



Transcribe with confidence: AI speed, expert accuracy

Get transcripts faster, smarter, and safer with Williams Lea's AI-powered transcription services

Accurately transcribing audio files consumes valuable administrative hours, even days. Security concerns arise with external processing, while desktop solutions grapple with licensing limitations, file duration constraints, and scalability issues. Williams Lea's ENGAGE Transcribe, an AI-powered solution that converts audio files into text rapidly, accurately, and at scale.



The all-purpose solution for converting audio to text



Marketing and thought leadership output

- Podcasts
- Client feedback interviews



Internal governance

- Board/committee meetings
- Client meetings



Discovery/trial prep /exhibits

- Videos
- Phone calls
- Meetings
- Witness interviews and depositions*



Recruiting and professional development

- Internal training (closed captioning and transcript)
- Performance reviews
- Interviews

* Unofficial transcript only, not a certified transcript

Advanced capabilities that enhance outcomes



Accuracy, speed, and scale

With pinpoint accuracy, 80% less time to process, and no limits on file size or uploaded minutes, ENGAGE Transcribe redefines the pace of your workflow.



Human-in-the-loop quality assurance

Behind our algorithms is proofreading expertise. Every transcription undergoes human intervention for quality assurance, guaranteeing the synergy of technology and expert touch.



Fortified security

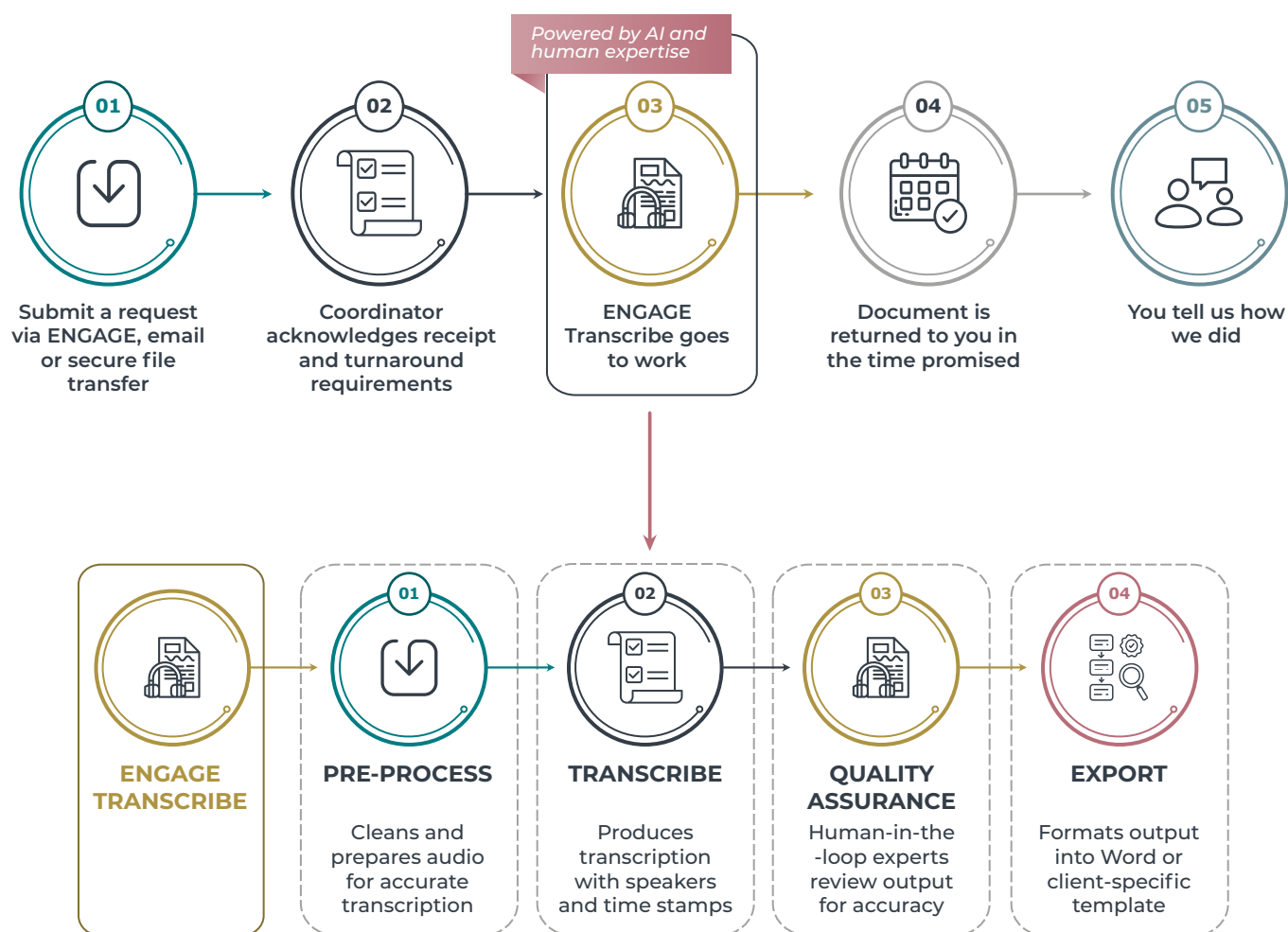
ENGAGE Transcribe leverages our extensive experience managing critical client data, safeguarding your valuable information at every step of the transcription process.



Continuous improvement through adaptive machine learning

ENGAGE Transcribe is continuously refined and enhanced to increase its accuracy. Williams Lea proactively trains and evaluates the model using diverse datasets, ensuring optimal performance.

How it works



TECHNOLOGY DRIVEN. GLOBALLY CONNECTED. EXPERT LED.

Williams Lea is the global provider of skilled business-critical support services to financial, legal and professional services firms, connecting people, processes and technology to streamline key business and administrative functions and helping companies adapt to a more virtual and digital workplace. Williams Lea serves clients in 20 countries across four continents and has nearly 7,000 employees worldwide.