

LACEWORK FORTICNAPP TERMS OF SERVICE

BY ACCEPTING THIS AGREEMENT OR ACCESSING OR USING THE SERVICE, YOU ARE ACCEPTING THE TERMS AND CONDITIONS OF THIS AGREEMENT, UNLESS A SEPARATE WRITTEN AGREEMENT IS IN EFFECT THAT SPECIFICALLY GOVERNS THE SUBJECT MATTER HEREOF. IF YOU DO NOT AGREE TO THIS AGREEMENT, YOU MAY NOT USE THE SERVICE. YOU REPRESENT AND WARRANT THAT YOU HAVE THE AUTHORITY TO ENTER INTO THIS AGREEMENT; IF YOU ARE USING THE SERVICE AS AN EMPLOYEE OR AGENT OF AN ORGANIZATION OR ENTITY, THEN YOU REPRESENT AND WARRANT THAT YOU HAVE THE AUTHORITY TO SIGN FOR AND BIND SUCH ORGANIZATION OR ENTITY IN ORDER TO ACCEPT THE TERMS OF THIS AGREEMENT. IF YOU ARE USING THE SERVICE AS A PROOF OF CONCEPT OR FOR EVALUATION PURPOSES, THE SERVICE IS PROVIDED “AS IS” WITHOUT WARRANTY OF ANY KIND AND IN ACCORDANCE WITH THE TERMS OF SECTION 8 (“EVALUATIONS”) BELOW.

The Lacework FortiCNAPP Terms of Service (“Agreement”) is entered into by and between Fortinet, Inc. on behalf of itself and its affiliates (“**Fortinet**”) and the entity receiving the Service (“**Customer**”). This Agreement includes and incorporates any addenda or exhibits referenced in this Agreement, any Orders (as applicable), and (as applicable) any DPA or other agreement related to the Service and executed by the parties. Fortinet and Customer may be referred to in this Agreement individually as a “party” and collectively as the “parties.”

Introduction to Fortinet: Fortinet delivers a security and compliance platform for the cloud, offered as-a-service. By accessing meta-data associated with a customer’s existing, third-party networking and cloud environments, Fortinet uses that meta-data to generate alerts of data anomalies and potential vulnerabilities. Fortinet does not access or collect the underlying data stored in these customer environments (i.e., our customers’ customer data). Businesses use Fortinet’s service to help protect their environments from security threats.

1. Definitions.

“**Affiliate**” means an entity that, directly or indirectly, owns or controls, is owned or controlled by, or is under common ownership or control with, a party. As used herein, “control” means the power to direct the management or affairs of an entity and “ownership” means the beneficial ownership of more than fifty percent (50%) of the voting securities or interests of an entity.

“**Channel Partner**” means an authorized reseller, distributor, or online marketplace.

“**Cloud Provider Account**” means Customer’s user account with a supported, third party public-cloud provider such as Amazon Web Services, Microsoft Azure, or Google Cloud Platform.

“**Documentation**” means Fortinet’s technical documentation and usage guides for the Service as made available at <https://docs.fortinet.com> or <https://docs.lacework.com> or through the Service.

“**DPA**” means a data processing addendum executed by the parties, if applicable. Fortinet’s form of DPA is made available at <https://lacework.com/legal/dpa/> or <https://trust.fortinet.com/>.

“**Effective Date**” means the earlier of the Customer’s first order or the Customer’s access to the Service platform.

“**Meta-Data**” means, collectively, any applicable process, configuration, log, and account activity meta-data associated with any Cloud Provider Account or any local machine, network, application, or container, that is collected and transmitted to Fortinet as part of the Service. As between Customer and Fortinet, Customer owns all right, title, and interest in and to the Meta-Data.

“**Order**” means a quote, or other written or online ordering document, issued by Fortinet or a Channel Partner, which has been agreed to by Customer by means of signature, issuance of a purchase order, or, if applicable, online acceptance. Customer’s use of any Service procured through a Channel Partner will be subject to the terms of this Agreement.

“**Service**” means Fortinet’s Lacework FortiCNAPP software-as-a-service offering(s), together with all associated Software and Documentation. The Service is provided and licensed based on entitlements and limitations identified in the Usage Policy and the applicable Order, which may include, but are not limited to: (i) the Subscription Term; (ii) identified number of Cloud Provider Accounts; (iii) identified workload, unit, vCPU, or resource limitations; and (iv) an identified number of users, all as applicable to the specific Service licensed.

