SOPHOS

Get started

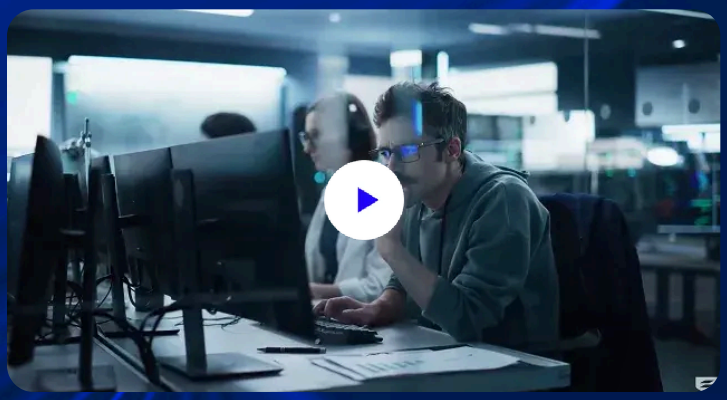
Managed Detection and Response

# Managed Detection and Response (MDR) services

MDR that meets you where you are in your security journey.

Speak with an expert

Download solution brochure



## 88%

Ransomware attacks occurring outside normal business hours — Sophos provides 24/7 monitoring and response

**Sophos Active Adversary Report, April 2025**

## 4.76M

Number of cybersecurity experts needed to fill the workforce gap — Sophos protects you with hundreds of experts

**2024 ISC2 Cybersecurity Workforce Study**

## 97.5%

MDR users claim 97.5% less on cyber insurance than those that rely on endpoint protection alone

**Sophos Quantifying ROI Report, February 2025**


WHY YOU NEED MDR

# Fortify your defenses to protect your business from evolving threats

Modern cybersecurity threats demand a solution that delivers powerful detection and response capabilities to achieve your security and business objectives.

Learn more with our MDR Buyer's Guide

## Evolving threat landscape

Modern threats are increasingly sophisticated and designed to evade security tools.

## Lack of resources

Security personnel are difficult and expensive to find, hire, train, and retain.

### Security tool sprawl

Disparate tools cause complexity and produce too much noise and siloed data.

SOPHOS MDR OVERVIEW

## What Sophos MDR delivers

No matter where you are in your security journey, our MDR services keep you one step ahead of adversaries. We combine easy-to-use, AI-driven technology with world-class security experts who monitor, prevent, detect, and respond to threats 24/7.

Instant AI-accelerated security operations center (SOC).

Our team of global cybersecurity experts monitors your environment for threats 24/7.

Industry-leading threat researchers constantly discover new threat groups and attack techniques.

Proactive threat hunting uncovers adversary activities and eliminates elusive threats.

Full-scale incident response to fully eliminate adversaries. No caps or extra fees.

Constant updates to threat detection rules and technology integrations ensure you stay protected.

Defer high log storage costs with options for data retention.

Choose from a range of service tiers and threat response modes to meet your needs.

Rapid access to cross-discipline cybersecurity expertise.

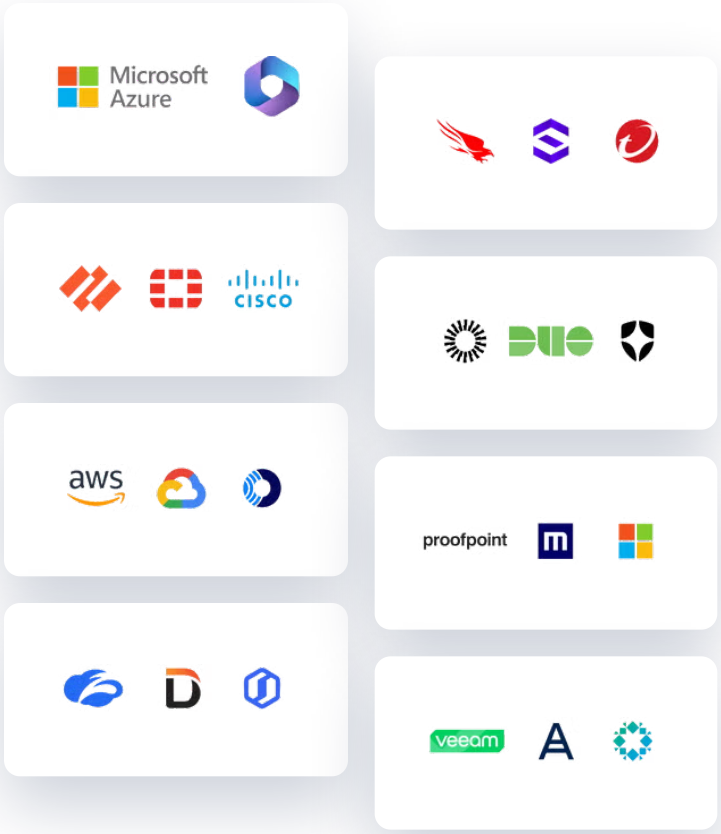
ENABLE BROADER VISIBLITY

## AI-native cybersecurity platform

Real-world expertise delivered using a world-class platform. Sophos MDR combines security data from multiple technology sources in your environment and brings that together into one centralized AI-native platform, analyzing and prioritizing potential threat signals.

