

Softcat Plc - Salesforce Agentforce Digital Experiences (formerly Salesforce Experience Cloud)

Detailed Pricing

Agentforce Digital Experiences (formerly Experience Cloud)		Unit Price by Volume Band (subscribers from-to)						
Description	Unit	1-20	21-100	101-500	501-2500	2501-5000	5001-20000	20001-100000
Customer Community - Members	Member/Month	£3.23	£2.48	£1.97	£1.47	£0.92	£0.71	£0.34
Description	Unit	1-200	201-1000	1001-2000	2001-5000	5001-20000	20001-100000	100001-1000000
Customer Community - Logins	Login/Month	£1.33	£0.86	£0.59	£0.47	£0.35	£0.22	£0.10
Description	Unit	1-20	21-100	101-500	501-2500	2501-5000	5001-20000	20001-100000
Customer Community Plus - Members	Member/Month	£9.45	£7.06	£5.54	£3.91	£2.27	£1.64	£0.76
Description	Unit	1-200	201-1000	1001-2000	2001-5000	5001-15000	15001-50000	50001-100000
Customer Community Plus - Logins	Login/Month	£3.28	£1.76	£1.21	£1.01	£0.71	£0.45	£0.35
Description	Unit	1-20	21-100	101-500	501-2500	2501-5000	5001-20000	20001+
Partner Community - Members	Member/Month	£17.85	£13.65	£11.55	£9.66	£6.30	£3.36	£2.10
Description	Unit	1-200	201-1000	1001-2000	2001-5000	5001-15000	15001-20000	20001+
Partner Community - Logins	Login/Month	£5.80	£4.37	£2.94	£2.44	£1.51	£1.01	£0.84
Description - Partner Community for Energy & Utilities Cloud	Unit	1-200	201-1000	1001-2000	2001-5000	5001-20000	20001-100000	100001+
Partner Community for Energy & Utilities Cloud - Logins - EE	Login/Month	£10.08	£8.40	£6.72	£4.87	£2.69	£1.68	£1.34

All prices are exclusive of VAT.

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Partner Community for Energy & Utilities Cloud - Logins - UE	Login/Month	£10.08	£8.40	£6.72	£4.87	£2.69	£1.68	£1.34
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Agentforce Digital Experiences (formerly Experience Cloud)		Unit Price by Volume Band (subscribers from-to)						
Description - Partner Community for Energy & Utilities Cloud	Unit	1-20	21-100	101-500	501-2500	2501-5000	5001-20000	20001+
Partner Community for Energy & Utilities Cloud - Members - EE	User/Month	£29.40	£25.20	£23.31	£19.32	£13.02	£8.40	£5.04
Partner Community for Energy & Utilities Cloud - Members - UE	User/Month	£29.40	£25.20	£23.31	£19.32	£13.02	£8.40	£5.04
Description	Unit	1-20	21-100	101-500	501-2500	2501-5000	5001-20000	
Partner Relationship Management	Subscription/Month	£191.52	£166.32	£128.52	£105.84	£60.48	£27.72	
Description	Unit	1+						
Additional 20 Objects for Customer Community	Subscription/Month	£0.40						
Additional 20 Objects for Customer Community Plus	Subscription/Month	£1.60						
Additional 20 Objects for Partner Relationship Management	Subscription/Month	£43.85						
Additional 20 Objects for Partner Community	Subscription/Month	£3.99						
Public Communities Page Views (1 million/month)	Subscription/Month	£2,793.00						
Description	Unit	1+						
Lightning Platform Expansion for Community Cloud	per Org/Month	£11,928.00						

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Percentage Based Products		Unit Price
Description	Unit	%
Salesforce Shield	% of Net Price	30%
Platform Encryption	% of Net Price	20%
Event Monitoring	% of Net Price	10%
Field Audit Trail	% of Net Price	10%
Description	Unit	%
Sandbox (Developer Pro) ¹	% of Net Price	5%
Sandbox (Partial Copy) ¹	% of Net Price	20%
Sandbox (Full Copy) ¹	% of Net Price	30%
Salesforce Data Mask	% of Net Price	10%
Description	Unit	%
Premier Success Plan	% of Net Price	18%
Premier Success Plan - Heroku	% of Net Price	18%
Premier Success Plan - Pardot	% of Net Price	18%

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Description	Term
*	Products identified with asterisk (*) are Phased Out Products. Phased Out Products can only be purchased by Customer that has already purchased the same Phased Out Product before and continues using the Phased Out Product at least until the end of the term identified in the new Order Form.
¹ - Sandbox (Developer Pro) ¹ - Sandbox (Partial Copy) ¹ - Sandbox (Full Copy)	% of NET price for Sales Cloud, Service Cloud, Force.com, Chatter Plus, Communities, Knowledge-only and Portal Users (all types). Enterprise Edition (EE) includes 1 Sandbox (Partial Copy). Unlimited Edition (UE) includes 5 Sandbox (Developer Pro), 1 Sandbox (Partial Copy), 1 Sandbox (Full Copy).

All prices are quoted exclusive of VAT.