“**Software**” means any Fortinet software provided to Customer as part of the Service and installed on Customer’s local hardware or in Customer’s cloud environment to collect and transmit Meta-Data to Fortinet. Software includes any “Fortinet Agent” referenced in an Order or the Documentation.

“**Subscription Term**” means the specified period of time during which Customer is entitled to access and use the Service as identified in the applicable Order.

“**Usage Policy**” means Fortinet’s Usage Policy made available at <https://lacework.com/legal/usage-policy/> or <https://www.fortinet.com/corporate/about-us/legal> and incorporated herein by reference. The Usage Policy identifies the entitlements and product-specific terms associated with the applicable Service as of the Order effective date.

“**Users**” means the persons allowed access to the Service by or on behalf of Customer, including its, and its Affiliates’, employees, independent contractors and consultants.

2. Service Access and Use. Subject to the terms of this Agreement, Customer and its Users may access and use the Service during the Subscription Term in accordance with the applicable Order and Documentation. Customer may permit its Affiliates (and any third party authorized by Customer to manage the Service on Customer's behalf) to act as Users provided that any such use is solely for the benefit of Customer. Customer is responsible for each User's compliance with this Agreement, for each User's actions while using the Service, and for maintaining the security of each User's username and password. To the extent use of the Service requires Customer to install any Software on Customer's local hardware or cloud environment, Fortinet grants Customer and its Users a non-exclusive, non-transferable, and non-sublicensable right and license to use the object code form of such Software during the Subscription Term and in accordance with the applicable Order and Documentation.

3. Restrictions. Customer will not (and will not permit any third party to): (a) sell, rent, assign, sublicense, or distribute the Service, or provide the Service as a commercial hosted service, to any third party; (b) provide access to, or otherwise make available, the Service to any third party (except as expressly set forth in Section 2); (c) modify, copy, translate, or create derivative works of, the Service; (d) reverse engineer, decompile, disassemble, or otherwise seek to obtain or derive the source code or non-public APIs or algorithms of the Service, except to the extent expressly permitted by applicable law (and then only upon advance written notice to Fortinet); (e) use the Service to store or transmit malicious or disruptive code; (f) attempt to interfere with or disrupt the integrity or performance of the Service, or to gain unauthorized access to the Service; (g) remove or obscure any copyright labels or proprietary notices contained in the Service; (h) use the Service in violation of applicable law; or (i) use the Service to benchmark the Service, to perform competitive analyses, to copy features or functions of the Service, or to build similar or competitive products or services.

4. Title and Licenses.

4.1 Title by Fortinet. Fortinet and its licensors retain all right, title, and interest in all intellectual property rights, including patent, trademark, trade secret, trade name and copyright, whether registered or not registered, in and to the Service, Software, and the underlying technology thereof, the Documentation, and any derivative works, modifications, or improvements of any of the foregoing. Fortinet also owns all aggregated and anonymized statistical and performance information related to the provision and operation of the Service, and Customer understands that such information is inherent to, and necessary for, Fortinet's provision of the Service. Fortinet reserves all rights in the Service not expressly granted herein, and no other license or implied rights of any kind are granted or conveyed. This Agreement does not permit Customer to use any Fortinet trademarks.

4.2 License to Meta-Data. Subject to the terms of this Agreement, Customer hereby grants to Fortinet and its Affiliates a non-exclusive, worldwide, non-transferable, and royalty-free license, during the Subscription Term, to use the

Meta-Data solely for the purpose of providing the Service and Support to Customer.

4.3 Feedback. Fortinet may freely use and incorporate into Fortinet's products and services any suggestions, corrections, enhancement requests, or other feedback provided to Fortinet by Customer or Users of the Service ("**Feedback**"), provided that Fortinet's use of such Feedback is anonymized and does not identify Customer or any User in any manner.

