



G-Cloud 15

Supply Chain Intelligence 1.0 Services

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Transforming Business using the Cloud

Enabling business and enterprise transformation using cloud is a complex, strategic consideration facing many private and public sector organisations. We have worked with many Central and Local Government clients to support the implementation of their business objectives using cloud technology.

Cloud technology and services have the potential to reduce cost, remove technology bottlenecks, and facilitate rapid business innovation. As a result, for most organisations globally, adopting cloud technology has become a question of “when and how” rather than “if”.

Opportunities for enterprises generally include a combination of one or more of the following:

- Implementing private and/or hybrid clouds for infrastructure and applications
- Smarter use of public cloud infrastructure for optimising existing business functions
- Using cloud for implementing new business services or digital operations
- Reducing cost by moving to consumption-based pricing models that only charge for the actual IT capacity and services used.

Migration or adoption of cloud must be properly choreographed for success. We understand the realities and the business and technical risks that should be fully considered, understood and mitigated before such a move. Critical considerations include:

- **Alignment of business and technology objectives.** This is essential to fully realise the targeted benefits of any cloud transformation or any refinement of existing cloud services. There can be a tendency to adopt cloud systems to fit current ways of working, rather than adopt and standardise processes where possible. The trade-offs between business, customer and technology requirements must be considered to make informed design decisions
- **Availability and reliability of services.** The avoidance of operational downtime to mitigate in lost revenue, unnecessary operational cost or reputational damage that can disrupt a business' operations
- **Decentralised support structures.** The need to tailor and revise the approach to operational security to cover the support structures employed by cloud service providers that will have a different risk profile for sensitive information
- **Data handling practices.** Data classification and data-handling practices that reflect the data flow within a cloud environment must be understood and tailored accordingly to protect customer data

- **Data privacy.** Compliance with GDPR to understand where and how information can be stored or processed. The cloud model enables data to bounce swiftly around the world by using available server capacity in various geographic locations, but this must be within the bounds of what is permissible. This is ever more of a concern as organisations review their front office, back office and out of office experiences
- **Future Technology Trends.** Cloud applications are the stated direction of travel for the major application vendors, but any upgrade path must also cater for the future technology needs of the organisation and seek to minimise technical debt where possible.

A careful assessment of an organisation's needs and different cloud service provider's controls is required, enabling concerns to be addressed and the correct path to the cloud is selected.

As a trusted advisor PwC provides the framework, and the wealth of private and public sector experience, to consider the combination of Business, customer experience and Technology activities outlined above. There is no single answer that covers each and every client organisation; we tailor our frameworks to client circumstances to better support clients:

- As a partner through the complete lifecycle of strategy through to execution
- With point business issues encountered during implementation or running the business.

Supply Chain Intelligence 1.0 Services

This section describes in more detail the service features and benefits included within this service definition document.

Supply Chain Intelligence 1.0 Services

SCI is an end-to-end digital tool for supply chain teams which automates data ingestion, standardises delivery process, and drives improvement identification across the value chain using pre-built and bespoke analytics and visualisations. It accelerates baselining and core analytics to reduce time-to-value for clients and improve project delivery efficiency.

Supply Chain Intelligence 1.0 Services Features

- Web-based wizard to eliminate time spent identifying engagement data
- Web-based data wizard structuring requests to clients
- Module-based tools with pre-defined visual and performance analytics
- Pre-configured connections for rapid deployments of integrated solutions
- Heavy automation of the data cleansing, baselining, and analytics procedures
- Reduced risk of user error and ensured data best practices
- Predefined action tool-kit driving immediate value based on assessment findings
- Predefined connections to PwC's data library and advanced modelling tools
- Target data model resident in a cloud environment
- Cloud environment ensuring scalability, quality and availability of historical data.

Supply Chain Intelligence 1.0 Services Benefits

- Increased efficiency of data request process
- Advanced supply chain analytic modules-. Inventory, Warehouse, Transportation Insights
- Advanced supply chain analytic modules e.g. Demand and Order Profiler
- Advanced supply chain analytic modules e.g. Flow Visualizer, Store Modeler
- Big data infrastructure (Pre-configured connections into SAP / Oracle)
- Big data infrastructure supported by JDA Environments
- Simplified data ingestion
- Cleansing by heavy automation (workflow, ML, AI)
- Standardised and bespoke visualisations
- Library of internal and third-party data.

Our view on the service features and benefits in this service definition document are presented below.

1. What is Supply Chain Intelligence?

Supply Chain Intelligence is a digital operations tool that helps you turn data into decisions. It enables operational transformation teams to collaboratively analyse your organisation's entire supply chain, identify any risk or opportunity areas, and deliver data-driven insights to help your organisation perform better in the marketplace.

2. Common delivery issues

Clients who adopt Supply Chain Intelligence are typically delivering complex change or infrastructure programmes, and have previously experienced several common issues:

- Lack of analytics skills in their team
- Data that isn't good enough
- Too much data, with little insight or actionable intelligence gathered from it
- Uncertainty whether a particular supply chain and circumstances will fit with packaged solutions
- Lack the resources whilst needing quick results
- Want to see the benefit and learn from other organisation's experience before investing.

