

Lot 2 Operational Data Feedback (Observe) Service

G-Cloud 15 Cloud Software Pricing Document

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tlmNexus Operational Data Feedback (Observe) Cloud Software Service Pricing

1. Introduction

This document is the tlmNexus Operational Data Feedback Service Pricing in relation to the G-Cloud 15 Cloud Software service. This Pricing is associated with the tlmNexus Operational Data Feedback Cloud Software Service Definition document available through the G-Cloud 15 Framework.

2. Generic Pricing Principles

A tlmNexus service does not provide an End User licence.

The on-boarding price is listed for the service and is calculated based on a single asset type and the size of the user base. This will be followed by a monthly subscription for the service based on the size of the user base.

If a customer requires a specific configuration related to their unique business requirements or integration with other systems this can be ordered through the tlmNexus G-Cloud 15 Lot 3 Cloud Support service priced in accordance with our SFIA Rate Table (see Pricing Document).

It is implicit within the service that the customer has a 'permit to use' the Service for the duration of the order. Please note in the event a customer wishes to off-board from the service a notice period of 30 working days is required and the service subscription remains payable during this time. Any non-standard off-boarding will be priced according to the volume and format of the data requirements on a case-by-case basis using the SFIA day rate card.

3. Service Level Description

This is detailed in the Operational Data Feedback (Observe) Cloud Software Service Definition document.

4. Module Pricing Description

Operational Data Feedback Service pricing describes the price paid for onboarding and monthly service of the Operational Data Feedback Service for a single asset type which may comprise multiple assets of the same type.

5. User Base Description

User Base	Description
Small	1-49 users
Medium	50-199 users
Large	200 to 499 users
Extra Large	500 or more users

6. OPERATIONAL DATA FEEDBACK

MONTHLY SERVICE	OBSERVE
SERVICE	£15,000
USER BASE	
SMALL	-
MEDIUM	£5,000
LARGE	£10,000
EXTRA LARGE	£20,000

ONBOARDING	OBSERVE
ON-BOARDING FEE	£40,000
USER BASE	
SMALL	-
MEDIUM	£5,000
LARGE	£10,000
EXTRA LARGE	£20,000



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