

Nexthink Infinity - G-Cloud 15 Public Sector Framework

Nexthink is the innovator in Digital Employee Experience (DEX). Nexthink provides unique digital employee experience analytics and data visualization to provide the visibility and insight required for IT to be more proactive, reduce costs, boost productivity, and enhance the employee experience. Combining real-time visibility into technical performance and employee sentiment, Nexthink frees you to move from reactive problem solving to proactive optimization.

Nexthink offers a modular product structure that can grow with your needs. The product is licensed with respect to the number of monitored physical or virtual devices and optionally, server users. On top of the core product ([Workplace Experience](#)), the following modules can be purchased individually:

- [Employee Engagement](#)¹ gives you the means to know the opinion of the end-users with respect to their IT environment.
- [Application Experience](#)¹ delivers real-time visibility into employee experience and adoption of SaaS applications. Proactive monitoring and management of application speed, reliability, adoption, and sentiment increases user satisfaction, productivity and aligns licensing costs with actual usage to maximize the business value of all your SaaS applications.
- [Collaboration Experience](#) provides visibility and correlation of cloud-based analytics from Teams and Zoom to allow service technicians to resolve end-to-end issues.
- [Amplify](#) provides seamless integration into any web browser-based application, including ITSM platforms for ticket enrichment, L1 checklists and one-click remediations.
- [Experience Central](#) gives you and your teams actionable visibility into all aspects of DEX, no matter how, where, or when employees interact with technologies. This data enables you to continuously and proactively improve the digital workplace to optimize DEX, productivity, and costs.
- [Flow](#) combines AI-powered data with a real-time, low code orchestration engine to continuously optimize complex workflows, monitor progress, handle exceptions, and ensure that all tasks are completed as intended
- [Spark](#) combines real-time DEX data with environment-wide context to automatically diagnose and resolve IT issues without delay. No self-service troubleshooting, no service-desk intervention, ZERO TICKETS.
- [VDI Experience](#) Eliminate every VDI issue with end-to-end visibility & AI-guided Insights

¹ Limited use versions are included within the core Nexthink Workplace Experience module (try before buy).

Product	Annual Cost
Workplace Experience ¹	23.16 ²

- License Fees: Prices shown are based on a 3yr term and are in GBPs excluding applicable taxes.
- Subscription: Minimum subscription requirement of £29,000 per annum per instance.
- Implementation: Nextthink will provide all applicable installation and set-up services to the customer based on one of our standard implementation packs (see below), or a customized statement of work outlining a number of days work at either our onshore or offshore professional services pricing listed below
 - Foundation Infinity Basic: £20,000
 - Foundation Infinity Extended: £45,000
 - Hypercare: £20,000
- Professional Services: Nextthink to provide remote or onsite professional services at additional costs based on day-rates and/or pre-packaged services at applicable rates.
 - Onshore: £1,350/day
 - Offshore: £560/day
- All costs pertain to public sector procurement only.

¹ Workplace Experience is the core product. Costs for additional modules outlined in the previous page are available on application.

² Volume pricing available on demand and dependant on final SoW and additional modules.