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Fivium Digital are your single port of call for all your digital projects. We offer a comprehensive service for all your applications from discovery all the way through to beta, live and ongoing management - the whole digital lifecycle.

digital, delivered.

Wherever you are on your digital journey, whatever the scale of your project or organisation, Fivium Digital has capabilities to help you achieve your transformation goals. We offer a range of services including end-to-end application lifecycle management: from design and development to on-going support and eventual refreshment, as well as specialist domain expertise and product assessments. We can also work with you to integrate your services to give you a single, coherent view of all your applications and business operations. With Fivium Digital, you get exactly what you need whilst being assured of a consistent, quality delivery that improves stakeholder value.



Our team are experts in delivering digital transformation projects within the public sector

Fivium Digital are experts in delivering digital transformation projects within the public sector. We follow the Government Technology Code of Practice and are highly experienced in turning paper-based processes and legacy systems into streamlined, efficient services that benefit both citizens and organisations and meet the Government Service Standard. Using our proven and successful approach, our highly experienced in-house team moulds effortlessly around your requirements and structure, ensuring that you get the best possible results from your project. With Fivium Digital, you get a flexible and comprehensive service that enables you to deliver your business outcomes – digitally.

technical competencies.

- **GOV.UK Design System and Services**
We're highly experienced in utilising the GOV.UK Design System and services to build Service Standard-compliant applications quickly and efficiently.
- **Developing enterprise-grade services**
Our full stack development team uses tools and methodologies that ensure high quality code, with automated testing to ensure that the services we deliver are always secure, stable, robust and reliable.
- **Discovery - Alpha - Beta**
Wherever your project is in the delivery stream, we can help you move through the phases to deliver a successful service and have the skills to support you – from user research to UX design, to build and ongoing support.
- **Innovation and prototyping**
We're exponents of creative design and prototyping to test concepts, bringing about innovation. Our iterative approach means that we get key parts of the service in front of users early, so you can be confident that the service built is validated and meets their needs.
- **Live service lifecycle management and support**
We specialise in managing the end-to-end production lifecycle of our services, ensuring they are available, reliable and most importantly, that they deliver the desired business outcomes from inception to retirement.
- **Service assessment and roadmap strategy**
Our highly experienced service portfolio assessment team are veterans in software design, development and delivery. Utilising their experience, they produce technology roadmaps that enable government bodies to maximise the value of their investments whilst ensuring that their resources are working on highest value initiatives and where they are most needed.

capabilities.

- **Transforming business processes**

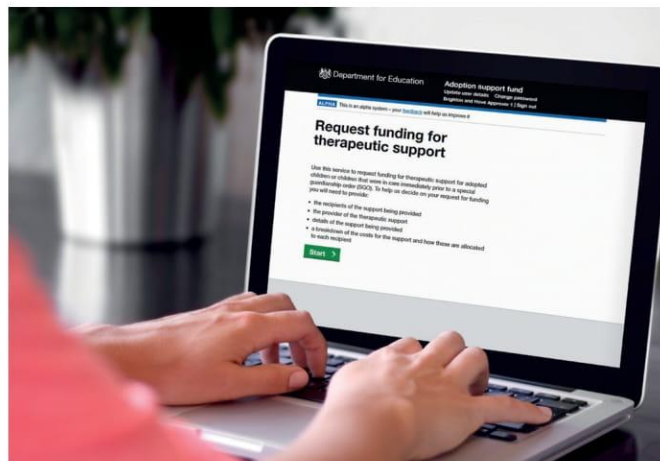
We don't simply build systems, we transform processes. Fivium Digital design and deliver services that streamline workflow and processes and ensure that complex requirements are met. We ensure that we look at every angle – giving you the tools to improve efficiency by automating key processes and providing the Management Information needed to continuously improve your services.

- **Maximising user value**

We help you really understand your users and prioritise the service features that will deliver the greatest value. Our highly experienced user researchers, business analysts and portfolio assessment teams surface the requirements and issues and ensure they are communicated so they can be successfully addressed in a way that adds value and improves efficiency.

- **Seamless integration**

We design services with integration in mind, giving users a single, cohesive view. Taking the research and analysis and putting the user needs at the centre, we look at the entry points and your digital landscape to ensure you provide a consistent, coherent service for your users.



Fivium Digital collaborated with the DfE to transform the Adoption Support Fund service, resulting in a 300% increase in user satisfaction.

- **Easy to use**

We help you ensure that your service offers the best possible and most straightforward user experience and is accessible to users of all digital levels and with assisted digital needs.

the fivium digital difference.



Quality assured

Our team are all full-time staff, so we retain the knowledge, experience and expertise and can ensure consistent high quality – reducing your risk and management burden.



Proficient, proven and experienced

We're 100% public sector focused, so we understand your drivers, culture and constraints. We work in the same way government digital teams do, enabling effective collaboration and delivering your service in line with the Government Service Standard.



People

We mould our team around the shape of your project - so you get the right resources, at the right time for the right duration.

Our core purpose is to make the work of the public sector easier and simpler whilst creating opportunities for our people.

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pricing and invoicing.

Pricing

Fivium Digital's Lot 3 services are delivered on a Time and Materials basis at the rates detailed in Table 1.

Table 1. Fivium Digital Day Rates

SFIA	Grade	Day Rate
Set Strategy or Inspire	Managing Consultant	£1,400
Initiate or Influence	Principal Consultant	£1,250
Ensure or Advise	Lead Consultant	£1,050
Enable	Senior Consultant	£950
Apply	Consultant	£850
Assist	Junior Consultant	£675
Follow	Developer	£450

Our day rates are based on a 7.5 hour working day between Monday to Friday (excluding national holidays). Travel, mileage and subsistence are included within our day rate inside of the M25 or will be payable at pre-agreed Travel and Subsistence rates outside the M25.

Invoices

Invoices will be issued at the end of each month for the person days delivered within the month.

Our payment terms are net 15 days.