



AssessNET

G-Cloud Pricing Document

OVERVIEW

AssessNET's Business Intelligence (BI) Reporting and AI feature set can be added to your existing subscription to enhance insight, automation, and decision-making across the platform. This add-on provides advanced reporting and analytics for management teams, alongside AI-driven functionality designed to streamline key workflows and support continual improvement. The service is delivered on an annual subscription basis and includes ongoing updates and enhancements throughout the term.

Subscription Package

The annual subscription for the **BI + AI Add-on is £2,995 + VAT**. This includes full access to all AI features within AssessNET, along with any updates, enhancements, or new AI capabilities released during the subscription term, ensuring your organisation continues to benefit from ongoing platform innovation.

The package also **includes 2 Business Intelligence user licences**, each providing full functionality of the BI reporting platform. These licences are typically used by management and/or system administrators to interrogate data in greater depth and produce more advanced reporting and insights.

In addition, the subscription **includes 3 Technical Days**, which can be used at any time during the term. These days can be allocated towards set-up and configuration, tailored reporting and dashboard development, training, or any other agreed support to ensure the BI and AI capabilities are implemented effectively and aligned to your requirements.

If preferred, the AI features and BI reporting can be purchased separately, with scope and pricing provided in line with your organisation's specific needs.

ADDITIONAL BUSINESS INTELLIGENCE LICENCES

Additional Business Intelligence (BI) licences for AssessNET's reporting platform are available at **£795 + VAT per user, per annum**. Each BI licence provides full access to the BI platform's features and functionality, enabling users to interrogate and analyse system data in detail and produce management-level reporting and insights. Due to the depth of data available and the advanced reporting capabilities, BI licences are typically intended for management users and/or system administrators.

PLATFORM TRAINING

AssessNET has been designed to be intuitive and user-friendly, which means most organisations can adopt it with a light-touch approach to training. To support this, we include a range of enablement resources as standard, including in-system user manuals, eLearning modules, and on-screen guided tours that help users learn as they work.

As part of the configuration and implementation process, training is also included for Global Administrators and key users to ensure the platform is set up correctly and your team is confident managing it day to day. If you would like extra support beyond the standard enablement, we can also provide additional dedicated training, priced at **£350 + VAT** for tailored two-hour webinar session or face-to-face from **£850 + VAT** per day.

DATA MIGRATION

Riskex can support customers with their data import and export requirements as part of the onboarding and ongoing service. We provide a standard data import format to ensure information can be uploaded efficiently and consistently. Customers are responsible for preparing and formatting any historical data to match this standard, and our team is available to advise on the approach and confirm what is needed.

Where customers have specific data migration needs, we recommend contacting Riskex to discuss the requirement in detail so we can agree the most appropriate method, scope, and timescales. If specialist assistance is required, data services support is available and costs will start from **£1,500 + VAT**, depending on the complexity and volume of data involved.

TECHNICAL SUPPORT

The AssessNET service includes ongoing support and continuous system improvements throughout the contract term. This covers standard platform-wide enhancements delivered as part of our regular development cycle, ensuring customers benefit from improvements and updates over time.

Customers also receive access to our Technical Helpdesk for day-to-day support queries, alongside a dedicated Customer Success Manager who will help drive adoption, provide guidance, and ensure you get the best value from the platform. The Technical Helpdesk is available Monday to Friday, 08:30 to 17:30, with support provided via the customer portal or by email.