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Crown Commercial Services

Pricing – Liberty RPA

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1 Liberty RPA

Liberty RPA is offered on a yearly subscription basis.

1.1 Annual service fee

Table 1 - Liberty RPA BOT pricing (per annum)

Item	Annual Service Fee
Initial subscription (inclusive of 2 unattended BOTs and 2 development BOTs, 80,000 AI Units per month)	£12,024
Additional unattended BOT (inclusive of 40,000 AI Units per month)	£6,048
Additional development BOTs	£504

Pricing for Attended Bots is on application to Netcall.

2 Liberty AI

Liberty RPA includes embedded AI-powered features, which are continually being expanded and enhanced. Liberty AI is charged via AI Units, the number of AI Units consumed will depend on the task being carried out.

AI units are provided as a monthly committed allowance (based on the number of RPA BOTs purchased) see Table 1, or through the purchase of additional included AI Units, AI Unit Vouchers (which enables a pool of AI Units to be drawn from where usage is above the committed monthly allowance) or billed for any overuse see Table 2, Table 3 and Table 4.

Table 2 - Liberty AI Units (per annum)

Item	Units included	Price (per annum)
Liberty AI Units	250,000 per month	£5,700

Table 3 - Liberty AI Units Voucher (per item)

Item	Units included	Price (per item)
Liberty AI Unit Voucher	250,000	£575

Table 4 - Liberty AI Overuse (per item)

Item	Price (per item)
Liberty AI Unit Overuse	£0.0029

3 Delivery Services

Netcall provides Professional Service resources to support the delivery of Liberty RPA application build projects. The number and type of resources vary according to the scope of the project, the technology being deployed, the setup and configuration requirements and whether the User, Netcall or a Partner is leading the project.

The services are detailed in the Liberty RPA Service Description. For all projects, there is a minimum requirement of Onboarding services plus RPA Essentials training for at least one customer employee.

All Services are charged as per the SFIA Rate Card in section 7.

4 Term and charge levels

The minimum term is 12 months.

4.1 Indexation

With effect from the end of the initial term any extension options in the call off agreement will be subject to an increase in price equal to the previous month's 12 months' rate for the retail prices index ("RPI") plus 2%

5 Standard Support

The support service does not cover any of the applications operating on the RPA platform nor does it cover content such as views, reports, configurations and/or customer's own technology and/or internal infrastructure.

Priority 1 Liberty RPA Cloud platform faults (not the deployed on-premise RPA Bots) are managed 24/7/365.

6 Discounts

Pricing and the discounts outlined in this document apply to a 12-month term and for individual solutions only.

We recognise that while many customers share similar requirements, each organisation also has unique needs. Netcall can offer discounts based on volumes, multi-year and/or multi-solution agreements. With this in mind, Netcall is open to discussing additional discounts for multi-solution packages or extended-term agreements.

7 Skills for the Information Age (SFIA) rate card

Table 5 - Professional Services day rates based on the SFIA grades

GC15 SFIA Rates	Strategy and architecture	Change and transformation	Development and implementation	Delivery and operation	People and skills	Relationships and engagement
1. Follow	£780	£780	£780	£780	£780	£780
2. Assist	£950	£950	£950	£950	£950	£950
3. Apply	£1,140	£1,140	£1,140	£1,140	£1,140	£1,140
4. Enable	£1,340	£1,340	£1,340	£1,340	£1,340	£1,340
5. Ensure, advise	£1,480	£1,480	£1,480	£1,480	£1,480	£1,480
6. Initiate, influence	£1,785	£1,785	£1,785	£1,785	£1,785	£1,785
7. Set strategy, inspire, mobilise	£1,940	£1,940	£1,940	£1,940	£1,940	£1,940

7.1 Standards for consultancy day rate cards

Netcall's standards are based on the following definitions, but may be subject to change in line with scope of individual call-off agreements.

- Consultant's working day: 7.5 hours exclusive of travel and lunch
- Working week: Monday to Friday excluding national holidays
- Office hours: 9:00am to 5:30pm Monday to Friday
- Travel, mileage subsistence: Excluded, billed at cost
- Work outside of standard hours may be subject to additional charges.

8 Contact

Should further information be required, please contact:

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