Keep the cybersecurity software you already have and get more ROI from your technology investments now and in the future.

This is a representative sample of our 350+ technology integrations.




Sophos MDR is now a Microsoft-verified Small and Medium Business (SMB) Solution through the Microsoft Intelligent Security Association (MISA), validating deep integration with Microsoft Defender for Endpoint and Defender for Business to deliver stronger, faster protection across Microsoft environments.


AT YOUR SERVICE

# Who delivers Sophos MDR

Sophos supports your organization with vast cross-discipline security expertise at every part of your cybersecurity journey

## Experts at every turn

### Security Analysts

24/7 threat monitoring, investigation, and incident response delivered by highly skilled, experienced analysts.

### Threat Researchers

Proactive research of threat actors and adversary activity.

### Threat Hunters

Lead-based and hypothesis-driven hunting of threat actor activity.

### Incident Responders

Threat mitigation, containment, and remediation of complex cyber incidents, to fully eliminate adversaries and understand root cause.

### Detection Engineers

Continuously develop and deploy new detections informed by threat research, incident response, threat hunting, and security testing activities.

### Security Automation Engineers

Optimize and scale operations to reduce noise and accelerate response.

MDR SERVICES

# Sophos MDR portfolio

Our MDR services reduce your risk, simplify your security approach, maximize your technology investments, and fortify your defenses against adversaries. Sophos MDR offers powerful capabilities, including:

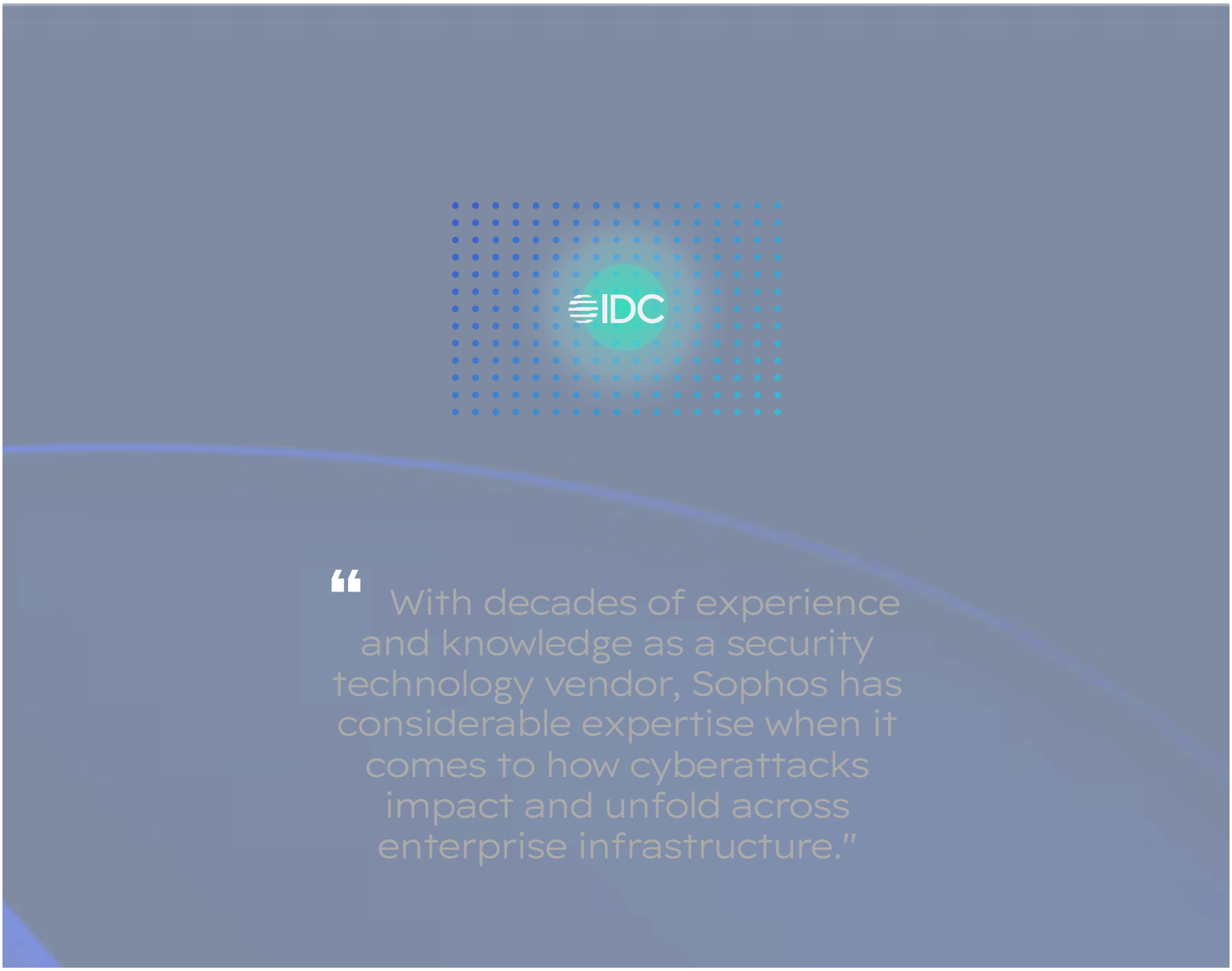
- ✔ 24/7 threat monitoring
- ✔ Expert-led threat hunting
- ✔ Threat containment
- ✔ Flexible response modes