5. Fees.

5.1 Fees and Payment. If Customer is purchasing the Service via the Channel Partner, then all pricing and payment terms will be determined by and between Customer and such Channel Partner. If Customer is purchasing the Service directly from Fortinet, Customer shall pay to Fortinet (or the Fortinet Affiliate identified in the applicable Order) the fees set forth in each applicable Order (the "**Fees**"). All Fees payable to Fortinet under this Agreement shall be paid in United States Dollars (or the currency identified in the applicable Order). Payment terms shall be specified in the applicable Order, or if none are specified, payment terms shall be Net 30. Nothing in this Agreement prohibits Customer from making good faith disputes of amounts incorrectly invoiced by Fortinet.

5.2 Taxes. All Fees are exclusive of taxes, duties, levies, tariffs, and other governmental charges including, without limitation, VAT, GST, or similar withholding taxes or obligations (collectively, "**Taxes**"). Customer shall be responsible for paying all Taxes associated with the Service (without any offset or deduction to the fees paid to Fortinet) other than taxes based on Fortinet's net income, and Customer may not reduce the fees payable to Fortinet as a result of Taxes.

5.3 Overage. Fortinet reserves the right to monitor Customer's use of the Service. Any use of the Service by Customer in excess of the licenses granted in the applicable Order ("**Overage**") is subject to billing in arrears by Fortinet or a Channel Partner in accordance with Fortinet's Usage Policy. Subject to Section 14.1 below, Fortinet may update the Usage Policy from time to time.

5.4 Channel Partner Orders. For any Orders placed through a Channel Partner, Customer acknowledges and agrees that: (i) Fortinet may share information with such Channel Partner related to Customer's use and consumption of the Service for account management and billing purposes; and (ii) Channel Partner is not authorized to make any changes to this Agreement or to make any commitments of any kind on behalf of Fortinet.

6. Lacework FortiCNAPP Support.

6.1 Support. During the Subscription Term, Fortinet will provide Customer the support and service levels for the Service as specified in the Order ("**Support**"), in accordance with Fortinet's Customer Support Service Level Agreement available at <https://lacework.com/legal/customer-sla/> or <https://www.fortinet.com/corporate/about-us/legal> and incorporated herein by reference ("**Customer SLA**"). Subject to Section 14.1 below, Fortinet may update the Customer SLA from time to time. Customer acknowledges and agrees that

Fortinet may rely on the actions and instructions of any User in the provision of Support to Customer.

7. Security and Privacy Standard. Fortinet will use commercially reasonable technical and organizational measures designed to prevent unauthorized access, use, or disclosure of Meta-Data in accordance with the Fortinet Security and Privacy Standard made available at <https://lacework.com/legal/security-standard/> or <https://trust.fortinet.com/> and incorporated herein by reference (“**Security and Privacy Standard**”). Subject to Section 14.1 below, Fortinet may update the Security and Privacy Standard from time to time.

8. Evaluations. At Customer’s request, Fortinet may make available to Customer evaluation use of the Service, including services, software, or features that may not yet be generally available, including pre-release or beta versions of the foregoing which may not operate correctly (collectively, “**Evaluations**”). Evaluations may include partial features or functionality of the Service. Customer may access and use Evaluations solely for the purpose of evaluating and testing the Service and related features. Fortinet may terminate Customer’s access to and use of any Evaluation at any time. Evaluations are provided “as is” without Support, indemnification, or warranty of any kind, whether express, implied, statutory, or otherwise. Notwithstanding Section 12 (Limitation of Liability) or any other provision of this Agreement, Fortinet’s maximum aggregate liability under any Evaluation shall be capped at one thousand dollars US (\$1,000 US).

9. Warranties and Disclaimers.

9.1 Fortinet Warranty. Fortinet warrants that the Service will perform, in all material respects, in accordance with the Documentation during the Subscription Term. In the event of a breach of this warranty, Fortinet will use commercially reasonable efforts to correct the reported non-conformity, at no additional charge to Customer, or if Fortinet determines such remedy to be impracticable, either party may terminate the applicable Order and Customer may request a prorated credit of Fees pre-paid to Fortinet for Customer’s use of the Service for the remainder of the Subscription Term. The foregoing remedy shall be Customer’s sole and exclusive remedy for any breach of warranty under this Section 9.1.

