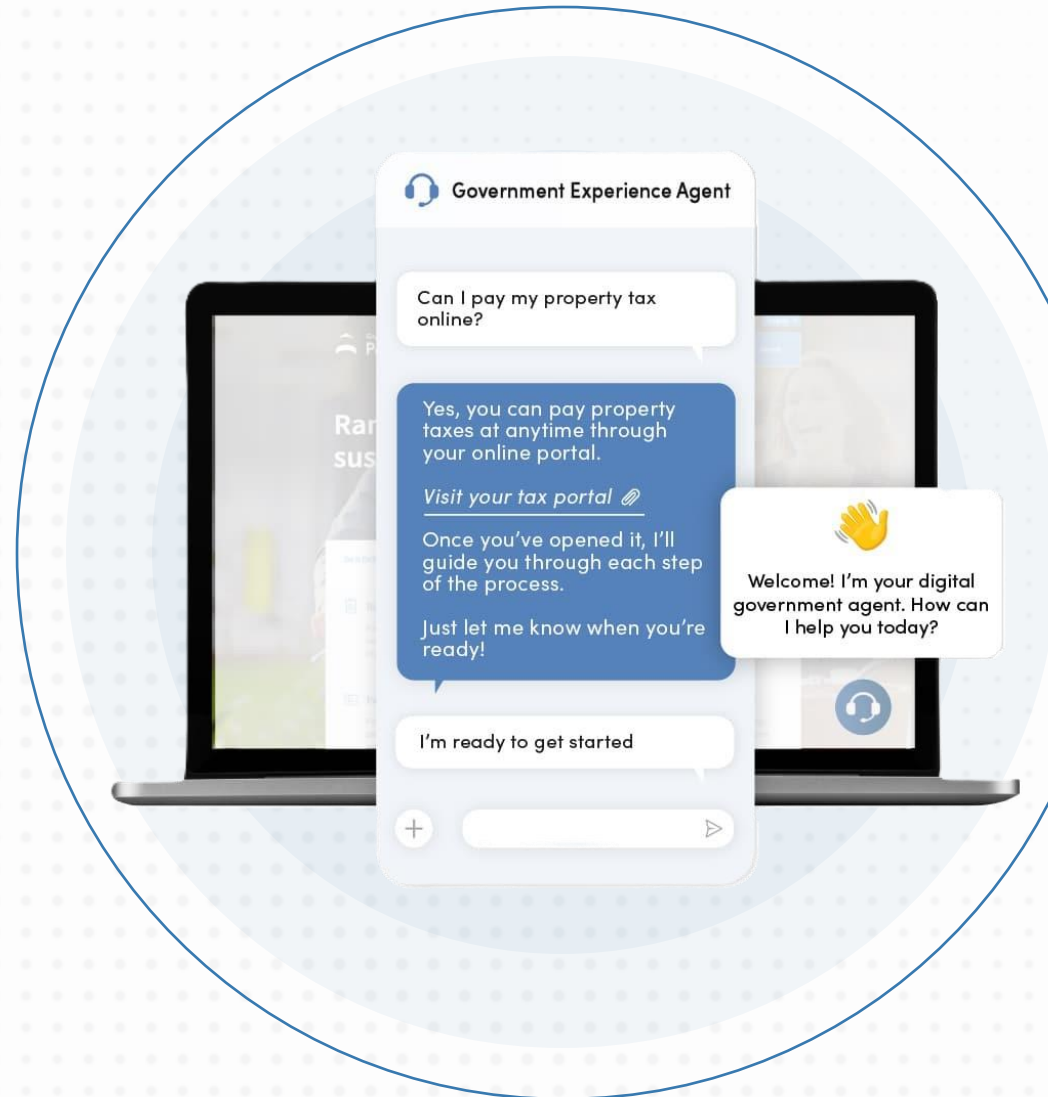


Pricing Overview

Government Experience Agent (GXA)



GXA Core – Local Government

BAND	POPULATION RANGE	SERVICE CATALOGUE CREDITS	ANNUAL PRICE
1	< 150,000	125	£17,850
2	150,000 – 210,000	225	£33,650
3	210,001 – 350,000	325	£48,650
4	350,001 – 500,000	425	£73,250
5	500,001 – 650,000	525	£86,250
6	650,001 – 850,000	650	£99,700
7	850,001 – 999,999	765	£113,450
8	1,000,000 – 1,999,999	900	£137,000
9	2,000,000+	1000	£162,500

- GXA Core does not include any integrations or add-ons.
- Service Catalogue Credits are annual and do not roll across into the following year.

