



PMO Services

G-Cloud 15 Framework
Lot 3 Cloud Support: Service Definition

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Service overview

AtkinsRéalis' end-to-end PMO services bring clarity, control and confidence to complex delivery across portfolios, programmes and projects. We design and optimise PMOs that align tightly to strategic objectives, embed robust governance and accelerate performance. Our consultants tailor PMO operating models to each client's environment, integrating processes, people, and technology to create a single, trusted source of truth for decision-making.



Our PMO services deliver tangible client benefits, including improved delivery confidence, clearer accountability, faster decision making and stronger benefits realisation. Through our approach to PMO, our clients gain increased visibility across multiple, diverse portfolios, reduced delivery risk, and a PMO capability that scales with organisational change.

We meet clients wherever they are on the PMO maturity journey – whether establishing a new capability, resetting a struggling function or maturing operations through continuous improvement. Our lifecycle spans Explore & Design, Plan & Mobilise, Delivery, and Embed & Maintain, ensuring a consistent line of sight from strategy to outcomes. This approach enables clients to stabilise delivery quickly while building a clearer roadmap towards increased maturity, resilience and long-term value.

Our service in action

Explore and design

We articulate strategic outcomes and PMO requirements through structured discovery and stakeholder engagement. Governance contexts are clarified, operating models defined and digital PMO requirements established through artefacts such as the target operating blueprint, service catalogue and RACI for PMO services.

This ensures the PMO is built to support benefits realisation from the outset. Digital reporting architecture, data requirements and real-time insight are considered from the outset to support assurance and decision-making.



Plan and mobilise

We stand up tailored methods, tools and controls aligned to your governance environment. Implementation plans, reporting frameworks and benefits realisation approaches are established so the PMO launches with confidence, compliance and scalability. This ensures your PMO is aligned with best practice, so the function supports successful delivery outcomes.

Delivery

Operating your PMO, we provide both strategic insight and local performance visibility. Through disciplined governance, data-driven reporting and active risk and dependency management, we enable informed decision-making and sustained delivery momentum.

We introduce measurable outcomes and SLAs such as introducing standardised KPIs e.g. reporting timeliness $\geq 98\%$, benefits register completeness $\geq 95\%$, risk proximity coverage $\geq 90\%$, decision cycle time reduction by 50%.

Our focus is on maintaining delivery momentum while providing the assurance required in complex, high-risk and high-profile public sector environments.

Embed and maintain

We build internal capability, assess maturity and implement continuous improvement with KPIs on capability uplift and supporting maturity deltas. Our goal is a future-ready PMO embedded into business-as-usual, reducing reliance on external support and sustaining long-term value. We offer bespoke learning to organisations to build PMO leadership capability, provide technical coaching and working closely with clients to transfer skills.



Our methods and technical expertise

Our methods combine globally recognised standards – P3O, PRINCE2, MSP, MoP and MoR – with pragmatic consultancy grounded in hands-on delivery experience. We adapt frameworks to context, recognising that effective PMOs balance rigor with flexibility.

Digitally, we integrate with existing client systems to provide real-time insight through leading edge data engineering and management and visualisation tools such as Power BI. Our approach is technology-agnostic: we design operating models and deploy technologies to deliver value-driven, people focused, digital solutions.

We apply these standards pragmatically, ensuring governance is balanced and focused on enabling delivery, rather than creating necessary overhead.



Why choose us? – trusted results, proven impact

We translate strategy into delivery and establish PMOs that unlock certainty. Our focus is not on staff augmentation, but on building lasting capability. We combine deep sector knowledge, proven delivery expertise and digital innovation to leave our clients stronger, more confident and better equipped for the future. We have experience in enabling clients to deliver with confidence in complex, highly regulated environments, where we combine deep sector knowledge, proven delivery expertise and practical digital innovation.

Case studies

Find out how our impact is demonstrated
through real-world delivery

CASE STUDY

Counter Terrorism Policing

Between 2018 and 2025, AtkinsRéalis delivered portfolio, programme and project office services supporting complex transformation initiatives. By strengthening governance, reporting and benefits management, we increased P3M3 maturity and improved delivery confidence. AtkinsRéalis have accredited P3M3 maturity assessors and have developed an industry leading PMO specific maturity model to complement this.

Increasing P3M3 maturity in CTP helped to achieve project and programme delivery on time and to budget. A particular highlight being a Major Estates Programme delivered on time, 10% under budget (in which the overall budget exceeded £100m) and its benefits over delivered.



CASE STUDY

National Underground Asset Register (NUAR)

Delivering collaboration through digital PMO

We established a cloud-hosted digital PMO enabling transparency and collaboration across geographically dispersed stakeholders. The PMO provided a single source of truth, improved risk management and supported a culture of trust and shared ownership, while reducing reporting cycles from weekly/monthly to hourly updates.

Deployed to support the development stages of NUAR, this digital PMO was considered so critical to the management of NUAR it has been handed over to us to support BAU operations.



CASE STUDY

Ministry of Defence

Cyber resilience programme

We established a Programme Management Office (PMO) for a long-term cyber resilience initiative, embedding governance, project control, change management, and benefits realisation. The PMO managed a portfolio of 40+ projects, acting as a central hub for structure, standardised processes, planning, risk management, and reporting.

It ensured strategic alignment, tracked performance through dashboards and KPIs, and enabled informed decision-making. Applying continuous improvement, it introduced automation and real-time reporting, creating a single source of truth and supporting risk reduction and cost efficiency.



About AtkinsRéalis

AtkinsRéalis is a global leader in engineering, design, and digital services, renowned for delivering end-to-end solutions across government, infrastructure, energy, transportation, and technology sectors.

Founded in 1911, our company operates in over 160 countries with a workforce of more than 36,000 professionals, combining deep technical expertise with cutting-edge digital innovation. Notable for internationally recognised engineering projects such as the Burj Al Arab, the Ho Chi Minh City Skyscraper and the Elizabeth Line, alongside digital projects for MoD, HMRC, National Highways and Heathrow, we have earned a reputation for consistently delivering high-quality work.

Our digital capabilities span business strategy, architecture, design, implementation, project management, and lifecycle support, leveraging advanced technologies such as AI, digital twins, and data-driven systems to transform government, infrastructure and energy systems worldwide. With our strong focus on human-centric design, resilience, and sustainability, AtkinsRéalis is a trusted partner for complex, mission-critical projects for clients across government, defence, infrastructure and beyond.



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