9.2 Exclusions. The warranty in Section 9.1 does not apply to any unavailability or non-conforming functionality of the Service arising or resulting from: (i) factors outside of Fortinet’s reasonable control, including any force majeure event, Customer’s Internet access, or other problems beyond the scope of the Service; (ii) Customer’s failure to promptly notify Fortinet of the alleged non-conformity to the extent Fortinet is materially prejudiced from resolving the same due to Customer’s failure to promptly notify; (iii) misuse, unauthorized modification, or Customer or third party equipment, software, services, or technology not within Fortinet’s direct control; (iv) any unavailability, suspension or termination of any Cloud Provider Account, or any other cloud service provider performance issues; or (v) Fortinet’s suspension or termination of Customer’s right to use the Service in accordance with this Agreement.

9.3 Warranty Disclaimer. EXCEPT AS EXPRESSLY SET FORTH IN THIS AGREEMENT, THE SERVICE IS PROVIDED “AS IS,” AND FORTINET DISCLAIMS ALL OTHER WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING ANY WARRANTIES OF MERCHANTABILITY, TITLE, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. FORTINET DOES NOT WARRANT AGAINST LOSS OR INACCURACY OF DATA OR THAT THE OPERATION OF THE SERVICE WILL BE UNINTERRUPTED OR ERROR FREE. FORTINET SHALL NOT BE LIABLE FOR PROBLEMS INHERENT IN USE OF THE INTERNET OR FOR ISSUES RELATED TO CUSTOMER’S NETWORK OR CLOUD PROVIDER ACCOUNTS. THE SERVICE IS ONE TOOL IN CUSTOMER’S CLOUD SECURITY STRATEGY AND DOES NOT REPRESENT A SHIFT IN RESPONSIBILITY FOR CUSTOMER’S BUSINESS. CUSTOMER REMAINS RESPONSIBLE FOR ENSURING THAT IT HAS APPROPRIATE DATA SECURITY MEASURES IN PLACE. FOR FURTHER CLARITY, NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS AGREEMENT OR OTHERWISE, IN NO EVENT DOES FORTINET PROVIDE ANY GUARANTEE OR ASSURANCE REGARDING COMPREHENSIVE SECURITY OR ENSURING FULL SECURITY OF THE PRODUCTS, SERVICES, OR CUSTOMER’S ASSETS OR NETWORKS.

9.4 Customer Warranty. Customer warrants that it has all rights, authorizations, and consents necessary under applicable law to permit the collection and transmission of Meta-Data as contemplated by this Agreement.

10. Confidentiality.

10.1 Definition. “**Confidential Information**” means non-public information that is identified as confidential at the time of disclosure by the disclosing party (the “**Disclosing Party**”) or that should reasonably be understood by the receiving party (the “**Receiving Party**”) to be confidential due to the nature of the information or the circumstances surrounding its disclosure. Fortinet’s Confidential Information includes all non-public information relating to the Service, including Fees identified in any Order, performance or benchmark results, and any usage statistics. Customer’s Confidential Information includes Meta-Data. Confidential Information does not include information that: (i) is made generally available to the public without breach of this Agreement or of any existing confidentiality obligations governing such information; (ii) is developed by the Receiving Party independently from and without reference to the Confidential Information; (iii) is disclosed to the Receiving Party by a third party without restriction; or (iv) was in the Receiving Party’s lawful possession prior to disclosure and was not obtained by the Receiving Party either directly or indirectly from the Disclosing Party.

10.2 Obligations. Each Receiving Party shall protect the Confidential Information of the Disclosing Party using the same degree of care that it uses to protect the confidentiality of its own confidential information (but not less than reasonable

