

TT Cloud Support Packages

Bronze Support – Per User, Per Month

Includes up to 8 hours of support. Pricing ranges from

£10.00 to £45.00.

Silver Support – Per User, Per Month

Provides **unlimited remote support**. Pricing ranges from

£20.00 to £45.00.

Gold Support – Per User, Per Month

Provides **unlimited support** across all channels. Pricing ranges from

£20.00 to £65.00.

All packages can be fully customised to meet your specific requirements following an initial **free-of-charge scoping call**.

Onsite work is charged according to the **SFIA rate sheet**.

All prices are exclusive of VAT and will be charged at the prevailing rate.

Commercial in Confidence