

Observability Services

Our Observability Services help organisations gain complete visibility across their technology environments to improve operational insight, accelerate issue resolution and support robust performance and reliability. Experienced cloud specialists work with your teams to design and deploy a centralised observability foundation that brings together key telemetry data, visualisation and alerting, ensuring systems are easier to understand and operate with confidence.

Features

- Centralised aggregation of telemetry including metrics, logs and traces across accounts
- Customisable visual dashboards to see critical performance data at a glance
- Configurable alarm templates to detect and respond to issues proactively
- Design and planning workshop to define service level objectives and requirements
- Integration with your existing cloud environments and tooling
- Implementation of observability infrastructure by experienced specialists
- Support for telemetry from modern architectures including microservices, containers and serverless environments where appropriate
- Alerting and escalation pathways integrated with communications platforms (eg Slack or Teams)
- Structured handover with demonstrations and documentation
- A minimum support period to help your team adopt and operate the solution

Benefits

- Unified visibility across systems and environments for faster insight and decision-making
- Shorter time to detect and resolve operational issues
- Elimination of blind spots in your infrastructure telemetry
- Data-driven understanding of performance and behaviour
- A foundation that scales as your systems evolve and grow
- Reduced operational cost through streamlined observability workflows
- Improved operational confidence and predictability
- Enhanced collaboration between development, operations and support teams
- Increased internal capability through hands-on engagement and documentation
- Outcomes aligned to your organisation's performance and operational goals



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