Introducing boxxe Labs Assure for Cisco Meraki / Cisco Networking Cloud

Assure (powered by boxxe Labs) is a managed cloud-networking backup and rapid restore service for Cisco Meraki / Cisco Networking Cloud. It continuously captures operational changes and enables fast recovery of deleted devices, networks, and configuration templates, minimising disruption, financial risk, and reputational impact. UK-based experts, 24/7 NOC, and a managed service with a 30-minute SLA provide always-on assurance. Restore critical network configuration in minutes, not days.

What the Service Provides

- Automated configuration backup across Cisco Meraki / Cisco Networking Cloud estates.
- Rapid restore of devices, networks, and templates – reducing multi-day rebuilds into minutes.
- Real-time change capture to ensure restores reflect your latest approved state.
- 24/7 NOC access to UK-based specialists for guidance and incident response.
- Regular DR testing & exercising with your IT team to validate end-to-end resilience.

ILLUSTRATIVE SERVICE COMPONENTS & DELIVERABLES

Feature	What you get	Customer Benefits
Continuous backup & change capture	Automated, ongoing snapshots of Meraki configurations	Keeps recovery points current; reduces configuration drift risk
Rapid restore tooling & runbooks	Tested restore processes for devices, networks, templates	Minimises downtime; restores in minutes rather than days
DR testing & exercises	Scheduled validations with boxxe experts	Proves resilience before you need it; clarifies roles/responsibilities
24/7 NOC & 30-minute SLA	Always-on access to UK specialists	Swift incident triage and guided recovery when every minute matters

Who the Service Is For

- Organisations operating Cisco Meraki / Cisco Networking Cloud who need assured backup and fast restoration of network configurations.
- IT teams seeking proven disaster-recovery (DR) processes and expert support for network incidents.
- Teams where manual network rebuilds are too slow or risky, and downtime materially impacts the organisation.

Why boxxe

The Assure service provides certainty, speed, peace of mind. Assure delivers a dedicated assurance layer for cloud-networking – closing the backup gap and accelerating recovery when you are impacted by accidental deletion or misconfiguration.

Recovery is fast and at scale. Manual rebuilds that typically take up to 90 minutes per site are restored swiftly in seconds, reducing impact to your organisation. To ensure successful recovery, we provide regular DR testing to establish a clear restoration process with your IT team.

Customer Problems Solved

- No backup of Cisco Meraki / Networking Cloud. Assure provides the missing assurance layer for configurations to ensure they are securely backed up and ready for restore.
- Excessive downtime during incidents – Assure reduces potentially days of disruption to minutes of interruption.
- Avoid unproven DR processes with regular exercises to produce a clear, repeatable restoration runbook.

Customer Benefits & Outcomes

- Business continuity: Services stay online with rapid configuration restore; reputational and financial impacts are reduced.
- Operational confidence: Real-time capture and routine DR testing mean you're ready when it counts.
- Expert guidance: 24/7 access to UK specialists ensures swift, informed incident response.

Approach & Methodology

1. **Establish assurance scope:** Define covered networks, devices, and templates within Cisco Meraki / Networking Cloud.
2. **Enable continuous change capture:** Activate automated backups to maintain current recovery points.
3. **Author and test restore runbooks:** Create and validate workflows for rapid restore of deleted devices, networks, and templates.
4. **Exercise DR regularly:** Conduct scheduled DR tests with boxxe experts to prove resilience and refine roles and steps.
5. **Operate with 24/7 NOC & SLA:** Provide always-on access to UK-based specialists with a managed service and 30-minute SLA.

Pricing Model

Assure is delivered as a managed service. Pricing is determined by your network estate size.

Please see Service Pricing document.

Why Customers Choose This Service

When every minute of network downtime affects your organisation, Assure replaces uncertainty with resilience. Its automated backups, real-time change capture, and rapid restore turn long rebuilds into short, controlled recoveries, so impact is minimised and stakeholders remain confident.

Assure closes the cloud backup gap for Cisco Meraki / Networking Cloud with a dedicated assurance layer, validated through regular DR exercises. Your restoration process is rehearsed, clear, and ready to run when the unexpected happens.

Finally, customers value the expertise of our UK-based, 24/7 NOC and the reassurance of a managed service with a 30-minute SLA. This combination delivers certainty, speed, and peace of mind.