care). The Receiving Party shall: (i) not use or disclose any Confidential Information of the Disclosing Party for any purpose except as necessary in performance of its obligations under this Agreement or as otherwise authorized by the Disclosing Party in writing; and (ii) limit access to Confidential Information of the Disclosing Party to those of its and its Affiliates' employees and contractors who have a need to know such Confidential Information for purposes consistent with this Agreement and who have signed confidentiality agreements with the Receiving Party containing protections not materially less protective of the Confidential Information than those herein. The Receiving Party's obligations under this Section 10 shall survive termination and continue for three (3) years from the date of termination of this Agreement. All Confidential Information shall remain the property of the Disclosing Party. Upon termination, the Receiving Party shall cease any use of the Disclosing Party's Confidential Information. Upon request by written notice from Disclosing Party to the Receiving Party, the Receiving Party shall either destroy or return all the Disclosing Party's Confidential Information (whether written, electronically stored, or otherwise), and neither the Receiving Party nor any of its representatives shall retain any copies or extracts thereof except as may be required by applicable legal or regulatory requirements, or as necessary and required for compliance with the Receiving Party's express internal record retention policy, provided that any Confidential Information so retained will remain subject to the confidentiality obligations and use restrictions contained in this Agreement until destroyed. If Receiving Party is required by law or court order to disclose Confidential Information, then Receiving Party shall, to the extent legally permitted, provide Disclosing Party with advance written notice and cooperate in any effort to obtain confidential treatment of the Confidential Information. The Receiving Party acknowledges that disclosure of Confidential Information may cause substantial harm for which damages alone may not be a sufficient remedy, and therefore that upon any such disclosure by the Receiving Party, the Disclosing Party will be entitled to seek appropriate equitable relief in addition to whatever other remedies it might have at law.

11. Indemnification.

11.1 By Customer. Customer will defend, indemnify, and hold Fortinet and its Affiliates harmless from and against any claims, damages, losses, liabilities, costs, and expenses (including reasonable attorneys' fees) arising out of or relating to any claim brought by a third party alleging that the Meta-Data infringes a copyright, trademark, or U.S. patent, or misappropriates a trade secret of a third party.

11.2 By Fortinet. In the event of a claim by any third party that the Service or that Customer's use thereof, infringes or violates a third party's U.S. patent, trademark, copyright, or trade secret rights ("IP"), Fortinet shall indemnify Customer and its affiliates and Customer's officers, directors, employees, agents and personnel from and against any and all losses, claims, liabilities, costs and expenses (including taxes, penalties, interest, reasonable expenses of investigation and attorney's fees and disbursements) as incurred arising out of a judgment or settlement of any such third party claim for IP infringement. In addition, if Customer is prohibited from

continued use of the Service by reason of an actual or anticipated claim of infringement, Fortinet shall at its option, (i) procure for Customer the right to continue to use the Service or any infringing element thereof pursuant to this Agreement, at no cost or expense to Customer; or (ii) replace or modify the Service or any infringing element thereof to make it non-infringing but performs the same functions in an equivalent manner, at no cost or expense to Customer. Fortinet shall have no responsibility under this Section: to the extent that any claim results from (a) combination or use of the Service with equipment, products, or processes not furnished by Fortinet; (b) modifications to the Service made by a party other than by Fortinet; (c) failure by Customer to use updated or modified Service provided by Fortinet to avoid a claim of infringement or misappropriation; (d) compliance by Fortinet with designs, plans or specifications furnished by or on behalf of Customer; (e) Customer's failure to promptly modify the Service (e.g. install releases or updates provided by Fortinet, to the extent the claim could have been avoided or mitigated had Customer followed Fortinet's request); (f) any components not included as part of the Fortinet Service; or (g) use of the Service in a manner other than which it was designed or in a manner other than as specified by Fortinet.. This Section 11.2 states Fortinet's entire liability, and Customer's sole and exclusive remedy, for infringement claims and actions.

11.3 Procedure. The obligations under this Section 11 are subject to the party seeking indemnity or reimbursement hereunder (the "**Indemnified Party**") notifying the other party (the "**Indemnifying Party**") promptly in writing of such claim, giving the Indemnifying Party sole control of the defense thereof and any related settlement negotiations, and cooperating and assisting in such defense at the Indemnifying Party's reasonable request and expense (including reasonable attorneys' fees). Notwithstanding the foregoing, the Indemnifying Party shall not settle any claim without the Indemnified Party's prior written consent if the settlement would require the Indemnified Party to take or cease taking any action. Nothing in this Section 11 prohibits the Indemnified Party from participating in the defense of any claim at its own expense.

12. Limitation of Liability.

(A) EXCEPT FOR THE "EXCLUDED CLAIMS," TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW: (I) NEITHER PARTY NOR ITS AFFILIATES SHALL BE LIABLE FOR ANY INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, OR FOR LOST PROFITS, LOST OPPORTUNITIES, LOSS OF DATA, OR INTERRUPTION OF BUSINESS, OR THE COST TO PROCURE SUBSTITUTE GOODS OR SERVICES, EVEN IF A PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES; AND (II) SUBJECT TO SECTIONS 12(B) AND 12(C), IN NO EVENT SHALL EITHER PARTY'S AGGREGATE LIABILITY UNDER THIS AGREEMENT EXCEED THE AMOUNT PAID BY CUSTOMER FOR THE SERVICE IN THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO LIABILITY (THE "**GENERAL LIABILITY CAP**").

