

Accessibility Testing

Ten10 provides a dedicated Accessibility Testing Service to ensure that digital products are inclusive and support the needs of all users, including those with disabilities. The service is designed to help organisations meet regulatory requirements, such as The Equality Act 2010 and the Public Sector Bodies Accessibility Regulations 2018, by identifying and removing barriers to access.

Ten10 conducts audits primarily against the Web Content Accessibility Guidelines (WCAG), version 2.2, covering compliance levels A, AA, and AAA. The service evaluates products based on the four POUR principles:

- **Perceivable:** Ensuring users can perceive all content (sight, hearing, etc.).
- **Operable:** Enabling interaction with interface components and navigation via various methods (e.g. keyboard-only).
- **Understandable:** Making sure all content and interactions are clear and consistent.
- **Robust:** Ensuring content can be interpreted reliably by diverse software, including assistive technologies

The service is led by Certified Practitioners in Accessibility Core Competencies (CPACC). The team utilises a comprehensive suite of assistive technologies and evaluation tools, including:

- **Screen Readers:** JAWS, NVDA, VoiceOver (iOS), and TalkBack (Android).
- **Evaluation Tools:** WAVE, aXe, SortSite, Lighthouse, and ARIA Validator.
- **Visual Aids:** Colour Contrast Analyser, ZoomText, and Web Accessibility Toolbar (WAT)



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Features

- Conducting Audits ensuring across websites/portals / apps to ensure they are WCAG 2.2 Compliant
- Combined approach using a selection of Automated and manual tools using certified practitioners (CPACC) and experienced testers
- Comprehensive audits reports produced for clients highlighted areas of non compliance, best practice and recommended remediations
- Guidance and advice on making your website compliant
- Creation of a predefined WCAG checklist of repeatable and reusable tests across multiple device and browser combinations
- Audits to support compliance with Government Digital Standards (GDS)

Benefits

- Independent validation and the ability to display a WCAG conformance badge.
- Broadened market reach by ensuring products are accessible to the UK population with a disability.
- Improve the overall user experience, ensuring products can be navigated and understood by all users, which fosters customer trust and loyalty
- Risk mitigation against financial damage from lawsuits and reputational harm.
- Device cost removal, as clients can leverage Ten10's extensive Digital Device Lab instead of purchasing their own hardware
- An unbiased viewpoint that gives stakeholders confidence that the application is truly accessible
- Identifying vulnerabilities during design and early development is significantly cheaper than fixing accessibility issues after a product has gone live
- Upon successful completion of an audit, organisations are enabled to display a conformance badge, serving as a "quality seal" for their commitment to inclusivity
- Ten10 utilises AI-based tools that can automatically create Alt-Text for images, speeding up the path to compliance
- Ten10 delivers comprehensive technical reports for developers and non-technical summaries for external stakeholders



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