Generative AI Testing & Assurance

Many organisations are implementing “internal” Generative AI initiatives, typically large language model (LLM) solutions allowing business specific knowledge and data to be intelligently queried. But how do you know the answers are correct and of value? What is the business risk of implementing such solutions?

Our Ten10 experts will support Generative AI related implementations, whether inhouse or not, combining automated AI-driven testing with expert human oversight to measure compliance and provide recommendations. Supporting the implementation of best practices, including PII, inappropriate response filters as well as drift guardrails through continuous defensive assurance.

Features

- UK-based SC and BPSS cleared experts in how to test, support and maintain Generative AI LLM based solutions
- Close working with SMEs to determine “model” answers
- Ten10’s unique “Echo” AI testing approach
- Exponentially increase the breadth and volume of tests
- Blended AI-driven testing with expert human oversight
- Continuous defensive assurance, through continuous monitoring and testing to enable drift detection
- Evaluate “Explainable AI” implementation
- Broken Access Control assurance, the most critical security risk in organisations

Benefits

- Greater confidence in your GenAI solutions prior to go live
- Reduce reputational and financial risks associated with GenAI
- Greater visibility of how your GenAI solution functions and behaves
- Market leading test service in this fast evolving technology space
- Operational integrity, identifying implementation drift where AI performance degrades over time, ensuring consistent user experience
- Transparency and explainability first approach, ensuring visibility of progress - Current and over time
- Support for ISO/IEC 42001

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