack options to suit different usage levels and rollout plans.

For specific use-cases, we also offer additional licence options, including **£545 + VAT for 100 DSE or Self-Assessment licences**, available alongside the standard user account licence packs.

For detailed pricing and to ensure the most appropriate option is selected, customers should contact Riskex to discuss their specific requirement

DISCOUNTS

AssessNET is a modular system which can be tailored to fit a whole host of budgets and operational needs. Sector specific packages can be found on G-cloud and you are welcome to discuss your specific requirements for a more tailored pricing approach.

PLATFORM TRAINING

AssessNET has been designed to be intuitive and user-friendly, which means most organisations can adopt it with a light-touch approach to training. To support this, we include a range of enablement resources as standard, including in-system user manuals, eLearning modules, and on-screen guided tours that help users learn as they work.

As part of the configuration and implementation process, training is also included for Global Administrators and key users to ensure the platform is set up correctly and your team is confident managing it day to day. If you would like extra support beyond the standard enablement, we can also provide additional dedicated training, priced at **£350 + VAT** for tailored two-hour webinar session or face-to-face from **£850 + VAT** per day.

DATA MIGRATION

Riskex can support customers with their data import and export requirements as part of the onboarding and ongoing service. We provide a standard data import format to ensure information can be uploaded efficiently and consistently. Customers are responsible for preparing and formatting any historical data to match this standard, and our team is available to advise on the approach and confirm what is needed.

Where customers have specific data migration needs, we recommend contacting Riskex to discuss the requirement in detail so we can agree the most appropriate method, scope, and timescales. If specialist assistance is required, data services support is available and costs will start from **£1,500 + VAT**, depending on the complexity and volume of data involved.

TECHNICAL SUPPORT

The AssessNET service includes ongoing support and continuous system improvements throughout the contract term. This covers standard platform-wide enhancements delivered as part of our regular development cycle, ensuring customers benefit from improvements and updates over time.

Customers also receive access to our Technical Helpdesk for day-to-day support queries, alongside a dedicated Customer Success Manager who will help drive adoption, provide guidance, and ensure you get the best value from the platform. The Technical Helpdesk is available Monday to Friday, 08:30 to 17:30, with support provided via the customer portal or by email.