- ✓ Compatibility with non-Sophos tools

- ✓ Unlimited full-scale incident response
- ✓ Root cause analysis
- ✓ Dedicated incident response lead
- ✓ Breach protection warranty

- ✓ Tailored threat hunting
- ✓ Customized workflows and alerting
- ✓ Rapid contact with SOC analysts

**Download solution brief** **Speak with an expert**



Richard Thurston

Research Manager, European Security Services, IDC

**IDC MarketScape: European Managed Detection and Response 2024 Vendor Assessment**


## Sophos is the highest-rated and most-reviewed MDR service

In Gartner's 2024 Voice of the Customer Report for Managed Detection and Response Services published November 2024, Sophos once again had the highest number of reviews among all vendors in the report. Sophos scored a 4.9/5.0 rating based on 342 customer reviews.

**Read the report**

## Speak with an expert

# Get started now

Speak with an expert to see how Sophos can drive business value and superior outcomes for your organization.

**Industry-leading MDR**
Learn about our 24/7 monitoring, threat hunting, and response capabilities

**Flexible service tiers**
Our experts can recommend the right MDR service to meet your needs

First name *

Last name *

Business email *

Company *

Number of employees *

- Select -

Job role *

- Select -

Phone number *

Country *

Please select a country

Please send me updates about Sophos products, services, free giveaways, invites to special events and other cool stuff. (Unsubscribe at any time using the link located at the bottom of Sophos emails.)

Submit

By submitting this form you agree to the Website Terms of Use, consent to be contacted by Sophos and its partners, and acknowledge the Privacy Notice.

# See why customers choose Sophos

IDC

A leader in the 2024 MarketScape for Worldwide Managed Detection and Response (MDR) Services

Gartner peerinsights.

A Gartner Peer Insights Customers' Choice for Managed Detection and Response

The #1-rated MDR solution in the Fall 2025 G2 Overall Grid® Reports

FROST & SULLIVAN

A Leader in the 2025 Frost Radar™ for Managed Detection and Response

Why Sophos

**Sophos vs. the competition**

# Customer Success

Already a customer? Find additional information to inspire, grow your knowledge, troubleshoot, and get help.

Support for Sophos MDR

Documentation for Sophos MDR

Sophos MDR Welcome Guide

Sophos MDR Techvids

# Frequently asked questions

Why should I deploy MDR - Managed Detection and Response?

Sophos MDR services provide 24/7 monitoring by cybersecurity experts who detect and respond to threats, alert you to suspicious activity, and fully remediate security incidents on your behalf. Using advanced AI threat protection, proactive threat hunting, and in-depth investigations, MDR services ensure fast, comprehensive threat elimination. Sophos MDR services work with your existing tech stack, offering scalable and customizable security as a service. Extend your in-house team or free up your staff to work on business enablement.

What are the benefits of deploying a Sophos MDR service?

Who should deploy a Sophos Managed Detection and Response (MDR) service?

What are some common use cases for Sophos MDR services?

What are the key features of Sophos MDR services?

As of September 2024, based on 342 reviews.

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Gartner®, Peer Insights™ Voice of the Customer for Managed Detection and Response' Peer Contributors, 28 November 2024

## DOWNLOADS

Sophos Managed Detection and Response solution brochure

Sophos Managed Detection and Response solution brief

Sophos MDR buyer's guide

Sophos Network Detection and Response service brief

Sophos 2024 Threat Report

Incident Response Guide

Incident Response Retainer solution brochure

Taegis MDR solution brief

Taegis MDR solution brochure

Taegis MDR Plus solution brochure

Stopping Active Adversaries whitepaper

## VIDEOS

Sophos Managed Detection and Response (MDR) Overview

Explained: MITRE Engenuity ATT&CK Evaluations for Managed Services

Feature focus: MDR Service Insights

Case study: Thrive Pet Healthcare Protects 10,000 Devices Across 400 Sites

Case study: United Musculoskeletal Partners Relies on Sophos for Risk Management

Case study: Canadian Rogers Arena Unifies Security with MDR

## SOPHOS NEWS

Sophos achieves its best-ever results in the MITRE ATT&CK Enterprise 2025 Evaluation 10 Dec 2025

Introducing Sophos Intelix for Microsoft Security Copilot

Introducing Sophos Intelix for Microsoft 365 Copilot

Advancing Cybersecurity for Microsoft Environments