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GCloud 15 (RM1557.15)

Crown Commercial Services

Pricing – Directory

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1 Directory Pricing

The solution is priced in Bands, based on the number of full-time equivalent employees within the organisation, if this is across multiple legal entities, then the Application Service Provider Annual Service Fee (see 1.1) will apply, the count of FTE is across all organisations with an entry in the Directory.

Table 1 – Pricing for Liberty Directory by Band/FTE (per annum)

Band	FTE from	FTE to	Service Fee (per annum)
Band 1	1	1,000	£10,200
Band 2	1,001	3,000	£12,600
Band 3	3,001	7,000	£15,960
Band 4	7,001	10,000	£20,400
Band 5	10,001	15,000	£27,000
Band 6	15,001	20,000	£33,600
Band 7	20,001	25,000	£39,000
Band 8	25,001	Unlimited	£POA ¹

1.1 Application Service Provider (ASP) Annual Service Fee

If, for operational reasons, it is necessary for a buying organisation to provide integration of the Directory platform with a third party, it is possible to licence up to 5 other entities to make use of the Directory platform.

Table 2 – ASP pricing by Band (per entity, per annum)

Band	ASP Service Fee (per entity, per annum)
Band 1	£2,556
Band 2	£3,156
Band 3	£3,996
Band 4	£5,100
Band 5	£6,756
Band 6	£8,400
Band 7	£9,756
Band 8	£POA

¹ The £POA Enterprise service fee is available on request

2 Delivery Services

Netcall provides Professional Service resources to support the delivery of Liberty Directory. The number and type of resources varies according to the scope of the project, the technology being deployed, the setup and configuration requirements and whether the User, Netcall or a Partner is leading the project. The services are described in detail in the Liberty Directory Service Definition. All Services are charged as per the SFIA Rate Card in section 6.

3 Standard Support

The support service applies to the Hosted Platform only.

4 Discounts

Pricing and the discounts outlined in this document apply to a 12-month term and for individual solutions only. We recognise that while many customers share similar requirements, each organisation also has unique needs. Netcall can offer discounts based on volumes, multi-year and/or multi-solution agreements. With this in mind, Netcall is open to discussing additional discounts for multi-solution packages or extended-term agreements.

5 Term

The initial agreement term is 12 months in line with the GCloud 15 terms

5.1 Indexation

With effect from the end of the initial term any extension options in the call-off agreement will be subject to an increase in price equal to the previous month's 12 months' rate for the retail prices index ("**RPI**") plus 2%.

6 Skills for the Information Age (SFIA) rate card

Table 3 - Professional Services day rates based on the SFIA grades

GC15 SFIA Rates	Strategy and architecture	Change and transformation	Development and implementation	Delivery and operation	People and skills	Relationships and engagement
1. Follow	£780	£780	£780	£780	£780	£780
2. Assist	£950	£950	£950	£950	£950	£950
3. Apply	£1,140	£1,140	£1,140	£1,140	£1,140	£1,140
4. Enable	£1,340	£1,340	£1,340	£1,340	£1,340	£1,340
5. Ensure, advise	£1,480	£1,480	£1,480	£1,480	£1,480	£1,480
6. Initiate, influence	£1,785	£1,785	£1,785	£1,785	£1,785	£1,785
7. Set strategy, inspire, mobilise	£1,940	£1,940	£1,940	£1,940	£1,940	£1,940

6.1 Standards for delivery services day rate cards

Netcall's standards are based on the following definitions, but may be subject to change in line with scope of individual call-off agreements.

- **Consultant's working day:** 7.5 hours exclusive of travel and lunch
- **Working week:** Monday to Friday excluding national holidays
- **Office hours:** 9:00am to 5:30pm Monday to Friday
- **Travel, mileage subsistence:** Excluded, billed at cost

Work outside of standard hours may be subject to additional charges.

7 Contact

Should further information be required, please contact: bid.team@netcall.com