(B) FOR THE AVOIDANCE OF DOUBT, THE GENERAL LIABILITY CAP WILL NOT BE DEEMED TO LIMIT: (I) CUSTOMER'S OBLIGATION TO PAY FEES TO FORTINET; OR (II) FORTINET'S RIGHT TO RECOVER AMOUNTS UNDER FORTINET'S USAGE POLICY.

(C) NOTWITHSTANDING SECTION 12(A) OR ANY OTHER PROVISION OF THIS AGREEMENT, IN THE CASE OF ANY CLAIM RELATED TO THE UNAUTHORIZED DISCLOSURE OF META-DATA, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL FORTINET'S AGGREGATE LIABILITY UNDER THIS AGREEMENT EXCEED THE GREATER OF: (I) ONE MILLION DOLLARS US (\$1,000,000 US); OR (II) TWO TIMES (2X) THE GENERAL LIABILITY CAP.

(D) "EXCLUDED CLAIMS" MEANS (I) A PARTY'S BREACH OF ITS OBLIGATIONS IN SECTION 10 (CONFIDENTIALITY) BUT EXCLUDING CLAIMS RELATING TO META-DATA; (II) EITHER PARTY'S OBLIGATIONS UNDER SECTION 11 (INDEMNIFICATION); (III) A PARTY'S INFRINGEMENT OF THE OTHER PARTY'S INTELLECTUAL PROPERTY RIGHTS; AND (IV) LIABILITY WHICH, BY LAW, CANNOT BE LIMITED.

13. Subscription Term; Termination.

13.1 Subscription Term. For any net new Service, the start date of the Subscription Term shall be the later of: (i) the date that Fortinet makes the Service available to Customer; or (ii) the date identified in the Order. For any renewal, the start date of the Subscription Term shall be the date immediately following the end date of the previous Subscription Term.

13.2 Termination. This Agreement, and Customer's rights to use the Service, shall terminate immediately if: (i) there is no active Subscription Term; (ii) a party materially breaches any provision of this Agreement and fails to cure such breach within 30 days from the date of such party's written notice to the other party; or (iii) a party seeks protection under any bankruptcy or similar proceeding and such proceeding is not dismissed within sixty (60) days. Except as otherwise set forth herein, the Service may not be cancelled or terminated by Customer during the Subscription Term.

13.3 Effect of Termination. Upon expiration or termination of any Subscription Term: (i) Fortinet will delete the Meta-Data stored in the Service; and (ii) Customer shall promptly: (a) discontinue all use of the Service, and (b) pay all Fees and Overage amounts due during the Subscription Term, provided, however, that if Customer terminates the Service for Fortinet's uncured material breach, then (1) Customer shall pay all Fees and Overage amounts due for the Service up to the effective date of termination, and/or (2) upon request, Customer will receive a prorated credit of amounts pre-paid to Fortinet for Customer's use of the Service for the remainder of the Subscription Term. The terms contained herein which by their nature are intended to survive the termination of this Agreement shall do so. For clarity, except as set forth herein, all sales are

final and Customer shall not be entitled to any right of return or refund.

13.4 Suspension. In addition to Fortinet's rights and remedies hereunder (including Section 13.2), Fortinet may suspend Customer's access to or use of the Service immediately if: (i) Fortinet reasonably believes Customer's use of the Service may pose a security risk to or may adversely impact the Service; (ii) Customer materially breaches any provision of this Agreement and fails to cure such breach within 10 days from the date of Fortinet's written notice or immediately if Customer violates applicable law; (iii) Customer fails to make timely payments for the Service to Fortinet or its Channel Partner (provided Fortinet or such Channel Partner has first notified Customer of such nonpayment and given Customer at least 10 days to cure such nonpayment); or (iv) Customer becomes insolvent, has ceased to operate in the ordinary course, made an assignment for the benefit of creditors, or becomes the subject of any bankruptcy, reorganization, liquidation, dissolution, or similar proceeding.