All prices shown are annual service fees and exclude implementation fee. All prices are exclusive of VAT.

GXA Core – Central Government & Wider Public Sector

BAND	ANNUAL INTERACTIONS	SERVICE CATALOGUE CREDITS	ANNUAL PRICE
1	0 – 19,999	125	£17,850
2	20,000 – 39,999	225	£33,650
3	40,000 – 59,999	325	£48,650
4	60,000 – 99,999	425	£73,250
5	100,000 – 119,999	525	£86,250
6	120,000 – 139,999	650	£99,700
7	140,000 - 159,999	765	£113,450
8	160,000 – 199,999	900	£137,000
9	200,000 – 250,000	1,000	£162,500

- GXA Standard does not include any integrations or add-ons.
- Additional annual interactions beyond Band 9 are priced at £24,500 per additional 50,000 interactions and include 50 Service Credits.
- Interactions and Service Catalogue Credits are annual and do not roll across into the following year.
- Interaction definition: An interaction with GXA can consist of multiple questions. The interaction will expire after 30 minutes of inactivity from the user or a browser/session refresh.

All prices shown are annual service fees and exclude implementation fee. All prices are exclusive of VAT.

GXA Agentic Solutions – Local Government

BAND	POPULATION	SERVICE CATALOGUE CREDITS	ESSENTIALS	ENHANCED	ADVANCED	AGENTIC+
1	< 210,000	225	£29,650	£38,850	£57,250	£84,850
2	210,001 – 350,000	325	£45,000	£59,375	£88,125	£131,250
3	350,001 – 500,000	425	£61,500	£81,625	£121,875	£182,250
4	500,001 – 650,000	525	£87,200	£117,675	£178,625	£270,050
5	650,001 – 850,000	650	£104,950	£141,175	£213,625	£322,300
6	850,001 – 999,999	825	£124,050	£165,450	£248,250	£372,450
7	1,000,000 – 1,999,999	900	£138,150	£184,725	£277,875	£417,600
8	2,000,000 +	1,000	£165,000	£222,500	£337,500	£510,000

- *Service Catalogue Credits are annual and do not roll across into the following year.*
- All prices shown are annual service fees and exclude implementation fee. All prices are exclusive of VAT.

GXA Agentic Solutions – Central Government & Wider Public Sector

BAND	INTERACTIONS	SERVICE CATALOGUE CREDITS	ESSENTIALS	ENHANCED	ADVANCED	AGENTIC +
1	20,000	225	£29,650	£38,850	£57,250	£84,850
2	40,000	325	£45,000	£59,375	£88,125	£131,250
3	60,000	425	£61,500	£81,625	£121,875	£182,250
4	100,000	525	£87,200	£117,675	£178,625	£270,050
5	200,000	650	£104,950	£141,175	£213,625	£322,300
6	300,000	825	£124,050	£165,450	£248,250	£372,450
7	400,000	900	£138,150	£184,725	£277,875	£417,600
8	500,000	1,000	£165,000	£222,500	£337,500	£510,000

- Additional annual interactions beyond Band 8 are priced at £24,500 per additional 50,000 interactions and include 50 Service Credits.
- Interactions and Service Catalogue Credits are annual and do not roll across into the following year.
- Interaction definition: An interaction with GXA can consist of multiple questions. The interaction will expire after 30 minutes of inactivity from the user or a browser/session refresh.

All prices shown are annual service fees and exclude implementation fee. All prices are exclusive of VAT.