3. How does Supply Chain Intelligence work?

Supply chain analytics is poised to continue to grow due to:

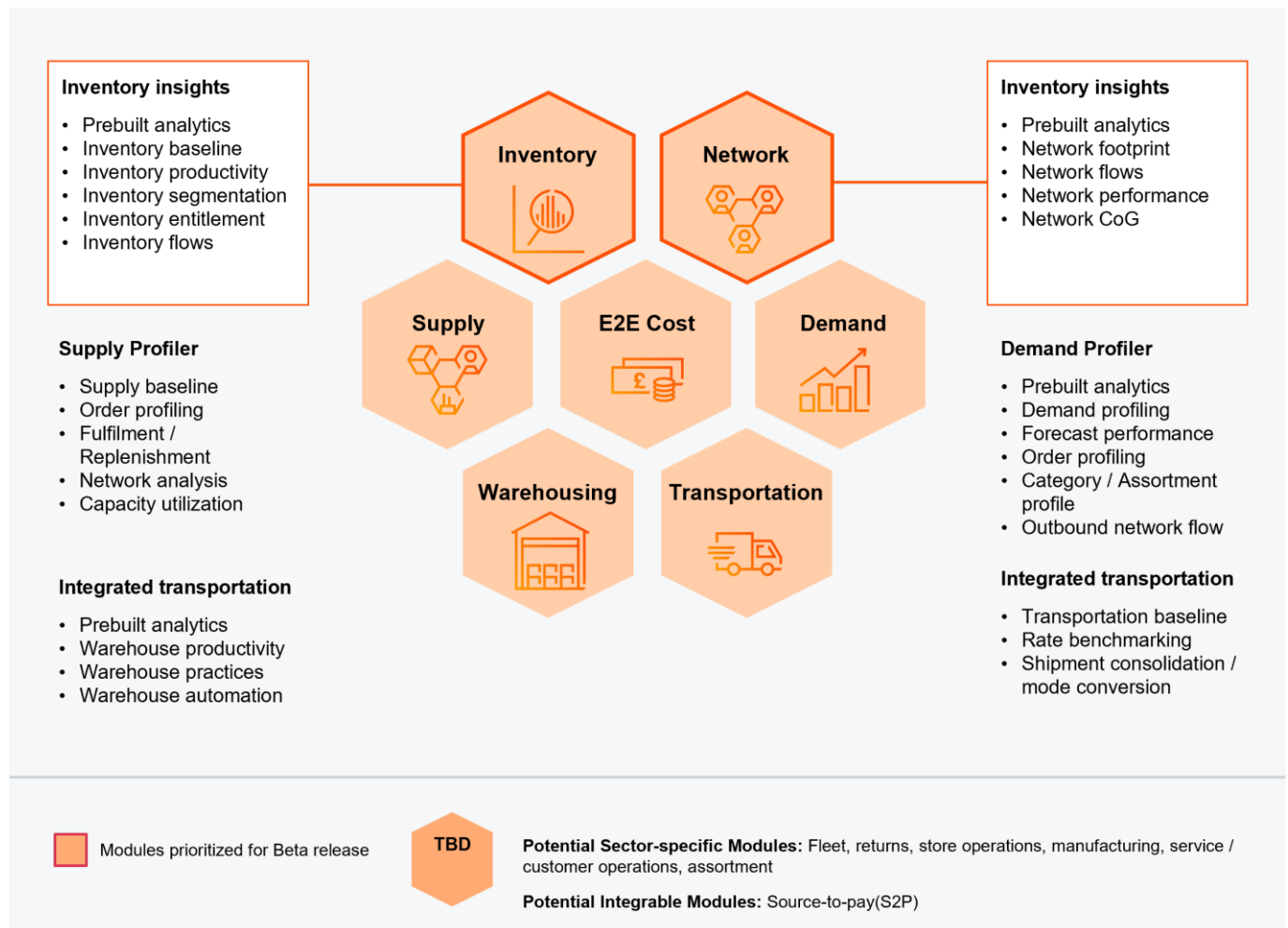
- Increasing volume and velocity of data
- Need to enhance operational and supply chain efficiencies
- Adoption of AI and ML in supply chain management.

To stay competitive in the market, organisations must differentiate themselves with a 'Big' data platform and advanced analytics capable of providing rapid and scalable solutions that are easier to democratise.

Supply Chain Intelligence is a digital operations tool that helps you turn data into decisions. It empowers practitioners to drive operational transformations with actionable, data driven insights which rapidly generate a clear path to value. Supply Chain Intelligence drives more effective supply chain insights with

powerful data collection and preparation capabilities and digitised analytics that produce data-driven insights tailored to your organisation. It assesses impacted stakeholder groups, identifies implementation obstacles, creates comprehensive operating models, and tracks the impact of operational activities.

Supply Chain Intelligence consists of a collection of modules tailored to deliver analysis at each stage of the value chain:



The Supply Chain Intelligence difference:

- **Supply Chain Intelligence is built for operations practitioners:** It accelerates the delivery of PwC's industry-leading operations transformation methodology
- **Provides actionable insights:** Supercharges your speed-to-value on all operations transformation engagements
- **An award-winning solution:** PwC is a recognised leader in the analyst community for strategy, supply chain, and logistics consulting.

4. How Supply Chain Intelligence helps

Through adoption of Supply Chain Intelligence we support you in moving to a delivery organisation that proactively manages project delivery through:

Simplification

- Streamline and simplify data handling process
- Simplify flow of information and data request
- Simplify recommendations and next steps
- Summarise data and progress automatically
- Standardise process.

Improved sharing

- Enhance collaboration with the team
- Simplify communication and collaboration with the team
- Easy collaboration and sharing with client
- Provide avenues to train others and reduce workload.

Customisation

- Create a user-friendly interface to guide the process end-to-end
- Provide flexibility and allow for creativity when developing a solution
- Allow for simple and do-it-yourself customisation
- Provide suggestions and a library of analytics to run
- Ability to continue analysis even if data is not complete
- Intelligence to recommend next steps and where to focus.

Improved Visuals

- View clean, easy to interpret dashboards
- Dashboards summarising status and what is remaining
- Library of lessons learned and visibility into past projects
- Enhanced visualisations to impress the client
- Review progress quickly and allow for rapid issue mitigation
- Leverage a library of existing solutions to speed delivery.



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