14. General Provisions.

14.1 Exhibits. With respect to the Usage Policy, Customer SLA, Security and Privacy Standard, and Technical Services Addendum (the "Exhibits"), any modification of such Exhibits by Fortinet after the Effective Date of this Agreement will not materially degrade the parties' rights and obligations thereunder, and Fortinet will honor the terms of such Exhibits in effect as of the effective date of the applicable Order.

14.2 Governing Law. This Agreement shall be governed by the laws of the State of California, as applied to agreements entered into and to be performed entirely within California between California residents, without regard to the principles of conflict of laws or the United Nations Convention on Contracts for the International Sale of Goods. Any controversies or claims arising from or relating to this Agreement, or the breach hereof, which cannot be amicably settled by and between the parties, shall be referred to and finally settled by arbitration. The place of arbitration shall be Santa Clara, California, pursuant to the Streamlined Arbitration Rules and Procedures of Judicial Arbitration and Mediation Services (JAMS), or its successor, before a sole, mutually agreed upon arbitrator and shall be conducted in English. Award for such dispute will be rendered by a single, neutral, mutually agreeable arbitrator. The parties specifically consent and agree that the Federal Courts located in the Northern District of California will have exclusive jurisdiction over enforcement of any arbitration decisions.

14.3 Compliance with Laws. The parties agree to comply with all laws applicable to performance of its obligations under this Agreement and Customer agrees to comply with all laws applicable to its use of the Service.

14.4 Notices. All notices required or permitted under this Agreement shall be in writing and shall be delivered by personal delivery, certified overnight delivery, registered mail (return receipt requested), or email (to Customer only, which email is identified in the applicable Order) and shall be deemed given upon receipt.

14.5 Export. The Software and related technology are subject to U.S. export laws and may be subject to export regulations in other countries. The Export Control Classification Number (ECCN) associated with the Software is available upon request. Customer agrees not to use or export (directly or indirectly) the Software or related technology in violation of applicable export laws or regulations. Customer represents and warrants that it is not listed on any U.S. government list of prohibited or restricted parties or located in (or a national of) a country that has been designated by the U.S. government as a “terrorist supporting” country.

14.6 US Government End Users. As applicable to US Government customers of the Service, the Service and related Documentation is provided in accordance with, and use of the Service is subject to, FAR 12.212 (Software) and DFAR 227.7202-3 (Rights in Commercial Computer Software or Computer Software Documentation).

14.7 No Assignment. Customer may not assign or otherwise transfer this Agreement without written consent from Fortinet. Any attempted assignment or attempted transfer without Fortinet's consent shall be null and void and may result in the termination of this Agreement. Fortinet may assign its rights and obligation under this Agreement to a third party without consent from Customer.

14.8 Force Majeure. Fortinet shall be excused from performance to the extent performance is rendered impossible by strike, fire, flood, extreme weather, disaster, act of war or

terrorism, military operations, riots, insurrection or civil disorder, national or local emergency, famine, disease, epidemic or pandemics, governmental acts or orders or restrictions, failure of suppliers or any other reason where failure to perform is beyond Fortinet's reasonable control.

14.9 Miscellaneous. This Agreement is the entire agreement between Fortinet and Customer and supersedes all previous written and oral communications between the parties with respect to the subject matter hereof. No varying terms or conditions stated in a purchase order or other ordering document or process (other than Orders signed to by an authorized representative of Fortinet) shall form any part of this Agreement, and all such terms and conditions shall be null and void. Except as explicitly set forth herein, for any amendment or other agreement to be binding on Fortinet, such amendment or other agreement must be signed by Fortinet's SVP Legal and above. From time to time, Fortinet may modify this Agreement, and any changes become effective for Customer upon renewal of the then-current Subscription Term or entry into a new Order after the updated version of this Agreement goes into effect. Customer's continued use of the Service after the updated version of this Agreement goes into effect will constitute Customer's acceptance of such updated version. If any provision of this Agreement is held to be invalid or unenforceable, that provision will be limited to the minimum extent necessary so that this Agreement will otherwise remain in effect. Any waiver or failure to enforce any provision of this Agreement on one occasion will not be deemed a waiver of any other provision or of such provision on any other occasion.

[End of Document]