



G-Cloud 15

AI Training Services

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Transforming Business using AI and Cloud

The challenge of integrating AI solutions into 'business as usual' operations is becoming critical for organisations to draw out the touted benefits and value that many say the systems can provide. Despite the opportunities and building corporate knowledge, scaling AI within operational systems can still be a challenge. PwC has long been a leader in the field of Artificial Intelligence (AI), boasting a rich history of expertise and pioneering contributions that predate the surge in popularity of Large Language Models (LLMs). Our involvement in AI's evolution allows us to offer a robust suite of solutions, including proprietary software and comprehensive frameworks designed to manage the lifecycle of AI technologies from discovery to operationalisation. This proficiency in AI complements our strategic insight into cloud technology, which is increasingly becoming a fundamental foundation for public sector strategy to complement and enable AI technologies.

As Departments navigate the transition to Scaled AI across different cloud providers, our role has been pivotal in helping our clients leverage cloud strategies to achieve their AI objectives. Our services balance cost management and optimise cloud usage, fostering rapid adaptation to new operational methods. We provide opportunities to harness complex datasets, drive new use case opportunities through innovative cloud applications, and for robust security and compliance features to be embedded in the infrastructure used.

PwC offers customised frameworks that draw on our extensive experience across the private and public sectors, enabling safe and effective exploitation of cloud technology for AI. Our approach includes a blend of Business, Customer Experience, and Technology (BXT) strategies, tailored to each client's unique needs. We support clients throughout the entire strategy and execution lifecycle, address specific business challenges during implementation, and provide trusted advisory services to manage risks and help deliver programme success.

Our service offerings are designed to integrate advanced Artificial Intelligence (AI) technologies with existing cloud infrastructures and systems, enhancing operational efficiency, scalability, and innovation for public sector entities. With extensive experience working with both Central and Local Government clients, we are well-equipped to support the implementation of business objectives using AI-enabled technology transformation programmes. Our solutions leverage the latest in AI and cloud advancements, ensuring that government departments can effectively meet their goals and adapt to rapidly evolving technological landscapes.

AI Training Services

This section describes in more detail the service features and benefits included within this service definition document.

G-Cloud AI Training Services

Training services from one of the early at-scale adopters of AI. We can support you in your AI journey from immersion to accelerated adoption by leveraging experiential learning, mindset insights and customised training interventions. Our multidimensional training approach not only helps build skills but also supports identification of high value use cases and creation of robust business cases.

AI Training Service Features

- Immersive sessions for the Leadership team to understand art-of-possible
- AI101: Upskilling employees on basics of AI
- AI Challenge: Gamified way to engage employees and generate use cases
- Experiential training: Customised demos, PoC and Pilots for clients to experience AI
- RAI: Responsible AI boot-camps to facilitate responsible implementation of AI
- AI Mindsets self-assessment: Helping individuals to understand AI mindsets and suggest customised training
- Intelligent ADOPTION: Customised training offerings combining industry, role impact with mindset
- Off-the-shelf training assets that can be customised to specific client needs
- Leveraging partnerships with OpenAI, Google, Microsoft and AWS.

AI Training Service Benefits

- Opportunities for stakeholders to engage, experiment with and experience AI through experiential learning
- Accelerated adoption of AI initiatives through customised training based on mindset insights
- Organisational alignment through large scale training interventions such as AI Challenge
- Reduces risk for AI investments through multidimensional training covering all aspects of AI (including RAI)
- Identification of high value opportunities through gamification and AI immersion
- Support for robust business case creation through Pilots and PoCs
- Focus on mindset shift helping create foundations for long-term AI journey
- Experiential training supporting the formulation of strategy and visualising experience.

Our Experience – How can we help?

AI has the potential to transform your workforce, enhance your employee experience and improve the efficiency and effectiveness of your business functions. The key to leveraging AI's potential is to combine market leading AI with a training approach to enhance the impact of GenAI on your workforce.

We are one of the early at-scale adopters of AI and our training reflects our own learning from our journey through AI. We bring technology, experiences, products, frameworks and accelerators to help you achieve these outcomes and drive value from your GenAI investments. Whether you are exploring or scaling AI, we are here to help you redefine your workforce leveraging the power of GenAI.

Why Choose Us

Our expertise and experience in AI and cloud technology are backed by a proven track record in the public sector, understanding the complexities of enterprise and business transformation using cloud technology. We have a commitment to tailoring our solutions for our clients and understand that there is no one-size-fits-all answer. This comprehensive service offering is designed to address the specific challenges faced by government entities when adopting AI and cloud technologies, helping them to achieve successful, responsible and safe integration and transformative impacts can be seen in front line public services.



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