



G-Cloud 15

Service Definition – TSO Regulatory Publishing Platform

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Service Definition – TSO

Regulatory Publishing Platform

About the service

TSO's Regulatory Publishing Platform has been developed specifically to meet the needs of regulators and providers of best practice standards and guidance. It includes intuitive tools and automated workflows to enable streamlined processes to unlock complex content and make it easier to update.

The platform enables content to be ingested from multiple sources and in multiple formats and transforms it into structured data. This enables more accurate editing and updating in a content management system and for that content to be seamlessly published in human and machine-readable formats, with improved usability.

Key components

TSO's Regulatory Publishing Platform is a cloud-based SaaS solution accessed through a web browser.

It enables:

- Self-service end-to-end publishing solution
- Drafting of new content and amendments to existing content
- Management of complex content
- Publishing in multiple formats and interaction with AI tools
- Improved online presentation and functionality
- Integration with RegTech solutions

Service features

- **Accurate content management** – master content is transformed and managed in open and accessible XML format which enables publishing into multiple formats whilst maintaining consistency and accuracy
- **Structured data** – content is ingested and automatically marked up as structured data
- **Enhanced collaboration** – smoother processes with seamless collaboration across authors, editors and designers
- **Editorial system** – user-friendly content management interface and web based WYSIWIG editor
- **User access control** – workflows can have a distinct set of users and steps, with role-based access permissions
- **Configurable** – using configurable templates to add your own styling
- **Multi-format outputs** – HTML, JSON or print ready PDF
- **Multi-channel dissemination** – consistently publish accurate content across a range of channels including web, mobile, social and offline to reach the widest audience
- **Accessibility** – digital outputs achieve WCAG 2.2AA
- **PDFs for print output** – create print ready PDFs directly from XML content to enable flexibility, accuracy and greater speed of production
- **Scalability and reliability** – handles large volumes of content effortlessly and ensures high availability and uptime for both content creators and website users

- **Content security and compliance** – industry standards and regulations safeguard your content and brand reputation
- **Multi-language and translations** – platform supports multi-language publishing
- **Enhanced usability** – built-in functionality enables enhanced presentation and search of published content, including time travel to see how content has changed over time
- **Income generation** – implement revenue streams such as subscription models, ecommerce and ad integration
- **Robust analytics and reporting** – gain valuable insight into user behaviour, content performance and engagement metrics to enable data-driven decision making

The platform is configurable to different requirements. TSO's experienced team works collaboratively with clients to ensure the platform implementation meets your needs.

Service benefits

- Content can be delivered in formats users require
- Structured data enables multiple outputs from a single source
- Enables more user-friendly and functional websites
- Improved search and presentation: track and manage legal obligations
- Faster updating of rules
- Improved accuracy and version control
- Enables interoperability with other regulations and standards
- Enables RegTech integration

Platform model

The TSO Regulatory Publishing Platform solution comprises modules based around three functional components:

1. Content creation, management and workflow
2. Delivery channels
3. Hosting and support

Each component has core modules with the opportunity to add advanced functionality and upgrades which enable the platform to be configured precisely to your requirements.

About TSO

TSO helps our clients make regulations and standards easier to use and understand. We manage authoritative information so that it is structured, accurate and up to date. From that information we create content and user-focused resources including websites, apps, books, tools and eLearning. This helps people and organizations change their behaviour to perform better, whether by complying with regulations, adopting best practice or improving safety.

TSO is part of Williams Lea, the leading global provider of tech-enabled business and marketing services helping clients manage and transform processes through resilient, scalable 24/7 operations. We combine deep expertise, agentic AI-imbedded workflows, and a global delivery model into a tech-enabled, seamless human expert-in-the-loop experience that helps clients achieve superior business outcomes.

www.tso.co.uk

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