GXA Advanced Agents & Solutions - Local Government

BAND	POPULATION	RESIDENT ASSISTANT AGENT	CUSTOMER SERVICE AGENT	SOCIAL SERVICES AGENT	LICENSING AGENT	INTERNAL AGENT	CONTACT CENTRE AGENT	CONTACT CENTRE MODERNISATION SOLUTION	AGENTIC TRANSFORMATION SOLUTION
1	< 150,000	£55,000	£71,500	£66,000	£28,000	£33,000	£99,000	£132,000	£154,000
2	150,000 – 210,000	£77,000	£100,000	£92,500	£39,000	£46,000	£138,500	£185,000	£215,500
3	210,001 – 350,000	£108,000	£140,000	£129,500	£54,500	£64,500	£194,000	£259,000	£301,500
4	350,001 – 500,000	£151,000	£196,000	£181,500	£76,500	£90,500	£271,500	£362,500	£422,000
5	500,001 – 650,000	£196,500	£255,000	£236,000	£99,500	£117,500	£353,000	£471,500	£548,500
6	650,001 – 850,000	£255,500	£331,500	£307,000	£129,500	£153,000	£459,000	£613,000	£713,000
7	850,000 – 999,999	£306,500	£398,000	£368,500	£155,500	£183,500	£551,000	£735,500	£855,500
8	1,000,000 – 1,999,999	£429,000	£557,000	£516,000	£217,500	£257,000	£771,500	£1,029,500	£1,197,500
9	2,000,000+	£590,000	£770,000	£710,000	£300,000	£354,000	£1,050,000	£1,400,000	£1,625,000

- Bundle Discounts: 5% off two products, 10% off three, 15% off four.

All prices shown are annual service fees and exclude implementation fee. All prices are exclusive of VAT.

GXA Add Ons

BAND	LIVE WEB CHAT	EMAIL	SOCIAL	WEB VOICE	WEB + PHONE VOICE	SMS	AI SEARCH
1	£16,500	£16,500	£15,000	£15,000	£33,000	£20,000	£15,000
2	£21,000	£21,000	£18,000	£18,000	£43,000	£26,000	£18,000
3	£27,000	£27,000	£22,000	£22,000	£56,000	£34,000	£22,000
4	£35,000	£35,000	£26,000	£26,000	£73,000	£44,000	£26,000
5	£46,000	£46,000	£31,000	£31,000	£95,000	£57,000	£31,000
6	£60,000	£60,000	£37,000	£37,000	£124,000	£74,000	£37,000
7	£72,000	£72,000	£44,000	£44,000	£161,000	£89,000	£44,000
8	£88,000	£88,000	£55,000	£55,000	£210,000	£109,000	£55,000
9	£112,000	£112,000	£168,000	£70,000	£268,000	£130,000	£70,000

BAND	FEEDBACK AGENT	ENHANCED LANGUAGE SUPPORT	ENHANCED ANALYTICS	GIS (Esri) INTEGRATION	M365 INTEGRATION	SSO INTEGRATION
1	£10,000	£5,000	£8,000	£10,000	£5,000	£2,000
2	£12,000	£6,000	£9,000	£12,000	£6,000	£2,000
3	£14,000	£7,000	£10,000	£14,000	£7,000	£2,000
4	£16,000	£8,000	£12,500	£16,000	£8,500	£2,000
5	£18,000	£9,000	£15,000	£18,000	£10,000	£2,000
6	£21,000	£10,000	£17,000	£21,000	£12,000	£2,000
7	£24,000	£12,000	£20,000	£24,000	£14,500	£2,000
8	£29,000	£14,000	£25,000	£29,000	£17,500	£2,000
9	£35,000	£18,000	£30,000	£35,000	£22,000	£2,000

All prices shown are annual service fees and exclude implementation fee. All prices are exclusive of VAT.

Professional services

Consultancy services day rates

RESOURCE	DAY RATE
Training	£1,250
Technical Services	£1,450
Project Management	£1,500

Consultancy services package

Building on our consultancy services day rates, we additionally offer a range of bundled services packages which are ideal for supporting projects where a larger volume of days is required. Our packages provide additional value as rates are discounted by volume vs our standard consultancy rate. Package days can be booked and called off across a 12-month period as required, providing complete flexibility.

	DAYS	PRICE
Gold	100	£110,000
Silver	50	£60,000
Bronze	25	£32,500

- Consultancy Service Day Rates and Packages include Professional Indemnity insurance and exclude travel, expenses and project management (where required). They are billed in advance and **must** be used within 12 months of purchase. Unused days will be forfeited after 12 months have expired.
- Consultancy Service Day Rates and Packages Cancellation Policy: Granicus reserve the right to charge 50% of the agreed fee if the notice to cancel is within ten working days of the booking and 100% of agreed fee if the notice to cancel is within 48 hours of the booking.

All prices are exclusive of VAT.